

Changes to the Allegro Terms & Conditions from December 1, 2025.

This document contains changes in the regulations concerning Allegro.pl, Allegro.cz, Allegro.sk and Allegro.hu. You want to know what we are going to change? For earlier versions of the Allegro Terms & Conditions and descriptions of changes made and planned, see [repository](#).

Appendix No. 4

Appendix No. 4 Fees and sales commissions

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SECTION 13. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.PL)

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4. ~~Allegro — Delivery Service — UPS — Fees for Services and Additional Services~~

a. ~~The Delivery Service, as referred to in Appendix No. 16 of the Terms & Conditions, is provided by the Service Provider UPS Polska sp. z o.o., who provides the Services as part of the following delivery option:~~

- ~~● Allegro UPS Courier service~~
- ~~● Allegro UPS Courier service payment on delivery~~
- ~~● Allegro Pick-up Point UPS~~

b. ~~The fees for Sellers for the Services provided based on the Delivery Service and the Services provided as part of Allegro Smart! Service are as follows:~~

Name of service	Service code
Allegro UPS Courier service (parcel weighing up to 10 kg real or dimensional weight, the longest side max 100 cm, the second longest side max 76 cm, the sum of length and circumference (i.e., 2x height + 2x width) max 300 cm)	UPS_P1_KURIER_STANDARD
Order value in range	Gross fee under Allegro Smart!
PLN 30 — 44.99 gross	PLN 1.99 — for each parcel
PLN 45 — 64.99 gross	PLN 3.99 — for each parcel
PLN 65 — 99.99 gross	PLN 5.79 — for each parcel
PLN 100 — 149.99 gross	PLN 9.09 — for each parcel

from PLN 150 gross	PLN 11.49 – for the first parcel, for each additional parcel PLN 9.09 gross
Order value in range	Gross fee under the Delivery Service
Regardless of the order value	PLN 14.99 for each parcel

Name of service	Service code
Allegro Pick-up Point UPS (parcel weighing up to 20 kg, actual weight, the longest side max 97 cm, the sum of lengths of all sides max 300 cm)	UPS_P1_PUNKTY
Order value in range	Gross fee under Allegro Smart!
PLN 30 – 44.99 gross	PLN 1.59 – for each parcel
PLN 45 – 64.99 gross	PLN 3.09 – for each parcel
PLN 65 – 99.99 gross	PLN 4.99 – for each parcel
PLN 100 – 149.99 gross	PLN 7.59 – for each parcel
from PLN 150 gross	PLN 9.99 – for the first parcel, for each additional parcel PLN 7.59 gross
Order value in range	Gross fee under the Delivery Service
Regardless of the order value	PLN 11.99 for each parcel

c. All Additional Services strictly relating to the Service referred to in sub-paragraph (b) above are paid by the Seller as per the table below:

Additional Service	CODE	Gross fee
Payment on delivery (maximum POD amount is PLN 15,000)	UPS_N1_POBRANIE	PLN 4.99
Surcharge for Allegro UPS Courier service for a parcel weighing over 10 to 15 kg (real or dimensional weight)	UPS_N32_KURIER_NADWAGA_10_15	PLN 1,49
Surcharge for Allegro UPS Courier service for a parcel weighing over 15 to 20 kg (real or dimensional weight)	UPS_N32_KURIER_NADWAGA_15_20	PLN 1,99
Surcharge for Allegro UPS Courier service for a parcel weighing over 20 to 25 kg (real or dimensional weight)	UPS_N32_KURIER_NADWAGA_20_25	PLN 2,99
Surcharge for Allegro UPS Courier service for a parcel weighing over 25 to 30 kg (real or dimensional weight)	UPS_N32_KURIER_NADWAGA_25_30	PLN 3,99
Surcharge for Allegro UPS Pick-up Point service for a parcel weighing over 20 to 30 kg (real or dimensional weight)	UPS_N33_PUNKTY_NADWAGA_20_30	PLN 19.99

Surcharge for a parcel weighing over 30 to 40 kg (real or dimensional weight)	UPS_N33_DOPLATA_30_40	PLN 35.99
Surcharge for a parcel weighing over 40 to 50 kg (real or dimensional weight)	UPS_N34_DOPLATA_40_50	PLN 45.99
Surcharge for a parcel weighing over 50 kg (real or dimensional weight)	UPS_N35_DOPLATA_50_70	PLN 159
Return to the Seller of a parcel weighing up to 10 kg (real or dimensional weight)	UPS_N37_ZWROT_10	PLN 14.99
Return to the Seller of a parcel weighing over 10 to 20 kg (real or dimensional weight)	UPS_N38_ZWROT_10_20	PLN 19.99
Return to the Seller of a parcel weighing over 20 to 30 kg (real or dimensional weight)	UPS_N30_ZWROT2030	PLN 21.99
Return to the Seller of a parcel weighing over 30 to 40 kg (real or dimensional weight)	UPS_N39_ZWROT_30_40	PLN 50.99
Return to the Seller of a parcel weighing over 40 to 50 kg (real or dimensional weight)	UPS_N40_ZWROT_40_50	PLN 60.99
Return to the Seller of a parcel weighing over 50 kg (real or dimensional weight)	UPS_N41_ZWROT_50_70	PLN 173.99
Delivery on Saturday with Allegro Courier UPS	UPS_N7_DOR_SOBOTA	PLN 19.99
Delivery on Saturday with Allegro UPS Pick-Up Point	UPS_N7_DOR_SOBOTA	included in the Service price
On-Call Pickup: by phone or online (if the Seller does not have a Standing On-Call Pickup agreed with UPS)	UPS_N8_ODBIORADHOC	PLN 4.99
Standing On-Call Pickup (as agreed with and approved by UPS)	UPS_N9_ODBIOR_STALY	included in the Service price
Additional handling of non-standard parcels (as defined by UPS, e.g., a parcel shaped like a drum, barrel, or tire, a parcel with the longest side >100 cm or the other side >76 cm, or weighing over 25 kg)	UPS_N10_NIESTANDARD_DOPLATA	PLN 19.99
Declared parcel value up to PLN 2,000	UPS_U1_2000	included in the Service price
Declared parcel value over PLN 2,000 to PLN 50,000	UPS_U2_50000	PLN 4.99
Declared parcel value above 50,000.01	UPS_U3_100000	0.25% of the declared parcel value

Large Parcel Surcharge (the description of the Large Parcel Surcharge can be found in section f. below the Additional Services table and UPS Terms and Conditions)	UPS_N15_BIGPARCEL_DOPLATA	PLN 139
Return of Documents (paper version)	UPS_N20_POD_STANDARD	PLN 25.99
UPS carbon neutral	UPS_N21 CARBON	PLN 0.99
Over Maximum Limits (as per UPS Terms and Conditions) (the description of the surcharge for the parcel can be found in section g. below the Additional Services table and UPS Terms and Conditions)	UPS_N22_POWLIMIT_DOPLATA	PLN 799
Address Verification	UPS_N24_WERYFADRES_DOPLATA	PLN 29.99

d. The Services and Additional Services fees will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. In the cases when the value corresponding to the dimensional weight of the package, calculated as follows: width in cm x length in cm x height in cm/5,000, exceeds the value corresponding to the actual weight of the package, the price for the Service will be determined on the basis of the dimensional weight of the package.

f. A Large Package Surcharge is charged for each UPS parcel if the sum of its length and circumference $[(2 \times \text{width}) + (2 \times \text{height})]$ is over 300 cm and below or equal to 400 cm. In addition to the surcharge, large packages are subject to a minimum billable weight of 40 kg. An additional Handling Charge is not charged when the Large Package Surcharge is charged.

g. Packages exceeding maximum permitted limits are packages with a weight exceeding 70 kg, with a length exceeding 274 cm, or packages with a sum of its length and circumference exceeding (400 cm) — they will not be accepted for transport. If such a package is added to the UPS parcel delivery system, in addition to standard shipping costs, it will be subject to an additional Over Maximum Limits charge. Packages with the sum of their length and circumference exceeding 400 cm are also subject to the Large Package Surcharge.

h. if the package returned to the Seller, at the time of its delivery to the Buyer was charged for an Additional Service such as additional handling of non-standard parcels, declared parcel value, large package surcharge, over maximum limits charge, these Additional Services charges will also be charged and added to the fee for the package return.

i. In the event that the Allegro Smart! parcel is not collected by the Buyer and returned to the Seller, or if the Buyer exercises their right to withdraw from the contract and realizes the return of the Goods via the return form available to the Buyer in the "Purchase History" tab and within the return methods available in Allegro Smart!, Allegro will refund the Seller the basic fee incurred by the Seller in the amount

reduced by the value indicated in the table for the unreturned part of the order. A condition for the refund is that the return parcel has a status indicating its delivery. The fee is not refundable if, by dispatching the parcel to the Buyer, the Seller has violated the terms and conditions set forth in the Allegro Terms & Conditions and its appendixes. Return shall be granted as a transaction rebate.

4. ~~5.~~ Allegro Lokalnie — InPost — additional services and fees

(...)

5. ~~6.~~ Allegro - Delivery Services — International shipments — fees for Services and Additional Services

(...)

6. ~~7.~~ Allegro - Delivery Services — International shipments — fees for Services and Additional Services performed by DPD Polska sp. z o.o.

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7. ~~8.~~ Allegro - Delivery Service — International shipments — fees for Services and Additional Services performed by Packeta Poland sp. z o.o. (in Czechia as Zásilkovna).

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8. ~~9.~~ Allegro - Delivery Service - International Shipping - Fees for Services, Goods Return Service, and Additional Services

(...)

9. ~~10.~~ Allegro — Delivery Services — International delivery — fees for Services and Additional Services, as provided by Direct Parcel Distribution CZ s.r.o.

(...)

11. ~~Allegro — Delivery Services — International delivery — Fees for Services and Additional Services, as provided via UPS Polska sp. z o.o.~~

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Service Provider, UPS Polska Sp. z o.o., which implements the Services in the following delivery option:

- ~~Allegro UPS Courier Slovakia~~
- ~~Allegro UPS Courier Hungary~~

b. Seller fees for Services provided on the basis of the Delivery Service are as follows:

Service name	Service code
Allegro UPS Courier Slovakia (parcel up to 10 kg of actual or dimensional weight; the longest side max. 100 cm; the second longest side max. 76 cm, summed height and circumference (i.e., 2x height + 2x width) max. 300 cm)	UPS_COURIER_PL_SK
Order value in the range	Gross fee — the Delivery Service
Regardless of the order value	PLN 18.99

Service name	Service code
Allegro UPS Courier Hungary (parcel up to 10 kg of actual or dimensional weight; the longest side max. 100 cm; the second longest side max. 76 cm, summed height and circumference (i.e., 2x height + 2x width) max. 300 cm)	UPS_COURIER_PL_HU
Order value in the range	Gross fee — the Delivery Service
Regardless of the order value	PLN 25.99

c. All Additional Services strictly relating to the Service referred to in sub-paragraph b) above are paid by the Seller as per the table below:

Additional Service	CODE	Gross fee
Surcharge for Allegro UPS Courier Slovakia service for parcels over 10 up to 20 kg (actual or dimensional weight)	UPS_OVER_10_20_PL_SK	PLN 16.99
Surcharge for Allegro UPS Courier Slovakia service for parcels over 20 up to 31.5 kg (actual or dimensional weight)	UPS_OVER_20_31_5_PL_SK	PLN 25.99
Surcharge for Allegro UPS Courier Slovakia service for parcels over 31.5 up to 50 kg (actual or dimensional weight)	UPS_OVER_31_5_50_PL_SK	PLN 35.99
Surcharge for Allegro UPS Courier Slovakia service for parcels over 50 up to 70 kg (actual or dimensional weight)	UPS_OVER_50_70_PL_SK	PLN 49.99
Surcharge for Allegro UPS Courier Hungary service for parcels over 10 up to 20 kg (actual or dimensional weight)	UPS_OVER_10_20_PL_HU	PLN 9.99
Surcharge for Allegro UPS Courier Hungary service for parcels over 20 up to 31.5 kg (actual or dimensional weight)	UPS_OVER_20_31_5_PL_HU	PLN 21.99
Surcharge for Allegro UPS Courier Hungary service for parcels over 31.5 up to 50 kg (actual or dimensional weight)	UPS_OVER_31_5_50_PL_HU	PLN 39.99
Surcharge for Allegro UPS Courier Hungary service for parcels over 50 up to 70 kg (actual or dimensional weight)	UPS_OVER_50_70_PL_HU	PLN 49.99
Return to the Seller of a parcel up to 10 kg (actual or dimensional weight)	UPS_RETURN_10_PL_SK	PLN 18.99
Surcharge for return to the Seller of a parcel over 10 up to 20 kg (actual or dimensional weight)	UPS_RETURN_10_20_PL_SK	PLN 35.99
Surcharge for return to the Seller of a parcel over 20 up to 31.5 kg (actual or dimensional weight)	UPS_RETURN_20_31_5_PL_SK	PLN 44.99
Surcharge for return to the Seller of a parcel over 31.5 up to 50 kg (actual or dimensional weight)	UPS_RETURN_31_5_50_PL_SK	PLN 54.99

Surcharge for return to the Seller of a parcel over 50 up to 70 kg (actual or dimensional weight)	UPS_RETURN_50_70_PL_SK	PLN 68.99
Return to the Seller of a parcel up to 10 kg (actual or dimensional weight) —	UPS_RETURN_10_PL_HU	PLN 25.99
Surcharge for return to the Seller of a parcel over 10 up to 20 kg (actual or dimensional weight)	UPS_RETURN_10_20_PL_HU	PLN 35.99
Surcharge for return to the Seller of a parcel over 20 up to 31.5 kg (actual or dimensional weight)	UPS_RETURN_20_31_5_PL_HU	PLN 47.99
Surcharge for return to the Seller of a parcel over 31.5 up to 50 kg (actual or dimensional weight)	UPS_RETURN_31_5_50_PL_HU	PLN 65.99
Surcharge for return to the Seller of a parcel over 50 up to 70 kg (actual or dimensional weight)	UPS_RETURN_50_70_PL_HU	PLN 75.99
Additional handling of non-standard parcels (as defined by UPS, e.g., a parcel shaped like a drum, barrel, or a tire, a parcel with the longest side >100 cm or the second longest side >76 cm, or weighing over 31.5kg) —	UPS_NON_STANDARD	PLN 25.99
Declared parcel value from PLN 2,000 to PLN 5,000	UPS_PROTECTION_5K	PLN 2.99
Declared parcel value from PLN 5,000 to PLN 50,000 —	UPS_PROTECTION_50K	PLN 3.99
Declared parcel value from PLN 50,000.01 to PLN 100,000	UPS_PROTECTION_100K	0.15% of the declared parcel value
Large parcel surcharge (the description of the large parcel surcharge can be found in subparagraph f. below the Additional Services table and in the UPS Terms & Conditions) —	UPS_LARGE	PLN 119
Parcels over maximum limits (as per the UPS Terms & Conditions) (the description of the surcharge for such parcels can be found in subparagraph g. below the Additional Services table and in the UPS Terms & Conditions) —	UPS_MAX_LIMIT	PLN 599
Address verification	UPS_ADD_CORR	PLN 25.99
Proof of delivery	UPS_POD	PLN 6.99

d. The Fees for Services and Additional Services will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. In cases where the value representing the dimensional weight of the parcel, understood as width cm x length cm x height cm / 5,000, exceeds the value corresponding to the actual weight of the parcel, the price for the Service is determined based on the dimensional weight of the parcel.

f. The fee for a large parcel is charged for each UPS parcel if the sum of its length and circumference $[(2 \times \text{width}) + (2 \times \text{height})]$ exceeds 300 cm and is less than or equal to 400 cm. Large parcels, in addition to the surcharge, are subject to a minimum settled weight of 40 kg. The additional handling fee is not charged if the additional fee for a large parcel is applied.

~~g. Parcels exceeding the maximum permitted limits are parcels weighing more than 70 kg, or with a length exceeding 274 cm, or parcels whose summed length and circumference exceeds (400 cm) — they will not be accepted for transport. If such a parcel enters the UPS parcel system, in addition to the standard dispatch costs, it will be subject to an additional fee for Sizes exceeding the permitted limits. Parcels whose summed length and circumference exceeds 400 cm) are also subject to a Large Parcel Surcharge.~~

~~Dangerous goods and those excluded from transport are listed in the Partner Regulations:~~

~~<https://www.ups.com/pl/pl/support/shipping-support/shipping-special-care-regulated-items/hazardous-materials-guide.page>~~

~~<https://www.ups.com/pl/pl/support/shipping-support/shipping-special-care-regulated-items/prohibited-items.page>~~

10. ~~12.~~ Allegro — Delivery Services — International delivery — Fees for Services and Additional Services, as provided by Direct Parcel Distribution SK s.r.o.

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11. ~~13.~~ Allegro - Delivery Service - International Shipments - Service Fees, Goods Return Service and Additional Services

(...)

12. ~~14.~~ Allegro — Delivery Service — DPD HU — fees for Services and Additional Services

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SECTION 15. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.SK)

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~~7. Allegro — Delivery Services — International delivery — Fees for Services and Additional Services~~

~~a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Service Provider, UPS Polska Sp. z o.o., which implements the Services in the following delivery option:~~

● ~~Allegro UPS Courier Slovakia~~

● **Allegro UPS Courier Slovakia payment on delivery**

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service name	Service code
Allegro UPS Courier Slovakia (parcel up to 10 kg of actual or dimensional weight; the longest side max. 100 cm; the second longest side max. 76 cm, summed height and circumference (i.e., 2x height + 2x width) max. 300 cm)	UPS_COURIER_PL_SK
Order value in the range	Gross fee — Allegro Smart!
EUR 6.90 — 10.39 gross	EUR 0.49 — for each parcel
EUR 10.40 — 14.99 gross	EUR 0.99 — for each parcel
EUR 15.00 — 22.99 gross	EUR 1.39 — for each parcel
EUR 23.00 — 34.49 gross	EUR 2.19 — for each parcel
od EUR 34.50 gross	EUR 2.69 — for the first parcel, for each additional parcel EUR 2.19 gross
Order value in the range	Gross fee — the Delivery Service
Regardless of the order value	3.49 EUR

c. All Additional Services strictly relating to the Service referred to in sub-paragraph b) above are paid by the Seller as per the table below:

Additional Service	CODE	Gross fee
Payment on delivery (up to EUR 3,320)	UPS_COD_PL_SK	0.99 EUR
Surcharge for Allegro UPS Courier Slovakia service for parcels over 10 up to 20 kg (actual or dimensional weight)	UPS_OVER_10_20_PL_SK	3.59 EUR
Surcharge for Allegro UPS Courier Slovakia service for parcels over 20 up to 31.5 kg (actual or dimensional weight)	UPS_OVER_20_31_5_PL_SK	4.99 EUR
Surcharge for Allegro UPS Courier Slovakia service for parcels over 31.5 up to 50 kg (actual or dimensional weight)	UPS_OVER_31_5_50_PL_SK	8.99 EUR
Surcharge for Allegro UPS Courier Slovakia service for parcels over 50 up to 70 kg (actual or dimensional weight)	UPS_OVER_50_70_PL_SK	11.99 EUR
Return to the Seller of a parcel up to 10 kg (actual or dimensional weight)	UPS_RETURN_10_PL_SK	3.49 EUR
Surcharge for return to the Seller of a parcel over 10 up to 20 kg (actual or dimensional weight)	UPS_RETURN_10_20_PL_SK	7.09 EUR
Surcharge for return to the Seller of a parcel over 20 up to 31.5 kg (actual or dimensional weight)	UPS_RETURN_20_31_5_PL_SK	8.49 EUR
Surcharge for return to the Seller of a parcel over 31.5 up to 50 kg (actual or dimensional weight)	UPS_RETURN_31_5_50_PL_SK	12.49 EUR
Surcharge for return to the Seller of a parcel over 50 up to 70 kg (actual or dimensional weight)	UPS_RETURN_50_70_PL_SK	15.49 EUR

Additional handling of non-standard parcels (as defined by UPS, e.g., a parcel shaped like a drum, barrel, or a tire, a parcel with the longest side >100 cm or the second longest side >76 cm, or weighing over 32kg) —	UPS_NON_STANDARD_PL_SK	6.99 EUR
Declared parcel value from PLN 2000 to PLN 5000	UPS_PROTECTION_5K_PL_SK	0.79 EUR
Declared parcel value from PLN 5,000 to PLN 50,000	UPS_PROTECTION_50K_PL_SK	0.99 EUR
Declared parcel value from PLN 50,000.01 to PLN 100,000 —	UPS_PROTECTION_100K_PL_SK	29.99 EUR
Large parcel surcharge (the description of the large parcel surcharge can be found in subparagraph f. below the Additional Services table and in the UPS Terms & Conditions) —	UPS_LARGE_PL_SK	29.99 EUR
Parcels over maximum limits (as per the UPS Terms & Conditions) (the description of the surcharge for such parcels can be found in subparagraph g. below the Additional Services table and in the UPS Terms & Conditions) —	UPS_MAX_LIMIT_PL_SK	149 EUR
Address verification	UPS_ADD_CORR_PL_SK	6.99 EUR
Proof of delivery	UPS_POD_PL_SK	1.99 EUR

d. The Fees for Services and Additional Services will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. In cases where the value representing the dimensional weight of the parcel, understood as width cm x length cm x height cm / 5,000, exceeds the value corresponding to the actual weight of the parcel, the price for the Service is determined based on the dimensional weight of the parcel.

f. The fee for a large parcel is charged for each UPS parcel if the sum of its length and circumference $[(2 \times \text{width}) + (2 \times \text{height})]$ exceeds 300 cm and is less than or equal to 400 cm. Large parcels, in addition to the surcharge, are subject to a minimum settled weight of 40 kg. The additional handling fee is not charged if the additional fee for a large parcel is applied.

g. Parcels exceeding the maximum permitted limits are parcels weighing more than 70 kg, or with a length exceeding 274 cm, or parcels whose summed length and circumference exceeds (400 cm) — they will not be accepted for transport. If such a parcel enters the UPS parcel system, in addition to the standard dispatch costs, it will be subject to an additional fee for Sizes exceeding the permitted limits. Parcels whose summed length and circumference exceeds 400 cm) are also subject to a Large Parcel Surcharge.

Dangerous goods and those excluded from transport are listed in the Partner Regulations:

<https://www.ups.com/pl/pl/support/shipping-support/shipping-special-care-regulated-items/hazardous-materials-guide-page>

<https://www.ups.com/pl/pl/support/shipping-support/shipping-special-care-regulated-items/prohibited-items.page>

~~h. In the event that the Allegro Smart! parcel is not collected by the Buyer and returned to the Seller, or if the Buyer exercises their right to withdraw from the contract and realizes the return of the Goods via the return form available to the Buyer in the "Purchase History" tab and within the return methods available in Allegro Smart!, Allegro will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. A condition for the refund is that the return parcel has a status indicating its delivery. The fee is not refundable if, by dispatching the parcel to the Buyer, the Seller has violated the terms and conditions set forth in the Allegro Terms & Conditions and its appendixes. Return shall be granted as a transaction rebate.~~

7. ~~8.~~ Allegro — Delivery Services — International delivery — Fees for Services and Additional Services

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8. ~~9.~~ Allegro — Delivery Services — International delivery — Fees for Services and Additional Services

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9. ~~10.~~ Allegro — Goods Return Service — PPL — fees for Services and Additional Services

(...)

10. ~~11.~~ Allegro — Goods Return Service — DHL — fees for Services and Additional Services

(...)

11. ~~12.~~ Allegro — Delivery Service — DPD HU — fees for Services and Additional Services

(...)

12. ~~13.~~ Allegro — Delivery Service — fees for Services and Additional Services, as provided by Packeta Poland Spółka z ograniczoną odpowiedzialnością.

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SECTION 17. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.HU)

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4. ~~Allegro — Delivery Services — International delivery — Fees for Services and Additional Services, as provided via UPS Polska sp. z o.o.~~

- a. ~~The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, UPS Polska Sp. z o.o., which implements the Services in the following delivery option:~~

- ~~● Allegro UPS Courier Hungary~~
- ~~● Allegro UPS Courier Hungary payment on delivery~~

- b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service name	Service code
Allegro UPS Courier Hungary (parcel up to 10 kg of actual or dimensional weight; the longest side max. 100 cm; the second longest side max. 76 cm, summed height and circumference (i.e., 2x height + 2x width) max. 300 cm)	UPS_COURIER_PL_HU
Order value in the range	Gross fee — Allegro Smart!
HUF 2 800 — 4 199 gross	HUF 180 — for each parcel
HUF 4 200 — 5 999 gross	HUF 370 — for each parcel
HUF 6 000 — 9 199 gross	HUF 540 — for each parcel
HUF 9 200 — 13 899 gross	HUF 840 — for each parcel
from HUF 13 900 gross	HUF 1 060 — for the first parcel, HUF 840 for each additional parcel
Order value in the range	Gross fee — the Delivery Service
Regardless of the order value	HUF 1,390 — for each parcel

- c. All Additional Services strictly relating to the Service referred to in subparagraph b) above shall be paid by the Seller as per the table below:

Additional Service	CODE	Gross fee
Payment on delivery (up to HUF 300,000)	UPS_COD	HUF 490
Surcharge for Allegro UPS Courier Hungary service for parcels over 10 up to 20 kg (actual or dimensional weight)	UPS_OVER_10_20_PL_HU	HUF 1,200
Surcharge for Allegro UPS Courier Hungary service for parcels over 20 up to 31.5 kg (actual or dimensional weight)	UPS_OVER_20_31_5_PL_HU	HUF 2,300
Surcharge for Allegro UPS Courier Hungary service for parcels over 31.5 up to 50 kg (actual or dimensional weight)	UPS_OVER_31_5_50_PL_HU	HUF 3,700
Surcharge for Allegro UPS Courier Hungary service for parcels over 50 up to 70 kg (actual or dimensional weight)	UPS_OVER_50_70_PL_HU	HUF 5,000

Return to the Seller of a parcel up to 10 kg (actual or dimensional weight)–	UPS_RETURN_10_PL_HU	HUF 100
Surcharge for return to the Seller of a parcel over 10 up to 20 kg (actual or dimensional weight)	UPS_RETURN_10_20_PL_HU	HUF 100
Surcharge for return to the Seller of a parcel over 20 up to 31.5 kg (actual or dimensional weight)	UPS_RETURN_20_31_5_PL_HU	HUF 100
Surcharge for return to the Seller of a parcel over 31.5 up to 50 kg (actual or dimensional weight)	UPS_RETURN_31_5_50_PL_HU	HUF 100
Surcharge for return to the Seller of a parcel over 50 up to 70 kg (actual or dimensional weight)	UPS_RETURN_50_70_PL_HU	HUF 100
Additional handling of non-standard parcels (as defined by UPS, e.g., a parcel shaped like a drum, barrel, or a tire, a parcel with the longest side >100 cm or the second longest side >76 cm, or weighing over 31.5kg) —	UPS_NON_STANDARD	HUF 2,300
Declared parcel value from PLN 2,000 up to PLN 5,000	UPS_PROTECTION_5K	HUF 260
Declared parcel value above PLN 5,000 up to PLN 50,000 —	UPS_PROTECTION_50K	HUF 360
Declared parcel value from PLN 50,000.01 up to PLN 100,000	UPS_PROTECTION_100K	HUF 12,000
Large parcel surcharge (the description of the large parcel surcharge can be found in subparagraph f. below the Additional Services table and in the UPS Terms & Conditions)–	UPS_LARGE	HUF 10,000
Parcels over maximum limits (as per the UPS Terms & Conditions) (the description of the surcharge for such parcels can be found in subparagraph g. below the Additional Services table and in the UPS Terms & Conditions) —	UPS_MAX_LIMIT	HUF 66,000
Address verification	UPS_ADD_CORR	HUF 2,300
Proof of delivery	UPS_POD	HUF 700

d. The Fees for Services and Additional Services will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. In cases where the value representing the dimensional weight of the parcel, understood as width cm x length cm x height cm / 5,000, exceeds the value corresponding to the actual weight of the parcel, the price for the Service is determined based on the dimensional weight of the parcel.

f. The fee for a large parcel is charged for each UPS parcel if the sum of its length and circumference $[(2 \times \text{width}) + (2 \times \text{height})]$ exceeds 300 cm and is less than or equal to 400 cm. Large parcels, in addition to the surcharge, are subject to a minimum settled weight of 40 kg. The additional handling fee is not charged if the additional fee for a large parcel is applied.

g. Parcels exceeding the maximum permitted limits are parcels weighing more than 70 kg, or with a length exceeding 274 cm, or parcels whose summed length and circumference exceeds (400 cm) and will not be accepted for transport. If such a parcel enters the UPS parcel system, in addition to the standard dispatch costs, it will be subject to an additional fee for Sizes exceeding the permitted limits. Parcels whose summed length and circumference exceeds 400 cm) are also subject to a Large Parcel Surcharge.

~~h. if the package returned to the Seller, at the time of its delivery to the Buyer was charged for an Additional Service such as additional handling of non-standard parcels, declared parcel value, large package surcharge, over maximum limits charge, these Additional Services charges will also be charged and added to the fee for the package return.~~

~~Dangerous goods and those excluded from transport are listed in the Partner Regulations:~~

~~<https://www.ups.com/pl/pl/support/shipping-support/shipping-special-care-regulated-items/hazardous-materials-guide.page>~~

~~<https://www.ups.com/pl/pl/support/shipping-support/shipping-special-care-regulated-items/prohibited-items.page>~~

~~i. In the event that the Allegro Smart! parcel is not collected by the Buyer and returned to the Seller, or if the Buyer exercises their right to withdraw from the contract and realizes the return of the Goods via the return form available to the Buyer in the "Purchase History" tab and within the return methods available in Allegro Smart!, Allegro will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. A condition for the refund is that the return parcel has a status indicating its delivery. The fee is not refundable if, by dispatching the parcel to the Buyer, the Seller has violated the terms and conditions set forth in the Allegro Terms & Conditions and its appendixes. Return shall be granted as a transaction rebate.~~

4. 5. Allegro — Delivery Services — International delivery — fees for Services and Additional Services, as provided by Direct Parcel Distribution CZ s.r.o.

(...)

5. 6 Allegro — Delivery Service — Express One — Fees for Services and Additional Services

(...)

6. 7 Allegro — Delivery Services — International delivery — fees for Services and Additional Services, as provided by Direct Parcel Distribution SK s.r.o.

(...)

7. 8. Allegro — Delivery Service — DPD HU — fees for Services and Additional Services

(...)

Appendix No. 7A

Appendix No. 7A. Terms & Conditions of PayU Service

(...)

SECTION 5. TERMS OF PAYOUTS

(...)

Payout Withholding cases

5.7. In connection with the agreement concluded by and between the Seller and the Company on the basis of the Allegro Terms & Conditions, the Company is authorized to order the Payment Operator to temporarily withhold the payout of the funds from respective Transactions in the settlement tool maintained for Sellers operating under a Business Account and Regular Account (hereinafter: "**Payout Withholding**") who meet the following criteria:

(...)

g. list Offers in the "Alcohol" category ~~specified in Appendix No. 23 to the Allegro Terms & Conditions.~~

(...)

Description of the Payout Withholding qualification procedure

5.9. Payout Withholding for funds booked in the Seller's settlement tool may be applied:

(...)

c. in the case of the Sellers:

(...)

ii. referred to in paragraph 5.7(g) above, i.e., listing Offers in the "Alcohol" category ~~specified in Appendix No. 23 to the Allegro Terms & Conditions~~ — for a maximum period being the sum of the delivery time resulting from Offers of such Sellers and an additional 7 calendar days; however, this period may not exceed 45 days in total, counted from the date of recording the funds in the Seller's settlement tool. The delivery time indicated in Offers means the time counted in working days specified in the Seller's Offer in Delivery and Payment. If a Transaction covers more than one Offer of the Seller, the period indicated in the preceding sentence will be calculated according to the longest delivery time.

(...)

Appendix No. 7B

Appendix No. 7B. Terms & Conditions of the Przelewy24 Service

(...)

SECTION 5. TERMS OF PAYOUT

(...)

Payout Withholding cases

5.9. PayPro, in cases specified in paragraph 5.10, 5.9c. below or paragraph 8.9. of the Allegro Terms & Conditions and also in cases provided for in the Fulfillment Service Terms & Conditions, may temporarily withhold the payout of the funds registered in the settlement tool maintained for the Sellers operating in the form of a Business Account and Regular Account on Allegro ("Payout Withholding") who meet the following criteria:

(...)

g. list Offers in the "Alcohol" category ~~specified in Appendix No. 23 to the Allegro Terms & Conditions.~~

(...)

Payout Withholding period

5.10. Payout Withholding may be applied for the following period:

(...)

c. in the case of the Sellers:

(...)

ii. referred to in paragraph 5.9(g) above, i.e., listing Offers in the "Alcohol" category ~~specified in Appendix No. 23 to the Allegro Terms & Conditions~~ — for a maximum period being the sum of the delivery time resulting from Offers of such Sellers and an additional 7 calendar days; however, this period may not exceed 45 days in total, counted from the date of recording the funds in the Seller's settlement tool. The delivery time indicated in Offers means the time counted in working days specified in the Seller's Offer in Delivery and Payment. If a Transaction covers more than one Offer of the Seller, the period indicated in the preceding sentence will be calculated according to the longest delivery time.

(...)

Appendix No. 7C

Appendix No. 7C. Allegro Finance Terms & Conditions

SECTION 1. GENERAL CONDITIONS FOR PROVIDING SERVICES

(...)

Overview of major features of the Allegro Finance Service

(...)

1.2a. The service provided by Allegro Finance to the Buyer consists in mediating in the execution of a Transaction between the Buyer and the Seller on Allegro by providing the Buyer with tools enabling them to make payments to the Buyer's supplier (e.g., at the bank maintaining a bank account for the Buyer). ~~Allegro Finance may also provide the Buyer with the payment transaction initiation service (hereinafter: "PIS Service") on the terms specified in particular Section 10.~~

(...)

SECTION 10. TERMS AND CONDITIONS FOR THE PROVISION OF THE PAYMENT TRANSACTION INITIATION SERVICE

10.1. In connection with the Seller's instructions to Allegro Finance to act as an intermediary in the performance of the Transaction between the Buyer and the Seller on Allegro, Allegro Finance may provide the PIS Service to the ~~Seller~~ Buyer — if the Buyer selects this payment method. The PIS Service consists in submitting, with the consent of the Buyer, a payment order from the Buyer's payment account maintained by another provider (e.g., the Buyer's bank), in order to pay the Seller for the transaction concluded on Allegro.

~~10.2. Each use of the PIS Service means concluding an agreement between the Buyer and Allegro Finance for the execution of a one-time payment transaction referred to in paragraph 1.5(b) of these Terms & Conditions.~~ The Buyer's consent to initiate a payment transaction is made through the explicit choice of this payment method and subsequent authorization of the transaction directly with its payment account provider (e.g., in the online banking system), or by a confirmation in another available manner. The Buyer may not cancel a payment order after granting Allegro Finance consent to its initiation.

Consent to initiate a payment transaction in a manner other than by authorising the transaction directly with the payment account provider may be subject to the payer first adding Allegro Finance to the list of trusted recipients with that provider. In such a case, not adding Allegro Finance to the list of trusted recipients will prevent the use of the PIS Service.

10.3. ~~To give consent to initiate a payment transaction is~~ The PIS Service may be used by a person who is the holder, co-holder of the account, or has access to it on the basis of a power of attorney granted by the holder or co-holder of the account from which the payment is initiated. By confirming the selection of the PIS Service from the payment methods, the Buyer confirms that they are entitled to perform the activities that are the subject of the PIS Service.

(...)

Appendix No. 12

Appendix No. 12 Terms & Conditions of the “Allegro Smart!” service for the Sellers

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PART I. GENERAL PROVISIONS

I. DEFINITIONS (ALLEGRO.PL)

Section 1. Definitions

Capitalised terms shall have the meanings assigned to them in the Terms & Conditions, except for the terms listed below, which shall have the following meanings:

“Smart ~~Payment on Delivery~~ Cash on Delivery” — a paid delivery ~~option method~~, available as part of the Service, with an option to pay the Seller for the Goods by paying the Carrier directly. When opting for the Smart ~~Payment~~ Cash on Delivery, the Buyer must pay the fee payable to the Seller for delivering the Goods, in the amount corresponding to the current price list available ~~for Allegro.pl~~ at <https://allegro.pl/pomoc/dla-kupujacych/dostawa-z-allegro-smart/metody-dostawy-i-zwrotu-przesylek-w-ramach-allegro-smart-a1WrzwbOXf6>, and for Allegro.cz, Allegro.sk and Allegro.hu: in Section 7(4) constituting Appendix No. 12 to the Allegro Terms & Conditions. ~~directly to the Carrier.~~

(...)

“Allegro Smart! Terms & Conditions for the Buyers” — Service Terms & Conditions for the Buyers, available ~~for Allegro.pl~~ at <https://na.allegro.pl/regulamin-allegro-smart> or <https://allegro.pl/regulaminy/regulamin-uslugi-allegro-smart-student-Rd9A252RLlw> ~~for Allegro.cz:~~ <https://allegro.cz/podminky/podminky-allegro-smart-1ngykMBkYcm>, ~~for Allegro.sk:~~ <https://allegro.sk/podmienky/podmienky-allegro-smart-E7LRnZLX4i4>, ~~for Allegro.hu:~~ <https://allegro.hu/feltetelek/allegro-smart-szabalyzat-E7brjP10XFL>.

“Allegro Smart! Service” or “Service” — a service offered to the Users, which comprises the following:

(...)

2. shipping the Goods purchased by the Buyers on Allegro as part of the methods of delivery of Goods on terms specified in and in accordance with these Terms & Conditions ~~<https://na.allegro.pl/allegro-smart-zasady-rozliczen>.~~

“Additional Services” — paid services strictly related to the delivery of Goods as part of the Service, provided to the Seller, and, depending on the type, paid for by the Seller directly to the Carriers or Company. The list of the services and the related fees and the method of fee settlement are described at <https://allegro.pl/help/article/allegro-smart-inpost-additional-services-and-fees-WE7VAO7o9lq> and, for Additional Services for which payment is made directly to Company, in Appendix No. 4 of the Allegro Terms & Conditions.

(...)

“Terms & Conditions” — ~~these Terms & Conditions, constituting Appendix No. 12 of the Allegro Terms & Conditions.~~

“Allegro Delivery” — a postal service provided by the Company [on Allegro.pl](https://allegro.pl), ~~covering which may include more than one delivery option without the possibility or with a limited possibility of selecting individual delivery options by the Seller.~~

~~Capitalized terms not defined in Section I shall have the meaning assigned to them in the Allegro Terms & Conditions.~~

Section 2. Payments and settlements

1. The Seller shall make the following settlements in connection with the use of the delivery options provided by the Carriers and with the provision of the Additional Services:

a. with the Company, when using the delivery services provided by the Suppliers listed for Sellers who have an Account on Allegro.pl at: <https://help.allegro.com/pl/sell/a/allegro-smart-na-allegro-pl-informacje-dla-sprzedajacych-9g0rWRXKxHG>, for Sellers who have an Account on Allegro.cz at: <https://help.allegro.com/cs/sell/a/allegro-smart-informace-pro-prodejce-LR8lYY8Ylfl>, and for Sellers who have an Account on Allegro.sk at: <https://help.allegro.com/sell/sk/a/allegro-smart-na-allegro-hu-informacie-pre-predajcov-aMeOdw8lLlq>, and for Sellers who have an Account on Allegro.hu at: <https://help.allegro.com/sell/hu/a/yPonyn2b7Ho> accordance with the price list specified by the Company for such delivery options, as described in Appendix No. 4 to the Allegro Terms & Conditions.

b. with the Carriers, when using Additional Services listed at <https://allegro.pl/help/article/allegro-smart-inpost-additional-services-and-fees-WE7VAO7o9lq> (Table No. 1), in accordance with the Carrier's price list for such services;

c. with Company, when using Additional Services listed in Appendix No. 4 to the Allegro Terms & Conditions, in accordance with Company's price list for such services, as specified in Appendix No. 4 to the Allegro Terms & Conditions.

2. The fees referred to in paragraph 1(b) above shall be settled in the manner specified in separate agreements between the Seller and the Carriers, and, in the case referred to in paragraphs 1(a), in the manner specified in Appendix No. 4 to the Allegro Terms & Conditions.

3. If any additional costs are incurred in connection with the provision of services not described in Appendix No. 12 to the Allegro Terms & Conditions, the Seller shall pay for such costs to the Carrier, in accordance with the actual price list of the Carrier.

4. The Company is obliged to make settlements with Sellers for using the delivery services provided by Carriers as set out in Appendix No. 4 to the Allegro Terms & Conditions, in accordance with the terms of settlements contained on the web page in question assigned to those delivery options. The rules are discussed for Sellers who have an Account on Allegro.pl at: <https://help.allegro.com/pl/sell/a/allegro-smart-na-allegro-pl-informacje-dla-sprzedajacych-9g0rWRXKxHG>, for Sellers who have an Account on

Allegro.cz at: <https://help.allegro.com/cs/sell/a/allegro-smart-informace-pro-prodejce-LR8lYY8Ylfl>,
and for Sellers who have an Account on Allegro.sk at: <https://help.allegro.com/sell/sk/go/v8abBxDg5Cz>
and for Sellers who have an Account on Allegro.hu at: <https://help.allegro.com/sell/hu/a/yPonyn2b7Ho>

Section 3. Personal data

1. The Company is the personal data controller for Users and the Sellers with regard to offering the Allegro Smart! Service on the Website within the meaning of Article 4(7) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) ("GDPR").

2. In the scope related to the provision of the Service of delivering the Goods provided by the Carriers, the Carriers also are the controllers of the Sellers' personal data. The detailed principles pertaining to the processing of the Sellers' personal data by the Carriers in connection with the Service are described in the service Terms & Conditions of each Carrier.

3. The personal data processed by the Company include data relevant for the given type of the Account on the Website which include Allegro login, forenames and last names, address of residence or stay, Tax Identification Number, contact number, email address, tracking number, delivery address and return of Goods.

4. Personal data of the Sellers may be transferred to:

a. Carriers in order to ensure Company's accountability of fulfillment of obligations arising from contracts made with such Carriers;

b. Carriers — at the Seller's request — to refer questions or complaints regarding the services provided by the Carriers;

c. entities authorized to receive such data under applicable provisions of law, including competent law enforcement agencies.

5. Relevant provisions of Appendix No. 5 of the Allegro Terms & Conditions (Privacy Policy) shall apply to the matters not governed by this article.

Section 4. Complaints

1. A User may lodge a complaint if the Service provided for by these Terms & Conditions is not provided by the Company or is provided improperly, in violation of these Terms & Conditions. The User may also lodge a complaint if the fees for Additional Services paid by the Seller directly to the Company are incorrectly charged.

2. Any complaints relating to the use of the Service or any Additional Services referred to in Section 2(1)(b) in Appendix No. 12 to the Allegro Terms & Conditions shall be dealt with by the Company within 14 (fourteen) days of a written complaint lodged by a User.

3. Complaints regarding Services or Additional Services referred to in Section 2(1)(b) in Appendix No. 12 to the Allegro Terms & Conditions, may be lodged by post to Company's address or in the electronic form via a contact form available for Sellers with an Allegro.pl Account at: <https://na.allegro.pl/smart-formularz>, for Sellers with an Allegro.cz Account at: <https://allegro.cz/pomoc/kontakt?category=32a03c94-f823-4706-8e42-643a93c40a09&subjectId=8bb1e3d6-66ed-44ec-8c1f-e55ebeafee8e>, and for Sellers with an Allegro.sk Account at: <https://allegro.sk/pomoc/kontakt?category=13a22c9e-d291-4e5c-9193-20ab2c14f6b2&subjectId=0d4bd5b0-884e-4bc5-bd36-b6c863701a24>, and for Sellers who have an Account on Allegro.hu at: <https://allegro.hu/sugo/kapcsolat?category=660fdc50-98ef-4b2a-935f-75ddccc16f2f&subjectId=61d72014-e2b2-429d-85ed-777ab80b645b>

4. A User may contact the Company with regard to the services provided under these Terms & Conditions:

a. in writing to 61-569 Poznań, ul. Wierzbicice 1B;

b. via a contact form available for Sellers with an Allegro.pl Account at: <https://na.allegro.pl/smart-formularz>, and for Sellers with an Allegro.cz Account at: <https://allegro.cz/pomoc/kontakt?category=32a03c94-f823-4706-8e42-643a93c40a09&subjectId=8bb1e3d6-66ed-44ec-8c1f-e55ebeafee8e>, and for Sellers with an Allegro.sk Account at: <https://allegro.sk/pomoc/kontakt?category=13a22c9e-d291-4e5c-9193-20ab2c14f6b2&subjectId=0d4bd5b0-884e-4bc5-bd36-b6c863701a24>, and for Sellers who have an Account on Allegro.hu at: <https://allegro.hu/sugo/kapcsolat?category=660fdc50-98ef-4b2a-935f-75ddccc16f2f&subjectId=61d72014-e2b2-429d-85ed-777ab80b645b>

5. Complaints regarding the manner of service provision by Carriers, including the manner of providing Additional Services, as referred to in Section 2(1)(a) in Appendix No. 12 to the Allegro Terms & Conditions and the fees charged by Carriers in connection with the provision of such services shall be considered by Carriers in accordance with the services Terms & Conditions of each Carrier.

Section 5. End of service provision

1. The Seller may opt out of the Allegro Smart! Service at any time, by sending a resignation to Company, provided that the recommended method of terminating the agreement is using the contact form available for Sellers with an Allegro.pl Account at: <https://na.allegro.pl/smart-formularz>, for Sellers with an Allegro.cz Account at: <https://allegro.cz/pomoc/kontakt?category=32a03c94-f823-4706-8e42-643a93c40a09&subjectId=8bb1e3d6-66ed-44ec-8c1f-e55ebeafee8e>, and for Sellers with an Allegro.sk Account at: <https://allegro.sk/pomoc/kontakt?category=13a22c9e-d291-4e5c-9193-20ab2c14f6b2&subjectId=0d4bd5b0-884e-4bc5-bd36-b6c863701a24>, and for Sellers who have an



Account on Allegro.hu at: <https://allegro.hu/sugo/kapcsolat?category=660fdc50-98ef-4b2a-935f-75ddccc16f2f&subjectId=61d72014-e2b2-429d-85ed-777ab80b645b>

2. If Allegro Terms & Conditions are violated, in particular, if the Seller:

a. takes any actions which adversely impact the security of Allegro operations or are detrimental to other Users or are intended to circumvent safeguards adopted by the Company or consist in the falsification of data as part of the Allegro Smart! Service,

b. fails to comply with provisions of the Terms & Conditions as referred to in Appendix No. 12 to the Allegro Terms & Conditions,

the Company may cease to provide the Service to the Seller and suspend the Seller's Account in the event of gross violations. Provisions of paragraph 8.4. of the Allegro Terms & Conditions shall apply accordingly.

PART II. DETAILED PROVISIONS

Section 6. General terms and conditions of Service provision on Allegro.pl

1. The Company provides the Sellers with Allegro Smart! Service, which allows the Sellers to deliver the Goods purchased on Allegro as part of the fees paid by the Sellers in connection with the use of the Goods delivery options specified in Appendix No. 12 of the Allegro Terms & Conditions and with their use of the Additional Services.

2. Allegro Smart! Service is provided for the methods of delivery described at <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-pl-informacje-dla-sprzedajacych-9g0rWRXKxHG?marketplaceId=allegro-pl>, provided that the value of a Transaction or the sum of Transactions completed for the Seller's Offer is not lower than the value specified at <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-pl-informacje-dla-sprzedajacych-9g0rWRXKxHG?marketplaceId=allegro-pl>, and payment for the Transaction(s) is made via the Payment Service or as part of the delivery options with the payment on delivery option specified in the table <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-pl-informacje-dla-sprzedajacych-9g0rWRXKxHG?marketplaceId=allegro-pl>.

3. The Company may extend the list of delivery options eligible for the Service, for a term of its choice.

4. The Goods' deliveries made under the Allegro Smart! Service may take place solely in the territory of Poland (i.e. from Poland's territory to Poland's territory), except for the delivery options specified at <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-pl-informacje-dla-sprzedajacych-9g0rWRXKxHG?marketplaceId=allegro-pl>, with deliveries being made from the territory of the Czechia, France, the Netherlands, or Germany to the territory of Poland.

5. As part of the Allegro Smart! Service, Sellers' Offers will be marked with a special icon assigned to the Service. This shall not apply to Offers in Categories referred to in paragraph 3.3. of the Allegro Terms & Conditions, as well as Offers available in the following Categories:

Home and Garden > Equipment > Holiday and Occasional Decorations > Fireworks

Kids > Feeding > Baby Foods > Baby Formulas > First Milk

Supermarket > Pet Supplies > OTC Veterinary Drugs

6. The Company reserves the right to modify, from time to time, the principles laid down in these Terms & Conditions in the case of promotional campaigns organized by Allegro or its business partners. Terms & Conditions of promotional campaigns shall be identified each time in specific terms and conditions of promotional campaigns.

Section 7. General terms and conditions of Service provision on Allegro.cz, Allegro.sk and Allegro.hu

1. The Company provides the Sellers with Allegro Smart! Service, which allows the Sellers to deliver the Goods purchased on Allegro as part of the fees paid by the Sellers in connection with the use of the Goods delivery options specified in Appendix No. 12 to the Allegro Terms & Conditions and with their use of the Additional Services.

2. Allegro Smart! Service is provided for the delivery options described for Sellers who have an Account on Allegro.pl at: <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-cz-informacje-dla-sprzedajacych-0A5rBZIM3F5?marketplaceId=allegro-pl>, for Sellers who have an Account on Allegro.cz at: <https://help.allegro.com/cs/sell/a/allegro-smart-informace-pro-prodejce-LR8lYY8Ylfl>, for Sellers who have an Account on Allegro.sk at: <https://help.allegro.com/sell/sk/go/2Y69vGXG8Uo> for Sellers who have an Account Allegro.hu at: <https://help.allegro.com/sell/hu/a/8dr9j3139lv>, provided that the value of a Transaction or the sum of Transactions completed for the Seller's Offer is not lower than the value specified for Sellers who have an Account on Allegro.pl at: <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-cz-informacje-dla-sprzedajacych-0A5rBZIM3F5?marketplaceId=allegro-pl>, for Sellers having an Account on Allegro.cz at: <https://help.allegro.com/cs/sell/a/allegro-smart-informace-pro-prodejce-LR8lYY8Ylfl>, for Sellers who have an Account on Allegro.sk at: <https://help.allegro.com/sell/sk/go/2Y69vGXG8Uo> and for Sellers who have an Account on Allegro.hu at: <https://help.allegro.com/sell/hu/a/8dr9j3139lv>, and payment for the Transaction(s) is made via the Payment Service or as part of the delivery options with the payment on delivery option specified for Sellers who have an Account on Allegro.pl at: <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-cz-informacje-dla-sprzedajacych-0A5rBZIM3F5?marketplaceId=allegro-pl>, for Sellers who have an Account on Allegro.cz at: <https://help.allegro.com/cs/sell/a/allegro-smart-informace-pro-prodejce-LR8lYY8Ylfl>, for Sellers who have an Account on Allegro.sk at: <https://help.allegro.com/sell/sk/go/2Y69vGXG8Uo> for Sellers who have an Account on Allegro.hu at: <https://help.allegro.com/sell/hu/a/8dr9j3139lv>.

3. The Company may extend the list of delivery options eligible for the Service, for a term of its choice.

4. Allegro Smart! Service offers the delivery options specified for Sellers who have an Account on Allegro.pl at: <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-cz-informacje-dla-sprzedajacych-0A5rBZIM3F5?marketplaceId=allegro-pl>, for Sellers who have an Account on Allegro.cz at: <https://help.allegro.com/cs/sell/a/allegro-smart-informace-pro-prodejce-LR8lYY8Ylfl>, for Sellers who have an Account on Allegro.sk at: <https://help.allegro.com/sell/sk/go/2Y69vGXG8Uo> and for Sellers who have an Account on Allegro.hu at: <https://help.allegro.com/sell/hu/a/8dr9j3139lv>.

5. As part of the Allegro Smart! Service, Seller's Offers will be marked with a special icon assigned to the Service. This shall not apply to Offers available within the categories:

a. for Allegro.cz

Kids>Feeding > Baby Foods > Baby Formulas > First Milk

Supermarket > Pet Supplies > Non-Prescription Veterinary Drugs

Electronics > Consumer Electronics and Household Appliances > Electronic Gadgets > Accessories for Tobacco Heaters

Health > Natural Medicine > Vaporizers

Collections and Art > Collections > Tobacco Accessories > Classic Pipes

Collections and Art > Collections > Tobacco Accessories > Water Pipes

Collections and Art > Collections > Tobacco Accessories > Other

Collections and Art > Collections > Tobacco Accessories > Snuff

Collections and Art > Collections > Tobacco Accessories > Cigarette Accessories

Collections and Art > Collections > Tobacco Accessories > Cigars and Cigarillos

Collections and Art > Collections > Militaria > Weapons

Sports and Travel > Militaria > ASG

Sports and Travel > Militaria > Other

Sports and Travel > Militaria > Air Guns > Carbines

Sports and Travel > Militaria > Air Guns > Parts

Sports and Travel > Militaria > Air Guns > Shots

[Sports and Travel > Militaria > Air Guns > Pistols](#)

[Sports and Travel > Militaria > Air Guns > Silencers, Adapters, Compensators](#)

[Sports and Travel > Militaria > Air Guns > Rails and Mounts](#)

[Sports and Travel > Militaria > Air Guns > Clips](#)

[Sports and Travel > Militaria > Air Guns > Tuning](#)

[Sports and Travel > Militaria > Air Guns > Bipods](#)

[Sports and Travel > Militaria > Air Guns > CO2 Cartridges](#)

[Home and Garden > Equipment > Holiday and Occasional Decorations > Fireworks](#)

[b. for Allegro.sk](#)

[Electronics > Consumer Electronics and Household Appliances > Electronic Gadgets > Accessories for Tobacco Heaters](#)

[Health > Natural Medicine > Vaporizers](#)

[Collections and Art > Collections > Tobacco Accessories](#)

[Collections and Art > Collections > Militaria > Weapons](#)

[Collections and Art > Collections > Militaria > Chivalry > Knights > Weapons](#)

[Collections and Art > Collections > Militaria > Literature > Books > Published after 1945 > Armored Weapons](#)

[Collections and Art > Collections > Model Building > Plans > Armored Weapons](#)

[Sports and Travel > Militaria > ASG](#)

[Sports and Travel > Militaria > Air Guns](#)

[Sports and Travel > Militaria > Self-defence > Kubotans](#)

[Sports and Travel > Militaria > Paintball](#)

[Sports and Travel > Militaria > Other](#)

[Home and Garden > Equipment > Holiday and Occasional Decorations > Fireworks](#)

[Kids > Feeding > Baby Foods > Baby Formulas > First milk](#)

[Supermarket](#) > [Pet Supplies](#) > [Non-Prescription Veterinary Drugs](#)

[c. for Allegro.hu](#)

[Electronics](#) > [Consumer Electronics and Household Appliances](#) > [Electronic Gadgets](#) > [Accessories for Tobacco Heaters](#)

[Health](#) > [Natural Medicine](#) > [Vaporizers](#)

[Collections and Art](#) > [Collections](#) > [Tobacco Accessories](#)

[Collections and Art](#) > [Collections](#) > [Military](#) > [Weapons](#)

[Collections and Art](#) > [Collections](#) > [Military](#) > [Chivalry](#) > [Knights](#) > [Weapons](#)

[Collections and Art](#) > [Collections](#) > [Military](#) > [Literature](#) > [Books](#) > [Published after 1945](#) > [Armored Weapons](#)

[Collections and Art](#) > [Collections](#) > [Model Building](#) > [Plans](#) > [Armored Weapons](#)

[Sports and Travel](#) > [Militaria](#) > [ASG](#)

[Sports and Travel](#) > [Militaria](#) > [Air Guns](#)

[Sports and Travel](#) > [Militaria](#) > [Self-defence](#) > [Kubotans](#)

[Sports and Travel](#) > [Militaria](#) > [Paintball](#)

[Sports and Travel](#) > [Militaria](#) > [Other](#)

[Home and Garden](#) > [Equipment](#) > [Holiday and Occasional Decorations](#) > [Fireworks](#)

[Kids](#) > [Feeding](#) > [Baby Foods](#) > [Baby Formulas](#) > [First milk](#)

[Supermarket](#) > [Pet Supplies](#) > [Non-Prescription Veterinary Drugs](#)

6. The Company reserves the right to modify, the principles laid down in these Terms & Conditions in the case of promotional campaigns organized by the Company or its business partners. Terms and conditions of promotional campaigns shall be identified each time in specific terms and conditions of promotional campaigns.

Section 8. Terms & Conditions of the Service on Allegro.pl

1. The Company shall automatically mark the Offers of Sellers with a special Allegro Smart! Service icon, regardless of the status of the Sellers' Account (Regular/Business), and shall support the delivery of the Goods purchased on such Offers, provided that all of the conditions of the Seller's eligibility to use the Service are met:

- a. general conditions referred to in paragraph 2 below, referring to a professional attitude of a Seller on Allegro, and;
- b. detailed conditions referred to in paragraph 3 below, referring directly to the contents of an Offer.

2. General terms and conditions for the Seller's eligibility to use the Services:

- a. the sales quality level of all Linked Accounts of the Seller is not lower than "Neutral", according to the sales quality scale adopted by the Organizer specified at: <https://help.allegro.com/sell/en/a/what-you-will-find-in-the-my-sales-quality-tab-eKW0O504rhX#how-many-points-you-can-earn>, unless the Account to be covered by the above Service has a sales quality level higher than Neutral;
- b. the Seller must provide impeccable Buyer service consisting mainly in the timely shipping and delivery of parcels and providing the Buyers with necessary assistance and support after Goods are purchased (e.g. during contact with the Buyer as part of the Discussion);
- c. the Seller must make timely payments for the services provided by the Company on Allegro,
- d. the Seller must list Offers in accordance with the rules specified in the Allegro Terms & Conditions,
- e. the Seller must not be subject to sanctions imposed by the Company under paragraph 8.4 of the Allegro Terms & Conditions, in particular, sanctions related to offers made by the Seller to finalize the purchase outside Allegro or related to advertising of products and services which are not offered on Allegro.

3. Detailed terms and conditions which qualify the Seller to use the Services:

- a. FOR REGULAR ACCOUNTS — for the Offer, throughout its duration, provided as part of the Service, the Seller must provide at least one delivery option with prepayment from among those on methods on the list available at <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-pl-informacje-dla-sprzedajacych-9g0rWRXKxHG?marketplaceId=allegro-pl>, where the delivery cost of a single parcel does not exceed the amount specified in the table available via that link;
- b. FOR BUSINESS ACCOUNTS — the Seller must provide, for the Offer throughout its duration, provided as part of the Service:

For dispatch from Poland:

- i. The full range of delivery methods available under the Allegro Delivery programme for the given place of dispatch and appropriate for the size of the Goods sold.

For dispatch from Czechia:

- i. At least two delivery options from the group of Delivery of Goods - courier delivery, among which it is mandatory to make available— Allegro DPD Courier Poland and Allegro International Courier Poland, and
- ii. At least three delivery options from the group of Delivery of Goods pick-up points or parcel lockers, of which it is mandatory to make available — Allegro DPD Pickup Poland, Allegro International Pick-up Point Poland, and Allegro International Parcel Lockers Poland.

For a list of the Seller's qualifying delivery options for the Service, see: <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-pl-informacje-dla-sprzedajacych-9g0rWRXKxHG#sprawdz-liste-metod-kwalifikujacych>.

Where the type of Goods prevents their shipment using the delivery options from the delivery groups of parcel lockers or pick-up points, it is permissible to provide in the Offer only the delivery options from the delivery group of Goods — Courier delivery, the list of which is available at: <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-pl-informacje-dla-sprzedajacych-9g0rWRXKxHG#sprawdz-liste-metod-kwalifikujacych>.

If the Goods offered by the Seller meet one of the following conditions:

- a. one of the dimensions of the Goods, including packaging, exceeds 120 cm,
- b. the Goods fall under the category of Tires and Rims,
- c. the Goods are dispatched by the dedicated methods of delivery of goods from abroad listed at <https://help.allegro.com/sell/pl/c/oznaczenie-smart-w-ofertach-z-zagranicy#udostepnij-odpowiednie-metody-dostawy>.

The Seller, as part of the respective Offer, can provide only one option of delivery by courier (to the door) from the list of qualifying options (<https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-pl-informacje-dla-sprzedajacych-9g0rWRXKxHG#sprawdz-liste-metod-kwalifikujacych>). This does not apply to Offers in which even one of the delivery options from the group of deliveries to pick-up points or parcel lockers is available.

In cases where the Seller sells Goods that, for objective reasons, cannot be delivered to Buyers through the delivery options listed at: <https://allegro.pl/zobacz/metody-allegro-smart> (e.g., jewelry, works of art, antiques, numismatics, FMCG, live plants, oils, paints), the Company may allow the Seller to use the

Service at the Seller's request, provided that the Seller presents an agreement individually negotiated with the Carrier, which provides for the possibility of delivery of such Goods purchased from that Seller.

d. the Transaction must be completed in the manner specified in the Offer, in particular, by delivering the Goods in the number of parcels declared in the Offer, in accordance with the delivery option declared by the Seller;

e. for multi-item Offers, the Seller must offer to place as many Goods in a single parcel as possible and ship Goods sold in the Offers in the manner described above, unless, given the nature of the Goods or the type of agreement made with the Buyer, it is not possible or is excessively burdensome;

f. within the Offer the Seller must provide a delivery option for the Goods that corresponds to the type and properties of the Goods being sold;

g. the Seller must guarantee the appropriate quality of parcel packaging that is suitable for the contents of the parcel, in accordance with requirements of Carriers' Terms & Conditions and in accordance with Appendix No. 12 to the Allegro Terms & Conditions;

h. the Seller must specify the Goods price for the Offer marked with the Allegro Smart! service badge so that it is not higher than the price of the same Goods offered by the same Seller on the Offer without the Allegro Smart! service badge;

i. the Seller must define and implement the returns policy for Goods by filling out the form available on Allegro at <https://na.allegro.pl/warunki-zwrotow> and assign it to the Seller's Offers; in such a case, Company will provide the Buyer with the Goods return form as part of Allegro Smart! service. The Goods returns policy mentioned above should comply with the governing provisions of the law. The Buyer should be refunded through the Payment Services Provider.

j. the Seller must state the value of an available one-off delivery whose value must not exceed those set out in the table at <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-pl-informacje-dla-sprzedajacych-9g0rWRXKxHG?marketplaceId=allegro-pl> assuming that if the Buyer buys multiple Goods as part of the same or several Transactions with the same Seller, the delivery value, regardless of the delivery option, will not exceed 100 PLN or, if the Seller specifies 0 PLN as the value of the delivery option for payments in advance, assuming that the Goods from the Offer are delivered to a parcel locker or a pick-up point, where the Seller does not guarantee a free Goods return on such Offers.

k. when ordering Goods shipments, the Seller must provide Carriers (automatically or manually) with an email address in the allegromail.pl domain assigned to the Transaction, in the unchanged two-part form (e.g. xxx+yyy@allegromail.pl) for all Transactions concluded by the Seller as part of Allegro Smart!.

l. guarantee free Goods return. The Seller dispatching Goods from Poland should indicate the Goods return address in Poland. If the Goods are to be returned from Poland to Czechia, France, the Netherlands, or Germany, the return will be made at the sole expense of the Seller, who is obligated to provide, free of charge, a return label to the Buyer.

4. In particularly justified situations, the Company reserves the option to qualify the Seller for the Service conditionally, despite the Seller not meeting the conditions referred to in paragraph 2 above, where the Seller uses an Account with a Business status, participates in the Allegro Brands Zone, VIP or Commercial Partner program under separate agreements, or offers Goods of recognized brands on Allegro which have been unavailable or difficult to obtain on Allegro before.

Section 9. Terms & Conditions of the Service on Allegro.cz, Allegro.sk and Allegro.hu

1. The Company shall automatically mark the Offers of Sellers available for Business Accounts with a special Allegro Smart! Service icon and shall support the delivery of the Goods purchased on such Offers, provided that all of the conditions of the Seller's eligibility to use the Service are met:

a. general conditions referred to in paragraph 2 below, referring to a professional attitude of a Seller on Allegro, and;

b. detailed conditions referred to in paragraph 3 below, referring directly to the contents of an Offer.

2. General terms and conditions for the Seller's eligibility to use the Services:

a. the level of sales quality in all Linked Accounts of the Seller is not lower than "Neutral" as per the sales quality scale adopted by the Organizer for Sellers with an Allegro.pl Account available at: <https://help.allegro.com/pl/sell/a/co-znajdziesz-w-zakladce-jakosc-mojej-sprzedazy-0A5rBZxZnFG#ile-punktow-mozesz-zdobyc>, for Sellers with an Allegro.cz Account available at: <https://help.allegro.com/cs/sell/a/co-najdete-v-zalozce-kvalita-meho-prodeje-b2l933zm6Un#kolik-bod-m-ete-ziskat> for Sellers with an Allegro.sk Account available at: <https://help.allegro.com/sk/sell/a/co-najdete-na-karte-kvalita-mojho-predaja-oA8ZVkJd1IW#ko-ko-bodov-mo-ete-ziska-> and Allegro.hu Account available at: <https://help.allegro.com/hu/sell/a/mit-talalsz-az-ertekesitoi-minositesem-lapon-aMeXDwRRauG-hany-pontot-szerezhetsz> unless the Seller's Account to be included in Allegro Smart! for Sellers has at least "good" level of sales quality (in this case, the status requirement for the Linked Accounts does not apply),

b. the Seller must provide impeccable Buyer service consisting mainly in the timely shipping and delivery of parcels and providing the Buyers with necessary assistance and support after Goods are purchased (e.g. during contact with the Buyer as part of the Discussion);

c. the Seller must make timely payments for the services provided by the Company on Allegro,

d. the Seller must list Offers badge in accordance with the rules specified in the Allegro Terms & Conditions,

e. the Seller must not be subject to sanctions imposed by the Company under paragraph 8.4 of the Allegro Terms & Conditions, in particular, sanctions related to offers made by the Seller to finalize the

purchase outside Allegro or related to advertising of products and services which are not offered on Allegro.

3. Detailed terms and conditions which qualify the Seller to use the Services:

a. for Sellers who have an Account on Allegro.cz at: for the Offer covered by the Service, throughout the Offer's duration, the Seller must provide:

- delivery Goods options Allegro Courier delivery One option from the Parcel delivery group (for Sellers shipping from Czechia to Czechia) or Goods delivery options: Allegro International Courier Czechia (for Sellers dispatching from Poland to Czechia), and
- Goods delivery options: Allegro One Parcel Lockers or Allegro One Point (for Sellers dispatching from Czechia to Czechia) or Goods delivery options: Allegro International Parcel Lockers Czechia or Allegro International Pick-up Points Czechia (for Sellers dispatching from Poland to Czechia),
- at least one delivery option that meets the criteria of Smart! Payment on Delivery,
- at least one delivery option that includes prepayment.

The requirement referred to in paragraph 3(a), second indent, (for sellers shipping from Poland to Czechia) will not apply to Goods whose dimensions exceed the maximum dimensions handled in the indicated delivery options, provided that the Seller has made available another option from the group of delivery options to pick-up points and parcel lockers, unless the dimensions of the Goods exceed the maximum dimensions handled by any of such options (in this case the requirement referred to in paragraph 3(a), first indent, will not apply).

The requirement referred to in paragraph 3(a), first indent, (for Sellers shipping from Poland to Czechia and Sellers shipping from Czechia to Czechia) will not apply to Goods whose dimensions exceed the maximum dimensions handled in the indicated delivery options, provided that the Seller has made available another method from the group of delivery options — courier delivery.

b. for Sellers who have an Account on Allegro.sk or Allegro.hu at: for the Offer covered by the Service, throughout the Offer's duration, the Seller must provide:

- at least one delivery option from the Goods delivery group: courier delivery, and
- at least one delivery option from the delivery groups: pick-up point or parcel locker,
- at least one delivery option that meets the criteria of Smart! Payment on Delivery,
- at least one delivery option that includes prepayment.

The list of delivery options qualifying the Seller for the Service is available for Sellers who have an Account on Allegro.pl at: <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-cz-informacje-dla-sprzedajacych-0A5rBZIM3F5?marketplaceId=allegro-pl>,, for Sellers who have an Account on Allegro.cz

at: <https://help.allegro.com/cs/sell/a/allegro-smart-informace-pro-prodejce-LR8lYY8Ylfl>, for Sellers who have an Account on Allegro.sk at: : <https://help.allegro.com/sell/sk/a/allegro-smart-na-allegro-hu-informacie-pre-predajcov-aMeOdw8lLlq> and for Sellers who have an Account on Allegro.hu at: <https://help.allegro.com/sell/hu/a/8dr9j3139lv>.

If in a given direction Allegro does not provide a delivery option from the Goods delivery group: courier deliveries, the Offer can include only the delivery options from the delivery group: parcel locker and pick-up point, the list of which can be found: for Sellers who have an Account Allegro.pl at: <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-hu-informacje-dla-sprzedajacych-x5oBn1VOeCo>, for Sellers who have an Account on Allegro.cz at: <https://help.allegro.com/sell/cs/a/allegro-smart-na-allegro-hu-informace-pro-prodejce-3AkLYdZdMHq>, for Sellers who have an Account on Allegro.sk at: <https://help.allegro.com/sell/sk/a/allegro-smart-na-allegro-hu-informacie-pre-predajcov-aMeOdw8lLlq> and for Sellers who have an Account on Allegro.hu at: <https://help.allegro.com/sell/hu/a/8dr9j3139lv>.

If the type of the Goods prevents their shipping via the delivery options from the delivery groups: parcel locker and pick-up point, the Offer can contain only the delivery options from the Goods delivery group: courier deliveries, the list of which is available for Sellers who have an Account on Allegro.pl at: <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-hu-informacje-dla-sprzedajacych-x5oBn1VOeCo> for Sellers who have an Account on Allegro.cz at: <https://help.allegro.com/sell/cs/a/allegro-smart-na-allegro-hu-informace-pro-prodejce-3AkLYdZdMHq>, for Sellers with an Allegro.sk Account available at: <https://help.allegro.com/sell/sk/a/allegro-smart-na-allegro-hu-informacie-pre-predajcov-aMeOdw8lLlq> for Sellers with an Allegro.hu Account available at: <https://help.allegro.com/sell/hu/a/8dr9j3139lv>.

If the offer presents Goods manufactured according to the Buyer's requirements or adapted to their individual needs, the Seller — within the scope of the given offer — is released from the obligation to provide a delivery option meeting the delivery criteria of Smart! Payment on Delivery.

c. the Transaction must be completed in the manner specified in the Offer, in particular, by delivering the Goods in the number of parcels declared in the Offer, in accordance with the delivery option declared by the Seller;

d. for multi-item Offers, the Seller must offer to place as many Goods in a single parcel as possible and ship Goods sold in the Offers in the manner described above, unless, given the nature of the Goods or the type of agreement made with the Buyer, or in accordance with the Terms & Conditions of the Carrier, it is not possible or is excessively burdensome;

e. within the Offer the Seller must provide a delivery option for the Goods that corresponds to the type and properties of the Goods being sold;

f. the Seller must guarantee the appropriate quality of parcel packaging that is suitable for the contents of the parcel, in accordance with requirements of Terms & Conditions of the Carriers and in accordance with these Terms & Conditions;

g. the Seller must specify the Goods price for the Offer marked with the Allegro Smart! service badge so that it is not higher than the price of the same Goods offered by the same Seller on the Offer without the Allegro Smart! service badge;

h. the Seller must define and implement the returns policy for Goods by filling out the form for Sellers with an Allegro Account available on Allegro.pl at: <https://na.allegro.pl/warunki-zwrotow>, for Sellers with an Allegro.cz Account available at: <https://allegro.cz/moje-allegro/prodej/podminky-vraceni-zbozi/pridat>, for Sellers with an Allegro.sk Account available at: <https://salescenter.allegro.com/returns-terms/add> for Sellers with an Allegro.hu Account available at: <https://salescenter.allegro.com/returns-terms/add> and assign it to the Seller's Offers; in such a case, the Company will provide the Buyer with the Goods return form as part of Allegro Smart! service. The Goods returns policy mentioned above should comply with the governing provisions of the law. The Buyer should be refunded through the Payment Service Provider.

i. the Seller must state the value of an available one-off delivery, whose value must not exceed those set out for Sellers who have an Account on Allegro.pl at: <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-cz-informacje-dla-sprzedajacych-0A5rBZIM3F5?marketplaceId=allegro-pl>, for Sellers who have an Account on Allegro.cz at: <https://help.allegro.com/cs/sell/a/allegro-smart-informace-pro-prodejce-LR8IYY8YIfI>, for Sellers with an Allegro.sk Account available at: <https://help.allegro.com/sell/sk/a/allegro-smart-na-allegro-hu-informacie-pre-predajcov-aMeOdW8LIq> and for Sellers with an Allegro.hu Account available at: <https://help.allegro.com/sell/hu/a/yPonyn2b7Ho> assuming that if the Buyer buys multiple Goods as part of the same or several Transactions with the same Seller, the delivery value, regardless of the delivery option, will not exceed: CZK 1,000 for Allegro.cz, EUR 50 for Allegro.sk or HUF 20,000 for Allegro.hu.

j. when ordering Goods shipments, the Seller must provide Carriers (automatically or manually) with an email address in the allegromail.pl domain assigned to the Transaction, in the unchanged two-part form (e.g. xxx+yyy@allegromail.pl) for all Transactions concluded by the Seller as part of Allegro Smart!.

4. In particularly justified situations, the Company reserves the option to qualify the Seller for the Service conditionally, despite the Seller not meeting the conditions referred to in subsection 2 above, where the Seller uses an Account with a Business status, participates in the Brands Zone, Welcome Program, Commercial Partner or any other similar program under separate agreements, or offers Goods of recognized brands on Allegro which have been unavailable or difficult to obtain on Allegro before.

Section 10. Rights and obligations of Seller using the Service on Allegro.pl

1. Delivery options available for Goods under the Service are offered under agreements concluded between the Company and the Carriers, where the Company is the sender within the meaning of Article 3 (10) of the Act of 23 November 2012 on the Postal Law.

2. The Carriers provide Goods delivery and related Additional Services. The Carriers are responsible, in particular, for the quality and punctuality of the Goods' delivery, and the number of parcel collection points made available by them. The list of current parcel collection points indicated by the Carriers and the Rules of service provision by the Carriers are available here: <https://allegro.pl/zobacz/metody-allegro-smart>.

3. Considering the wording of paragraphs 1 and 2 above, the Company, to allow the Sellers to lodge complaints related to non-performance or improper performance of services provided by the Carriers, grants the power of attorney to the Sellers to take actual and legal actions related to representing the Company in complaints process related to services provided by Carriers as part of the Service. The power of attorney mentioned above in the preceding sentence shall be made available for downloading by the User in the [Delivery Settings](#) tab in the Seller's Account. Complaints concerning the services provided by the Carriers shall be considered in accordance with provisions of the terms and conditions for such services available at:

- General Terms and Conditions of Service Provision by DPD Polska sp. z o.o. in Domestic Trade, General Terms and Conditions of Service Provision in International Trade, Detailed Terms and Conditions of Service Provision available at <https://www.dpd.com/pl/pl/moje-dpd/dokumenty-dpd-polska/>
- Pocztex Service Terms and Conditions (Terms and Conditions of the provision of the Pocztex service in Poland and Appendix to the Terms and Conditions) available at <https://www.pocztex.pl/jowisz/uploads/2025/08/Zasady-Allegro-Pocztex-obowiazuje-od-18-sierpnia-2025.pdf>
- Terms and Conditions of the Provision and Use of a Non-Universal Postal Service with the trade name: "Przesyłka firmowa eCommerce" ["eCommerce Business Parcel"] available at <https://allegro.pl/regulaminy/zasadywykonywania-i-korzystania-z-uslugi-pocztowej-niepowszechnej-pod-nazwa-handlowaprzesylka-firmowa-ecommerce-vKYv9Bb1xi4>
- General Terms and Conditions of the Provision of the Allegro 24/7 Parcel lockers InPost Service available at <https://inpost.pl/regulaminy>
- General Terms & Conditions for the provision of domestic transport and postal services DHL Parcel Polska Sp. z o.o.: <https://www.dhl.com/content/dam/dhl/local/pl/dhl-parcel/documents/pdf/pl-parcel-polska-regulamin-swiadczenia-krajowych-uslug.pdf>
- General Conditions of Carriage DHL eCS Europe: <https://www.dhl.com/content/dam/dhl/local/pl/dhl-parcel/documents/pdf/pl-parcel-europe-ogolne-warunki-przewozu.pdf>
- Ruch S.A. Postal Services Terms & Conditions: <https://www.orkenpaczka.pl/wp-content/uploads/2021/08/REGULAMIN-S%CC%81WIADCZENIA-USLUG-POCZTOWYCH-W-RUCH-SA-od-01.09.2021.pdf>

subject to the paragraph 4 below;

4. If Carriers reject complaints (complaint and an appeal against a complaint rejected by the Carrier) lodged by the Sellers with the Carriers as a result of a loss, damage of or shortage in the parcel, the Seller may, within 14 days of receiving the decision on the rejection, apply to the Company for the case to be re-considered by the Carrier.

5. In the cases referred to in paragraph 4 above, the Seller must provide the Company with documentation of all the circumstances related to the complaint and prove that the complaint has been rejected by the Carrier.

6. In order to properly use the Service, the Seller shall, after completing a Transaction:

a. immediately print the shipping label in the parcel shipping tool and affix the label to the parcel with the Goods to be delivered,

b. properly pack the Goods, adequately to the type and properties of the Goods being sent, and properly mark the parcel if necessary,

c. meet the Goods shipment dates specified by the Seller in the Offers eligible for the Service,

d. provide the Company with the parcel tracking number (in "My Allegro" or as part of "Allegro API") for at least 50% of the Transactions (parcel tracking),

7. It is forbidden for the Sellers to place Goods forbidden by governing provisions of the law in the parcels, including Goods prohibited by the Act on the Postal Law and governing provisions of the Universal Postal Union, or Goods specified in the Terms & Conditions of the Carriers (for a sample list of forbidden Goods <https://help.allegro.com/sell/pl/a/jakich-przedmiotow-nie-mozna-wystawiac-na-allegro-a-jakie-mozna-wystawiac-warunkowo-8dvEzZMRkT8?marketplaceId=allegro-pl#>). The Seller is fully liable to the Company for any damage caused to the Carriers in connection with parcels shipped in violation of these Terms & Conditions. If the Seller ships a parcel with contents as described above or if the Seller ships a parcel in faulty packaging ("Non-Standard Parcel"), additional services will be necessary to minimize potential negative consequences related to shipping the parcel.

8. If a Non-Standard Parcel as referred to in paragraph 7 above is shipped, the Seller shall pay to the Company an additional fee for additional handling of such a parcel, at PLN 121.77 for the first Non-Standard Parcel shipped or PLN 1,228.77 for each additional Non-Standard Parcel shipped, in accordance with the rules laid down in Appendix No. 4 of the Allegro Terms & Conditions.

Section 11. Rights and obligations of Seller using the Service on Allegro.cz, Allegro.sk and Allegro.hu

1. Delivery options available for Goods under the Service are offered according to the conditions specified in Allegro Terms & Conditions in particular in Appendixes No. 16 and 18 to the Allegro Terms

& Conditions. The rights and obligations of Users under the delivery services provided by the Company and the Carriers arising from Allegro Terms & Conditions and in particular this Appendix 12 and Appendixes No. 16 and 18 to the Allegro Terms & Conditions. However, in the event of any discrepancies, this Appendix No. 12 shall prevail over the Appendixes No. 16 and 18 to the Allegro Terms & Conditions.

2. In order to properly use the Service, the Seller shall, after completing a Transaction:

a. immediately print the shipping label in the parcel shipping tool and affix the label to the parcel with the Goods to be delivered,

b. meet the Goods shipment dates specified by the Seller in the Offers eligible for the Service.

~~II. GENERAL TERMS AND CONDITIONS OF SERVICE PROVISION (ALLEGRO.PL)~~

~~1. The Company provides the Sellers with Allegro Smart! Service, which allows the Sellers to deliver the Goods purchased on Allegro as part of the fees paid by the Sellers in connection with the use of the Goods delivery methods specified in the Allegro Terms & Conditions and with their use of the Additional Services.~~

~~2. Allegro Smart! Service is provided for the methods of delivery described at <https://na.allegro.pl/allegro-smart-zasady-rozliczen>, provided that the value of a Transaction or the sum of Transactions completed for the Seller's Offer is not lower than the value specified at <https://na.allegro.pl/allegro-smart-dobre-praktyki>, and payment for the Transaction(s) is made via the Payment Service or as part of the delivery methods with the cash on delivery option specified in the table <https://na.allegro.pl/allegro-smart-zasady-rozliczen>.~~

~~3. The Company may extend the list of delivery methods eligible for the Service, for a term of its choice.~~

~~4. The Goods' deliveries made under the Allegro Smart! Service may take place solely in the territory of Poland (i.e. from Poland's territory to Poland's territory), except for the delivery options specified at <https://na.allegro.pl/allegro-smart-zasady-rozliczen>, with deliveries being made from the territory of the Czech Republic, France, the Netherlands or Germany to the territory of Poland.~~

~~5. As part of the Allegro Smart! Service, Sellers' Offers will be marked with a special icon assigned to the Service. This shall not apply to Categories referred to in paragraph 3.3. of the Allegro Terms & Conditions, as well as Offers available in the following Categories:~~

~~Home and Garden > Equipment > Holiday and Occasional Decorations > Fireworks~~

~~Kids > Feeding > Baby Foods > Baby Formulas > First Milk~~

~~Supermarket > Pet Supplies > OTC Veterinary Drugs~~

~~III. TERMS & CONDITIONS OF THE SERVICE (ALLEGRO.PL)~~

~~1. The Company shall automatically mark the Offers of Sellers with a special Allegro Smart! Service icon, regardless of the status of the Sellers' Account (Standard/Business), and shall support the delivery of the Goods purchased on such Offers, provided that all of the conditions of the Seller's eligibility to use the Service are met:~~

~~a. general conditions referred to in paragraph 2 below, referring to a professional attitude of a Seller on Allegro, and;~~

~~b. detailed conditions referred to in paragraph 3 below, referring directly to the contents of an Offer.~~

~~2. General terms and conditions for the Seller's eligibility to use the Services:~~

~~a. the sales quality level of all Linked Accounts of the Seller is not lower than "Neutral", according to the sales quality scale adopted by the Organizer specified at: <https://help.allegro.com/sell/en/a/what-you-will-find-in-the-my-sales-quality-tab-eKW0504rhX#how-many-points-you-can-earn>, unless the Account to be covered by the above Service has a sales quality level higher than Neutral;~~

~~b. the Seller must provide impeccable Buyer service consisting mainly in the timely shipping and delivery of parcels and providing the Buyers with necessary assistance and support after Goods are purchased (e.g. during contact with the Buyer as part of the Discussion);~~

~~c. the Seller must make timely payments for the services provided by the Company on Allegro,~~

~~d. the Seller must list Offers in accordance with the terms and conditions of the Allegro Terms & Conditions,~~

~~e. the Seller must not be subject to sanctions imposed by the Company under paragraph 8.4 of the Allegro Terms & Conditions, in particular, sanctions related to offers made by the Seller to finalize the purchase outside Allegro or related to advertising of products and services which are not offered on Allegro.~~

~~3. Detailed terms and conditions which qualify the Seller to use the Services:~~

~~a. FOR REGULAR ACCOUNTS — for the Offer, throughout its duration, provided as part of the Service, the Seller must provide at least one delivery option with prepayment from among those on methods on the list available at <https://na.allegro.pl/allegro-smart-zasady-rozliczen>, where the delivery cost of a single parcel does not exceed the amount specified in the table available via that link;~~

~~b. FOR BUSINESS ACCOUNTS — the Seller must provide, for the Offer throughout its duration, provided as part of the Service:~~

For dispatch from Poland:

- ~~ii. At least two delivery options from groups of Goods delivery — Courier delivery, and~~
- ~~iii. At least three delivery options from the pick-up point or parcel lockers Goods delivery group provided by at least three different Carriers,~~
- ~~iv. Delivery carried out as part of Allegro Delivery.~~

~~When calculating the number of options in a given Offer pursuant to sub-paragraphs i) and ii) above, each option made available as part of Allegro Delivery will be counted separately.~~

For dispatch from Czechia:

- ~~iii. At least two delivery option from the group of Delivery of Goods – courier delivery, among which it is mandatory to make available — Allegro DPD Courier Poland and Allegro International Courier Poland, and~~
- ~~iv. At least three delivery option from the group of Delivery of Goods pick-up points or parcel lockers, of which it is mandatory to make available — Allegro DPD Pickup Poland and Allegro International Pick-up Point Poland and Allegro International Parcel Lockers Poland.~~

~~For a list of the Seller's qualifying delivery options for the Service, see: <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-pl-informacje-dla-sprzedajacych-9g0rWRXKxHG#sprawdz-liste-metod-kwalifikujacych>.~~

~~Where the type of Goods prevents their shipment using the delivery options from the delivery groups of parcel lockers or pick-up points, it is permissible to provide in the Offer only the delivery options from the delivery group of Goods — Courier delivery, the list of which is available at: <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-pl-informacje-dla-sprzedajacych-9g0rWRXKxHG#sprawdz-liste-metod-kwalifikujacych>.~~

~~If the Goods offered by the Seller meet one of the following conditions:-~~

- ~~a. one of the dimensions of the Goods, including packaging, exceeds 120 cm,~~
- ~~b. the Goods fall under the category of Tires and Rims,~~
- ~~c. the Goods are dispatched by the dedicated methods of delivery of goods from abroad listed at <https://help.allegro.com/sell/pl/c/oznaczenie-smart-w-ofertach-z-zagranicy#udostepnij-odpowiednie-metody-dostawy>.~~

~~The Seller, as part of the respective Offer, can provide only one option of delivery by courier (to the door) from the list of qualifying methods (<https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-pl-informacje-dla-sprzedajacych-9g0rWRXKxHG#sprawdz-liste-metod-kwalifikujacych>). This does not~~

apply to Offers in which even one of the delivery options from the group of deliveries to pick-up points or parcel lockers is available.

In cases where the Seller sells Goods that, for objective reasons, cannot be delivered to Buyers through the delivery options listed at: <https://allegro.pl/zobacz/metody-allegro-smart> (e.g., jewelry, works of art, antiques, numismatics, FMCG, live plants, oils, paints), the Company may allow the Seller to use the Service at the Seller's request, provided that the Seller presents an agreement individually negotiated with the Carrier, which provides for the possibility of delivery of such Goods purchased from that Seller.

Example 1:

If the Seller, as part of their Offer, in addition to the delivery options from the group of Goods delivery — Courier delivery, also provides the delivery options from the delivery groups — parcel lockers and pick-up points, e.g., Allegro Delivery parcel lockers and pick-up points (which currently serve deliveries to One and ORLEN pick-up points and parcel lockers) then the specific conditions referred to in subparagraph (b) above will not be met, because the indicated delivery options are provided by two Carriers. In this case, in order to meet the necessary criteria, the Seller must add one more option from the group of Goods delivery — parcel lockers or pick-up points provided by another Carrier.

Example 2:

If the Seller, as part of their Offer, in addition to of the required delivery options from the group of Goods delivery — Courier delivery, also provided delivery options from the group of Goods delivery Allegro Delivery parcel lockers and pick-up points (which currently serve deliveries to One and ORLEN pick-up points and parcel lockers) and Allegro Paczkomaty InPost, then the specific conditions referred to in subparagraph 3(b) above will be met. From the perspective of specific terms qualifying the Seller to use the Service, Allegro Delivery options are seen as two delivery options from the group of Goods delivery — parcel lockers (Allegro One, Box, Punkt and Allegro ORLEN Paczka), while Allegro Paczkomaty InPost — as the third delivery option from the group of Goods delivery — Parcel Lockers.

c. the Transaction must be completed in the manner specified in the Offer, in particular, by delivering the Goods in the number of parcels declared in the Offer, in accordance with the delivery method declared by the Seller;

d. for multi-item Offers, the Seller must offer to place as many Goods in a single parcel as possible and ship Goods sold in the Offers in the manner described above, unless, given the nature of the Goods or the type of agreement made with the Buyer, it is not possible or is excessively burdensome;

e. within the Offer the Seller must provide a delivery method for the Goods that corresponds to the type and properties of the Goods being sold;

f. the Seller must guarantee the appropriate quality of parcel packaging that is suitable for the contents of the parcel, in accordance with requirements of Terms & Conditions of the Carriers and in accordance with Section 4 (6)(b) of these Terms & Conditions;

g. the Seller must specify the Goods price for the Offer marked with the Allegro Smart! service icon so that it is not higher than the price of the same Goods offered by the same Seller on the Offer without the Allegro Smart! service icon;

h. the Seller must define and implement the returns policy for Goods by filling out the form available on Allegro at <https://na.allegro.pl/warunki-zwrotow> and assign it to the Seller's Offers; in such a case, Company will provide the Buyer with the Goods return form as part of Allegro Smart! service. The Goods returns policy mentioned above should comply with the governing provisions of the law. The Buyer should be refunded through the Payment Services Provider.

i. the Seller must state the value of an available one-off delivery whose value must not exceed those set out in the table at <https://na.allegro.pl/allegro-smart-zasady-rozliczen> assuming that if the Buyer buys multiple Goods as part of the same or several Transactions with the same Seller, the delivery value, regardless of the delivery option, will not exceed 100 PLN or, if the Seller specifies 0 PLN as the value of the delivery option for payments in advance, assuming that the Goods from the Offer are delivered to a parcel locker (paczkomat) or a collection point, where the Seller does not guarantee a free Goods return on such Offers.

j. when ordering Goods shipments, the Seller must provide Carriers (automatically or manually) with an email address in the allegromail.pl domain assigned to the Transaction, in the unchanged two-part form (e.g. xxx+yyy@allegromail.pl) for all Transactions concluded by the Seller as part of Allegro Smart!.

k. guarantee free Goods return. The Seller dispatching Goods from Poland should indicate the Goods return address in Poland. If the Goods are to be returned from Poland to Czechia, France, the Netherlands, or Germany, the return will be made at the sole expense of the Seller, who is obligated to provide, free of charge, a return label to the Buyer.

4. In particularly justified situations, the Company reserves the option to qualify the Seller for the Service conditionally, despite the Seller not meeting the conditions referred to in subsection 2 above, where the Seller uses an Account with a Business status, participates in the Allegro Brands Zone, VIP or Commercial Partner program under separate agreements, or offers Goods of recognized brands on Allegro which have been unavailable or difficult to obtain on Allegro before.

IV. RIGHTS AND OBLIGATIONS OF SELLER USING THE SERVICE (ALLEGRO.PL)

1. Delivery methods available for Goods under the Service are offered under agreements concluded between the Company and the Carriers, where the Company is the sender within the meaning of Article 3 (10) of the Act of 23 November 2012 on the Postal Law.

2. The Carriers provide Goods delivery and related Additional Services. The Carriers are responsible, in particular, for the quality and punctuality of the Goods' delivery, and the number of parcel collection points made available by them. The list of current parcel collection points indicated by the Carriers and

the Rules of service provision by the Carriers are available here: <https://allegro.pl/zobacz/metody-allegro-smart>.

3. Considering the wording of paragraphs 1 and 2 above, the Company, to allow the Sellers to lodge complaints related to non-performance or improper performance of services provided by the Carriers, grants the power of attorney to the Sellers to take actual and legal actions related to representing the Company in complaints process related to services provided by Carriers as part of the Service. The power of attorney mentioned above in the preceding sentence shall be made available for downloading by the User in the Delivery Settings tab in the Seller's Account. Complaints concerning the services provided by the Carriers shall be considered in accordance with provisions of the terms and conditions for such services available at:

- General Terms and Conditions of Service Provision by DPD Polska sp. z o.o. in Domestic Trade, General Terms and Conditions of Service Provision in International Trade, Detailed Terms and Conditions of Service Provision available at <https://www.dpd.com/pl/pl/moje-dpd/dokumenty-dpd-polska/>
- Pocztex Service Terms and Conditions (Terms and Conditions of the provision of the Pocztex service in Poland and Appendix to the Terms and Conditions) available at <https://www.pocztex.pl/jowisz/uploads/2025/08/Zasady-Allegro-Pocztex-obowiazuje-od-18-sierpnia-2025.pdf>

Terms and Conditions of the Provision and Use of a Non-Universal Postal Service with the trade name: "Przesyłka firmowa eCommerce" ["eCommerce Business Parcel"] available at <https://allegro.pl/regulaminy/zasadywykonywania-i-korzystania-z-uslugi-pocztowej-niepowszechnej-pod-nazwa-handlowaprzesylka-firmowa-ecommerce-vKYv9Bb1xi4>

- General Terms and Conditions of Service Provision and Transport available at the website of UPS Polska Sp. z o.o. at <https://www.ups.com/pl/pl/help-center/legal-terms-conditions/tariff.page?>
- General Terms and Conditions of the Provision of the Allegro 24/7 Parcel lockers InPost Service available at <https://inpost.pl/regulaminy>
- General Terms & Conditions for the provision of domestic transport and postal services DHL Parcel Polska Sp. z o.o. o.: <https://www.dhl.com/content/dam/dhl/local/pl/dhl-parcel/documents/pdf/pl-parcel-polska-regulamin-swiadczenia-krajowych-uslug.pdf>
- General Conditions of Carriage DHL eCS Europe: <https://www.dhl.com/content/dam/dhl/local/pl/dhl-parcel/documents/pdf/pl-parcel-europe-ogolne-warunki-przewozu.pdf>
- Ruch S.A. Postal Services Terms & Conditions: <https://www.orklenpaczka.pl/wp-content/uploads/2021/08/REGULAMIN-S%CC%81WIADCZENIA-USLUG-POCZTOWYCH-W-RUCH-SA-od-01.09.2021.pdf>

subject to the subpar 4 below;

~~4. If Carriers reject complaints (complaint and an appeal against a complaint rejected by the Carrier) lodged by the Sellers with the Carriers as a result of a loss, damage of or shortage in the parcel, the Seller may, within 14 days of receiving the decision on the rejection, apply to the Company for the case to be re-considered by the Carrier.~~

~~5. In the cases referred to in paragraph 4 above, the Seller must provide the Company with documentation of all the circumstances related to the complaint and prove that the complaint has been rejected by the Carrier.~~

~~6. In order to properly use the Service, the Seller shall, after completing a Transaction:~~

~~a. immediately print the shipping label in the parcel shipping tool and affix the label to the parcel with the Goods to be delivered;~~

~~b. properly pack the Goods, adequately to the type and properties of the Goods being sent, and properly mark the parcel if necessary;~~

~~c. meet the Goods shipment dates specified by the Seller in the Offers eligible for the Service;~~

~~d. provide the Company with the parcel tracking number (in "My Allegro" or as part of "Allegro API") for at least 50% of the Transactions (parcel tracking);~~

~~7. It is forbidden for the Sellers to place Goods forbidden by governing provisions of the law in the parcels, including Goods prohibited by the Act on the Postal Law and governing provisions of the Universal Postal Union, or Goods specified in the Terms & Conditions of the Carriers (for a sample list of forbidden Goods — <https://allegro.pl/help/article/allegro-smart-preparing-inpost-parcels-forbidden-items-MM5mAZ7klHB>). The Seller is fully liable to the Company for any damage caused to the Carriers in connection with parcels shipped in violation of these Terms & Conditions. If the Seller ships a parcel with contents as described above or if the Seller ships a parcel in faulty packaging ("Non-Standard Parcel"), additional services will be necessary to minimize potential negative consequences related to shipping the parcel.~~

~~8. If a Non-Standard Parcel as referred to in paragraph 7 above is shipped, the Seller shall pay to the Company an additional fee for additional handling of such a parcel, at PLN 121.77 for the first Non-Standard Parcel shipped or PLN 1,228.77 for each additional Non-Standard Parcel shipped, in accordance with the rules laid down in Appendix No. 4 of the Allegro Terms & Conditions.~~

~~V. PAYMENTS AND SETTLEMENTS (ALLEGRO.PL)~~

~~1. The Seller shall make the following settlements in connection with the use of the delivery methods provided by the Suppliers and with the provision of the Additional Services:~~

~~a. with Company, when using the delivery services provided by the Suppliers listed at <https://na.allegro.pl/allegro-smart-zasady-rozliczen> in accordance with the price list specified by the Company for such delivery methods, as described in Appendix No. 4 of the Allegro Terms & Conditions~~

~~b. with the Carriers, when using Additional Services listed at <https://allegro.pl/help/article/allegro-smart-inpost-additional-services-and-fees-WE7VAO7o9Iq> (Table No. 1), in accordance with the Carrier's price list for such services;~~

~~c. with Company, when using Additional Services listed at <https://allegro.pl/regulamin/en/appendix-4#part-v-delivery-and-additional-services-costs>, in accordance with Company's price list for such services, as specified in Appendix No. 4 of the Allegro Terms & Conditions.~~

~~2. The fees referred to in sub-paragraph 1.b above shall be settled in the manner specified in separate agreements between the Seller and the Carriers, and, in the case referred to in sub-paragraphs 1.a and c above, in the manner specified in Appendix No. 4 of the Allegro Terms & Conditions.~~

~~3. If any additional costs are incurred in connection with the provision of services not described in these Terms & Conditions, the Seller shall pay for such costs to the Carrier, in accordance with the actual price list of the Carrier.~~

~~4. The invoices for the provision of Additional Services referred to in sub-paragraph 1.b above shall be issued and sent in the manner specified in separate agreements between the Seller and the Carriers, and, in the case referred to in sub-paragraph 1.c above, in the manner specified in Appendix No. 4 of the Allegro Terms & Conditions. Information on the detailed statement of fees for Additional Services referred to in sub-paragraph 1.c will be provided to the Seller in the Seller's Account settings.~~

~~5. The Company is obliged to make settlements with Sellers for using the delivery services provided by Deliverers as set out at <https://na.allegro.pl/allegro-smart-zasady-rozliczen>, in accordance with the terms of settlements contained on the web page in question assigned to those delivery methods.~~

~~VI. PERSONAL DATA (ALLEGRO.PL)~~

~~1. The Company is the personal data controller for Users and the Sellers with regard to offering the Allegro Smart! Service on the Website within the meaning of Article 4(7) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) ("GDPR").~~

~~2. In the scope related to the provision of the Service of delivering the Goods provided by the Carriers, the Carriers also are the controllers of the Sellers' personal data. The detailed principles pertaining to the processing of the Sellers' personal data by the Carriers in connection with the Service are described in the service Terms & Conditions of each Carrier.~~

~~3. The personal data processed by the Company include data relevant for the given type of the Account on the Website which include Allegro login, forenames and last names, address of residence or stay, Tax Identification Number, contact number, email address, tracking number, delivery address and return of Goods.~~

~~4. Personal data of the Sellers may be transferred to:~~

~~a. Carriers in order to ensure Company's accountability of fulfillment of obligations arising from contracts made with such Carriers;~~

~~b. Carriers — at the Seller's request — to refer questions or complaints regarding the services provided by the Carriers;~~

~~c. entities authorized to receive such data under applicable provisions of law, including competent law enforcement agencies.~~

~~5. Relevant provisions of Appendix No. 5 of the Allegro Terms & Conditions (Privacy Policy) shall apply to the matters not governed by this article.~~

~~VII. COMPLAINTS (ALLEGRO.PL)~~

~~1. A User may lodge a complaint if the Service provided for by these Terms & Conditions is not provided by the Company or is provided improperly, in violation of these Terms & Conditions. The User may also lodge a complaint if the fees for Additional Services paid by the Seller directly to the Company are incorrectly charged.~~

~~2. Any complaints relating to the use of the Service or any Additional Services referred to in paragraph V.1.b. shall be dealt with by the Company within 14 (fourteen) days of a written complaint lodged by a User.~~

~~3. Complaints regarding Services or Additional Services referred to in paragraph V.1.b, may be lodged by post to Company's address or in the electronic form via a contact form available at <https://na.allegro.pl/smart-formularz>~~

~~4. A User may contact Allegro with regard to the services provided under these Rules:~~

~~a. in writing to 61-569 Poznań, ul. Wierzbicice 1B;~~

~~b. via a contact form available at <https://na.allegro.pl/smart-formularz>.~~

~~5. Complaints regarding the manner of service provision by Carriers, including the manner of providing Additional Services, as referred to in sub-paragraph V.1.a and the fees charged by Carriers in connection with the provision of such services shall be considered by Carriers in accordance with the services Rules and conditions provided by the Carriers.~~

~~VIII. END OF SERVICE PROVISION (ALLEGRO.PL)~~

~~1. The Seller may resign from the Allegro Smart! Service at any time, by sending a resignation to Company, provided that the recommended method of terminating the agreement is using the contact form available at <https://na.allegro.pl/smart-formularz>~~

~~2. If these Terms & Conditions or the Allegro Terms & Conditions are violated, in particular, if the Seller:~~

~~a. takes any actions which adversely impact the security of Allegro operations or are detrimental to other Users or are intended to circumvent safeguards adopted by the Company or consist in the falsification of data as part of the Allegro Smart! Service,~~

~~b. fails to comply with provisions of the Terms & Conditions as referred to in Section III paragraphs 2 and 3 and in Section IV paragraph 6 and 7.~~

~~The Company may cease to provide the Service to the Seller and suspend the Seller's Account in the event of gross violations. Provisions of paragraph 8.4. of the Allegro Terms & Conditions shall apply accordingly.~~

~~IX. FINAL PROVISIONS (ALLEGRO.PL)~~

~~1. The Company reserves the right to modify, from time to time, the principles laid down in these Terms & Conditions in the case of promotional campaigns organized by Allegro or its business partners. Terms and conditions of promotional campaigns shall be identified each time in specific terms and conditions of promotional campaigns.~~

~~2. Headings (titles of paragraphs) in these Terms & Conditions are used for convenience only and shall not affect the interpretation of these Terms & Conditions.~~

~~3. If any provision hereof is held invalid by a final and absolute judgment of the common court, the remaining ones shall stay in full force and effect, unless the laws provide for a different effect.~~

~~4. Relevant provisions of the Allegro Terms & Conditions shall apply to the matters not governed by these Terms & Conditions.~~

Allegro.cz

~~I. DEFINITIONS (ALLEGRO.CZ)~~

~~**"Smart Payment on Delivery"** — a paid delivery option, available as part of the Service, with an option to pay the Seller for the Goods by paying the Carrier directly. When opting for the Smart Payment on Delivery, the Buyer must pay the fee payable to the Seller for delivering the Goods, in the amount corresponding to Section II paragraph 4, in the part concerning Allegro.cz, directly to the Carrier.~~



~~"Carriers" — entities which provide services as part of options of delivery of Goods, as specified in Section II paragraph 2 of these Terms & Conditions, which are purchased by the Buyers.~~

~~"Allegro Smart! Terms & Conditions for the Buyers" — Service Terms & Conditions for the Buyers, available at <https://allegro.cz/podminky/podminky-allegro-smart-1ngykMBkYCM>.~~

~~"Allegro Smart! Service" or "Service" — a service offered to the Users, which comprises the following:~~

~~a. with regard to the Buyers, a paid service allowing the Buyers to use options of delivery and returning the Goods purchased on Allegro, as specified in the Allegro Smart! Terms & Conditions for the Buyers, without paying the fee indicated by the Seller, except for the fees payable by Buyers in connection with opting for Smart Cash on Delivery.~~

~~b. with regard to the Sellers, a service which supports all of the following:~~

~~1. identifying the Sellers' Offers with a special Allegro Smart! icon that allows the Buyers to use specific options of delivery and returning the Goods purchased on Allegro, as specified in the Allegro Smart! Terms & Conditions for the Buyers, without paying the fee indicated by the Seller; and~~

~~2. shipping the Goods purchased by the Buyers on Allegro as part of the options of delivery of Goods on terms specified in and in accordance with these Terms & Conditions.~~

~~"Additional Services" — paid services strictly related to the delivery of Goods as part of the Service, provided to the Seller, and, depending on the type, paid for by the Seller directly to the Carriers or Company. The list of the services and the related fees and the method of fee settlement are described for Additional Services for which payment is made directly to Company, in Appendix No. 4 to the Allegro Terms & Conditions.~~

~~"Payment Service" — a service provided by Payment Service Providers, as specified in the Allegro Terms & Conditions.~~

~~"Terms & Conditions" — these Terms & Conditions, constituting Appendix No. 12 of the Allegro Terms & Conditions.~~

~~Capitalized terms not defined in Section I shall have the meaning assigned to them in the Allegro Terms & Conditions.~~

~~II. GENERAL TERMS AND CONDITIONS OF SERVICE PROVISION (ALLEGRO.CZ)~~

~~1. The Company provides the Sellers with Allegro Smart! Service, which allows the Sellers to deliver the Goods purchased on Allegro as part of the fees paid by the Sellers in connection with the use of the~~

Goods delivery options specified in the Allegro Terms & Conditions and with their use of the Additional Services.

2. Allegro Smart! Service is provided for the delivery options described for Sellers having an Account on Allegro at: <https://help.allegro.com/sell/en/a/allegro-smart-on-allegro-cz-information-for-sellers-4RxW6Vm6MI2>, and for Sellers having an Account on Allegro.cz at: <https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-cz-informace-pro-prodejce-1ngA2aew9ik>, provided that the value of a Transaction or the sum of Transactions completed for the Seller's Offer is not lower than the value specified for Sellers having an Account on Allegro at: <https://help.allegro.com/sell/en/a/allegro-smart-on-allegro-cz-information-for-sellers-4RxW6Vm6MI2>, the value specified for Sellers having an Account on Allegro.cz at: <https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-cz-informace-pro-prodejce-1ngA2aew9ik> and payment for the Transaction(s) is made via the Payment Service or as part of the delivery options with the payment on delivery option specified in the table available for Sellers having an Account on Allegro at: <https://help.allegro.com/sell/en/a/allegro-smart-on-allegro-cz-information-for-sellers-4RxW6Vm6MI2>, and for Sellers having an Account on Allegro.cz at: <https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-cz-informace-pro-prodejce-1ngA2aew9ik>

3. The Company may extend the list of delivery options eligible for the Service, for a term of its choice.

4. Allegro Smart! Service offers the delivery options specified for Sellers having an Account on Allegro at: <https://help.allegro.com/sell/en/a/allegro-smart-on-allegro-cz-information-for-sellers-4RxW6Vm6MI2>, and for Sellers having an Account on Allegro.cz at: <https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-cz-informace-pro-prodejce-1ngA2aew9ik>.

5. As part of the Allegro Smart! Service, Seller's Offers will be marked with a special icon assigned to the Service. This shall not apply to Offers available within the categories:

Kids > Feeding > Baby Foods > Baby Formulas > First Milk

Supermarket > Pet Supplies > Non-prescription veterinary drugs

Electronics > Audio, Video and Household Appliances > Electronic Gadgets > Accessories for tobacco heaters

Health > Alternative Medicine > Vaporizers

Collections and Art > Collections > Tobacco Accessories > Classic Pipes

Collections and Art > Collections > Tobacco Accessories > Water Pipes

Collections and Art > Collections > Tobacco Accessories > Other

Collections and Art > Collections > Tobacco Accessories > Snuff

Collections and Art > Collections > Tobacco Accessories > Cigarette Accessories

~~Collections and Art > Collections > Tobacco Accessories > Cigars and Cigarillos~~

~~Collections and Art > Collections > Militaria > Weapons~~

~~Sports and Travel > Military > ASG~~

~~Sports and Travel > Military > Other~~

~~Sports and Travel > Military > Air Guns > Carbines~~

~~Sports and Travel > Military > Air Guns > Parts~~

~~Sports and Travel > Military > Air Guns > Shots~~

~~Sports and Travel > Military > Air Guns > Pistols~~

~~Sports and Travel > Military > Air Guns > Silencers, Adapters, Compensators~~

~~Sports and Travel > Military > Air Guns > Rails and Mounts~~

~~Sports and Travel > Military > Air Guns > Clips~~

~~Sports and Travel > Military > Air Guns > Tuning~~

~~Sports and Travel > Military > Air Guns > Bipods~~

~~Sports and Travel > Military > Air Guns > CO2 Cartridges~~

~~Home and Garden > Equipment > Holiday and Occasional Decorations > Fireworks~~

~~III. TERMS & CONDITIONS OF THE SERVICE (ALLEGRO.CZ)~~

~~1. The Company shall automatically mark the Offers of Sellers available for Business Accounts with a special Allegro Smart! Service icon and shall support the delivery of the Goods purchased on such Offers, provided that all of the conditions of the Seller's eligibility to use the Service are met:~~

~~a. general conditions referred to in paragraph 2 below, referring to a professional attitude of a Seller on Allegro, and;~~

~~b. detailed conditions referred to in paragraph 3 below, referring directly to the contents of an Offer.~~

~~2. General terms and conditions for the Seller's eligibility to use the Services:~~

~~a. the level of sales quality in all Linked Accounts of the Seller is not lower than "neutral" as per the sales quality scale adopted by the Organizer for Sellers with an Allegro Account available at: <https://help.allegro.com/pl/sell/a/co-znajdziesz-w-zakladce-jakosc-mojej-sprzedazy-0A5rBZxZnFG#ile-punktow-mozesz-zdobyc>, and for Sellers with an Allegro.cz Account available at: <https://help.allegro.com/cs/sell/a/co-najdete-v-zalozce-kvalita-meho-prodeje-b2l933zm6Un#kolik-bod-m-ete-ziskat> unless the Seller's Account to be included in Allegro Smart! for Sellers has at least "good" level of sales quality (in this case, the status requirement for the Linked Accounts does not apply),~~

~~b. the Seller must provide impeccable Buyer service consisting mainly in the timely shipping and delivery of parcels and providing the Buyers with necessary assistance and support after Goods are purchased (e.g. during contact with the Buyer as part of the Discussion);~~

~~c. the Seller must make timely payments for the services provided by the Company on Allegro,~~

~~d. the Seller must list Offers in accordance with the terms and conditions of the Allegro Terms & Conditions,~~

~~e. the Seller must not be subject to sanctions imposed by the Company under paragraph 8.4 of the Allegro Terms & Conditions, in particular, sanctions related to offers made by the Seller to finalize the purchase outside Allegro or related to advertising of products and services which are not offered on Allegro.~~

~~3. Detailed terms and conditions which qualify the Seller to use the Services:~~

~~a. for the Offer covered by the Service, throughout the Offer's duration, the Seller must provide:~~

- ~~• delivery Goods options Allegro Courier delivery One method from the Parcel delivery group (for Sellers shipping from Czechia to Czechia) or Goods delivery options: Allegro International Courier Czechia (for Sellers dispatching from Poland to Czechia), and~~
- ~~• Goods delivery options: Allegro One Parcel Lockers or Allegro One Point (for Sellers dispatching from Czechia to Czechia) or Goods delivery options: Allegro International Parcel Lockers Czechia or Allegro International Pick-up Points Czechia (for Sellers dispatching from Poland to Czechia),~~
- ~~• at least one delivery option that meets the criteria of Smart! Payment on Delivery.,~~
- ~~• at least one delivery option that includes prepayment.~~

~~The list of delivery options available for the Service is available for Sellers having an Account on Allegro at: <https://help.allegro.com/sell/en/a/allegro-smart-on-allegro-cz-information-for-sellers-4RxW6Vm6MI2>, and for Sellers having an Account on Allegro.cz at: <https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-cz-informace-pro-prodejce-1ngA2aew9ik>.~~

~~The requirement referred to in paragraph 3(a), second indent, (for sellers shipping from Poland to Czechia Republic) will not apply to Goods whose dimensions exceed the maximum dimensions handled~~

~~in the indicated delivery options, provided that the Seller has made available another option from the group of delivery options to pick-up points and parcel lockers, unless the dimensions of the Goods exceed the maximum dimensions handled by any of such options (in this case the requirement referred to in paragraph 3(a), first indent, will not apply).~~

~~The requirement referred to in paragraph 3(a), first indent, (for Sellers shipping from Poland to Czechia and Sellers shipping from Czechia to Czechia) will not apply to Goods whose dimensions exceed the maximum dimensions handled in the indicated delivery options, provided that the Seller has made available another method from the group of delivery options — courier delivery.~~

~~If the offer presents Goods manufactured according to the Buyer's requirements or adapted to their individual needs, the Seller — within the scope of the given offer — is released from the obligation to provide a delivery option meeting the delivery criteria of Smart! Payment on Delivery.~~

~~b. the Transaction must be completed in the manner specified in the Offer, in particular, by delivering the Goods in the number of parcels declared in the Offer, in accordance with the delivery option declared by the Seller;~~

~~c. for multi-item Offers, the Seller must offer to place as many Goods in a single parcel as possible and ship Goods sold in the Offers in the manner described above, unless, given the nature of the Goods or the type of agreement made with the Buyer, or in accordance with the Terms & Conditions of the Carrier, it is not possible or is excessively burdensome;~~

~~d. within the Offer the Seller must provide a delivery option for the Goods that corresponds to the type and properties of the Goods being sold;~~

~~e. the Seller must guarantee the appropriate quality of parcel packaging that is suitable for the contents of the parcel, in accordance with requirements of Terms & Conditions of the Carriers and in accordance with Section IV subparagraph 6.b of these Terms & Conditions;~~

~~f. the Seller must specify the Goods price for the Offer marked with the Allegro Smart! service icon so that it is not higher than the price of the same Goods offered by the same Seller on the Offer without the Allegro Smart! service icon;~~

~~g. the Seller must define and implement the returns policy for Goods by filling out the form for Sellers with an Allegro Account available on Allegro at: <https://na.allegro.pl/warunki-zwrotow>, and for Sellers with an Allegro.cz Account available at: <https://allegro.cz/moje-allegro/prodej/podminky-vcaceni-zbozi/pridat> and assign it to the Seller's Offers; in such a case, the Company will provide the Buyer with the Goods return form as part of Allegro Smart! service. The Goods returns policy mentioned above should comply with the governing provisions of the law. The Buyer should be refunded through the Payment Services Provider.~~

~~h. the Seller must state the value of an available one-off delivery, whose value must not exceed those set out for Sellers having an Account on Allegro at: <https://help.allegro.com/sell/en/a/allegro-smart-on-allegro-cz-information-for-sellers-4RxW6Vm6MI2>, and for Sellers having an Account on Allegro.cz at:~~



~~<https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-cz-informace-pro-prodejce-1ngA2aew9ik> assuming that if the Buyer buys multiple Goods as part of the same or several Transactions with the same Seller, the delivery value, regardless of the delivery option, will not exceed 1,000 CZK.~~

~~i. when ordering Goods shipments, the Seller must provide Carriers (automatically or manually) with an email address in the allegromail.pl domain assigned to the Transaction, in the unchanged two-part form (e.g. xxx+yyy@allegromail.pl) for all Transactions concluded by the Seller as part of Allegro Smart!.~~

~~4. In particularly justified situations, the Company reserves the option to qualify the Seller for the Service conditionally, despite the Seller not meeting the conditions referred to in subsection 2 above, where the Seller uses an Account with a Business status, participates in the Brands Zone, Welcome Program, Commercial Partner or any other similar program under separate agreements, or offers Goods of recognized brands on Allegro which have been unavailable or difficult to obtain on Allegro before.~~

~~IV. RIGHTS AND OBLIGATIONS OF SELLER USING THE SERVICE (ALLEGRO.CZ)~~

~~1. Delivery options available for Goods under the Service are offered according to the conditions specified in Appendix 16 and Appendix No. 18 to the Allegro Terms & Conditions. The rights and obligations of Users under the delivery services provided by the Company and the Carriers are governed by these Terms & Conditions the General Terms & Conditions of the Delivery Service, set out in Appendix 16 to the Allegro Terms & Conditions, and the Terms & Conditions of International Forwarding Services set out in Appendix No. 18 to the Allegro Terms & Conditions however, in the event of any discrepancies, these Terms & Conditions shall prevail over the General Terms & Conditions of the Delivery Service, as set out in Appendix 16 and the Terms & Conditions of International Forwarding Services set out in Appendix No. 18.~~

~~2. In order to properly use the Service, the Seller shall, after completing a Transaction:~~

~~a. immediately print the shipping label in the parcel shipping tool and affix the label to the parcel with the Goods to be delivered,~~

~~b. meet the Goods shipment dates specified by the Seller in the Offers eligible for the Service.~~

~~V. PAYMENTS AND SETTLEMENTS (ALLEGRO.CZ)~~

~~1. The Seller shall make the following settlements in connection with the use of the delivery options provided by the Carriers and with the provision of the Additional Services:~~

~~a. with the Company, when using the delivery services provided by the Suppliers listed for Sellers having an Account on Allegro at: <https://help.allegro.com/sell/en/a/allegro-smart-on-allegro-cz-information-for-sellers-4RxW6Vm6MI2>, and for Sellers having an Account on Allegro.cz at:~~

~~<https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-cz-informace-pro-prodejce-1ngA2aew9ik> accordance with the price list specified by the Company for such delivery options, as described in Appendix No. 4 to the Allegro Terms & Conditions.~~

~~b. with Company, when using Additional Services listed in Appendix No. 4 to the Allegro Terms & Conditions, in accordance with Company's price list for such services, as specified in Appendix No. 4 to the Allegro Terms & Conditions.~~

~~2. The fees referred to in sub-paragraph 1.b above shall be settled in the manner specified in separate agreements between the Seller and the Carriers, and, in the case referred to in sub-paragraphs 1.a, in the manner specified in Appendix No. 4 to the Allegro Terms & Conditions.~~

~~3. If any additional costs are incurred in connection with the provision of services not described in these Terms & Conditions, the Seller shall pay for such costs to the Carrier, in accordance with the actual price list of the Carrier.~~

~~4. The Company is obliged to make settlements with Sellers for using the delivery services provided by Carriers as set out in Appendix No. 4 to the Allegro Terms & Conditions, in accordance with the terms of settlements contained on the web page in question assigned to those delivery options. The rules are discussed for Sellers having an Account on Allegro at: <https://help.allegro.com/sell/en/a/allegro-smart-on-allegro-cz-information-for-sellers-4RxW6Vm6MI2>, and for Sellers having an Account on Allegro.cz at: <https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-cz-informace-pro-prodejce-1ngA2aew9ik>.~~

VI. PERSONAL DATA (ALLEGRO.CZ)

~~1. The Company is the personal data controller for Users and the Sellers with regard to offering the Allegro Smart! Service on the Website within the meaning of Article 4(7) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) ("GDPR").~~

~~2. In the scope related to the provision of the Service of delivering the Goods provided by the Carriers, the Carriers also are the controllers of the Sellers' personal data. The detailed principles pertaining to the processing of the Sellers' personal data by the Carriers in connection with the Service are described in the service Terms & Conditions of each Carrier.~~

~~3. The personal data processed by the Company include data relevant for the given type of the Account on the Website which include Allegro login, forenames and last names, address of residence or stay, Tax Identification Number, contact number, email address, tracking number, delivery address and return of Goods.~~

~~4. Personal data of the Sellers may be transferred to:~~

~~a. Carriers in order to ensure Company's accountability of fulfillment of obligations arising from contracts made with such Carriers;~~

~~b. Carriers — at the Seller's request — to refer questions or complaints regarding the services provided by the Carriers;~~

~~c. entities authorized to receive such data under applicable provisions of law, including competent law enforcement agencies.~~

~~5. Relevant provisions of Appendix No. 5 of the Allegro Terms & Conditions (Privacy Policy) shall apply to the matters not governed by this article.~~

~~VII. COMPLAINTS (ALLEGRO.CZ)~~

~~1. A User may lodge a complaint if the Service provided for by these Terms & Conditions is not provided by the Company or is provided improperly, in violation of these Terms & Conditions. The User may also lodge a complaint if the fees for Additional Services paid by the Seller directly to the Company are incorrectly charged.~~

~~2. Any complaints relating to the use of the Service or any Additional Services referred to in paragraph V.1.b. shall be dealt with by the Company within 14 (fourteen) days of a written complaint lodged by a User.~~

~~3. Complaints regarding Services or Additional Services referred to in paragraph V.1.b, may be lodged by post to Company's address or in the electronic form via a contact form available for Sellers with an Allegro Account at: <https://na.allegro.pl/smart-formularz>, and for Sellers with an Allegro.cz Account at: <https://allegro.cz/pomoc/kontakt?category=32a03c94-f823-4706-8e42-643a93c40a09&subjectId=8bb1e3d6-66ed-44ec-8c1f-e55ebeafee8e>~~

~~4. A User may contact Allegro with regard to the services provided under these Terms & Conditions:~~

~~a. in writing to 61-569 Poznań, ul. Wierzbicice 1B;~~

~~b. via a contact form available for Sellers with an Allegro Account at: <https://na.allegro.pl/smart-formularz>, and for Sellers with an Allegro.cz Account at: <https://allegro.cz/pomoc/kontakt?category=32a03c94-f823-4706-8e42-643a93c40a09&subjectId=8bb1e3d6-66ed-44ec-8c1f-e55ebeafee8e>~~

~~5. Complaints regarding the manner of service provision by Carriers, including the manner of providing Additional Services, as referred to in sub-paragraph V.1.a and the fees charged by Carriers in connection with the provision of such services shall be considered by Carriers in accordance with the services Terms & Conditions of each Carrier.~~

~~VIII. END OF SERVICE PROVISION (ALLEGRO.CZ)~~

~~1. The Seller may opt out of the Allegro Smart! Service at any time, by sending a resignation to Company, provided that the recommended method of terminating the agreement is using the contact form available for Sellers with an Allegro Account at: <https://na.allegro.pl/smart-formularz>, and for Sellers with an Allegro.cz Account at: <https://allegro.cz/pomoc/kontakt?category=32a03c94-f823-4706-8e42-643a93c40a09&subjectId=8bb1e3d6-66ed-44ec-8c1f-e55ebeafee8e>~~

~~2. If these Terms & Conditions or the Allegro Terms & Conditions are violated, in particular, if the Seller:~~

~~a. takes any actions which adversely impact the security of Allegro operations or are detrimental to other Users or are intended to circumvent safeguards adopted by the Company or consist in the falsification of data as part of the Allegro Smart! Service,~~

~~b. fails to comply with provisions of the Terms & Conditions as referred to in Section III paragraphs 2 and 3 and in Section IV paragraph 6 and 7,~~

~~the Company may cease to provide the Service to the Seller and suspend the Seller's Account in the event of gross violations. Provisions of paragraph 8.4. of the Allegro Terms & Conditions shall apply accordingly.~~

~~IX. FINAL PROVISIONS (ALLEGRO.CZ)~~

~~1. The Company reserves the right to modify, from time to time, the principles laid down in these Terms & Conditions in the case of promotional campaigns organized by Allegro or its business partners. Terms and conditions of promotional campaigns shall be identified each time in specific terms and conditions of promotional campaigns.~~

~~2. Headings (titles of paragraphs) in these Terms & Conditions are used for convenience only and shall not affect the interpretation of these Terms & Conditions.~~

~~3. If any provision hereof is held invalid by a final and absolute judgment of the common court, the remaining ones shall stay in full force and effect, unless the laws provide for a different effect.~~

~~4. Relevant provisions of the Allegro Terms & Conditions shall apply to the matters not governed by these Terms & Conditions.~~

Allegro.sk

~~I. DEFINITIONS (ALLEGRO.SK)~~



"Smart Payment on Delivery" — a paid delivery option, available as part of the Service, with an option to pay the Seller for the Goods by paying the Carrier directly. When opting for the Smart Payment on Delivery, the Buyer must pay the fee payable to the Seller for delivering the Goods, in the amount corresponding to Section II paragraph 4, in the part concerning Allegro.cz, directly to the Carrier.

"Carriers" — entities which provide services as part of options of delivery of Goods, as specified in Section II paragraph 2 of these Terms & Conditions, which are purchased by the Buyers.

"Allegro Smart! Terms & Conditions for the Buyers" — Service Terms & Conditions for the Buyers, available at <https://allegro.sk/podmienky/podmienky-allegro-smart-E7LRnZLX4i4>.

"Allegro Smart! Service" or "Service" — a service offered to the Users, which comprises the following:

a. with regard to the Buyers, a paid service allowing the Buyers to use options of delivery and returning the Goods purchased on Allegro, as specified in the Allegro Smart! Terms & Conditions for the Buyers, without paying the fee indicated by the Seller, except for the fees payable by Buyers in connection with opting for Smart Cash on Delivery.

b. with regard to the Sellers, a service which supports all of the following:

1. identifying the Sellers' Offers with a special Allegro Smart! icon that allows the Buyers to use specific options of delivery and returning the Goods purchased on Allegro, as specified in the Allegro Smart! Terms & Conditions for the Buyers, without paying the fee indicated by the Seller; and
2. shipping the Goods purchased by the Buyers on Allegro as part of the options of delivery of Goods on terms specified in and in accordance with these Terms & Conditions.

"Additional Services" — paid services strictly related to the delivery of Goods as part of the Service, provided to the Seller, and, depending on the type, paid for by the Seller directly to the Carriers or Company. The list of the services and the related fees and the method of fee settlement are described for Additional Services for which payment is made directly to Company, in Appendix No. 4 to the Allegro Terms & Conditions.

"Payment Service" — a service provided by Payment Service Providers, as specified in the Allegro Terms & Conditions.

"Terms & Conditions" — these Terms & Conditions, constituting Appendix No. 12 of the Allegro Terms & Conditions.

Capitalized terms not defined in Section I shall have the meaning assigned to them in the Allegro Terms & Conditions.

~~II. GENERAL TERMS AND CONDITIONS OF SERVICE PROVISION (ALLEGRO.SK)~~

~~1. The Company provides the Sellers with Allegro Smart! Service, which allows the Sellers to deliver the Goods purchased on Allegro as part of the fees paid by the Sellers in connection with the use of the Goods delivery options specified in the Allegro Terms & Conditions and with their use of the Additional Services.~~

~~2. Allegro Smart! Service is provided for the delivery options described for Sellers having an Account on Allegro at: <https://help.allegro.com/sell/en/a/allegro-smart-on-allegro-sk-information-for-sellers-x5KbM4jYRiV>, for Sellers having an Account on Allegro.cz at: <https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-sk-informace-pro-prodejce-jn8dAdzVDIO>, and for Sellers having an Account on Allegro.sk at: <https://help.allegro.com/sell/sk/go/2Y69vGXG8Uo>, provided that the value of a Transaction or the sum of Transactions completed for the Seller's Offer is not lower than the value specified for Sellers having an Account on Allegro at: <https://help.allegro.com/sell/en/a/allegro-smart-on-allegro-sk-information-for-sellers-x5KbM4jYRiV>, the value specified for Sellers having an Account on Allegro.cz at: <https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-sk-informace-pro-prodejce-jn8dAdzVDIO>, the value specified for Sellers having an Account on Allegro.sk at: <https://help.allegro.com/sell/sk/go/2Y69vGXG8Uo>, and payment for the Transaction(s) is made via the Payment Service or as part of the delivery options with the payment on delivery option specified in the table available for Sellers having an Account on Allegro at: <https://help.allegro.com/sell/en/a/allegro-smart-on-allegro-sk-information-for-sellers-x5KbM4jYRiV>, for Sellers having an Account on Allegro.cz at: <https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-sk-informace-pro-prodejce-jn8dAdzVDIO>, for Sellers having an Account on Allegro.sk at: <https://help.allegro.com/sell/sk/go/2Y69vGXG8Uo>.~~

~~3. The Company may extend the list of delivery options eligible for the Service, for a term of its choice.~~

~~4. Allegro Smart! Service offers the delivery options specified for Sellers having an Account on Allegro at: <https://help.allegro.com/sell/en/a/allegro-smart-on-allegro-sk-information-for-sellers-x5KbM4jYRiV>, for Sellers having an Account on Allegro.cz at: <https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-sk-informace-pro-prodejce-jn8dAdzVDIO>, and for Sellers having an Account on Allegro.sk at: <https://help.allegro.com/sell/sk/go/2Y69vGXG8Uo>.~~

~~5. As part of the Allegro Smart! Service, Seller's Offers will be marked with a special icon assigned to the Service. This shall not apply to Offers available within the categories:~~

~~Electronics > Audio, Video and Household Appliances > Electronic Gadgets > Accessories for tobacco heaters~~

~~Health > Alternative Medicine > Vaporizers~~

~~Collections and Art > Collections > Tobacco Accessories~~

~~Collections and Art > Collections > Military > Weapons~~

~~Collections and Art > Collections > Military > Chivalry > Knights > Weapons~~

~~Collections and Art > Collections > Military > Literature > Books > Published after 1945 > Armored Weapons~~

~~Collections and Art > Collections > Model Building > Plans > Armored Weapons~~

~~Sports and Travel > Military > ASG~~

~~Sports and Travel > Military > Air Guns~~

~~Sports and Travel > Military > Self-defence > Kubotans~~

~~Sports and Travel > Military > Paintball~~

~~Sports and Travel > Military > Other~~

~~Home and Garden > Equipment > Holiday and Occasional Decorations > Fireworks~~

~~Kids > Feeding > Baby Foods > Baby Formulas > First milk~~

~~Supermarket > Pet Supplies > Non-prescription veterinary drugs~~

~~III. TERMS & CONDITIONS OF THE SERVICE (ALLEGRO.SK)~~

~~1. The Company shall automatically mark the Offers of Sellers available for Business Accounts with a special Allegro Smart! Service icon and shall enable the delivery of the Goods purchased on such Offers, provided that all of the conditions of the Seller's eligibility to use the Service are met:~~

~~a. general conditions referred to in paragraph 2 below, referring to a professional attitude of a Seller on Allegro, and;~~

~~b. detailed conditions referred to in paragraph 3 below, referring directly to the contents of an Offer.~~

~~2. General terms and conditions for the Seller's eligibility to use the Service:~~

~~a. the level of sales quality in all Linked Accounts of the Seller is not lower than "neutral" as per the sales quality scale adopted by the Organizer for Sellers with an Allegro Account available at: <https://help.allegro.com/pl/sell/a/co-znajdziesz-w-zakladce-jakosc-mojej-sprzedazy> 0A5rBZxZnFG#ile-~~

~~punktów możesz zdobyć, for Sellers with an Allegro.cz Account available at: <https://help.allegro.com/cs/sell/a/co-najdete-v-zalozce-kvalita-meho-prodeje-b2l933zm6Un#kolik-bod-m-ete-ziskat>, and for Sellers with an Allegro.sk Account available at: <https://help.allegro.com/sk/sell/a/co-najdete-na-karte-kvalita-mojho-predaja-oA8ZVkrD1IW#ko-ko-bodov-mo-ete-ziska>, unless the Seller's Account to be included in Allegro Smart! for Sellers has at least "good" level of sales quality (in this case, the status requirement for the Linked Accounts does not apply),~~

~~b. the Seller must provide impeccable Buyer service consisting mainly in the timely shipping and delivery of parcels and providing the Buyers with necessary assistance and support after Goods are purchased (e.g. during contact with the Buyer as part of the Discussion);~~

~~c. the Seller must make timely payments for the services provided by the Company on Allegro,~~

~~d. the Seller must list Offers in accordance with the terms and conditions of the Allegro Terms & Conditions,~~

~~e. the Seller must not be subject to sanctions imposed by the Company under paragraph 8.4 of the Allegro Terms & Conditions, in particular, sanctions related to offers made by the Seller to finalize the purchase outside Allegro or related to advertising of products and services which are not offered on Allegro.~~

3. Detailed terms and conditions which qualify the Seller to use the Service:

~~a. for the Offer covered by the Service, throughout the Offer's duration, the Seller must provide:~~

- ~~• at least one delivery option from the Goods delivery group: courier delivery, and~~
- ~~• at least one delivery option from the delivery groups: pick-up point or parcel locker,~~
- ~~• at least one delivery option that meets the criteria of Smart! Payment on Delivery,~~
- ~~• at least one delivery option that includes prepayment.~~

~~The list of delivery options qualifying the Seller for the Service is available for Sellers having an Account on Allegro at: <https://help.allegro.com/sell/en/a/allegro-smart-on-allegro-sk-information-for-sellers-x5KbM4jYRiV>, for Sellers having an Account on Allegro.cz at: <https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-sk-informace-pro-prodejce-jn8dAdzVDIO>, and for Sellers with an Allegro.sk Account available at: <https://help.allegro.com/sell/sk/go/2Y69vGXG8Uo>.~~

~~If in a given direction Allegro does not provide a delivery option from the Goods delivery group: courier deliveries, the Offer can include only the delivery options from the delivery group: parcel locker and pick-up point, the list of which can be found: for Sellers having an Account on Allegro.pl at: <https://help.allegro.com/sell/en/a/allegro-smart-on-allegro-sk-information-for-sellers-x5KbM4jYRiV>, and for Sellers having an Account on Allegro.cz at: <https://allegro.cz/pomoc/pro-prodejce/allegro-smart>~~

~~pro-prodejce/allegro-smart-na-allegro-sk-informace-pro-prodejce-jn8dAdzVDIO, and for Sellers having an Account on Allegro.sk at: <https://help.allegro.com/sell/sk/go/2Y69vGXG8Uo>.~~

~~If the type of the Goods prevents their shipping via the delivery options from the delivery groups: parcel locker and pick-up point, the Offer can contain only the delivery options from the Goods delivery group: courier deliveries, the list of which is available for Sellers having an Account on Allegro at: <https://help.allegro.com/sell/en/a/allegro-smart-on-allegro-sk-information-for-sellers-x5KbM4jYRiV>, for Sellers having an Account on Allegro.cz at: <https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-sk-informace-pro-prodejce-jn8dAdzVDIO>, and for Sellers with an Allegro.sk Account available at: <https://help.allegro.com/sell/sk/go/2Y69vGXG8Uo>.~~

~~If the offer presents Goods manufactured according to the Buyer's requirements or adapted to their individual needs, the Seller — within the scope of the given offer — is released from the obligation to provide a delivery option meeting the delivery criteria of Smart! Payment on Delivery.~~

~~b. the Transaction must be completed in the manner specified in the Offer, in particular, by delivering the Goods in the number of parcels declared in the Offer, in accordance with the delivery option declared by the Seller;~~

~~c. for multi-item Offers, the Seller must offer to place as many Goods in a single parcel as possible and ship Goods sold in the Offers in the manner described above, unless, given the nature of the Goods or the type of agreement made with the Buyer, or in accordance with the Terms & Conditions of the Carrier, it is not possible or is excessively burdensome;~~

~~d. within the Offer the Seller must provide a delivery option for the Goods that corresponds to the type and properties of the Goods being sold;~~

~~e. the Seller must guarantee the appropriate quality of parcel packaging that is suitable for the contents of the parcel, in accordance with requirements of Terms & Conditions of the Carriers and in accordance with Section IV subparagraph 6.b of these Terms & Conditions;~~

~~f. the Seller must specify the Goods price for the Offer marked with the Allegro Smart! service icon so that it is not higher than the price of the same Goods offered by the same Seller on the Offer without the Allegro Smart! service icon;~~

~~g. the Seller must define and implement the returns policy for Goods by filling out the form for Sellers with an Allegro Account available on Allegro at: <https://na.allegro.pl/warunki-zwrotow>, for Sellers with an Allegro.cz Account available at: <https://allegro.cz/moje-allegro/prodej/podminky-vceni-zbozi/pridat>, and for Sellers with an Allegro.sk Account available at: <https://salescenter.allegro.com/returns-terms/add> and assign it to the Seller's Offers; in such a case, the Company will provide the Buyer with the Goods return form as part of Allegro Smart! service. The Goods returns policy mentioned above should comply with the governing provisions of the law. The Buyer should be refunded through the Payment Service Provider.~~

~~h. the Seller must state the value of an available one-off delivery, whose value must not exceed those set out for Sellers having an Account on Allegro at: <https://help.allegro.com/sell/en/a/allegro-smart-on-allegro-sk-information-for-sellers-x5KbM4jYRiV>, for Sellers having an Account on Allegro.cz at: <https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-sk-informace-pro-prodejce-jn8dAdzVDIO>, and for Sellers with an Allegro.sk Account available at: <https://help.allegro.com/sell/sk/go/v8abBxDg5Cz> assuming that if the Buyer buys multiple Goods as part of the same or several Transactions with the same Seller, the delivery value, regardless of the delivery option, will not exceed EUR 50.~~

~~i. when ordering Goods shipments, the Seller must provide Carriers (automatically or manually) with an email address in the allegromail.pl domain assigned to the Transaction, in the unchanged two-part form (e.g. xxx+yyy@allegromail.pl) for all Transactions concluded by the Seller as part of Allegro Smart!.~~

~~4. In particularly justified situations, the Company reserves the option to qualify the Seller for the Service conditionally, despite the Seller not meeting the conditions referred to in subsection 2 above, where the Seller uses an Account with a Business status, participates in the Brands Zone, Welcome Program, Commercial Partner or any other similar program under separate agreements, or offers Goods of recognized brands on Allegro which have been unavailable or difficult to obtain on Allegro before.~~

~~IV. RIGHTS AND OBLIGATIONS OF SELLER USING THE SERVICE (ALLEGRO.SK)~~

~~1. Delivery options available for Goods under the Service are offered according to the conditions specified in Appendix 16 to the Allegro Terms & Conditions. The rights and obligations of Users under the delivery services provided by the Company and the Carriers are governed by these Terms & Conditions and the General Terms & Conditions of the Delivery Service, set out in Appendix 16 to the Allegro Terms & Conditions, whereas in case of any discrepancies, these Terms & Conditions shall prevail over the General Terms & Conditions of the Delivery Service, as set out in Appendix 16.~~

~~2. In order to properly use the Service, the Seller shall, after completing a Transaction:~~

~~a. immediately print the shipping label in the parcel shipping tool and affix the label to the parcel with the Goods to be delivered,~~

~~b. meet the Goods shipment dates specified by the Seller in the Offers eligible for the Service.~~

~~V. PAYMENTS AND SETTLEMENTS (ALLEGRO.SK)~~

~~1. The Seller shall make the following settlements in connection with the use of the delivery options provided by the Carriers and with the provision of the Additional Services:~~

a. with the Company, when using the delivery services provided by the Suppliers listed for Sellers having an Account on Allegro at: https://help.allegro.com/sell/en/a/allegro-smart-on-allegro-sk-information-for-sellers-x5KbM4jYRiV_, for Sellers having an Account on Allegro.cz at: https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-sk-informace-pro-prodejce-jn8dAdzVDIO_, and for Sellers having an Account on Allegro.sk at: <https://help.allegro.com/sell/sk/go/v8abBxDg5Cz> accordance with the price list specified by the Company for such delivery options, as described in Appendix No. 4 to the Allegro Terms & Conditions.

b. with Company, when using Additional Services listed in Appendix No. 4 to the Allegro Terms & Conditions, in accordance with Company's price list for such services, as specified in Appendix No. 4 to the Allegro Terms & Conditions.

2. The fees referred to in sub-paragraph 1.b above shall be settled in the manner specified in separate agreements between the Seller and the Carriers, and, in the case referred to in sub-paragraphs 1.a, in the manner specified in Appendix No. 4 to the Allegro Terms & Conditions.

3. If any additional costs are incurred in connection with the provision of services not described in these Terms & Conditions, the Seller shall pay for such costs to the Carrier, in accordance with the actual price list of the Carrier.

4. The Company is obliged to make settlements with Sellers for using the delivery services provided by Carriers as set out in Appendix No. 4 to the Allegro Terms & Conditions, in accordance with the terms of settlements contained on the web page in question assigned to those delivery options. The rules are discussed for Sellers having an Account on Allegro at: https://help.allegro.com/sell/en/a/allegro-smart-on-allegro-sk-information-for-sellers-x5KbM4jYRiV_, for Sellers having an Account on Allegro.cz at: https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-sk-informace-pro-prodejce-jn8dAdzVDIO_, and for Sellers having an Account on Allegro.sk at: <https://help.allegro.com/sell/sk/go/v8abBxDg5Cz>.

VI. PERSONAL DATA (ALLEGRO.SK)

1. The Company is the personal data controller for Users and the Sellers with regard to offering the Allegro Smart! Service on the Website within the meaning of Article 4(7) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) ("GDPR").

2. In the scope related to the provision of the Service of delivering the Goods provided by the Carriers, the Carriers also are the controllers of the Sellers' personal data. The detailed principles pertaining to the processing of the Sellers' personal data by the Carriers in connection with the Service are described in the service Terms & Conditions of each Carrier.

3. The personal data processed by the Company include data relevant for the given type of the Account on the Website which include Allegro login, forenames and last names, address of residence or stay, Tax

Identification Number, contact number, email address, tracking number, delivery address and return of Goods.

4. Personal data of the Sellers may be transferred to:

a. Carriers in order to ensure Company's accountability of fulfillment of obligations arising from contracts made with such Carriers;

b. Carriers — at the Seller's request — to refer questions or complaints regarding the services provided by the Carriers;

c. entities authorized to receive such data under applicable provisions of law, including competent law enforcement agencies.

5. Relevant provisions of Appendix No. 5 of the Allegro Terms & Conditions (Privacy Policy) shall apply to the matters not governed by this article.

VII. COMPLAINTS (ALLEGRO.SK)

1. A User may lodge a complaint if the Service provided for by these Terms & Conditions is not provided by the Company or is provided improperly, in violation of these Terms & Conditions. The User may also lodge a complaint if the fees for Additional Services paid by the Seller directly to the Company are incorrectly charged.

2. Any complaints relating to the use of the Service or any Additional Services referred to in paragraph V.1.b. shall be dealt with by the Company within 14 (fourteen) days of a written complaint lodged by a User.

3. Complaints regarding Services or Additional Services referred to in paragraph V.1.b, may be lodged by post to Company's address or in the electronic form via a contact form available for Sellers with an Allegro Account at: <https://na.allegro.pl/smart-formularz>, for Sellers with an Allegro.cz Account at: <https://allegro.cz/pomoc/kontakt?category=32a03c94-f823-4706-8e42-643a93c40a09&subjectId=8bb1e3d6-66ed-44ec-8c1f-e55ebeafee8e>, and for Sellers with an Allegro.sk Account at: <https://allegro.sk/pomoc/kontakt?category=13a22c9e-d291-4e5c-9193-20ab2c14f6b2&subjectId=0d4bd5b0-884e-4bc5-bd36-b6c863701a24>.

4. A User may contact Allegro with regard to the services provided under these Terms & Conditions:

a. in writing to 61-569 Poznań, ul. Wierzbicice 1B;

b. via a contact form available for Sellers with an Allegro Account at: <https://na.allegro.pl/smart-formularz>, and for Sellers with an Allegro.cz Account at: <https://allegro.cz/pomoc/kontakt?category=32a03c94-f823-4706-8e42-643a93c40a09&subjectId=8bb1e3d6-66ed-44ec-8c1f-e55ebeafee8e>, and for Sellers with an Allegro.sk

Account _____ at: <https://allegro.sk/pomoc/kontakt?category=13a22c9e-d291-4e5c-9193-20ab2c14f6b2&subjectId=0d4bd5b0-884e-4bc5-bd36-b6c863701a24>.

5. Complaints regarding the manner of service provision by Carriers, including the manner of providing Additional Services, as referred to in sub-paragraph V.1.a and the fees charged by Carriers in connection with the provision of such services shall be considered by Carriers in accordance with the services Terms & Conditions of each Carrier.

VIII. END OF SERVICE PROVISION (ALLEGRO.SK)

1. The Seller may opt out of the Allegro Smart! Service at any time, by sending a resignation to Company, provided that the recommended method of terminating the agreement is using the contact form available for Sellers with an Allegro Account at: <https://na.allegro.pl/smart-formularz>, for Sellers with an Allegro.cz Account at: <https://allegro.cz/pomoc/kontakt?category=32a03c94-f823-4706-8e42-643a93c40a09&subjectId=8bb1e3d6-66ed-44ec-8c1f-e55ebeeafee8e>, and for Sellers with an Allegro.sk Account at: <https://allegro.sk/pomoc/kontakt?category=13a22c9e-d291-4e5c-9193-20ab2c14f6b2&subjectId=0d4bd5b0-884e-4bc5-bd36-b6c863701a24>.

2. If these Terms & Conditions or the Allegro Terms & Conditions are violated, in particular, if the Seller:

a. takes any actions which adversely impact the security of Allegro operations or are detrimental to other Users or are intended to circumvent safeguards adopted by the Company or consist in the falsification of data as part of the Allegro Smart! Service,

b. fails to comply with provisions of the Terms & Conditions as referred to in Section III paragraphs 2 and 3 and in Section IV paragraph 6 and 7,

the Company may cease to provide the Service to the Seller and suspend the Seller's Account in the event of gross violations. Provisions of paragraph 8.4. of the Allegro Terms & Conditions shall apply accordingly.

IX. FINAL PROVISIONS (ALLEGRO.SK)

1. The Company reserves the right to temporarily modify the principles laid down in these Terms & Conditions in the case of promotional campaigns organized by Allegro or its business partners. Terms and conditions of promotional campaigns shall be identified each time in specific terms and conditions of promotional campaigns.

2. Headings (titles of paragraphs) in these Terms & Conditions are used for convenience only and shall not affect the interpretation of these Terms & Conditions.

3. If any provision hereof is held invalid by a final and absolute judgment of the common court, the remaining ones shall stay in full force and effect, unless the laws provide for a different effect.

4. Relevant provisions of the Allegro Terms & Conditions shall apply to the matters not governed by these Terms & Conditions.

Allegro.hu

I. DEFINITIONS (ALLEGRO.HU)

"Smart Payment on Delivery" — a paid delivery option, available as part of the Service, with an option to pay the Seller for the Goods by paying the Carrier directly. When opting for the Smart Payment on Delivery, the Buyer must pay the fee payable to the Seller for delivering the Goods, in the amount corresponding to Section II paragraph 4, in the part concerning Allegro.hu, directly to the Carrier.

"Carriers" — entities which provide services as part of options of delivery of Goods, as specified in Section II paragraph 2 of these Terms & Conditions, which are purchased by the Buyers.

"Allegro Smart! Terms & Conditions for the Buyers" — Service Terms & Conditions for the Buyers, available at <https://allegro.hu/feltetelek/allegro-smart-szabalyzat-E7brjP10XFL>.

"Allegro Smart! Service" or "Service" — a service offered to the Users, which comprises the following:

a. with regard to the Buyers, a paid service allowing the Buyers to use options of delivery and returning the Goods purchased on Allegro, as specified in the Allegro Smart! Terms & Conditions for the Buyers, without paying the fee indicated by the Seller, except for the fees payable by Buyers in connection with opting for Smart Cash on Delivery.

b. with regard to the Sellers, a service which supports all of the following:

1. identifying the Sellers' Offers with a special Allegro Smart! icon that allows the Buyers to use specific options of delivery and returning the Goods purchased on Allegro, as specified in the Allegro Smart! Terms & Conditions for the Buyers, without paying the fee indicated by the Seller; and

2. shipping the Goods purchased by the Buyers on Allegro as part of the options of delivery of Goods on terms specified in and in accordance with these Terms & Conditions.

"Additional Services" — paid services strictly related to the delivery of Goods as part of the Service, provided to the Seller, and, depending on the type, paid for by the Seller directly to the Carriers or Company. The list of the services and the related fees and the method of fee settlement are described for Additional Services for which payment is made directly to Company, in Appendix No. 4 to the Allegro Terms & Conditions.

"Payment Service" — a service provided by Payment Service Providers, as specified in the Allegro Terms & Conditions.



"Terms & Conditions" — these Terms & Conditions, constituting Appendix No. 12 of the Allegro Terms & Conditions.

Capitalized terms not defined in Section I shall have the meaning assigned to them in the Allegro Terms & Conditions.

II. GENERAL TERMS AND CONDITIONS OF SERVICE PROVISION (ALLEGRO.HU)

1. The Company provides the Sellers with Allegro Smart! Service, which allows the Sellers to deliver the Goods purchased on Allegro as part of the fees paid by the Sellers in connection with the use of the Goods delivery options specified in the Allegro Terms & Conditions and with their use of the Additional Services.

2. Allegro Smart! Service is provided for the delivery options described for Sellers having an Account on Allegro at: <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-hu-informacje-dla-sprzedajacych-x5oBn1VOeC>, for Sellers having an Account on Allegro.cz at: <https://help.allegro.com/sell/cs/a/allegro-smart-na-allegro-hu-informace-pro-prodejce-3AkLYdZdMHq>, and for Sellers having an Account on Allegro.sk at: <https://help.allegro.com/sell/sk/a/allegro-smart-na-allegro-hu-informacie-pre-predajcov-aMeOdW8LLq>, and for Sellers having an Account on Allegro.hu at: <https://help.allegro.com/sell/hu/a/8dr9j3139lv> provided that the value of a Transaction or the sum of Transactions completed for the Seller's Offer is not lower than the value specified for Sellers having an Account on Allegro at: <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-hu-informacje-dla-sprzedajacych-x5oBn1VOeC>, the value specified for Sellers having an Account on Allegro.cz at: <https://help.allegro.com/sell/cs/a/allegro-smart-na-allegro-hu-informace-pro-prodejce-3AkLYdZdMHq>, the value specified for Sellers having an Account on Allegro.sk at: <https://help.allegro.com/sell/sk/a/allegro-smart-na-allegro-hu-informacie-pre-predajcov-aMeOdW8LLq> and the value specified for Sellers having an Account on Allegro.hu at: <https://help.allegro.com/sell/hu/a/8dr9j3139lv> and payment for the Transaction(s) is made via the Payment Service or as part of the delivery options with the payment on delivery option specified in the table available for Sellers having an Account on Allegro at: <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-hu-informacje-dla-sprzedajacych-x5oBn1VOeC>, for Sellers having an Account on Allegro.cz at: <https://help.allegro.com/sell/cs/a/allegro-smart-na-allegro-hu-informace-pro-prodejce-3AkLYdZdMHq>, for Sellers having an Account on Allegro.sk at: <https://help.allegro.com/sell/sk/a/allegro-smart-na-allegro-hu-informacie-pre-predajcov-aMeOdW8LLq>, and for Sellers having an Account on Allegro.hu at: <https://help.allegro.com/sell/hu/a/8dr9j3139lv>

3. The Company may extend the list of delivery options eligible for the Service, for a term of its choice.

4. Allegro Smart! Service offers the delivery options specified for Sellers having an Account on Allegro at: <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-hu-informacje-dla-sprzedajacych-x5oBn1VOeC>, for Sellers having an Account on Allegro.cz at: <https://help.allegro.com/sell/cs/a/allegro-smart-na-allegro-hu-informace-pro-prodejce-3AkLYdZdMHq>, and for Sellers having an Account on



~~Allegro.sk at: <https://help.allegro.com/sell/sk/a/allegro-smart-na-allegro-hu-informacie-pre-predajcov-aMeOdW8LIq>, and for Sellers having an Account on Allegro.hu at: <https://help.allegro.com/sell/hu/a/8dr9j3139lv>~~

~~5. As part of the Allegro Smart! Service, Seller's Offers will be marked with a special icon assigned to the Service. This shall not apply to Offers available within the categories:~~

~~Electronics > Audio, Video and Household Appliances > Electronic Gadgets > Accessories for tobacco heaters~~

~~Health > Alternative Medicine > Vaporizers~~

~~Collections and Art > Collections > Tobacco Accessories~~

~~Collections and Art > Collections > Military > Weapons~~

~~Collections and Art > Collections > Military > Chivalry > Knights > Weapons~~

~~Collections and Art > Collections > Military > Literature > Books > Published after 1945 > Armored Weapons~~

~~Collections and Art > Collections > Model Building > Plans > Armored Weapons~~

~~Sports and Travel > Military > ASG~~

~~Sports and Travel > Military > Air Guns~~

~~Sports and Travel > Military > Self-defence > Kubotans~~

~~Sports and Travel > Military > Paintball~~

~~Sports and Travel > Military > Other~~

~~Home and Garden > Equipment > Holiday and Occasional Decorations > Fireworks~~

~~Kids > Feeding > Baby Foods > Baby Formulas > First milk~~

~~Supermarket > Pet Supplies > Non-prescription veterinary drugs~~

~~III. TERMS & CONDITIONS OF THE SERVICE (ALLEGRO.HU)~~

~~1. The Company shall automatically mark the Offers of Sellers available for Business Accounts with a special Allegro Smart! Service icon and shall enable the delivery of the Goods purchased on such Offers, provided that all of the conditions of the Seller's eligibility to use the Service are met:~~

a. general conditions referred to in paragraph 2 below, referring to a professional attitude of a Seller on Allegro, and;

b. detailed conditions referred to in paragraph 3 below, referring directly to the contents of an Offer.

2. General terms and conditions for the Seller's eligibility to use the Service:

a. the level of sales quality in all Linked Accounts of the Seller is not lower than "neutral" as per the sales quality scale adopted by the Organizer for Sellers with an Allegro Account available at: <https://help.allegro.com/pl/sell/a/co-znajdziesz-w-zakladce-jakosc-mojej-sprzedazy-0A5rBZxZnFG#ile-punktow-mozesz-zdobyc>, for Sellers with an Allegro.cz Account available at: <https://help.allegro.com/cs/sell/a/co-najdete-v-zalozce-kvalita-meho-prodeje-b2l933zm6Un#kolik-bod-m-ete-ziskat> and for Sellers with an Allegro.sk Account available at: <https://help.allegro.com/sk/sell/a/co-najdete-na-karte-kvalita-mojho-predaja-oA8ZVkJd1lW#ko-ko-bodov-mo-ete-ziska>, and for Sellers having an Account on Allegro.hu at: <https://help.allegro.com/hu/sell/a/mit-talalsz-az-ertesitoi-minositesem-lapon-aMeXDwRRauG-hany-pontot-szerzhetsz> unless the Seller's Account to be included in Allegro Smart! for Sellers has at least "good" level of sales quality (in this case, the status requirement for the Linked Accounts does not apply);

b. the Seller must provide impeccable Buyer service consisting mainly in the timely shipping and delivery of parcels and providing the Buyers with necessary assistance and support after Goods are purchased (e.g. during contact with the Buyer as part of the Discussion);

c. the Seller must make timely payments for the services provided by the Company on Allegro,

d. the Seller must list Offers in accordance with the terms and conditions of the Allegro Terms & Conditions;

e. the Seller must not be subject to sanctions imposed by the Company under paragraph 8.4 of the Allegro Terms & Conditions, in particular, sanctions related to offers made by the Seller to finalize the purchase outside Allegro or related to advertising of products and services which are not offered on Allegro.

3. Detailed terms and conditions which qualify the Seller to use the Services:

a. for the Offer covered by the Service, throughout the Offer's duration, the Seller must provide:

- at least one delivery option from the Goods delivery group: courier delivery,
- at least one delivery option from the delivery groups: pick-up point or parcel locker and
- at least one delivery option meeting the criteria of Smart Payment on Delivery,
- at least one delivery including payment in advance.

The list of delivery options qualifying the Seller for the Service is available for Sellers having an Account on Allegro at: <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-hu-informacje-dla-sprzedajacych-x5oBn1VOeCo>, for Sellers having an Account on Allegro.cz at: <https://help.allegro.com/sell/cs/a/allegro-smart-na-allegro-hu-informace-pro-prodejce-3AkLYdZdMHq>, and for Sellers with an Allegro.sk Account available at: <https://help.allegro.com/sell/sk/a/allegro-smart-na-allegro-hu-informacie-pre-predajcov-aMeOdw8LLq>, and for Sellers having an Account on Allegro.hu at: <https://help.allegro.com/sell/hu/a/8dr9j3139lv>

If in a given direction Allegro does not provide a delivery option from the Goods delivery group: courier deliveries, the Offer can include only the delivery options from the delivery group: parcel locker and pick-up point, the list of which can be found: for Sellers having an Account on Allegro.pl at: <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-hu-informacje-dla-sprzedajacych-x5oBn1VOeCo>, and for Sellers having an Account on Allegro.cz at: <https://help.allegro.com/sell/cs/a/allegro-smart-na-allegro-hu-informace-pro-prodejce-3AkLYdZdMHq> and for Sellers having an Account on Allegro.sk at: <https://help.allegro.com/sell/sk/a/allegro-smart-na-allegro-hu-informacie-pre-predajcov-aMeOdw8LLq>, and for Sellers having an Account on Allegro.hu at: <https://help.allegro.com/sell/hu/a/8dr9j3139lv>

If the type of the Goods prevents their shipping via the delivery options from the delivery groups: parcel locker and pick-up point, the Offer can contain only the delivery options from the Goods delivery group: courier deliveries, the list of which is available for Sellers having an Account on Allegro at: <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-hu-informacje-dla-sprzedajacych-x5oBn1VOeCo>, for Sellers having an Account on Allegro.cz at: <https://help.allegro.com/sell/cs/a/allegro-smart-na-allegro-hu-informace-pro-prodejce-3AkLYdZdMHq>, and for Sellers with an Allegro.sk Account available at: <https://help.allegro.com/sell/sk/a/allegro-smart-na-allegro-hu-informacie-pre-predajcov-aMeOdw8LLq>, and for Sellers having an Account on Allegro.hu at: <https://help.allegro.com/sell/hu/a/8dr9j3139lv>

Where the subject of an Offer are goods manufactured according to the Buyer's requirements or adapted to his personal needs, the Seller, within the scope of the relevant offer, is exempted from the obligation to make available the delivery option meeting the criteria of Smart Payment on Delivery.

b. the Transaction must be completed in the manner specified in the Offer, in particular, by delivering the Goods in the number of parcels declared in the Offer, in accordance with the delivery option declared by the Seller;

c. for multi-item Offers, the Seller must offer to place as many Goods in a single parcel as possible and ship Goods sold in the Offers in the manner described above, unless, given the nature of the Goods or the type of agreement made with the Buyer, or in accordance with the Terms & Conditions of the Carrier, it is not possible or is excessively burdensome;

d. within the Offer the Seller must provide a delivery option for the Goods that corresponds to the type and properties of the Goods being sold;



e. the Seller must guarantee the appropriate quality of parcel packaging that is suitable for the contents of the parcel, in accordance with requirements of Terms & Conditions of the Carriers and in accordance with Section IV subparagraph 6.b of these Terms & Conditions;

f. the Seller must specify the Goods price for the Offer marked with the Allegro Smart! service icon so that it is not higher than the price of the same Goods offered by the same Seller on the Offer without the Allegro Smart! service icon;

g. the Seller must define and implement the returns policy for Goods by filling out the form for Sellers with an Allegro Account available on Allegro at: <https://salescenter.allegro.com/returns-terms/add> for Sellers with an Allegro.cz Account available at: <https://salescenter.allegro.com/returns-terms/add>, and for Sellers with an Allegro.sk Account available at: <https://salescenter.allegro.com/returns-terms/add> and for Sellers having an Account on Allegro.hu at: <https://salescenter.allegro.com/returns-terms/add> and assign it to the Seller's Offers; in such a case, the Company will provide the Buyer with the Goods return form as part of Allegro Smart! service. The Goods returns policy mentioned above should comply with the governing provisions of the law. The Buyer should be refunded through the Payment Service Provider.

h. the Seller must state the value of an available one-off delivery, whose value must not exceed those set out for Sellers having an Account on Allegro at: <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-hu-informacje-dla-sprzedajacych-x5oBn1VOeCo>, for Sellers having an Account on Allegro.cz at: <https://help.allegro.com/sell/cs/a/allegro-smart-na-allegro-hu-informace-pro-prodejce-3AkLYdZdMHq>, and for Sellers with an Allegro.sk Account available at: <https://help.allegro.com/sell/sk/a/allegro-smart-na-allegro-hu-informacie-pre-predajcov-aMeOdW8LIq>, and for Sellers having an Account on Allegro.hu at: <https://help.allegro.com/sell/hu/a/yPonyn2b7Ho> assuming that if the Buyer buys multiple Goods as part of the same or several Transactions with the same Seller, the delivery value, regardless of the delivery option, will not exceed 20 000 HUF.

i. when ordering Goods shipments, the Seller must provide Carriers (automatically or manually) with an email address in the allegromail.pl domain assigned to the Transaction, in the unchanged two-part form (e.g. xxx+yyy@allegromail.pl) for all Transactions concluded by the Seller as part of Allegro Smart!.

4. In particularly justified situations, the Company reserves the option to qualify the Seller for the Service conditionally, despite the Seller not meeting the conditions referred to in subsection 2 above, where the Seller uses an Account with a Business status, participates in the Brands Zone, Welcome Program, Commercial Partner or any other similar program under separate agreements, or offers Goods of recognized brands on Allegro which have been unavailable or difficult to obtain on Allegro before.

IV. RIGHTS AND OBLIGATIONS OF SELLER USING THE SERVICE (ALLEGRO.HU)

1. Delivery options available for Goods under the Service are offered according to the conditions specified in Appendix 16 to the Allegro Terms & Conditions. The rights and obligations of Users under

the delivery services provided by the Company and the Carriers are governed by these Terms & Conditions and the General Terms & Conditions of the Delivery Service, set out in Appendix 16 to the Allegro Terms & Conditions, whereas in case of any discrepancies, these Terms & Conditions shall prevail over the General Terms & Conditions of the Delivery Service, as set out in Appendix 16.

2. In order to properly use the Service, the Seller shall, after completing a Transaction:

a. immediately print the shipping label in the parcel shipping tool and affix the label to the parcel with the Goods to be delivered,

b. meet the Goods shipment dates specified by the Seller in the Offers eligible for the Service.

~~V. PAYMENTS AND SETTLEMENTS (ALLEGRO.HU)~~

1. The Seller shall make the following settlements in connection with the use of the delivery options provided by the Carriers and with the provision of the Additional Services:

a. with the Company, when using the delivery services provided by the Suppliers listed for Sellers having an Account on Allegro at: <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-hu-informacje-dla-sprzedajacych-x5oBn1VOeCo>, for Sellers having an Account on Allegro.cz at: <https://help.allegro.com/sell/cs/a/allegro-smart-na-allegro-hu-informace-pro-prodejce-3AkLYdZdMHq>, and for Sellers having an Account on Allegro.sk at: <https://help.allegro.com/sell/sk/a/allegro-smart-na-allegro-hu-informacie-pre-predajcov-aMeOdW8LIq>, and for Sellers having an Account on Allegro.hu at: <https://help.allegro.com/sell/hu/a/yPonyn2b7Ho> accordance with the price list specified by the Company for such delivery options, as described in Appendix No. 4 to the Allegro Terms & Conditions.

b. with Company, when using Additional Services listed in Appendix No. 4 to the Allegro Terms & Conditions, in accordance with Company's price list for such services, as specified in Appendix No. 4 to the Allegro Terms & Conditions.

2. The fees referred to in sub-paragraph 1.b above shall be settled in the manner specified in separate agreements between the Seller and the Carriers, and, in the case referred to in sub-paragraphs 1.a, in the manner specified in Appendix No. 4 to the Allegro Terms & Conditions.

3. If any additional costs are incurred in connection with the provision of services not described in these Terms & Conditions, the Seller shall pay for such costs to the Carrier, in accordance with the actual price list of the Carrier.

4. The Company is obliged to make settlements with Sellers for using the delivery services provided by Carriers as set out in Appendix No. 4 to the Allegro Terms & Conditions, in accordance with the terms of settlements contained on the web page in question assigned to those delivery options. The rules are discussed for Sellers having an Account on Allegro at: <https://help.allegro.com/sell/pl/a/allegro-smart-na-allegro-hu-informacje-dla-sprzedajacych-x5oBn1VOeCo>, for Sellers having an Account on Allegro.cz at: [https://help.allegro.com/sell/cs/a/allegro-smart-na-allegro-hu-informace-pro-prodejce-](https://help.allegro.com/sell/cs/a/allegro-smart-na-allegro-hu-informace-pro-prodejce-3AkLYdZdMHq)

~~3AkLYdZdMHq, and for Sellers having an Account on Allegro.sk at: <https://help.allegro.com/sell/sk/a/allegro-smart-na-allegro-hu-informacie-pre-predajcov-aMeOdw8LLq>~~
and for Sellers having an Account on Allegro.hu at: ~~<https://help.allegro.com/sell/hu/a/yPonyn2b7He>~~

~~VI. PERSONAL DATA (ALLEGRO.HU)~~

~~1. The Company is the personal data controller for Users and the Sellers with regard to offering the Allegro Smart! Service on the Website within the meaning of Article 4(7) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) ("GDPR").~~

~~2. In the scope related to the provision of the Service of delivering the Goods provided by the Carriers, the Carriers also are the controllers of the Sellers' personal data. The detailed principles pertaining to the processing of the Sellers' personal data by the Carriers in connection with the Service are described in the service Terms & Conditions of each Carrier.~~

~~3. The personal data processed by the Company include data relevant for the given type of the Account on the Website which include Allegro login, forenames and last names, address of residence or stay, Tax Identification Number, contact number, email address, tracking number, delivery address and return of Goods.~~

~~4. Personal data of the Sellers may be transferred to:~~

~~a. Carriers in order to ensure Company's accountability of fulfillment of obligations arising from contracts made with such Carriers;~~

~~b. Carriers at the Seller's request to refer questions or complaints regarding the services provided by the Carriers;~~

~~c. entities authorized to receive such data under applicable provisions of law, including competent law enforcement agencies.~~

~~5. Relevant provisions of Appendix No. 5 of the Allegro Terms & Conditions (Privacy Policy) shall apply to the matters not governed by this article.~~

~~VII. COMPLAINTS (ALLEGRO.HU)~~

~~1. A User may lodge a complaint if the Service provided for by these Terms & Conditions is not provided by the Company or is provided improperly, in violation of these Terms & Conditions. The User may also lodge a complaint if the fees for Additional Services paid by the Seller directly to the Company are incorrectly charged.~~

2. Any complaints relating to the use of the Service or any Additional Services referred to in paragraph V.1.b. shall be dealt with by the Company within 14 (fourteen) days of a written complaint lodged by a User.

3. Complaints regarding Services or Additional Services referred to in paragraph V.1.b, may be lodged by post to Company's address or in the electronic form via a contact form available for Sellers with an Allegro Account at: <https://na.allegro.pl/smart-formularz>, for Sellers with an Allegro.cz Account at: <https://allegro.cz/pomoc/kontakt?category=32a03c94-f823-4706-8e42-643a93c40a09&subjectId=8bb1e3d6-66ed-44ec-8c1f-e55ebeeafee8e>, and for Sellers with an Allegro.sk Account at: <https://allegro.sk/pomoc/kontakt?category=13a22c9e-d291-4e5c-9193-20ab2c14f6b2&subjectId=0d4bd5b0-884e-4bc5-bd36-b6c863701a24>, and for Sellers having an Account on Allegro.hu at: <https://allegro.hu/sugo/kapcsolat?category=660fdc50-98ef-4b2a-935f-75ddccc16f2f&subjectId=61d72014-e2b2-429d-85ed-777ab80b645b>

4. A User may contact Allegro with regard to the services provided under these Terms & Conditions:

a. in writing to 61-569 Poznań, ul. Wierzbicice 1B;

b. via a contact form available for Sellers with an Allegro Account at: <https://na.allegro.pl/smart-formularz>, and for Sellers with an Allegro.cz Account at: <https://allegro.cz/pomoc/kontakt?category=32a03c94-f823-4706-8e42-643a93c40a09&subjectId=8bb1e3d6-66ed-44ec-8c1f-e55ebeeafee8e>, and for Sellers with an Allegro.sk Account at: <https://allegro.sk/pomoc/kontakt?category=13a22c9e-d291-4e5c-9193-20ab2c14f6b2&subjectId=0d4bd5b0-884e-4bc5-bd36-b6c863701a24>, and for Sellers having an Account on Allegro.hu at: <https://allegro.hu/sugo/kapcsolat?category=660fdc50-98ef-4b2a-935f-75ddccc16f2f&subjectId=61d72014-e2b2-429d-85ed-777ab80b645b>

5. Complaints regarding the manner of service provision by Carriers, including the manner of providing Additional Services, as referred to in sub-paragraph V.1.a and the fees charged by Carriers in connection with the provision of such services shall be considered by Carriers in accordance with the services Terms & Conditions of each Carrier.

VIII. END OF SERVICE PROVISION (ALLEGRO.HU)

1. The Seller may opt out of the Allegro Smart! Service at any time, by sending a resignation to Company, provided that the recommended method of terminating the agreement is using the contact form available for Sellers with an Allegro Account at: <https://na.allegro.pl/smart-formularz>, for Sellers with an Allegro.cz Account at: <https://allegro.cz/pomoc/kontakt?category=32a03c94-f823-4706-8e42-643a93c40a09&subjectId=8bb1e3d6-66ed-44ec-8c1f-e55ebeeafee8e>, and for Sellers with an Allegro.sk Account at: <https://allegro.sk/pomoc/kontakt?category=13a22c9e-d291-4e5c-9193-20ab2c14f6b2&subjectId=0d4bd5b0-884e-4bc5-bd36-b6c863701a24>, and for Sellers having an Account on Allegro.hu at: <https://allegro.hu/sugo/kapcsolat?category=660fdc50-98ef-4b2a-935f-75ddccc16f2f&subjectId=61d72014-e2b2-429d-85ed-777ab80b645b>

2. If these Terms & Conditions or the Allegro Terms & Conditions are violated, in particular, if the Seller:



a. takes any actions which adversely impact the security of Allegro operations or are detrimental to other Users or are intended to circumvent safeguards adopted by the Company or consist in the falsification of data as part of the Allegro Smart! Service,

b. fails to comply with provisions of the Terms & Conditions as referred to in Section III paragraphs 2 and 3 and in Section IV paragraph 6 and 7,

the Company may cease to provide the Service to the Seller and suspend the Seller's Account in the event of gross violations. Provisions of paragraph 8.4. of the Allegro Terms & Conditions shall apply accordingly.

IX. FINAL PROVISIONS (ALLEGRO.HU)

1. The Company reserves the right to temporarily modify the principles laid down in these Terms & Conditions in the case of promotional campaigns organized by Allegro or its business partners. Terms and conditions of promotional campaigns shall be identified each time in specific terms and conditions of promotional campaigns.

2. Headings (titles of paragraphs) in these Terms & Conditions are used for convenience only and shall not affect the interpretation of these Terms & Conditions.

3. If any provision hereof is held invalid by a final and absolute judgment of the common court, the remaining ones shall stay in full force and effect, unless the laws provide for a different effect.

4. Relevant provisions of the Allegro Terms & Conditions shall apply to the matters not governed by these Terms & Conditions.

(...)

Appendix No. 16

Appendix No. 16 General Terms & Conditions of Delivery Service

(...)

Allegro.pl

Section 1. Definitions (Allegro.pl)

(...)

2. Capitalized terms used herein, whether in plural or singular, shall have the following meaning:

(...)



Carrier — a third party providing to the Company, Seller or to the Buyer any Delivery Services in particular, the services of picking up, moving, sorting, or delivering any Parcel between the Seller or the Buyer and the Recipient, including providing of Services or Additional Services or Returns Services.

Carriers providing Services and Additional Services are:

(...)

~~c) UPS Polska sp. z o.o. with its registered office in Warsaw, at ul. Prądzyńskiego 1/3, 01-222 Warsaw, entered into the register of entrepreneurs of the National Court Register kept by the District Court for Warsaw, the 13th Commercial Division of the National Court Register under the number KRS: 0000036680, Tax Identification Number [NIP]: 522-100-42-00, Company ID No. [REGON]: 010771280; the entity providing the Services using the following delivery methods: Allegro UPS Courier Service, Allegro UPS Courier Service cash on delivery, Allegro Pick-up Point UPS, Allegro UPS Courier Slovakia, Allegro UPS Courier Hungary;~~

~~c) d) InPost Sp. z o.o. with its registered office in Krakow at ul. Wielicka 28, 30-552 Krakow, entered into the Register of Entrepreneurs maintained by the District Court for Kraków – Śródmieście in Krakow, 11th Commercial Division of the National Court Register under KRS number 0000543759, taxpayer's identification number (NIP): 679-310-80-59, company statistical number (REGON): 360781085; the entity providing the Services using the following delivery methods: Allegro Paczkomaty InPost (this delivery method as part of the aforementioned Service provided on the basis of the Delivery Service is available only as part of the Allegro Smart! Service);~~

~~d) e) DHL Parcel Polska Sp. z o.o. with its registered office in Warsaw, ul. Osmańska 2, 02-823, entered into the Register of Entrepreneurs maintained by the District Court for Warsaw 13th Commercial Division of the National Court Register under KRS pod nr 631916, NIP: 9512417713, REGON:365170883 with the share capital of: PLN 21.479.000, the entity providing the Services using the following delivery options: Allegro DHL Courier Austria, Allegro DHL Courier Belgium, Allegro DHL Courier Bulgaria, Allegro DHL Courier Croatia, Allegro DHL Courier Czechia, Allegro DHL Courier Denmark, Allegro DHL Courier Estonia, Allegro DHL Courier Finland, Allegro DHL Courier Greece, Allegro DHL Courier Spain, Allegro DHL Courier Netherlands, Allegro DHL Courier Ireland, Allegro DHL Courier Lithuania, Allegro DHL Courier Latvia, Allegro DHL Courier Luxembourg, Allegro DHL Courier Germany, Allegro DHL Courier Portugal, Allegro DHL Courier Romania, Allegro DHL Courier Slovakia, Allegro DHL Pickup Slovakia, Allegro DHL Parcel Lockers Slovakia, Allegro DHL Courier Slovenia, Allegro DHL Courier Sweden, Allegro DHL Courier Hungary, Allegro DHL Pickup Hungary, Allegro DHL Parcel Lockers Hungary, Allegro DHL Courier Italy;~~

~~e) f) Packeta Poland Sp. z o. o. with its registered office in Warsaw, ul. Postępu 14, 02-676 Warszawa, entered into the Register of Entrepreneurs maintained by the District Court for Warsaw 13th Commercial Division of the National Court Register under KRS 0000575023, NIP 8831858623, REGON 36249788500000 (in Czechia as Zásilkovna); the party providing Services with the following delivery options: Allegro Shipping from Poland to Czechia – Pick-up Point Packeta; Allegro Shipping from Poland to Czechia – self-service parcel machine Packeta, Allegro Shipping from Poland to Slovakia – Pick-up Point Packeta; Allegro Shipping from Poland to Slovakia – self-service parcel machine Packeta,~~



Allegro Dispatch from Poland to Hungary — Packeta Pick-up Point; Allegro Dispatch from Poland to Hungary — Packeta Parcel Lockers;

~~f) g)~~ Direct Parcel Distribution CZ s.r.o. with its registered office at: Modletice 135, 251 01 Říčany u Prahy; ICO: 61329266, the party providing Services in the delivery options: Allegro DPD Courier Poland; Allegro DPD Courier Poland payment on delivery; Allegro DPD Pickup Poland;

~~g) h)~~ Direct Parcel Distribution SK s.r.o. with its registered office at the following address: Pri Letisku 5, 82104 Bratislava; ICO: 35834498, the party providing Services in the delivery options: Allegro DPD Courier Poland; Allegro DPD Courier Poland payment on delivery; Allegro DPD Pickup Poland;

~~h) i)~~ DPD Hungary Kft. with its registered office in Budapest, Váci út 33. 2. em. Hungary, registered in the Register of Entrepreneurs kept at the District Court in Budapest under registration number 01-09-888141, tax number HU13034283, the party providing Services in the delivery options: Allegro DPD Courier Poland; Allegro DPD Courier Poland payment on delivery; Allegro DPD Pickup Poland;

~~i) j)~~ the entities whose services the Seller uses under agreements concluded directly between the Carrier and the Seller.

(...)

Service Provider's Terms and Conditions — valid documents governing the terms and conditions on which the Service Provider provides the Services, i.e.

(...)

~~The Terms & Conditions of Carriage available on the website of UPS Polska Sp. z o.o. at~~

~~<https://www.ups.com/pl/pl/help-center/legal-terms-conditions/tariff.page?>~~

(...)

Service — a service provided by the Carrier for the Company, whereby Goods are moved between the Seller and the Recipient, in accordance with the General Terms & Conditions, the Carrier's Terms & Conditions, and the provisions of the Postal Law or Transport Law (depending on whether a given Service is a mail (courier) service or a transport service in accordance with the applicable law). The Services are presented by the Company as part of the Service Platform under the following names: Allegro DPD Courier Service; Allegro DPD Courier Service ~~payment on delivery~~ ~~Cash on Delivery~~; Allegro DPD Pick-up Point, Allegro Pocztex courier, Allegro Pocztex courier ~~payment on delivery~~ ~~cash on delivery~~, Allegro Pocztex pick-up point, Allegro Pocztex pick-up point ~~payment on delivery~~ ~~cash on delivery~~, Allegro Pocztex self-service parcel machine, Allegro registered mail, ~~Allegro UPS Courier Service~~, ~~Allegro UPS Courier Service cash on delivery~~, ~~Allegro Pick-up Point UPS~~, ~~Allegro UPS Courier Slovakia~~, ~~Allegro UPS Courier Hungary~~, Allegro Paczkomaty InPost, DPD Courier (return pickup service), Allegro DPD Austria Courier Service, Allegro DPD Belgium Courier Service, Allegro DPD Bulgaria Courier Service, Allegro DPD Croatia Courier Service, Allegro DPD Czechia Courier Service, Allegro DPD Pickup Czechia; Allegro DPD Parcel Lockers Czechia, Allegro DPD Denmark Courier Service, Allegro DPD Estonia Courier



Service, Allegro DPD Finland Courier Service, Allegro DPD Greece Courier Service, Allegro DPD Spain Courier Service, Allegro DPD Netherlands Courier Service, Allegro DPD Ireland Courier Service, Allegro DPD Lithuania Courier Service, Allegro DPD Latvia Courier Service, Allegro DPD Luxembourg Courier Service, Allegro DPD Germany Courier Service, Allegro DPD Portugal Courier Service, Allegro DPD Romania Courier Service, Allegro DPD Slovakia Courier Service, Allegro DPD Slovenia Courier Service, Allegro DPD Sweden Courier Service, Allegro DPD Hungary Courier Service, Allegro DPD Pickup Hungary, Allegro DPD Parcel Lockers Hungary, Allegro DPD Italy Courier Service, Allegro DHL Courier Austria, Allegro DHL Courier Belgium, Allegro DHL Courier Bulgaria, Allegro DHL Courier Croatia, Allegro DHL Courier Czechia, Allegro DHL Courier Denmark, Allegro DHL Courier Estonia, Allegro DHL Courier Finland, Allegro DHL Courier Greece, Allegro DHL Courier Spain, Allegro DHL Courier Netherlands, Allegro DHL Courier Ireland, Allegro DHL Courier Lithuania, Allegro DHL Courier Latvia, Allegro DHL Courier Luxembourg, Allegro DHL Courier Germany, Allegro DHL Courier Portugal, Allegro DHL Courier Romania, Allegro DHL Courier Slovakia, Allegro DPD Pickup Slovakia, Allegro DPD Parcel Lockers Slovakia, Allegro DHL Courier Slovenia, Allegro DHL Courier Sweden, Allegro DHL Courier Hungary, Allegro DHL Courier Italy, Allegro Dispatch from Poland to Czechia – Packeta Pick-up Point; Allegro Dispatch from Poland to Czechia – Packeta Parcel Locker, Allegro Dispatch from Poland to Slovakia – Pick-up Point Packeta; Allegro Dispatch from Poland to Slovakia – Packeta Parcel Locker; Allegro Dispatch from Poland to Hungary – Pick-up Point Packeta; Allegro Dispatch from Poland to Hungary – Packeta Parcel Locker; Allegro DPD Courier Poland; Allegro DPD Courier Poland payment on delivery; Allegro DPD Pickup Poland, Allegro DHL Parcel Lockers Slovakia, Allegro DHL Pickup Slovakia, Allegro DHL Pickup Hungary, Allegro DHL Parcel Lockers Hungary, Allegro DPD Courier Poland; Allegro DPD Courier Poland payment on delivery; Allegro DPD Pickup Poland;

(...)

Section 2. Terms and Conditions of Delivery Service (Allegro.pl)

(...)

~~5. The use by the Seller of the Services provided by the Carrier: UPS Polska sp. z o.o. and by the Carrier — Packeta Poland Sp. z o.o. (in Czechia as Zásilkovna) shall be possible only as part of the Delivery Service provided using the 'SwA' Functionality.~~

5. ~~6~~ The use by the Seller of the Services provided by the Carrier: DHL Parcel Polska Sp. z o.o. shall be possible only as part of the Delivery Service provided using the 'SwA' Functionality.

6. ~~7~~ The Seller may use the Services provided by the Carrier, Direct Parcel Distribution CZ s.r.o., only if they use the Delivery Service with the SwA Functionality.

7. ~~8~~ The Seller may use the Services provided by the Carrier, Direct Parcel Distribution SK s.r.o., only if they use the Delivery Service with the SwA Functionality.

8. ~~9~~ The Seller may use the Services provided by the Carrier, DPD Hungary Kft, only if they use the Delivery Service with the SwA Functionality.

~~9. 10.~~ The Services, Returns Services and Additional Services are provided pursuant to the agreement between the Company and a given Carrier, where under the Company — depending on the type of Parcel — is the consignor (the sender) within the meaning of the Postal Law or the principal within the meaning of Article 734 of the Civil Code (Journal of Laws of 2019, item 1145, as amended), once the Carrier has received a confirmation from the Company that a given Service is provided as part of the Delivery Service, in keeping with the provisions of the General Terms & Conditions, Allegro Terms & Conditions, and the Carrier's Terms & Conditions.

~~10. 11.~~ The Services provided as part of the delivery options: ~~Allegro UPS Courier service Cash on Delivery and Allegro DPD Courier Service Cash on Delivery and Allegro DPD Pickup~~ **payment on delivery** ~~Cash on Delivery and Allegro DPD Pickup~~ **payment on delivery** ~~Payment on Delivery~~, Allegro Pocztex Courier payment on delivery, Allegro Pocztex Pick-up Point payment on delivery shall be provided in accordance with, inter alia, the Terms & Conditions and the Carrier's Terms and Conditions, taking into account the characteristics and agreed scope of those Services and delivery options, which means that the use of the Services provided using these delivery options may be limited, inter alia, to the options of collecting funds from the Recipient selected by the Carrier or made available by the Carrier.

~~11. 12.~~ Parcels shall be picked up, moved, sorted, and delivered in accordance with the General Terms & Conditions, on terms and conditions set out in the Carrier's Terms & Conditions or in agreements concluded directly between the Carrier and the Seller.

~~12. 13.~~ Collections of funds from Recipients for the Services provided as part of the delivery options: ~~Allegro UPS Courier service Cash on Delivery and Allegro DPD Courier Service Cash on Delivery and Allegro DPD Pickup~~ **payment on delivery** ~~Cash on Delivery and Allegro DPD Pickup~~ **payment on delivery** ~~Payment on Delivery~~, Allegro DPD Courier Poland **payment on delivery** ~~Payment on Delivery~~, Allegro Pocztex Courier payment on delivery, Allegro Pocztex Pick-up Point payment on delivery shall be made by the Carrier providing a particular Service and shall be made as per the Carrier's Terms and Conditions.

~~13. 14.~~ Transfers of an amount equal to the funds collected from the Recipient:

a. for the Services provided based on the Delivery Service without the use of the 'SwA' Functionality as part of the delivery options: ~~Allegro DPD Courier Cash on Delivery~~ **payment on delivery** ~~Cash on Delivery~~ shall be made by the Carrier to the Seller's bank account indicated by the Seller to the Carrier and shall be made in accordance with the Carrier's Terms & Conditions;

b. for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options: ~~Allegro UPS Courier Cash on Delivery and Allegro DPD Courier Cash on Delivery and Allegro DPD Pickup~~ **payment on delivery** ~~Cash on Delivery and Allegro DPD Pickup~~ **payment on delivery** ~~Payment on Delivery~~, Allegro Pocztex Courier payment on delivery, and Allegro Pocztex Pick-up Point payment on delivery shall be made by the Company via as the Payment Operator, to payment account accessible to the Seller and indicated by the Seller on the Account, within 2 business days from Allegro receiving the status confirming delivery of the Parcel, and shall be made in accordance with the Carrier's Terms & Conditions;

c. for the Services provided based on the Delivery Service with the SwA Functionality in the delivery options: Allegro DPD Courier Poland payment on delivery is made by the Company through the Payment

Operator, within 2 business days from Allegro receiving the status confirming delivery of the Parcel, and it is made in accordance with the Carrier's Terms & Conditions.

~~14. 15.~~ Transfers of funds collected from the Recipient for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options: ~~Allegro UPS Courier Cash on Delivery~~, Allegro DPD Courier [payment on delivery](#) ~~Cash on Delivery~~ and Allegro DPD Pickup Point [payment on delivery](#) ~~Cash on Delivery~~ and Allegro DPD Courier Poland [payment on delivery](#) ~~Payment on Delivery~~, Allegro Pocztex Courier payment on delivery, and Allegro Pocztex Pick-up Point payment on delivery shall be made exclusively in the Polish currency, to the settlement tool maintained by the Payment Operator.

~~14a. 15a.~~ If, as part of a single Parcel, the Seller sends several boxes/letters with separate labels on each of them, but all such boxes/letters are related to each other in such a way that their contents together constitute the Goods covered by one Transaction, transfers of funds collected from the Recipient for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options: ~~Allegro UPS Courier Cash on Delivery~~, Allegro DPD Courier [payment on delivery](#) ~~Cash on Delivery~~ and Allegro DPD Pickup Point [payment on delivery](#) ~~Cash on Delivery~~, Allegro Pocztex Courier payment on delivery, and Allegro Pocztex Pick-up Point payment on delivery shall be made after all boxes/letters forming the Parcel under a particular Transaction have been delivered.

~~15. 16.~~ The Company is not a carrier within the meaning of the Transport Law (Journal of Laws of 2020, item 8, as amended) and the Civil Code Act (Journal of Laws of 2019, item 1145, as amended).

~~16. 17.~~ Where the use of the Delivery Service proves impossible or difficult for reasons on the part of the Company or of the Carrier, the Seller or the Buyer using the Returns Service shall receive a notice from the Company on the refund of the fees incurred, as referred to in Appendix No. 4 to Allegro Terms & Conditions.

Section 3. Terms & Conditions of Delivery Service for Sellers and Buyers (Allegro.pl)

(...)

2. The Seller and the Buyer are required to:

(...)

h. indicate the Seller's bank account maintained in PLN by a bank established at the territory of the Republic of Poland for the purpose of transfers of funds collected from the Recipient for the Services provided based on the Delivery Service with the use of the "SwA" Functionality as part of the delivery options: ~~Allegro UPS Courier Cash on Delivery~~, Allegro DPD Courier [payment on delivery](#) ~~Cash on Delivery~~ and Allegro DPD Pickup Point [payment on delivery](#) ~~Cash on Delivery~~;

(...)



Allegro.sk

Section 1. Definitions (Allegro.sk)

(...)

2. Capitalized terms used herein, whether in plural or singular, shall have the following meaning:

(...)

Carrier — a third party providing to the Company or to the Seller any services, in particular, the services of picking up, moving, sorting, or delivering any Parcel between the Seller and the Recipient, including providing of Services or Additional Services.

Carriers of Services and Additional Services are:

(...)

~~f) UPS Polska sp. z o.o. with its registered office in Warsaw, ul. Prądzyńskiego 1/3, 01-222 Warsaw, entered into the register of entrepreneurs of the National Court Register kept by the District Court for Warsaw, XIII Commercial Department of the National Court Register under no. KRS: 0000036680, NIP: 522-100-42-00, REGON: 010771280; the entity providing services within the scope of delivery methods: Allegro UPS Courier Slovakia, Allegro UPS Courier Slovakia payment on delivery;~~

f) g) Allegro Retail a.s., with registered office U garáží 1611/1, Holešovice, 170 00 Praha 7, ICO no: 26204967, provider of Delivery Method Services: Allegro One Courier Slovakia, Allegro One Courier Slovakia payment on delivery, Allegro One Parcel Lockers Slovakia;

g) h) PPL CZ s.r.o. with its registered office in Jažlovice, K Borovému 99, 251 01 Říčany, ICO: 25194798, the party providing Services with the following delivery options: PPL ParcelShop (return at point);

h) i) DPD Hungary Kft. with its registered office in Budapest, Váci út 33. 2. em. Hungary, registered in the Register of Entrepreneurs kept at the District Court in Budapest under registration number 01-09-888141, tax number HU13034283, the party providing Services in the delivery options: Allegro Courier DPD Slovakia; Allegro Courier DPD Slovakia payment on delivery; Allegro DPD Pickup Slovakia, Allegro DPD Parcel Lockers Slovakia;

i) j) the entities whose services the Seller uses under agreements concluded directly between the Carrier and the Seller.

(...)

Carrier's Terms & Conditions — valid documents governing the terms and conditions on which the Carrier provides the Services, i.e.

(...)



Terms and Conditions of Service and Conditions of Carriage located on the UPS Polska Sp. z o.o. website at

<https://www.ups.com/pl/pl/help-center/legal-terms-conditions/tariff.page?>

(...)

Service — a service provided by the Carrier for the benefit of the User, consisting of the movement, transport or organization of transport of the Goods between the Seller and the Recipient, under the General Terms & Conditions, the Carrier's Terms & Conditions, and generally applicable regulations. The Services are presented by the Company on the Platform under the following names: Allegro DPD Courier Slovakia; Allegro DPD Courier Slovakia payment on delivery; Allegro DHL Courier Slovakia; Allegro DHL Courier Slovakia payment on delivery; Allegro Dispatch from Poland to Slovakia — Packeta Pick-up point; Allegro Dispatch from Poland to Slovakia — Packeta Pick-up point payment on delivery; Allegro Dispatch from Poland to Slovakia — Packeta Parcel Lockers; Allegro Dispatch from Poland to Slovakia — Packeta Parcel Lockers payment on delivery; Allegro Dispatch from Czechia to Slovakia— Packeta Pick-up Point; Allegro Dispatch from Czechia to Slovakia— Packeta Pick-up Point payment on delivery; Allegro Dispatch from Czechia to Slovakia— Packeta Parcel Lockers; Allegro Dispatch from Czechia to Slovakia— Packeta Parcel Lockers payment on delivery; Allegro Packeta Pick-up Point; Allegro Packeta Pick-up Point payment on delivery; Allegro Packeta Parcel Lockers; Allegro Packeta Parcel Lockers payment on delivery; Allegro dispatch from Hungary to Slovakia — Packeta Parcel Lockers, Allegro dispatch from Hungary to Slovakia — Packeta Pick-up Point, Allegro dispatch from Hungary to Slovakia — Packeta Pick-up Point payment on delivery; Allegro DPD Courier Slovakia; Allegro DPD Courier Slovakia payment on delivery; Allegro DPD Pickup Slovakia; Allegro DPD Parcel Lockers Slovakia; Allegro DPD Courier, Allegro DPD Courier payment on delivery, Allegro DPD Pickup, Allegro DPD Pickup payment on delivery, Allegro DPD Parcel Locker, Allegro DPD Parcel Locker payment on delivery, ~~Allegro UPS Courier Slovakia, Allegro UPS Courier Slovakia payment on delivery~~, Allegro International Courier Slovakia, Allegro International Courier Slovakia payment on delivery, Allegro International Parcel Lockers Slovakia, PPL ParcelShop (return at point), DHL ServicePoint (return at point), Allegro DHL Parcel Lockers Slovakia, Allegro DHL Pickup Slovakia, Allegro DHL Pickup Slovakia payment on delivery, Allegro DHL Parcel Lockers Slovakia payment on delivery, Allegro Courier DPD Slovakia; Allegro Courier DPD Slovakia payment on delivery; Allegro DPD Pickup Slovakia, Allegro DPD Parcel Lockers Slovakia;

(...)

Section 2. Terms and Conditions of Delivery Service (Allegro.sk)

(...)

6. The Services provided as part of the delivery options: Allegro DHL Courier Slovakia payment on delivery; Allegro DPD Courier Slovakia payment on delivery, Allegro DHL Pickup Slovakia payment on delivery, Allegro DHL Parcel Lockers Slovakia payment on delivery, Allegro Dispatch from Poland to Slovakia — Packeta Pick-up point payment on delivery; Allegro Dispatch from Czechia to Slovakia — Zásilkovna Pick-Up Point payment on delivery; Allegro Dispatch from Czechia to Slovakia — Zásilkovna



Parcel Lockers payment on delivery; Allegro dispatch from Hungary to Slovakia — Packeta Parcel Lockers payment on delivery; Allegro dispatch from Hungary to Slovakia — Packeta Pick-up Point payment on delivery; Allegro DPD Courier payment on delivery, Allegro DPD Pickup payment on delivery, ~~Allegro UPS Courier Slovakia payment on delivery~~, Allegro Dispatch from Poland to Slovakia— Packeta Parcel Lockers payment on delivery, Allegro International Courier Slovakia, Allegro International Courier Slovakia payment on delivery, Allegro International Parcel Lockers Slovakia, Allegro Courier DPD Slovakia payment on delivery shall be provided in accordance with, inter alia, the General Terms & Conditions and the Carrier's Terms and Conditions, taking into account the characteristics and agreed scope of those Services and delivery options, which means that the use of the Services provided using these delivery options may be limited, inter alia, to the options of collecting funds from the Recipient selected by the Carrier or made available by the Carrier.

(...)

9. Transfers of an amount equal to the funds collected from the Recipient:

a. for the Services provided based on the Delivery Service as part of the delivery options: Allegro Allegro DPD Courier Slovakia payment; Allegro Dispatch from Poland to Slovakia— Packeta Pick-up point payment on delivery; Allegro Dispatch from Poland to Slovakia — Packeta Parcel Lockers payment on delivery; Allegro Dispatch from Czechia to Slovakia— Packeta Pick-up point payment on delivery; Allegro Dispatch from Czechia to Slovakia— Packeta Parcel Lockers payment on delivery; Allegro Pick-up at Packeta Pick-up Point payment on delivery; Allegro Packeta Parcel Lockers payment on delivery, Allegro dispatch from Hungary to Slovakia — Packeta Parcel Lockers payment on delivery, Allegro dispatch from Hungary to Slovakia — Packeta Pick-up Point payment on delivery; Allegro DPD Courier payment on delivery, Allegro DPD Pickup payment on delivery, and Allegro DPD Parcel Locker payment on delivery, ~~Allegro UPS Courier Slovakia payment on delivery~~, Allegro DHL Pickup Slovakia payment on delivery, Allegro DHL Parcel Lockers Slovakia payment on delivery, Allegro Courier DPD Slovakia payment on delivery are made by the Company within two working from receiving the parcel delivery status from the Carrier via the Payment Operator, to the Seller's settlement tool. The maximum payment on delivery amount shall be, as appropriate: PUDO/APM — 700 EUR courier delivery to the address — 3320 EUR;

(...)

Allegro.hu

Section 1. Definitions (Allegro.hu)

(...)

2. Capitalized terms used herein, whether in plural or singular, shall have the following meaning:

(...)

Carrier — a third party providing to the Company or to the Seller any services, in particular, the services of picking up, moving, sorting, or delivering any Parcel between the Seller and the Recipient, including providing of Services or Additional Services.

Carriers of Services and Additional Services are:

(...)

~~d) UPS Polska sp. z o.o. with its registered office in Warsaw, at ul. Prądzyńskiego 1/3, 01-222 Warsaw, entered into the register of entrepreneurs of the National Court Register kept by the District Court for Warsaw, the 13th Commercial Division of the National Court Register under the number KRS: 0000036680, Tax Identification Number [NIP]: 522-100-42-00, Company ID No. [REGON]: 010771280; the entity providing the Services using the following delivery methods: Allegro UPS Courier Hungary, Allegro UPS Courier Hungary payment on delivery~~

d) e) Direct Parcel Distribution CZ s.r.o., registered seat in Modletice 135, 251 01 Říčany u Prahy, The Czechia, ID no. 61329266, VAT ID no. CZ61329266, commercial register: Municipal court in Prague, section C, insert 52346, the party providing Services in the following delivery options: Allegro DPD Courier Hungary; Allegro DPD Courier Hungary payment on delivery; Allegro DPD Pickup Hungary; Allegro DPD Parcel Lockers Hungary;

e) f) Direct Parcel Distribution SK s.r.o., with registered office at the following address: Pri letisku 19020/5, 82104 Bratislava ID No. 35834498, VAT Number: SK2021648739; the party providing Services in the delivery options: Allegro DPD Courier Hungary; Allegro DPD Courier Hungary payment on delivery; Allegro DPD Pickup Hungary, Allegro DPD Parcel Lockers Hungary;

f) g) Express one Hungary Kft, with its registered office at the following address: Soroksári út 44, 1095 Budapest, Hungary register maintained by the Municipal Court in Budapest ID No: 01-09-329752, VAT Number: 26516574-2-43; the party providing Services under the following delivery options: Allegro Express One Courier, Allegro Express One Courier payment on delivery, Allegro Express One Pickup, Allegro Express One Pickup payment on delivery, Allegro Express One Parcel Lockers, Allegro Express One Parcel Lockers payment on delivery;

g) h) DPD Hungary Kft. with its registered office in Budapest, Váci út 33. 2. em. Hungary, registered in the Register of Entrepreneurs kept at the District Court in Budapest under registration number 01-09-888141, tax number HU13034283, the party providing Services in the delivery options: Allegro DPD Courier, Allegro DPD Courier payment on delivery, Allegro DPD Pickup, Allegro DPD Pickup payment on delivery, Allegro DPD Parcel Lockers, Allegro DPD Parcel Lockers payment on delivery;

h) i) the entities whose services the Seller uses under agreements concluded directly between the Carrier and the Seller.

(...)

Carrier's Terms & Conditions — valid documents governing the terms and conditions on which the Carrier provides the Services, i.e.

(...)

General Terms and conditions of UPS Polska sp z o.o.:-

<https://www.ups.com/pl/pl/support/shipping-support/legal-terms-conditions.page>

(...)

Service — a service provided by the Carrier for the benefit of the User, consisting of the movement, transport or organization of transport of the Goods between the Seller and the Recipient, under the General Terms & Conditions, the Carrier's Terms & Conditions, and generally applicable regulations. The Services are presented by the Company on the Platform under the following names: Allegro DPD Courier Hungary; Allegro DPD Courier Hungary payment on delivery; Allegro DHL Courier Hungary;; Allegro DPD Pickup Hungary; Allegro DPD Parcel Lockers Hungary; Allegro Dispatch from Poland to Hungary — Packeta Pick-up point; Allegro Dispatch from Poland to Hungary — Packeta Pick-up point payment on delivery; Allegro Dispatch from Poland to Hungary — Packeta Parcel Lockers; Allegro Dispatch from Poland to Hungary — Packeta Parcel Lockers payment on delivery; Allegro Dispatch from Czechia to Hungary — Zásilkovna Pick-up Point; Allegro Dispatch from Czechia to Hungary — Zásilkovna Pick-up Point payment on delivery; Allegro Dispatch from Czechia to Hungary — Zásilkovna Parcel Lockers; Allegro Dispatch from Czechia to Hungary — Zásilkovna Parcel Lockers payment on delivery; Allegro Dispatch from Slovakia to Hungary — Packeta Pick-up Point, Allegro Dispatch from Slovakia to Hungary — Packeta pick-up point payment on delivery, Allegro Dispatch from Slovakia to Hungary — Packeta Parcel Lockers, Allegro Dispatch from Slovakia to Hungary — Packeta Parcel Lockers payment on delivery, ~~Allegro Courier UPS Hungary; Allegro Courier UPS Hungary payment on delivery;~~ Allegro Courier Express One; Allegro Express One Courier payment on delivery; Allegro Express One Parcel Locker; Allegro Express One Parcel Locker payment on delivery; Allegro Express One Pick-up Point; Allegro Express One Pick-up Point payment on delivery, Allegro DPD Courier payment on delivery, Allegro DPD Pickup payment on delivery, and Allegro DPD Parcel Lockers payment on delivery;

(...)

Section 2. Terms and Conditions of Delivery Service (Allegro.hu)

(...)

5. The Services provided as part of the delivery options;; Allegro DPD Courier Hungary payment on delivery; Allegro Dispatch from Poland to Hungary— Packeta Parcel Lockers payment on delivery; Allegro Dispatch from Poland to Hungary — Packeta Pick-up point payment on delivery; Allegro Dispatch from Czechia to Hungary — Zásilkovna Pick-Up Point payment on delivery; Allegro Dispatch from Czechia to Hungary — Zásilkovna Parcel Lockers payment on delivery, ~~Allegro UPS Courier payment on delivery;~~ Allegro Express One Courier payment on delivery; Allegro Express One Parcel Locker payment on delivery; Allegro Express One Pick-up Point payment on delivery; Allegro Dispatch from Slovakia to Hungary — Packeta Pick-up Point payment on delivery, Allegro Dispatch from Slovakia to Hungary — Packeta Parcel Lockers payment on delivery, Allegro DHL Courier Hungary payment on delivery, Allegro DPD Courier payment on delivery, Allegro DPD Pickup payment on delivery, and Allegro DPD Parcel

Lockers payment on delivery shall be provided in accordance with, inter alia, the General Terms & Conditions and the Carrier's Terms and Conditions, taking into account the characteristics and agreed scope of those Services and delivery options, which means that the use of the Services provided using these delivery options may be limited, inter alia, to the options of collecting funds from the Recipient selected by the Carrier or made available by the Carrier.

(...)

8. Transfers of an amount equal to the funds collected from the Recipient:

In the Services provided based on the Delivery Service with the SwA Functionality in the delivery options: Allegro DPD Courier Hungary payment on delivery, Allegro dispatch from Poland to Hungary - Packeta pick-up point payment on delivery, Allegro dispatch from Poland to Hungary - Packeta parcel lockers payment on delivery, Allegro dispatch from Czechia to Hungary - pick-up point payment on delivery, Allegro dispatch from Czechia to Hungary - Packeta parcel lockers payment on delivery, Allegro Dispatch from Slovakia to Hungary - Packeta Pick-up Point payment on delivery, Allegro Dispatch from Slovakia to Hungary - Packeta Parcel Lockers payment on delivery, ~~Allegro UPS Courier Hungary payment on delivery~~, Allegro Express One courier payment on delivery, Allegro Express One pick-up point payment on delivery, Allegro Express One parcel locker payment on delivery, Allegro DHL Courier Hungary payment on delivery, Allegro DPD Courier payment on delivery, Allegro DPD Pickup payment on delivery, and Allegro DPD Parcel Lockers payment on delivery is made by the Company within 2 working days of receiving the delivery status of the Parcel from the Carrier via the Payment Operator, to the settlement tool. The maximum payment on delivery value is, as appropriate: PUDO/APM — HUF 220,000, courier delivery to the address — HUF 300,000.

(...)