



Changes to the Allegro Terms & Conditions from November 1, 2024.

This document contains changes in the regulations concerning Allegro.pl. You want to know what we are going to change? For earlier versions of the Allegro Terms & Conditions and descriptions of changes made and planned, see [repository](#).

Appendix No. 4

Appendix No. 4 Fees and sales commissions

(...)

SECTION 14. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.PL)

1. Allegro - Delivery Service - InPost - Fees for Services, Returns Service, and Additional Services

(...)

e. The Returns Service provided as part of the Delivery Service using the following delivery option:

- **Allegro Parcel lockers InPost,**

is paid for by the Buyer.

The fee for the Returns Service is PLN ~~13.99~~ 14.99

The payment for the Returns Service is made by the Buyer via the Payment Service, using payment methods currently made available by Payment Operators.

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3. Allegro — Delivery Service — Poczta Polska postal services — Fees for Services and Additional Services

a. The Delivery Service, as referred to in Appendix no. 16 of the Terms & Conditions, is provided by the Service Provider: Poczta Polska SA, which provides the Services as part of the following delivery options:

- **Allegro Pocztex courier**
- **Allegro Pocztex courier payment on delivery**



- **Allegro Pocztex Pick-up Point**
- **Allegro Pocztex Pick-up Point payment on delivery**
- **Allegro Pocztex Parcel Locker**
- **Allegro Registered Mail**
- **Allegro MiniParcel**

b. The Seller fees for the Services provided based on the Delivery Service and Services provided based on Allegro Smart! are as follows:

Name of service	Service code
(i) Allegro Pocztex courier (maximum parcel parameters: max. weight 20kg; max. dimensions 70 x 60 x 60cm)	POCZTA_POLSKA_P1_KURIER (for the first parcel in the parcel) POCZTA_POLSKA_P1_KURIER_POD (for further parcels in the parcel)
Order value in range	Gross fee under Allegro Smart!
PLN 40 – 49.99 gross	PLN 2.89 – for each parcel
PLN 50 – 59.99 gross	PLN 2.89 – for each parcel
PLN 60 – 79.99 gross	PLN 2.89 – for each parcel
PLN 80 – 119.99 gross	PLN 4.09 – for each parcel
PLN 120 – 199.99 gross	PLN 7.49 – for the first parcel, for each additional parcel PLN 4.09 gross
from PLN 200 gross	PLN 9.99 – for the first parcel, for each additional parcel PLN 4.09 gross
Order value in range	Gross fee under the Delivery Service
Regardless of the order value	PLN 11.99 14.99 for each parcel

Name of service	Service code
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(ii) Allegro Pocztex Pick-up Point (maximum parcel parameters: max. weight 20kg; max. dimensions 70 x 60 x 60cm)	POCZTA_POLSKA_P2_PUNKTY (for the first parcel in the parcel) POCZTA_POLSKA_P2_PUNKTY_POD (for further parcels in the parcel)
Order value in range	Gross fee under Allegro Smart!
PLN 40 – 49.99 gross	PLN 1.59 – for each parcel
PLN 50 – 59.99 gross	PLN 2.09 – for each parcel
PLN 60 – 79.99 gross	PLN 2.89 – for each parcel
PLN 80 – 119.99 gross	PLN 3.99 – for each parcel
PLN 120 – 199.99 gross	PLN 6.69 – for the first parcel, for each additional parcel PLN 3.99 gross
from PLN 200 gross	PLN 8.69 – for the first parcel, for each additional parcel PLN 3.99 gross
Order value in range	Gross fee under the Delivery Service
Regardless of the order value	PLN 9.99 11.99 for each parcel

Name of service	Service code
(iii) Allegro Pocztex Parcel Locker (maximum parcel parameters: max. weight 20kg; max. dimensions 42 x 40 x 65cm)	POCZTA_POLSKA_P3_AUTOMAT (for the first parcel in the parcel)
Order value in range	Gross fee under Allegro Smart!
PLN 40 – 49.99 gross	PLN 1.29 – for each parcel
PLN 50 – 59.99 gross	PLN 1.69 – for each parcel
PLN 60 – 79.99 gross	PLN 2.29 – for each parcel
PLN 80 – 119.99 gross	PLN 3.29 – for each parcel

PLN 120 – 199.99 gross	PLN 5.99 – for the first parcel, for each additional parcel PLN 3.29 gross
from PLN 200 gross	PLN 6.49 – for the first parcel, for each additional parcel PLN 3.29 gross
Order value in range	Gross fee under the Delivery Service
Regardless of the order value	PLN 9.99 11.99 for each parcel

Name of service	Service code
(iv) Allegro registered mail (maximum parcel parameters: max. weight 1 kg; max. total of all dimensions: width+height+length up to 70 cm; the longest side max. 50 cm; the shortest side max. 6 cm)	PP_P5_PRZESYLKA_POLECONA
Order value in range	Gross fee under Allegro Smart!
PLN 30 – 39.99 gross	PLN 0.59 – for each parcel
PLN 40 – 49.99 gross	PLN 0.79 – for each parcel
PLN 50 – 59.99 gross	PLN 0.99 – for each parcel
PLN 60 – 79.99 gross	PLN 1.99 – for each parcel
PLN 80 – 119.99 gross	PLN 3.49 – for each parcel
PLN 120 – 199.99 gross	PLN 3.49 – for each parcel
from PLN 200 gross	PLN 3.49 – for each parcel
Order value in range	Gross fee under the Delivery Service
Regardless of the order value	PLN 6.99 7.99 for each parcel

Name of service	Service code
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(v) Allegro MiniParcel (maximum parcel parameters: max. weight: 0.5 kg; max. dimensions: 32.5cm x 23cm x 2cm)	PP_P6_MINI_PRZESYLKA
Order value in range	Gross fee under Allegro Smart!
PLN 30 – 39.99 gross	PLN 0.59 – for each parcel
PLN 40 – 49.99 gross	PLN 0.79 – for each parcel
PLN 50 – 59.99 gross	PLN 0.99 – for each parcel
PLN 60 – 79.99 gross	PLN 1.99 – for each parcel
PLN 80 – 119.99 gross	PLN 3.49 – for each parcel
PLN 120 – 199.99 gross	PLN 3.49 – for each parcel
from PLN 200 gross	PLN 3.49 – for each parcel
Order value in range	Gross fee under the Delivery Service
Regardless of the order value	PLN 3.99 4.49 for each parcel

c. Any Additional Services related to the Service:

- **Allegro Pocztex courier**
- **Allegro Pocztex Pick-up Point**
- **Allegro Pocztex Parcel Locker**
- **Allegro Pocztex courier payment on delivery**
- **Allegro Pocztex Pick-up Point payment on delivery**

referred to in clauses b(i), (ii), (iii) and (iv) above are paid by the Seller as per the table below:

Additional Service	CODE	Gross fee
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Additional fee for parcels above 20kg or dimensions exceeding 70 x 60 x 60cm for services Allegro Pocztex Kurier and Allegro Pocztex Kurier pobranie . Maximum parcel parameters: max. weight 30kg, max. sum of width, length, and height up to 250cm; longest side max. 120cm.	PP_N22_KURIER_NADWAGA_20_30	PLN 6.99
Parcel return (due to the inability to deliver it)	PP_N5_ZWROT	PLN 11.99 14.99 ^{*(1)}
Fee for exceeding 30 kg up to 50 kg	PP_N18_PACZKA_POW_30_DO_50	PLN 19.99

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d. Additional Services related to Allegro registered mail as referred to clause b(iv) above are payable by the Seller as per the following table:

Additional Service	CODE	Gross fee
Collection confirmation	PP_N6_POTWIERDZENIE	PLN 2.60
Registered mail return (due to the inability to deliver it)	PP_N7_ZWROTPOLECONA	PLN 6.99 7.99

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4. Allegro — Delivery Service — UPS — Fees for Services and Additional Services

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c. All Additional Services strictly relating to the Service referred to in sub-paragraph (b) above are paid by the Seller as per the table below:

Additional Service	CODE	Gross fee
Payment on delivery (maximum POD amount is PLN 15,000)	UPS_N1_POBRANIE	PLN 4.99
Surcharge for Allegro UPS Courier service for a parcel weighing over 10 to 20 kg (real or dimensional weight)	UPS_N31_KURIER_NADWAGA_10_20	PLN 4.99
Surcharge for Allegro UPS Courier service for a parcel weighing over 20 to 30 kg (real or dimensional weight)	UPS_N32_KURIER_NADWAGA_20_30	PLN 6.99
Surcharge for Allegro UPS Courier service for a parcel weighing over 10 to 15 kg (real or dimensional weight)	UPS_N32_KURIER_NADWAGA_10_15	PLN 1,49
Surcharge for Allegro UPS Courier service for a parcel weighing over 15 to 20 kg (real or dimensional weight)	UPS_N32_KURIER_NADWAGA_15_20	PLN 1,99
Surcharge for Allegro UPS Courier service for a parcel weighing over 20 to 25 kg (real or dimensional weight)	UPS_N32_KURIER_NADWAGA_20_25	PLN 2,99
Surcharge for Allegro UPS Courier service for a parcel weighing over 25 to 30 kg (real or dimensional weight)	UPS_N32_KURIER_NADWAGA_25_30	PLN 3,99

Surcharge for Allegro UPS Pick-up Point service for a parcel weighing over 20 to 30 kg (real or dimensional weight)	UPS_N33_PUNKTY_NADWAGA_20_30	PLN 19.99
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6. Allegro Lokalnie — InPost — additional services and fees

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b. The fee for the Service provided as part of the Delivery Service is as follows:

Service	CODE	Gross fee
Allegro Paczkomaty InPost (a parcel with a maximum weight of 25kg and maximum dimensions of 41cm x 38cm x 64cm)	INP_P1_PACZKOMAT	PLN 10.95 11.49

(...)

Appendix No. 16A

Appendix No. 16A. General Terms & Conditions of the Delivery Service for Allegro Lokalnie

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Section 2. Terms & conditions of the Delivery Service

- Company provides the Delivery Service on the Platform and under the Delivery Terms & Conditions to the Users who do not carry out any business and list Classifieds on their Regular Account. Allegro shall not provide any Delivery Services to the Users who list Classifieds on Business Accounts.
- To order the Delivery Service, the Seller should:



- a. select the "Allegro Paczkomaty Inpost" delivery option in the Classifieds form and indicate the price that the Buyer is to pay for the delivery if this method is used, however, not higher than PLN ~~10.95~~ 11.49;
- b. use the shipping form available under My Allegro Lokalnie > My Local Sales > Orders from Buyers;
- c. generate the Shipping Label, print it, and affix it to the Parcel; or generate the Dispatch Code and place it visibly on the parcel; the Label and the Dispatch Code are available in the shipping form in My Allegro Lokalnie > My Sales > Orders from Buyers;
- d. place the Parcel in the InPost Parcel Locker.

The Delivery Service shall be deemed ordered only when all the activities referred to in sub-paragraphs a-d above have been performed.

3. The fee for the Delivery Service shall be charged in the amount and on the terms provided for in ~~Section 6, paragraph 6 of Appendix No. 4 of~~ [Part II Section 13\(7\) of Appendix No. 4](#) to the Allegro Terms & Conditions as applicable at the time of ordering the Delivery Service.

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