



Changes to the Allegro Terms & Conditions from December 2, 2024.

This document contains changes in the regulations concerning Allegro.pl, Allegro.cz, Allegro.sk and Allegro.hu. You want to know what we are going to change? For earlier versions of the Allegro Terms & Conditions and descriptions of changes made and planned, see [repository](#).

Allegro Terms & Conditions

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Section 2. Terms & Conditions of participation in Allegro

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2.6.

In order to access all the services provided on the Company and Allegro functionalities, the User must perform full Registration (complete Registration), i.e., besides the obligation to send copies of documents, statements, or translations – referred to in paragraph 2.3 above (if it applies), activate the Account, which can be done by:

a. selecting one of the methods made available by Allegro and available for a specific User:

i) Fast online payment — when the User has an account in one of the banks offering the so-called “fast payments” on Allegro and pays the predetermined amount of PLN 1.01, CZK 10, or EUR 1.00. The full amount of the payment shall be returned to the User to the bank account from which the payment was made;

ii) Payment for the purchased item made using the payment service specified in Appendix No. 7A, 7B and 7C to the Allegro Terms & Conditions — when the payment for the purchased Goods will be made in the form of an electronic transfer from an account maintained in one of the banks offering the so-called “fast payments” on Allegro (however, the method of activating the Account indicated in this paragraph 2.6. a. (ii) of the Terms & Conditions is available, subject to the other provisions of the Terms & Conditions, only to a User who completed the simplified Registration before 4 April 2022);

iii) Making an electronic transfer — when the User has an account in a bank that does not cooperate with the provider of the payment service specified in Appendix No. 7A, 7B and 7C to the Allegro Terms & Conditions or does not offer the so-called “fast payments”, and pays PLN 1.01, CZK 10, or EUR 1.00 to a bank account specified by the Company. The full amount of the payment shall be returned to the User to the bank account from which the payment was made;
or



iii a) Use of external authentication services provided by the Company, e.g., Account Information Services (AIS)

iv) Attaching specific documents which make it possible to conduct a verification process (if applicable and the other options are not available); or

b. completing the required data (if it applies).

The User executing a payment transaction confirms that by accepting the Terms & Conditions, they authorize the payment services operator participating in the processing of such transaction to transfer the payer's data to the Company.

Changing the country of delivery, Transaction currency or language may impact the availability of offers and services as well as delivery options.

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Appendix No. 4

Appendix No. 4 Fees and sales commissions

(...)

SECTION 13. FEES ON ALLEGRO LOKALNIE (ALLEGRO.PL)

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4. The fee for promoting Classifieds using the promoted listing feature shall amount to:

a) In the case of Classifieds and Classifieds with the "Buy now" option for the period of 10 days: PLN 11.90, for the period of 30 days: PLN 13.90, the feature option is visible only on Allegro Lokalnie;

b) In the case of Classifieds with Auction for the period of 7 days: PLN 8.90; the feature option is visible only on Allegro Lokalnie;

c) In the case of Classifieds without the "Buy now" option published by Users with a Regular Account in the subcategories: "Cars," "Machinery," "Trailers, Semitrailers" and "Other Vehicles and Boats" in the "Automotive" category: PLN 14.99 for Classifieds in the "Lite" option — for 10 days; PLN 29.99 for Classifieds in the "Turbo" option — for the period of 30 days.

c1) In the case of Classifieds without the "Buy Now" option published by Users with a Regular Account in the subcategory "Motorcycles and Quads" in the "Automotive" category: PLN 14.99 for Classifieds in the "Lite" option — for 10 days; PLN 19.99 PLN for Classifieds in the "Turbo" option — for 30 days.

c2) In the case of Classifieds without the "Buy now" option published by Users with a Business Account in the subcategories: "Cars," "Machinery," "Trailers, Semitrailers" and "Other Vehicles and Boats" in the "Automotive" category: PLN 15.99 for Classifieds in the "Lite" option — for 10 days; PLN 39.99 for Classifieds in the "Turbo" option — for the period of 30 days.

c3) In the case of Classifieds without the "Buy Now" option published by Users with a Business Account in the subcategory "Motorcycles and Quads" in the "Automotive" category: PLN 9.99 for Classifieds in the "Lite" option — for 10 days; PLN 26.99 PLN for Classifieds in the "Turbo" option — for 30 days.

d) in the case of Classifieds published by Users with a Regular Account in the "Real Estate" category: PLN 19.99 for Classifieds under the "Basic" option – for a period of 30 days on Allegro Lokalnie; PLN 39.99 for Classifieds under the "Optimum" option – for a period of 30 days on Allegro and Allegro Lokalnie; PLN 39.99 for Classifieds under the "Premium" option - for a period of 30 days on Allegro and Allegro Lokalnie;

~~e) in the case of Classifieds published by Users with a Business Account in the "Real Estate" category: PLN 20.00 for Advertisements under the "Basic" option – for a period of 30 days on Allegro Lokalnie; PLN 100.00 for Classifieds under the "Optimum" option – for a period of 30 days on Allegro and Allegro Lokalnie; PLN 200.00 for Classifieds under the "Premium" option – for a period of 30 days on Allegro and Allegro Lokalnie.~~

5. Fees for listing Classifieds published by Users with a Regular Account in the subcategories: "Cars," "Machinery," "Trailers, Semi-trailers" and "Other Vehicles and Boats" in the "Automotive" category:

a) PLN 19.99 for Classifieds in the "Lite" option for 10 days;

b) PLN 34.99 for Classifieds in the "Turbo" option for 30 days;

c) PLN 59.99 for Classifieds in the "Nitro" option for 30 days + Feature for 30 days;

and in the case of the "Motorcycles and Quads" subcategory:

PLN 14.99 for Classifieds in the "Lite" option for 10 days;

PLN 19.99 for Classifieds in the "Turbo" option for 30 days;

PLN 29.99 for Classifieds in the "Nitro" option for 30 days + Feature for 30 days;

~~5a. Fees for listing Classifieds published by Users with a Business Account in the subcategories: "Cars," "Machinery," "Trailers, semi-trailers" and "Other Vehicles and Boats" in the "Automotive" category:~~

~~a) PLN 24.99 for Classifieds in the "Lite" option for 10 days;~~

~~b) PLN 39.99 for Classifieds in the "Turbo" option for 30 days;~~

~~c) PLN 69.99 for Classifieds in the "Nitro" option for 30 days + Feature for 30 days;~~



and in the case of the "Motorcycles and Quads" subcategory:

PLN 14.99 for Classifieds in the "Lite" option for 10 days;

PLN 26.99 for Classifieds in the "Turbo" option for 30 days;

PLN 49.99 for Classifieds in the "Nitro" option for 30 days + Feature for 30 days;

~~6. The fees for Classifieds under the "Real Estate" category for Users with a Business Account shall be as follows:~~

~~(a) PLN 40 for Classifieds under the "Basic" option;~~

~~(b) PLN 60 for Classifieds under the "Optimum" option;~~

~~(c) PLN 150 for Classifieds under the "Premium" option.~~

~~7. 6. The fees charged from Users with a Regular Account for the publication of Classifieds under the subcategories Apartments for sale, Homes For Sale, Plots For Sale, Commercial Premises and Buildings for Sale, Warehouses and Halls for Sale, Warehouses and storage facilities for sale, Garages for sale, under the "Real Estate" category shall be as follows:~~

~~(a) PLN 24.99 for Classifieds under the "Basic" option;~~

~~(b) PLN 49.99 for Classifieds under the "Optimum" option;~~

~~(c) PLN 109.99 for Classifieds under the "Premium" option.~~

~~8. 7. The fees charged from Users with a Regular Account for the publication of Classifieds under the subcategories Apartments for rent, Homes For Rent, Plots For Rent, Commercial Premises and Buildings for Rent, Warehouses and Halls for Rent, Garages and Parking Spots for Rent, Rooms for rent, under the "Real Estate" category shall be as follows:~~

~~(a) PLN 4.99 for Classifieds under the "Basic" option;~~

~~(b) PLN 9.99 for Classifieds under the "Optimum" option;~~

~~(c) PLN 74.99 for Classifieds under the "Premium" option.~~

~~(...)~~

Appendix No. 7B

Appendix No. 7B. Terms & Conditions of the Przelewy24 Service

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Overview of major features of the Przelewy24 Service

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1.17b. The Base Currencies in which PayPro accepts payments for the Seller are: Polish currency (PLN), Czech currency (CZK), [Hungarian currency \(HUF\)](#), and euro (EUR).

(...)

1.17e. The conversion currencies in which PayPro can make a payout to the Seller, combined with the conversion of these funds from the Base Currency, are: Polish currency (PLN), Czech currency (CZK), [Hungarian currency \(HUF\)](#), or euro (EUR).

1.17f. The conversion of currency from the Base Currency to the Conversion Currency as part of the payout to the Seller is carried out using the current exchange rate based on the reference exchange rate, which is the exchange rate (for individual currency pairs: PLN-EUR, PLN-CZK, CZK-EUR, [PLN-HUF](#), [HUF-EUR](#)) published by PayPro at <https://allegro.pl/moje-allegro/sprzedaz/srodki-i-historia-operacji/kursy-walut-dla-wyplat>; PayPro regularly updates the available and applied reference exchange rates for the envisaged Conversion Currencies, which may be subject to change. The exchange rate ultimately applied for a given payout and the payout amount in Conversion Currency will be indicated at the time of the payout of funds accumulated in the settlement tool by the Seller, based on the value of the reference exchange rate referred to above, valid at the time of receipt of the payout order referred to in paragraph 5.2.

(...)

SECTION 5. TERMS OF PAYOUTS

(...)

Frequency of payouts

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5.5.4. Funds recorded in the settlement tool in the HUF Base Currency:

a. To a bank account in the IBAN format with the HU prefix, to an account maintained for the Seller at a different payment institution holding settlement accounts in the IBAN format with the HU prefix:

i. As a one-time payout (payout on demand);

ii. As a recurring payout (automatic payouts); when placing an order for automatic payouts, the Seller shall define their frequency, selecting a daily, weekly, or monthly payout scheme and indicating the day of the week for the order execution (from Monday to Friday). An automatic payout can be processed if the amount in the settlement tool is at least HUF 2,000 on the day indicated in the automatic payout order.



b. To a bank account in the IBAN format with a prefix other than HU and to an account held for the Seller in another payment institution with an IBAN account with a prefix other than HU only in the Conversion Currency to the IBAN account only with the country prefix corresponding to the Conversion Currency or EUR, as described in paragraph 1.17d.-1.17f. of the Allegro Terms & Conditions:

i. As a one-time payout (payout on demand)

ii. As a recurring payout (automatic payouts); when placing an order for automatic payouts, the User defines their frequency, selecting a daily, weekly, or monthly payout scheme and indicating the day of the week of executing the order (Monday to Friday). An automatic payout can be processed if the amount in the settlement tool is at least HUF 2,000 on the day indicated in the automatic payout order.

(...)

Appendix No. 7C

Appendix No. 7C. Allegro Finance Terms & Conditions

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SECTION 4. SPECIFIC RULES FOR THE PROVISION OF THE ALLEGRO FINANCE SERVICE UNDER THE FRAMEWORK AGREEMENT

(...)

Paying the Fees Due to the Company and eCommerce VAT

~~4.22. In the case of a Seller who conducts activity in a Business Account as a party whose registered office, registered business, or actual place of business is outside the European Economic Area or outside the United Kingdom of Great Britain and Northern Ireland, the Company is authorized to submit to Allegro Finance an order to pay from the Seller's settlement tool any fees and sales commissions due to Company for the use of Allegro referred to in Appendix No. 4 to the Allegro Terms & Conditions. The payment order will be transmitted as soon as possible after the occurrence of the event resulting in the obligation to pay the aforementioned fees and sales commissions. The charged amount will each time correspond to the current amounts due to the Company indicated in the Account and the Seller may not claim a refund of the amount within the meaning of Articles 47 and 48 of the Act. If the Seller withdraws the authorization referred to in the preceding sentence, re-authorization will be granted exclusively via electronic mail and not through the re-acceptance of the Allegro Terms & Conditions, which would be made after the withdrawal of the authorization.~~

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Appendix No. 13

Appendix No. 13. Allegro Lokalnie

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Section 1. Definitions

Allegro Lokalnie — a separate section of Allegro available in the domain: allegrolokalnie.pl and accessible from the Allegro home page, dedicated to the conduct of sales by Users of Regular Accounts and ~~Business Accounts~~, including the associated functionalities, in particular: posting of Classifieds and entering into Transactions as part of Classifieds, which also enables Users to view Classifieds.

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Section 2. Using Allegro Lokalnie

2.1. The functionalities of Allegro Lokalnie related to sales, including the Classified Ad creation functionality, shall be available to Users who have completed Full Registration (i.e. Users who use a Regular Account) and ~~who are owners of a Business Account~~ only if ~~the Seller's registered office as set in the Account Settings and~~ [the shipment of Goods and](#) ~~the delivery of Goods~~ are carried out within the territory of the European Union.

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Section 3. Classifieds

3.1. Both at Allegro and Allegro Lokalnie, Users of Regular Accounts ~~or Business Accounts~~ can create Offers in the form of Classifieds.

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3.6. The User may have simultaneously up to 1,000 Classifieds in one category on Allegro Lokalnie, except for the "Automotive" category, where, as part of one Regular ~~or Business Account~~, it is possible to create and publish a maximum of 10 Classifieds and the "Real Estate" category, where listing of Classifieds has no quantity limits.

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3.9. Allegro Lokalnie cannot be used to create and list Classifieds related to the following categories: "Services," "Investment Products," "Collectible Gold Coins," "Tickets," "Alcohol" and under the subcategories "House Plans," "Prefabricated Homes," "Vacations," "Foreign for Sale," "Foreign for Rent," under the "Real Estate" category – Users can publish Offers on Allegro in these categories on the terms set out in the Terms & Conditions. In the case of the "Live Animals" categories, Classifieds listed on



Allegro through ~~Business Regular~~ Accounts shall be listed ~~on the terms specified for Allegro, while those listed on Allegro Lokalnie through Regular Accounts on those specified for Allegro Lokalnie.~~ The creation of Classifieds is also excluded for the Goods the sales of which require the creation of a Business Account pursuant to Appendix 1 to the Terms & Conditions, ~~also via a Business Account.~~

(...)

3.13. For creating and listing Classifieds in the subcategories: "Cars," "Motorcycles and Quads," "Machinery," "Trailers, Semitrailers" and "Other Vehicles and Boats" in the "Automotive" category on Allegro Lokalnie, there shall be a fee charged according to Appendix 4 to the Terms & Conditions. ~~In the case of Classifieds in these subcategories listed through a Business Account, the Classified Ad auto-renewal option shall be enabled by default for the period of 90 days from the date of listing the Classified.~~ Classifieds in the subcategories: "Cars," "Motorcycles and Quads," "Machinery," "Trailers, Semitrailers" and "Other Vehicles and Boats" in the "Automotive" category may be created in the following options with the following duration:

- a) "Lite" — the duration is 10 days from the listing time;
- b) "Turbo" — the duration is 30 days from the listing date;
- c) "Nitro" — the duration is 30 days from the listing date.

3.14. Subject to paragraph 3.9 above, the creation of Classifieds under the "Real Estate" category on Allegro Lokalnie shall be chargeable as per the rules set out in Appendix No. 4 to the Terms & Conditions. ~~In the case of Classifieds in this category listed through a Business Account, the "auto-renewal of classified" option shall be enabled by default for a period of 90 days from the date when the Classified ad is listed.~~

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Appendix No. 16A

Appendix No. 16A. General Terms & Conditions of the Delivery Service for Allegro Lokalnie

Section 1. Definitions

(...)

Allegro Lokalnie — a separate section of the Allegro Platform, dedicated to the conduct of sales by Users of Regular ~~and Business~~ Accounts, including the associated functions, in particular: listing of Classifieds and entering into Transactions as part of Classifieds. Allegro Lokalnie also enables Users to browse Classifieds;

(...)



Section 2. Terms & conditions of the Delivery Service

1. Company provides the Delivery Service on the Platform and under the Delivery Terms & Conditions to the Users who do not carry out any business and list Classifieds on their Regular Account. ~~Allegro shall not provide any Delivery Services to the Users who list Classifieds on Business Accounts.~~

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