



Changes to the Allegro Terms & Conditions from August 18, 2025.

This document contains changes in the regulations concerning Allegro.pl, Allegro.cz, Allegro.sk and Allegro.hu. You want to know what we are going to change? For earlier versions of the Allegro Terms & Conditions and descriptions of changes made and planned, see [repository](#).

Allegro Terms & Conditions

(...)

Section 1. Definitions

The following terms used in this document shall read as follows:

(...)

PRODUCT

goods — including in digital form, services, or rights that have been specifically defined and identified in the Product Catalog by indicating their name and features in a way that allows their unambiguous identification in comparison with other goods, including in digital form, services, or rights

(...)

Section 2b. The Family Group Functionality

2b.3.

~~A Family Group is set up by the Family Group Manager using an option available within their account by inviting the first person being their family member (including another User) via the Company to the Family Group being created.~~ The Family Group Manager shall invite other persons from their family (including other Users) to the Family Group by filling out an invitation form. Prior to sending the invitation, the Family Group Manager shall obtain the required consents from the person to be invited, including consent to providing to the Company the data of the person to be invited and to the receipt of the invitation by the person to be invited. When the data of the person invited is provided to the Company by the Family Group Manager, the Family Group Manager shall represent that they have the right to use such data and that the use thereof on Allegro and via the Company will not violate any rights of the data subject. The Family Group Manager shall be liable for the truthfulness of the representation referred to in the preceding sentence, and they shall indemnify and hold the Company harmless from and against any liability arising in connection with any use of the data on Allegro or via the Company which is unlawful or violates the rights of the data subject.

(...)

2b.5.

Within the Family Group Functionality, every Family Group Member and the Family Group Manager can use the options available to them, that is:

a. A Family Group Member may in particular:

- i. obtain information about who belongs to the Family Group,
- ii. ~~send a request to the Family Group Manager to purchase Goods,~~
- iii. ~~cancel a request sent to the Family Group Manager to purchase Goods,~~
- ii. ~~iv.~~ cancel their membership in the Family Group.

b. A Family Group Manager may in particular:

- i. obtain information about who belongs to the Family Group,
- ii. ~~accept or reject a request to purchase Goods received from a Family Group Member,~~
- ii. ~~iii.~~ remove a Family Group Member from the Family Group.

2b.6

~~Having accepted a purchase request received from a Family Group Member, the Family Group Manager purchases the requested Goods using their own Account, in their own name, and on their own behalf. The Family Group Member who has requested the purchase of the Goods receives information about the status of execution of their request by the Family Group Manager and delivery tracking information once the Family Group Manager makes the purchase following the purchase request.~~

2b.7

~~A request to purchase Goods sent by a Family Group Member to the Family Group Manager does not preclude that Family Group Member from purchasing the requested Goods or other Goods on their own, using their own Account, in their own name, and on their own behalf.~~

2b.8

~~The Family Group Manager who has purchased Goods as a result of a request to purchase the Goods sent by a Family Group Member may transfer the ownership of the Goods to other persons, including the Family Group Member who has sent the request to purchase that Goods. To that end, the Family Group Manager and the Buyer of the Goods, by their own means and on their own responsibility, shall take the steps required by law and pay any dues (including taxes) in connection with the transfer of Goods ownership.~~

2b.6. 2b.9.

A Family Group shall be closed:

- a. upon the removal of the last Family Group Member remaining in the Family Group by the Family Group Manager;
- b. upon the cancellation of Family Group membership by the last Family Group Member remaining in the Family Group;
- c. upon the expiry of the time limit for the acceptance or rejection of the invitation by the last person (including the User) invited to the Family Group out of all persons invited to join the Family Group and having the last active invitation (pending acceptance or rejection);
- d. upon the rejection of the invitation by the last person (including the User) invited to the Family Group out of all persons invited to join the Family Group and having the last active invitation (pending acceptance or rejection);
- e. upon the cancellation by the Family Group Manager of the invitation sent to the last person (including the User) invited to the Family Group out of all persons invited to join the Family Group and having the last active invitation (pending acceptance or rejection);
- f. upon the termination of the agreement between the Family Group Manager and the Company concerning the provision of services by the Company on Allegro under the terms of the Allegro Terms & Conditions.
- g. upon the violation by the Family Group Manager or a Family Group Member of any of the provisions of the Terms & Conditions, the Terms & Conditions of a service or a promotional campaign available within Allegro (including within the Family Group Functionality) for the Family Group Manager or a Family Group Member, or upon the violation of applicable laws, including where the Family Group Manager or a Family Group Member took any actions that exert a negative influence on the security of operation of Allegro, harm other Users, are in contravention to the intended purpose or assumptions of the Family Group Functionality described in the Terms & Conditions or that aim to circumvent the security measures applied by the Company.

2b.7. ~~2b.10.~~

Any User who meets the conditions specified in paragraph 2b.1 may simultaneously (at the same time) start only one Family Group within the Family Group Functionality. Any User who meets the conditions specified in paragraph 2b.2 may be simultaneously (at the same time) a member (participant) of one Family Group only.

2b.8. ~~2b.11.~~

The Family Group Manager and every Family Group Member shall use the Family Group Functionality and the options available within it in accordance with the Terms & Conditions, applicable laws, and with the intended purpose and assumptions of the Family Group Functionality and the options available within it, which are described in the Terms & Conditions (taking into account the provisions of the Terms

& Conditions of services or promotional campaigns available within Allegro, including within the Family Group Functionality, for the Family Group Manager or a Family Group Member). It shall be forbidden to resell or make the membership in the Family Group available to other Users free of charge, including within the Family Group Functionality.

2b.9. ~~2b.12.~~

The Family Group Manager and Family Group Member shall accept the fact that in the event that access of the Family Group Manager or Family Group Member to individual Allegro services is restricted or the Account of the Family Group Manager or Family Group Member is suspended, pursuant to the Allegro Terms & Conditions, the use of the Family Group Functionality or some options within the Family Group Functionality may be impossible or limited.

2b.10.

As of August 18, 2025, only Family Group Managers and Family Group Members who joined the Family Group before that date may use the Family Group functionality. It is not possible to establish new Family Groups, but Family Group Managers and Family Group Members within Family Groups created by that time can use the existing Family Group Functionalities.

(...)

Section 5. Commencing a Transaction

(...)

5.7.

Seller is obligated to accept Buyer's payments for transactions completed via any payment service available on Allegro, including Allegro gift cards (except Offers in the Investment Products category, which can only be paid for using "fast payments"). Depending on the Buyer's choice of payment method, service of the payment execution shall be processed under conditions set forth in Appendix No. 7A, Appendix No. 7B, and Appendix No. 7C to the Terms & Conditions, or the Allegro gift card Terms & Conditions

(...)

5.13.

Upon the conditions set out in Appendixes No. 7A, 7B and 7C to the Terms & Conditions:

a. in the case referred to in paragraph 5.12.(a)(i) above, the Seller authorizes the Company to forward the order to the Payment Service Operators to withdraw the funds available in the settlement tool kept maintained for the Sellers in order to refund the amounts paid by the Buyers for the Goods, the order may be submitted within 2 days from the cancellation of the Transaction;

b. in the case referred to in sub-paragraphs 5.12.(a)(ii) and (iii) ~~b and c~~ above, the Seller, as part of the acceptance of the terms and conditions of a particular Payment Service Operator, shall ask individual Payment Service Operators respectively, on the basis of information provided by the Company, to temporarily suspend the payouts of funds available in the settlement tool kept for the Sellers in order to return the amounts paid by the Buyers for the Goods, as well as to submit instructions concerning such returns. Pursuant to the conditions provided for in Appendixes No. 7A, 7B and 7C, the Seller may subsequently revoke these instructions.

(...)

Section 7. Agreement concluded as part of the Offer

(...)

7.3.

Subject to paragraph 3.3, the Buyer concludes an agreement with the Seller, confirming the purchase with the “buy and pay,” “buy and pay on delivery,” “buy with Pay Business,” or “buy with AllegroPay” button;

a. in some cases, clicking on the “buy with Allegro Pay” button will cause an inquiry to be sent to the PESEL (Personal ID No.) restriction database, and if the Buyer’s PESEL is restricted, the agreement with the Seller will not be concluded, and the Seller will be notified. Each purchase and some payment methods may be additionally confirmed by mobile device’s biometric data, where this functionality has been enabled (the biometric data is stored on the device and is not made available to Allegro). For some payment methods, the conclusion of the agreement with the Seller shall take place after the payment has been authorized, in accordance with the information provided to the Buyer prior to the purchase.

b. in the case of a purchase of Goods from the Investment Products category, the Seller may request the Buyer’s PESEL (Personal ID No.).

(...)

7.5.

Unless the parties to the Transaction have agreed otherwise, the Buyer shall pay for the Goods:

a. within 7 days in the case of Offers with the Buy Now option, and for Auctions,

b. within 14 days in the case of Offers with the Buy Now and for Auctions, option for which the Buyer has chosen payment with a traditional bank transfer.

c. within 30 minutes for Offers with the Buy Now option in the Investment Products category.

The Buyer's failure to pay for the Goods on time and, in the case of an Auction, the additional transaction rebate granted to the Seller, will result in the Company automatically canceling the Transaction (except for the "OTC drugs" category). If the conditions for the automatic cancellation of Auctions described above are not met within 30 days, the Company reserves the right to reassess. The abovementioned actions of the Company have no impact on the civil-law effects of the sales agreement concluded between the Users and does not release them from the obligation to render performances towards each other under the legal relation arising.

(...)

Section 10. Other obligations of Users

(...)

10.2.

A User must explain the correctness of the performance of the agreement concluded between the Buyer and the Seller. The Seller must give their response and present exhaustive explanations in the Discussion within 24 hours from being alleged of any misconduct by the Buyer, with Saturdays, Sundays, and other public holidays being excluded from such response time according to the laws applicable to the country of registration or permanent residence of the Seller.

When the Discussion concerns undelivered Goods and the time limit to deliver them has lapsed, the Seller is obliged to resolve the problem reported by the Buyer within 7 days. The following shall, in particular, be regarded as a resolution of the problem:

- posting the parcel tracking number to show that the delivery is in progress or that the parcel has been delivered,
- refunding the amount paid to the Buyer through Allegro Finance or posting the refund confirmation in the Discussion.

After the lapse of 7 days, Allegro enables the Buyer to mark the Discussion as unresolved. If the Buyer's problem is unresolved and they decide to use the [Allegro Buyer Protection](#) ~~Allegro Protect~~ and receive a refund, the amount paid to the Buyer will be charged to the Seller in accordance with Section 4(10) of Appendix No. 9 of the Allegro Terms & Conditions.

Otherwise, the Seller will have 14 days since the start of the Discussion to resolve the Buyer's problem.

(...)

Section 18. Appendixes

18.1.

The Terms & Conditions contains the following appendixes which constitute its integral part:

(...)

Appendix No. 9: ~~Allegro Protect~~; [Allegro Buyer Protection — Terms & Conditions](#)

(...)

Appendix No. 1

Appendix No. 1. Forbidden and restricted Goods

(...)

Section 2.

(...)

2. List of brands:

& Other Stories, 111Skin, 18.21 Man Made, [3 sprouts](#), 3M, 4 Fizjo, 5.10.15, 4Baby, 4F, 4Fizjo, [4IQ](#), [6PAK Nutrition](#), 70mai

A:

Aa, Aarke, [ABA group](#), Abarqs, [Abarth](#), Abercrombie & Fitch, Abus, [Acamar Films](#), Acqua Di Parma, Activision Blizzard, Activision, Activlab, Adamex, Adams Group, [Adelid](#), Adidas Originals, Adidas Performance, Adidas, Adriatica, Aedes De Venustas, Aeg, AeSop, [AGMI](#), [Ahmad Tea](#), Air Jordan, Air Wick, Ajkmeble, [Ajona](#), [Akcila](#), AKG, Akord, Akuku, Alaïa Paris, Albiva, Aldo, [Alessi](#), Alexander Mcqueen, Alexander, [Alfa Romeo](#), Alfa, Alfaparf, [Alilo](#), Alkmie, [Allboards](#), Allsaints, Alpha Industries, Alpha, Alpinestars, Alpinus, Altom Design, Altra, Ambi Pur, Ambition, Amd, Amefa, American Club, American Tourister, [Amica](#), Amouage, Anastasia Beverly Hills, Anet, Ania Kruk, Annabelle Minerals, Annayake, Anne Semonin, Antonio Banderas, Apart, [Apis](#), Apple, Aquabeads, Aquafresh, Aqua-Speed, Arctica, Ardell, Arena, [Ariana Grande](#), Ariel, Armani Collezioni, Armani Exchange, Armani, Artdeco, Artego, Asics, [Astra](#), [Astra](#), Atelier Cologne, Atlantic, Atmosphaera, Atomic, [Audi](#), Audio- Technica, Augustinus Bader, Ava, Aveda, Avène, Avengers, Avionaut, Axe, Azzardo, Azzaro

B:

B.Box, B.Toys, Babor, Baby Annabell, Baby Born, Baby Jogger, Babybjörn, Babybiss, Babyono, Babysafe, Balenciaga, Balmain Hair, Bandai Namco, Bandai, Bandi, [Bantex](#), Bape, Barbie, Barbour, Bard, Bareminerals, [Basilur](#), [Bazzara](#), Bburago, Beaba, [Beans Republic](#), Beauty Blender, Bebetto, Bebiko, Babilon, Befado, Bejo, Beko, Beliani, Belini, Bemko, Benefit Cosmetics, Beon, Berge, Berghoff, Bergson, Bering, Besafe, Bestif, Bestway, [Beurer](#), [Bialetti](#), Bialelli, Bibs, [BIC](#), Bielenda, [Bifix](#), [Big Active](#), Big Star, Big,

Billabong, Bioderma, Bio-Oil, Biotherm Homme, Biotherm, Biovax, Biovital, Bird Meble, Birkenstock, Bissell, Black & Decker, Black & Decker, Blackhawk, Blanx, Blaupunkt, [Blic](#), Blue Orca Coffee, Bluey, Bms Group, [BMW](#), Bobbi Brown, Bobini, Bobo Frut, Bobovita, Bogna Skin, Bolsius, Bormioli Rocco, [Born2Be](#), Bosch, Bose, Boss, Bottega Veneta, Boucheron, Bourjois, [Bozita](#), Brabantia, Branq, Braun, Brawl Stars, Breitling, Bright Starts, Brijju, Brio, Brita, Britax Römer, Britax-Romer, Bromarkt, Brooks, Browin, Brubeck, Bruder, Brugi, Bruno Banani, Bryza, Btwin, Buff, Bugaboo, Bulova, Burberry, Burton, Bvlgari, By Terry, Byredo

C:

Cacharel, Cada, [Cafe Sati](#), [Cafe Vergnano](#), Cailyn, Calgon, Calvin Klein, Calzedonia, Campingaz, Canada Goose, Candellux, Cannondale, Canon, Canpol Babies, Capricare, Caretero, Carhartt, Cariboo, Carita, Carolina Herrera, Carrera, Carter'S, Cartier, Carven, Casdon, [Case](#), Casio, [Cat Chow](#), Caterpillar, [Caudalie](#), Celine, Cerave, Cerruti, Certina, Cesar, Cetaphil, Champion, Chanel, Chappi, Charlotte Tilbury, Chemex, Chicco, Chloé, Chopard, Christian Louboutin, Chromag, Chrome Hearts, [ChronSmarta](#), [Chrysler](#), [Cif](#), Cillit Bang, Citizen, [Citroen](#), Claesa, Clarins, Clavier, Clementoni, [Clin](#), Clinique, Clive Christian, Clochee, Cluse, Cmp, [CNH Industrial](#), Coach, Cobi, Coccinelle, Coccodrillo, [Coccolino](#), Coleman, Collecta, Collistar, Columbia, Command, Comme Des Garçons, Concord, Contigo, Converse, [Coolpack](#), Corega, Corsair, [Costa Coffee](#), Cottonmoose, [Creed](#), Crest, Crocs, Cross Jeans, Crosso, Curver, Cybex, Czuczu

D:

D'Alchémy, Dada, Dakine, [Dallmayr](#), Daniel Wellington, Dante, [Darling](#), [Dary Natury](#), [Dary Natury](#), Darymex, David Beckham, Davidoff, Davines, Dc, Decleor, Deko, Dekoria, De'longhi, Delphi Tools, Delsey, Delta Plus, Denley, Dermacol, Dermedic, Desigual, Dewalt, Dezal, Diadora, Dickie Toys, Diego Dalla Palma, Diesel, [Dilmah](#), Dior Backstage, Dior, Diptyque, Disney, [Djeco](#), Dji, Dkny, D-Link, [Dodge](#), Dodo, [Dog Chow](#), Dolce & Gabbana, [Domestos](#), Dominator, Domyos, Done By Deer, Dorothy Perkins, [Dr Fit](#), Dr Irena Eris, Dr.Barbara Sturm, Dr.Jart+, Dr.Martens, Drabest, Dreame, Dreamies, [DS](#), Dsquared2, Dstreet, [Duck](#), Dumel Discovery, Dumel, Durex, Dyson, Dywany Chemex

E:

Ea Sports, Ea, Ea7, Eastpak, Easy Go, Eau Jeune, Eberg, Ecco, Ecolight, Ecomax, Ecotoys, E-Floor, Eglo, Egmont, Eisenberg, Elbrus, Electrolux, Elemis, Elie Saab, Elisabetta Franchi, Elizabeth Arden, Ellesse, Emalia Pleszew, Emanuel Ungaro, Embryolisse, Emel, Emporio Armani, Emu Australia, Emu, Enchantimals, [Endorfy](#), Enfamil, [English Tea Shop](#), Entelo, [EOS](#), Epee, Epson, [ERG-BET](#), Ermenegildo Zegna, Esab, Eset, Esotiq, Esperanza, Espiro, Esprit, [Esselte](#), Essence, [Essensey](#), Essie, Estée Lauder, Etnies, Eucerin, Eurofirany, Everlast, Excellent Houseware

F:

[Faac](#), [Fairy](#), Fairy, Fanola, Fantasy Flight Games, [Farmona](#), Faro, Fat Brain Toys, FC Barcelona, Fdm, [FEAR OF GOD](#), [Felix](#), [Fellowes](#), Fender, Fendi, Fenix, Fenty Beauty, Fenty Skin, Festina, [Fiat](#), Fila, Filorga, [Finish](#), Finish, Fischer, Fisher-Price, Fiskars, Fissler, Fitbit, Fjallraven / Fjällräven, Fjord Nansen, Fk_Fashion,

Florina, [Ford](#), Foreo, Forcast, Fossil, Fox, Foxgames, Fragrance Du Bois, Framire, Fred Perry, Fridge, [Friskies](#), Frolic, Frosch, Fujifilm, Funko, Furla, Furminator

G:

Gabby's Dollhouse, Gaia, GAL, Galakta, Ganni, Gant, Gap, Gardena, Garrett, Garmin, Garnier, Gatta, [Geko](#), Gembird, Geomag, Geox, Gerber Organic, Gerber, Gerda, Gerlach, Giant, Gillette, [Gimoka](#), Giorgio Armani, Giro, Gisou, Givenchy, Givova, [Glade](#), Glimex, Gliss Kur, [Gliss](#), Globo, Godan, Goetze, Goki, Golden Rose, Goldwell, Goliath, Goo Jit Zu, Good Loot, Goodram, Goorin Bros., Gopro, Gorilla Sports, Gorsenia, Gorteks, Gotie, [Gourmet](#), Goutal, Graco, Graphite, Gravitrax, [Green Touch](#), Grohe, Grown Alchemist, G-Star, Gtv, Gucci, Guerlain, Guess, Guy Laroche, [Gymtek](#)

H:

H&M, Haba, Hafele, Hair Rituel By Sisley, Hakuro, Hansgrohe, Happy Nappers, Happy Socks, Harry Potter, Hasbro, Hauck, [Hayb](#), Head & Shoulders, Health Labs Care, Held, Helena Rubinstein, Helikon-Tex, Hello Kitty, Helly Hansen, Henderson, Hendi, Henkel, [Herbapol](#), [Herlitz](#), Hermès, Herschel, Hertz, Herz Medical, [Heva](#), [Hi hybrid](#), Hi Tec Nutrition, Himalaya, Hipp, Histoires De Parfums, Hitec, Hi-Tec, Hjc, Hms, Hoka One One, Hoka, Holika Holika, Hollister, Homla, [Honda](#), Hoover, [Hop Sport](#), Hopki, Hot Wheels, Hourglass, Hp, Huari, Huda Beauty, Huggies, Hugo Boss, Hugo, Humberg, Hummel, Huzaro, Hyperx

I:

[IBD](#), [IBO](#), Ice Watch, Iceberg, Iguana, [Ily](#), Imc Toys, Inebrya, Inglot, [Inka](#), Insight, Insta360, Intel, Interbeds, [Interdruk](#), [Interlook](#), Intex, Intimissimi, Iossi, Ipanema, Irobot, Ironpack, [Irving](#), Isadora, Issey Miyake, It Cosmetics, Italux, [Iveco](#), Iwostin

J:

Jabra, Jack Wolfskin, Jack&Jones, Jacobs, Jägermeister, Janod, Janpol, Jansport, Jazwares, Jbl, Jean Paul Gaultier, [Jeep](#), Jeffree Star, Jellycat, Jesus Del Pozo, Jimmy Choo, [JNCO](#), Jo Malone London, [Joanna](#), John Frieda, John Galliano, Joico, Joie, Joma, Joop!, Jordan, Joseph Joseph, Juicy Couture, Jura, Just Cavalli, Just Play, Juvena, Juwel

K:

[K18](#), [Kallos](#), Kallos, Kanlux, Kappa, Kappahl, Kärcher, Karl Lagerfeld Home Fragrance, Karl Lagerfeld, Karrimor, [Kawasaki](#), Keen, [Kelo Cote](#), Kemon, Kendamil, Kenwood, Kenzo, Kérastase, Keter, Kevin Murphy, Kfd, Kiehl`S, Kiko Milano, Kilian, [Kimbo](#), Kinderkraft, Kinghoff, Kingston, Kire Skin, Kitchenaid, [Kiwi](#), Klausberg, Klein, Klupś, Knauf, Knipex, Kobi, Kolastyna, Koloreno, Konighoffer, Korres, [Koss](#), Kraft&Dele, Kraftwele, Krosno, Kross, Krups, Kruzzel , Kryolan, K-Sport, Kubota, [KUDDA](#), Kwazar Luminaire, Kylie Cosmetics, Kylie Skin

L:

L.O.L.Surprise, La Mer, La Prairie, La Roche-Posay, La Sportiva, [Lacava](#), Lacoste, Lalique, [Lamaze](#), [Lamborghini](#), Lancaster, Lancerto, [Lancia](#), Lancôme, Laneige, Lansinoh, Lanvin, Laura Mercier, Lavazza, Lavor, Le Couvent Maison De Parfum, Learning Resources, Leatherman, [Ledhoff](#), Ledlumen, Led-Lux, LED-ONE, [Ledtechnics](#), Ledvance, Lee Cooper, Lee, Lego, Leica, Leifheit, [Leitz](#), Lelo, [Lenor](#), Lenor, Levi's, Lg, Lierac, Light Prestige, Lilliputiens, Lilou, Lime Crime, Linomag, Lionelo, [Lipton](#), Little Dutch, Little Live Pets, Little Tikes, Littlest Pet Shop, Liu Jo, Llorens, L'occitane, Loctite, Loewe, Lolita Lempicka, Longchamp, [Lor](#), L'oréal Paris, L'oréal Professionnel, Lorin, Louis Vuitton, [Lovare](#), Love Moschino, Lovela, Lovi, [Lowepro](#), [Loyd](#), Lumiled, Luxolar

Ł:

ŁóżKoholicy, Łucznik

M:

Mac, Magformers, Magic Box, [Maison Francis Kurkdjian](#), Maison Margiela, Majestic Sport, Majorette, Majster Polska, Makeup By Mario, Malfini, Malplay, [Malwa](#), Mam, Mammut, Mango, [Mani King](#), Manta, Marc Cain, Marc Jacobs, Marc O'polo, Mares, Marilyn, Marioinex, Markadler, Marks & Spencer, Markslöjd, Marshall, Martes, Marvel, [Maserati](#), [masseno](#), Massimo Dutti, [Masterled](#), Matchbox, Matchstick Monkey, [Mate Green](#), Materace Z Gór, Matis Paris, Matrix, Mattel, Maurice Lacroix, Max Factor, Maxell, Maxi-Cosi, Maxmara, [Maxwell House](#), Maybelline, Mayoral, Mckinley, Mebel Elite, Meble Makarowski, Medela, [Media Tech](#), Medical Sport, Medispirant, Mega Bloks, Mega Construx, Mega Creative, Mega, Melissa & Doug, Melissa, [Melitta](#), Mepal, Merrell, Meteor, Mexen, Mexx, Michael Kors, [Microlife](#), Microsoft, Mikasa, Milagro, Milani, Milk Makeup, Mil-Tec, Milwaukee, [Mini](#), [Minutka](#), Miraculum, Miss Sporty, Missha, Miu Miu, Mixa, [MK Cafe](#), Mobene, [Mochtoys](#), [Mokate](#), Molten, Molton Brown, Mombella, Momi, Moncler, Monnari, Monster Energy, Mont Blanc, Montibello, Moon Boot, [Mopar](#), Moraj, Morgan, Moroccanoil, Morphe 2, Morphe, Morphy Richards, Moschino, Motus, Mountain Goat, [Movenpick](#), Movino, [Moya](#), Mpm, [Mr. Muscle](#), Msupport, Muf-Art, Mugga, Murad, Mustela, My Clarins

N:

Nabla, [NAC](#), Nan, Napapijri, Narciso Rodriguez, NARS, Nasomatto, Natasha Denona, Native, Natura Bissé, NBA, Neno, Neo Tools, Neonail, Nerf, Nescafe Dolce Gusto, Nescafe, Nestle, [Neutrogena](#), New Balance, New Era, [New Holland](#), [NICI](#), Nickelodeon, Nike, [Nikon](#), Nilfisk, Nina Ricci, Nine West, Nintendo, Nishane, Nivea Baby, Nivea Men, Nivea Sun, Nivea, Nivel System, Nivona, Nokia, Nordlux, Nouba, Nowodvorski, Nude By Nature, Nuk, Nutrend, Nutricia / Nutridrink, Nutridrink, Nutrikid, Nuxe, Nyx Professional Makeup

O:

Oakley, Obag, Ochnik, Off White, [OFF!](#), Olaplex, [Old Spice](#), Old Spice, Olimp, [Olini](#), Olini, Olivia Garden, Ombre, Omega, Omorovicza, On Running, On, O'Neill, Onitsuka Tiger, Only, Onyx, [Opalescence](#), [Opel](#),

Optimum Nutrition, Oral-B, Orion, Orlane, Orno, Orsay, Oscar De La Renta, Osram, Ostrovit, Ouai Haircare, Ouai, [Outtec](#), Overmax, [Oxford](#), Oysho, Ozone

P:

[Paclan](#), Paco Rabanne, Pako Jeans, [Pakova](#), Palladium, Paloma Picasso, Pampers, Pan Drwal, Panasonic, [Panawit](#), Pandora, Pantene, Parfums De Marly, [Parker](#), Party Deco, [Paso](#), Pat Mcgrath Labs, Pat Mcgrath, Patagonia, Patek Philippe, Patrizia Pepe, Payot, Peak Performance, Pedigree, Peg Perego, [Pelikan](#), [Pellini](#), [Pempa](#), Pepe Jeans, Peppa Pig, Percy Nobleman, Perfect Fit, Perricone Md, Persil, [Perwoll](#), Peterson, Petzl, [Peugeot](#), [PG Tips](#), Phenomé, Philipp Plein, Philips Avent, Philips Sonicare, Philips, Pierre Cardin, [Pilot](#), Pimkie, Pinko, Pit Bull, [Pixi](#), Play-Doh, Playmobil, Playshoes, Poc, Pocketbook, Pokemon Company International, Polar, Polaroid, [Polene](#), Police, Polly Pocket, Polo Ralph Lauren, Polux, Prada, Pretty Vulgar, [Prevital](#), [Prima](#), Primigi, [Pro Plan](#), [Pronto](#), [Propesko](#), Proraso, Prosto, Próchnik, Puccini, [Pukka](#), Pull&Bear, Pulsar, Puma, [Purina One](#), [Purito](#)

Q:

Qiriness, Quechua, Quercetti, Quiksilver, Quinny

R:

Rabalux, [Raid](#), Rainbow High, Ralph Lauren, [Ram](#), Ravensburger, Ray-Ban, Razer, [Real Madrid](#), Real Techniques, Rebel, Rebelhorn, Recaro, Red Bull, Redken, Reebok, Refectocil, Regatta, Reima, Remington, Reminiscence, Rena, René Furterer, [Renee](#), [Reno](#), Replay, Resibo, Reuzel, Revitalash, [Revlon](#), [Rhode](#), [Richemont](#), Ricokids, [Rimmel](#), Rip Curl, Rituals, River Island, Roamer, Roberto Cavalli, Roblox, Rockbros, Rodial, Roja Parfums, Rolex, Romet, Room99, Rossignol, Rotho, Rouge Bunny Rouge, Rowenta, Roxy, [Royal Canin](#), Rst, Rubicon, Rubik, Rudy Project, Russell Hobbs, Ryłko,

S:

S.Oliver, Saeco, [Saga](#), Sage, Salavatore Ferragamo, Salewa, Sally Hansen, Salomon, Salvatore Ferragamo, Samsonite, Samsung, Sandisk, Sanrio, Sapphire, Sarah Chapman, Satisfyer, Saucony, Schleich, Scholl, Schwarzkopf, Scott, [Seat](#), [Segafredo](#), Seiko, Select, [Semilac](#), Sennheiser, Sensai, Sensodyne, Serge Lutens, Sesderma, Sfd, Sharp, Sheba, [Shelma](#), Sherman, Shimano, Shiseido, Shu Uemura, [Shure](#), Siemens, [signal](#), Silcare, Silvercrest, Simba, Sinsay, [Sir Adalberts](#), [Sir Willams](#), Sisley, Sister'S Aroma, Skechers, Skinceuticals, Skip Hop, [Skoda](#), Skoff, [Skyn](#), Sloggi, Small Foot, Smart Games, Smartled, Smashbox, Smeg, Smily Play, Smoby, Snugpak, Sodastream, Softimi, Sol De Janeiro, Solgar, Sollux Lightning, [Somat](#), Somfy, Sonic, Sony Interactive Entertainment, Sony, Sophie La Girafe, Sorel, Sotbe, Soxo, [Spacecase](#), [Spartus](#), Specialized, Spectrum Led, Speedo, Śpijzdrowo, Spin Master, Spokee, Springos, Spyder, Squishmallows, St.Tropez, [Stabilo](#), [Stag](#), Stalgast, Stanley, Stapiz, Starbucks, [Starpak](#), Steelseries, Stella McCartney, Stéphane Humbert Lucas 777, [Steyr](#), Stila, [stiv-meble](#), Stokke, Strava, Strefaspania, [Stussy](#), Suavecito, Suavinex, Super Zings, [Superbutelki](#), Superdry, Superled, Superthings, Supreme, Suunto, [SVR](#), Swarovski, Swatch, [Swiffer](#), Swiffer, Sylvanian Families, [Syoss](#), Szumisie

T:

Tadar, Tag Heuer, Takami, Tamaris, Tangle Teezer, Tapczany24, Tarte, Tassimo, Tata Harper, Tchibo, Technics, Ted Baker, [Teekanne](#), Tefal, Tega, Tenga, Tescoma, [Tetley](#), Thalgo, The Balm, The Body Shop, The Different Company, The North Face, The Nue Co, The Ordinary, The Pokemon Company International, [The Witcher](#), Thermomix, Thierry Mugler, Thomson, Thrasher, [Thunder](#), Tiffany & Co., Timberland, Timex, Tiny Love, Tissot, Tiziana Terenzi, Tk Lighting, Tm Toys, Tom Ford, Tom Tailor, Tommee Tippee, [Tommy Cafe](#), Tommy Hilfiger, Tommy Jeans, Tomy, Too Faced, Top Secret, Topshop, Topex, [Tork](#), Tous, Toya, Transformers, Trapstar, Trec Nutrition, Trefl, Trek, [Trex Sport](#), Trio, Triumph, Tropical, Tropicat, Tropidog, Trussardi Jeans, Trussardi, Tsunami, Tuban, Tupperware, [Twinings](#), Twinset, Ty, Tytan

U:

U.S.Polo Assn., Ubisoft, Ugg, Ukviat, Umbro, Under Armour, Unilever, United Colors Of Benetton, Unizoo, Uppercut Deluxe, [Urban Armor Gear](#), Urban Decay, Uvex, Uzdrowisko

V:

V Canto, Valdinox, Valentino, Valmont, Van Cleef & Arpels, Vanderbilt, Vanish, Vans, Varta, [Vauxhall](#), [Veertea](#), Veja, Venezia, [Venus](#), [Verde Mate](#), [Verdin](#), Verona, [VeroTech](#), [Versace Jeans Couture](#), Versace, Versus Versace, Vertus, Vetements, Vichy, Victoria's Secret, Victorinox, [Viga](#), Viking, Viktor & Rolf, Vileda, Viscoplast, Vivienne Westwood, [Vizir](#), Vizir, Vogue, Volcano, [Volkswagen](#), [Volvo](#), [Voppi](#), Vostok Europe, Votary, VR46, V-Tac, Vtech

W:

W.Kruk, Wader, Wagner, Wahl, Waterpik, Waterwipes, Wedel, Wella, Wendre, Wenko, Wessper, [West Caffee](#), Whamisa, Whiskas, Wibo, Wilkinson, Winning Moves, Wishful, Wittchen, Wkręt-Met, Wmf, Wojas, Wojtyłko, Wonderbra, Woodwick, [Woolite](#), Woolite, Woom, [Woseba](#), Wrangler, Wuber

X:

Xbox Games Studios, Xerjoff, X-Tiger

Y:

[Yamaha](#), Yankee Caffee, Yankee Candle, Yes, [Yogi Tea](#), [YokaHome](#), Yonelle, Yookidoo, [YOPE](#), Youth To The People, Yvesai, Yves Saint Laurent

Z:

Zadig&Voltaire, Zagatto, Zapf Creation, Zara, [Zavida](#), Zelmer, Zew For Men, Ziaja, Zipro, Zoeva, Zuma Line, Zwieger, Zwilling, Zwoltex.

Appendix No. 2

Appendix No. 2. Rules on creating Offer description

Section 1. Offer description

(...)

1.11.

An offer may not present a set of different products or multiple units of the same product. The prohibition referred to in the preceding sentence does not apply to Offers of product sets created with the use of a dedicated functionality, [manufacturer's sets](#) factory sets bearing a single GTIN (EAN) number and Offers listed in the categories specified at: <https://help.allegro.com/sell/pl/a/6MIbmXI7bFB>.

(...)

Appendix No. 4

Appendix No. 4 Fees and sales commissions

(...)

Allegro.pl

SECTION 10. FEES FOR ADDITIONAL OPTIONS (ALLEGRO.PL)

(...)

6. Fees for additional options.

(...)

~~For all Offers listed in all subcategories under the "Culture and Entertainment" category — the "Feature" option cost: 2.90 PLN / 10 days.~~

~~In a multi-variant Offer, listed in the following categories:~~

~~"Women's Jewelry," "Men's Jewelry," "Children's Jewelry," "Wedding Jewelry," "Piercing," "Clothes, Shoes, Accessories," "Shoes" in the "Kids" category, "Clothes" in the "Kids" category, "Erotic Lingerie and Clothing" in the "Health" category — the "Featured offer" option cost: 5.90 PLN / 10 days~~

~~*- regardless of the fee indicated in subparagraph 5 above~~

Option	Fee
Minimum price in auctions	10% of the minimum price, up to PLN 100

(...)

SECTION 13. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.PL)

(...)

2. Allegro — Delivery Service — DPD — Fees for Services and Additional Services

a. The Delivery Service, as referred to in Appendix No. 16 of the Terms & Conditions provided by the Service Provider, DPD Polska Sp. z o.o, who provides the Services as part of the following delivery options:

- **Allegro DPD Courier service**
- **Allegro DPD Courier Service payment on delivery**
- **Allegro DPD Pickup**
- **Allegro DPD Pickup payment on delivery**

b. Seller fees for Services provided based on Delivery Service, and Services provided based on Allegro Smart! are as follows:

(...)

Non-standard parcels — parcels meeting at least one of the following parameters:

National service:

- unsorted parcels which, due to their shape, cannot be sorted automatically on the sorter or that may damage other parcels in the sorting process (e.g., loose stretch wrap, loosely wrapped in plastic film)
- with a cylindrical, round, oval shape (e.g., tubes, bales of fabric)
- with irregular shapes, including parcels that are not packaged in a box/pack with a regular shape
- parcels with elements protruding outside their regular packaging contour
- parcels packaged in a material that prevents free movement on the sorter (e.g., rubber) or wrapped with such materials (protruding binding strips, etc.)

- plastic film envelopes with weight exceeding 5.00 kg
- plastic film envelopes with contents that prevent automatic sorting
- tires not packed in accordance with [DPD guidelines](#)
- parcels with length exceeding 150 cm
- parcels with an actual weight from 31.5 kg to 50 kg
- parcels with summed dimensions (length + width + height) exceeding 300 cm
- parcels consisting of two or more separate parts combined into one irregular whole

(...)

3. Allegro — Delivery Service — Poczta Polska postal services — Fees for Services and Additional Services

a. The Delivery Service, as referred to in Appendix no. 16 of the Terms & Conditions, is provided by the Service Provider: Poczta Polska SA, which provides the Services as part of the following delivery options:

- **Allegro Pocztex courier**
- **Allegro Pocztex courier payment on delivery**
- **Allegro Pocztex Pick-up Point**
- **Allegro Pocztex Pick-up Point payment on delivery**
- **Allegro Pocztex Parcel Locker**
- **Allegro Registered Mail**
- **Allegro MiniParcel**

b. The Seller fees for the Services provided based on the Delivery Service and Services provided based on Allegro Smart! are as follows:

Name of service	Service code
(i) Allegro Pocztex courier (maximum parcel parameters: max. weight 20kg; max. dimensions 70 x 60 x 60cm) the total dimensions (height + width + length) of the parcel must not exceed 210 cm. The longest side of the parcel (length) must not exceed 90 cm.	POCZTA_POLSKA_P1_KURIER (for the first parcel in the parcel) POCZTA_POLSKA_P1_KURIER_POD (for further parcels in the parcel)
Order value in range	Gross fee under Allegro Smart!

PLN 30 – 44.99 gross	PLN 1.99– for each parcel
PLN 45 – 64.99 gross	PLN 3.99 – for each parcel
PLN 65 – 99.99 gross	PLN 5.79– for each parcel
PLN 100 – 149.99 gross	PLN 9.09 – for each parcel
from PLN 150 gross	PLN 11.49 – for the first parcel, for each additional parcel PLN 9.09 gross
Order value in range	Gross fee under the Delivery Service
Regardless of the order value	PLN 14.99 for each parcel

Name of service	Service code
(ii) Allegro Pocztex Pick-up Point (maximum parcel parameters: max. weight 20kg; max. dimensions 70 x 60 x 60 cm 65x40x42)	POCZTA_POLSKA_P2_PUNKTY (for the first parcel in the parcel) POCZTA_POLSKA_P2_PUNKTY_POD (for further parcels in the parcel)
Order value in range	Gross fee under Allegro Smart!
PLN 30 – 44.99 gross	PLN 1.29 – for each parcel
PLN 45 – 64.99 gross	PLN 2.49 – for each parcel
PLN 65 – 99.99 gross	PLN 4.29 – for each parcel
PLN 100 – 149.99 gross	PLN 6.69 – for each parcel
from PLN 150 gross	PLN 8.89 – for the first parcel, for each additional parcel PLN 6.69 gross
Order value in range	Gross fee under the Delivery Service
Regardless of the order value	PLN 11.99 for each parcel

(...)

5. ~~Allegro – Delivery Service – DHL – Fees for Services and Additional Services~~

a. ~~The Delivery Service, as referred to in Appendix No. 16 of the Terms & Conditions, is provided with the Carrier: DHL Parcel Polska Sp. z o.o., which provides the Services as part of the following delivery options:~~

- ~~● Allegro DHL Courier,~~
- ~~● Allegro DHL Courier payment on delivery,~~
- ~~● Allegro DHL Pick-up Point,~~
- ~~● Allegro DHL BOX 24/7 Parcel Locker.~~

b. ~~The Seller fees for the Services provided based on the Delivery Service and Services provided based on Allegro Smart! are as follows:~~

Name of service	Service code
-----------------	--------------

Allegro DHL courier (parcels weighing up to 10kg of real or dimensional weight; maximum dimensions of a standard element 120 x 60 x 60 cm, circumference (length + 2 x width + 2 x height) not higher than 450 cm)	DHL_P1_KURIER
Order value in range	Gross fee under Allegro Smart!
PLN 30 – 44.99 gross	PLN 1.99 – for each parcel
PLN 45 – 64.99 gross	PLN 3.99 – for each parcel
PLN 65 – 99.99 gross	PLN 5.79 – for each parcel
PLN 100 – 149.99 gross	PLN 9.09 – for each parcel
from PLN 150 gross	PLN 11.49 – for the first parcel, for each additional parcel PLN 9.09 gross
Order value in range	Gross fee under the Delivery Service
Regardless of the order value	PLN 14.99 for each parcel

Name of service	Service code
Allegro DHL Pick-up Point (Parcels up to 25 kg of actual or overall weight; maximum dimensions of a standard item: for a parcel sent to a DHL ServicePoint: 64 x 38 x 41 cm; circumference: for a parcel sent to a DHL ServicePoint: 220 cm; minimum dimensions of an item: 15 x 11 x 1 cm)	DHL_P1_PUNKTY
Order value in range	Gross fee under Allegro Smart!
PLN 30 – 44.99 gross	PLN 1.59 – for each parcel
PLN 45 – 64.99 gross	PLN 3.09 – for each parcel
PLN 65 – 99.99 gross	PLN 4.99 – for each parcel
PLN 100 – 149.99 gross	PLN 7.59 – for each parcel
from PLN 150 gross	PLN 9.99 – for the first parcel, for each additional parcel PLN 7.59 gross
Order value in range	Gross fee under the Delivery Service
Regardless of the order value	PLN 11.99 for each parcel

Name of service	Service code
Allegro DHL Box 24/7 Parcel Locker (Parcels with actual or dimensional weight up to 25 kg; maximum dimensions of standard element: for parcels addressed to DHL BOX 24/7 : 64 x 38 x 41 cm; circumference: for parcels addressed to DHL BOX 24/7 : 220 cm; minimum dimensions of element: 15 x 11 x 1 cm)	DHL_P1_PUNKTY
Order value in range	Gross fee under Allegro Smart!
PLN 30 – 44.99 gross	PLN 1.59 – for each parcel
PLN 45 – 64.99 gross	PLN 3.09 – for each parcel
PLN 65 – 99.99 gross	PLN 4.99 – for each parcel

PLN 100 – 149.99 gross	PLN 7.59 – for each parcel
from PLN 150 gross	PLN 9.99 – for the first parcel, for each additional parcel PLN 7.59 gross
Order value in range	Gross fee under the Delivery Service
Regardless of the order value	PLN 11.99 for each parcel

c. All Additional Services strictly relating to the Service referred to in sub-paragraph (b) above are paid by the Seller as per the table below:

Additional Service	CODE	Gross fee
Payment on delivery (1)	DHL_P2_KURIER_POBRANIE	PLN 4.99
Collection order (applies to ordering 5 or fewer parcels from one place on the same day)	DHL_N1_PODJAZD	included in the Service price
Fee for an empty vehicle, charged when the courier arrived in accordance with the order, and the parcels were not released to the courier, or the Sender was unreachable	DHL_N3_PUSTY_PODJAZD	included in the Service price
Non-standard element (at least one of the dimensions is larger than 120 x 60 x 60 cm)	DHL_N2_PRZES_NSTAND	PLN 25.99
Surcharge for the Allegro DHL Courier service for parcels weighing more than 10 to 15 kg (real or dimensional weight)	DHL_N4_KURIER_NADWAGA_10_15	PLN 1.49
Surcharge for the Allegro DHL Courier service for parcels weighing more than 15 to 20 kg (real or dimensional weight)	DHL_N5_KURIER_NADWAGA_15_20	PLN 1.99
Surcharge for the Allegro DHL Courier service for parcels weighing more than 20 to 25 kg (real or dimensional weight)	DHL_N6_KURIER_NADWAGA_20_25	PLN 2.99
Surcharge for the Allegro DHL Courier service for parcels weighing more than 25 to 31.5 kg (real or dimensional weight)	DHL_N7_KURIER_NADWAGA_25_31_5	PLN 3.99
Surcharge for the Allegro DHL Pickup for parcels weighing more than 25 to 31.5 kg (real or dimensional weight)	DHL_N8_PUNKTY_NADWAGA_25_31_5	PLN 19.99
Surcharge for parcels with weight exceeding 31.5 kg to 40 kg (actual or dimensional weight)	DHL_N23_NAD_31_5_40	PLN 35.99
Surcharge for parcels with weight exceeding 40 kg to 50 kg (actual or dimensional weight)	DHL_N24_NAD_40_50	PLN 45.99

Surcharge for parcels with weight exceeding 50 kg (actual or dimensional weight)	DHL_N25_NAD_50_100	PLN 299
Parcel redirection	DHL_N9_PRZEKIEROWANIE	PLN 14.99
Return to sender	DHL_N10_ZWROT_DO_NADAWCY	PLN 14.99
Longest side over 200cm (actual weight cannot exceed 50 kg)	DHL_N16_DLUZYCA	PLN 30.75
Surcharge for dimensional weight over 31.5kg	DHL_N22_WOLUMETRYK	PLN 2.99
Fee for handling parcels for which DHL Parcel will print a label based on electronic data prepared by the Customer	DHL_N18_ETYKIETA	PLN 3.1
Additional electronic notification and phone contact of the DHL Parcel Courier with the Recipient of the parcel on the day of delivery	DHL_21_PDI	PLN 2.46
Possibility to provide additional financial protection against loss or damage of the parcel. Includes parcels worth up to PLN 1,000.	DHL_U1_DO_1000	included in the Service price
Possibility to provide additional financial protection against loss or damage of the parcel. Includes parcels worth over PLN 1,000 to PLN 5,000.	DHL_U1_DO_5000	PLN 1.99
Possibility to provide additional financial protection against loss or damage of the parcel. Includes parcels worth over PLN 50,000 to PLN 50,000.	DHL_U2_DO_50000	PLN 9.99
Possibility to provide additional financial protection against loss or damage of the parcel. Includes parcels worth up to PLN 100,000.	DHL_U3_POW_50000	0.25% of the insurance value
Confirmation in paper version — printout with the Recipient's signature. Implementation possible up to 1 year after delivery.	DHL_N17_POTWIERDZENIE_DORECZENIA	PLN 25.99
Obtaining return documents attached outside the parcel and returning them to the Sender (maximum 5 documents).	DHL_N21_ZWROT_DOKUMENTÓW	PLN 15.99

(1) Payment on delivery returned by bank transfer within 5 business days (from the day following delivery, the date of transfer of funds from the DHL Parcel account applies). Each parcel with the POD service is additionally insured.

The parcel recipient may transfer the POD amount in cash or by payment card. The maximum payment on delivery amount is PLN 11,000. If, when sending one or more parcels, the total amounts collected

from one Sender to one Recipient exceed PLN 6,500 at one time, the Recipient is obliged to pay for the collection using a payment card. The payment on delivery amount for a parcel sent for collection at a DHL ServicePoint point may not exceed PLN 1,000.

d. In the event that the Allegro Smart! parcel is not collected by the Buyer and returned to the Seller, or if the Buyer exercises their right to withdraw from the contract and realizes the return of the Goods via the return form available to the Buyer in the "Purchase History" tab and within the return methods available in Allegro Smart!, Allegro will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. A condition for the refund is that the return parcel has a status indicating its delivery. The fee is not refundable if, by dispatching the parcel to the Buyer, the Seller has violated the terms and conditions set forth in the Allegro Terms & Conditions and its appendixes. Return shall be granted as a transaction rebate.

(...)

5.6. Allegro Lokalnie — InPost — additional services and fees

(...)

6. 7. Allegro - Delivery Services — International shipments — fees for Services and Additional Services

(...)

7. 8. Allegro - Delivery Services — International shipments — fees for Services and Additional Services performed by DPD Polska sp. z o.o.

(...)

c. All fees for Additional Services related closely to the Service referred to in sub-paragraph (b) above shall be paid by the Seller in accordance with the table below:

(...)

2) Non-standard parcel means any parcel that meets at least one of the following criteria:

- non-sortable parcels which, due to their shape or dimensions, cannot be sorted automatically on the sorter or that may damage other parcels in the sorting process; or
- the shape is cylindrical, round, or oval (e.g., tube, fabric roll); or
- the shape is irregular (this includes parcels that are not placed in regular-shaped boxes); or
- there are any elements extending beyond the regular shape; or the packaging material (e.g., rubber) prevents normal operations of the sorter; or

- plastic film envelopes with contents that prevent automatic sorting; or
- plastic film envelopes with the weight exceeding 5.00 kg; or
- the parcel contains tires that are not packed in accordance with [DPD guidelines](#); or
- the parcel is made up of two parts that form an irregular whole.

(...)

8. 9. Allegro - Delivery Service — International shipments — fees for Services and Additional Services performed by Packeta Poland sp. z o.o. (in Czechia as Zásilkovna).

(...)

9. 10. Allegro - Delivery Service - International Shipping - Fees for Services, Goods Return Service, and Additional Services

a. The Forwarding Service referred to in Appendix No. 16 to the Terms & Conditions provided by Allegro Sp. z o.o. in cooperation with Carriers, covering the following delivery options:

- **Allegro International Courier Czechia**
- **Allegro International Pick-Up Point Czechia**
- **Allegro International Parcel Lockers Czechia**

The fees for Sellers using this service shall be as follows:

Service	CODE	Gross fee for the Delivery Service (PLN)
Allegro International Courier Czechia (max. weight: 30 kg, max. parcel dimensions: 120 cm — longest side, max. sum of 3 sides 220 cm) If dispatched via a Parcel Locker, parcel dimensions, including packaging, must not exceed 64 x 38 x 41 cm	AIC_COURIER_P1	18.99
Allegro International Pick-Up Point Czechia (max. weight: 20 45 kg, max. parcel dimensions: 120 cm — longest side, max. sum of 3 sides 220 cm) If dispatched via a Parcel Locker, parcel dimensions, including packaging, must not exceed 64 x 38 x 41 cm	AIC_POINT_P2	10.99
Allegro International Parcel Lockers Czechia Max. parcel dimensions must not exceed 43 x 33 x 57 cm, max. 20 45 kg including the packaging	AIC_BOX_P3	9.99

b. Any Additional Services strictly related to the delivery of Goods in the Allegro International Czechia Service shall be paid for by the Seller in accordance with the table below.

Additional Service	CODE	Gross fee (PLN)
Additional Parcel Protection of up to PLN 5,000		included in the price of the service
Additional Parcel Protection over PLN 5,000 to PLN 20,000	AIC_PROTECTION_N10	0,15% of declared value
POD — Allegro International Courier Czechia	AIC_COD_COURIER_N2	7.99
POD — Allegro International Pick-Up Point Czechia and Allegro International Parcel Lockers Czechia	AIC_COD_PUDO_N3	5.99
Verification of the parcel weight and dimensions	AIC_VER_N4	15.99
Surcharge for Allegro International Courier Czechia parcels exceeding 30 kg (actual weight)	AIC_OVERWEIGHT_COURIER_N6	99.99
Surcharge for Allegro International Pick-Up Point Czechia and Allegro International Parcel Lockers Czechia parcels exceeding 20 15 kg (actual weight)	AIC_OVERWEIGHT_PUDO_N6	99.99
Surcharge for Allegro International Courier Czechia and Allegro International Pick-Up Point Czechia parcels exceeding 120 cm (longest side) or exceeding max. sum of 3 sides 220 cm, and Allegro International Parcel Lockers Czechia parcels exceeding 43 x 33 x 57 cm	AIC_OVERSIZE_N5	19.99
Return to sender	AIC_RETURN_N1	18.99
Collection order (applicable up to 4 parcels from the same location on the same day) [1]	AIC_PICK_UP_N9	5.99

(...)

Allegro International Pick-Up Point Czechia

Dispatch via courier service:

- maximum weight — 20 15 kg
- longest side — 120 cm
- maximum sum of 3 sides — 220 cm.

Dispatch via Parcel Locker:

- maximum weight — 20 15 kg
- maximum dimensions — 64 x 38 x 41 cm.

Allegro International Parcel Lockers Czechia

Dispatch via courier service:



- maximum weight — ~~20~~ 15 kg
- maximum dimensions — 43 x 33 x 57 cm.

Dispatch via Parcel Locker:

- maximum weight — ~~20~~ 15 kg
- maximum dimensions — 43 x 33 x 57 cm.

(...)

10. ~~11.~~ Allegro — Delivery Services — International delivery — fees for Services and Additional Services, as provided by Direct Parcel Distribution CZ s.r.o.

a. The Delivery Service, as referred to in Appendix No. 16 to the Terms & Conditions, is provided by the Service Provider, Direct Parcel Distribution CZ s.r.o., which implements the Services in the following delivery options:

- **Allegro DPD Courier Poland**
- **Allegro DPD Courier Poland payment on delivery**
- **Allegro DPD Pickup Poland**

b. Seller's fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

(...)

Parcels handled as part of the **Allegro DPD Courier Poland** service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- the maximum weight of a single parcel: 31.5 kg (actual or dimensional weight)
- the longest side: ~~120 cm~~ 175 cm
- the maximum dimensions: $2 \times \text{length} + 2 \times \text{width} + \text{height} \leq 300 \text{ cm}$

Parcels handled as part of the **Allegro DPD Pickup Poland** service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- the maximum weight of a single parcel: 20 kg (actual or dimensional weight)
- **the longest side of the parcel: 100 cm (maximum height)** ~~the maximum dimensions: 64 x 38 x 41 cm~~
- **maximum dimensions: 2 x length + 2 x width + height <= 250 cm**

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services. [Parcels should be packed in accordance with the carrier's guidelines.](#)

c. All Additional Services strictly relating to the Service referred to in sub-paragraph (b) above are paid by the Seller as per the table below:

Additional fees and services	Code	Gross surcharge
Gross surcharge for the Allegro DPD Courier Poland service for a parcel weighing over 10 to 20 kg	DPD_OVER_10_20_CZ_PL	PLN 9.99
Gross surcharge for the Allegro DPD Courier Poland service for a parcel weighing over 20 to 31.5 kg	DPD_OVER_20_31,5_CZ_PL	PLN 19.99
Gross surcharge for the Allegro DPD Pickup Poland service for a parcel weighing over 10 to 20 kg	DPD_OVER_10_20_CZ_PL	PLN 9.99
Payment on delivery up to PLN 6,000	DPD_COD_CZ_PL	PLN 4.99
Non-standard parcel fee	DPD_NON_STANDARD_CZ_PL	PLN 149
Custom packaging (black foil or black packaging)	DPD_BLACK_FOIL	PLN 29.99
Incorrect packaging of tires	DPD_WRONG_PACKING_CZ_PL	PLN 19.99
Additional charge for tires transport	DPD_TIRES_CZ_PL	PLN 64.99

Non-standard parcels — parcels with at least one of the following parameters:

- Parcels exceeding the maximum weight indicated for individual services (**Allegro DPD Courier Poland; Allegro DPD Pickup Poland**)
- Parcels whose dimensions exceed the permissible values specified in the descriptions of the above services (**Allegro DPD Courier Poland; Allegro DPD Pickup Poland**)
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- Parcels packed in black film or other black packaging
- Parcels that do not have a compact shape of a block, cube or polygonal tube or envelope
- [Containing tires not packaged in accordance with the DPD guidelines](#)

- With a cylindrical, round, or oval shape (e.g., tubes, fabric rolls); or
- With irregular shapes, including parcels that are not packaged in a box/packaging with a regular shape; or

Goods excluded from transport are listed in the Partner Regulations:
<https://www.dpd.com/cz/en/general-terms-and-conditions/>

(...)

11. ~~12.~~ Allegro — Delivery Services — International delivery — Fees for Services and Additional Services, as provided via UPS Polska sp. z o.o.

(...)

12. ~~13.~~ Allegro — Delivery Services — International delivery — Fees for Services and Additional Services, as provided by Direct Parcel Distribution SK s.r.o.

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, Direct Parcel Distribution SK s.r.o., which implements the Services in the following delivery options:

- **Allegro DPD Courier Poland**
- **Allegro DPD Courier Poland payment on delivery**
- **Allegro DPD Pickup Poland**

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

(...)

Parcels handled as part of the **Allegro DPD Pickup Poland** service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg (actual weight)
- longest side of the package: 100 cm (maximum height)
- maximum dimensions: $2 \times \text{length} + 2 \times \text{width} + \text{height} \leq 250 \text{ cm}$

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services. [Parcels should be packed in accordance with the carrier's guidelines.](#)

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Additional service	Code	Gross fee
Payment on delivery up to PLN 6,000	DPD_N3_COD	PLN 4.99
Non-standard parcel fee	DPD_N3_OVERSIZE	PLN 25.99
Tires — surcharge to the standard service	DPD_TIRES_SK_PL	PLN 12.99

Non-standard parcels — parcels with at least one of the following parameters:

- Parcels exceeding the maximum weight indicated for individual services (**Allegro DPD Courier Poland; Allegro DPD Pickup Poland**)
- Parcels whose dimensions exceed the permissible values specified in the descriptions of the above services (**Allegro DPD Courier Poland; Allegro DPD Pickup Poland**)
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- Parcels packed in black film or other black packaging
- Parcels that do not have a compact shape of a block, cube or polygonal tube or envelope
- [Containing tires not packaged in accordance with the \[DPD guidelines\]\(#\)](#)
- [With a cylindrical, round, or oval shape \(e.g., tubes, fabric rolls\); or](#)
- [With irregular shapes, including parcels that are not packaged in a box/packaging with a regular shape;](#)

(...)

13. 14. Allegro - Delivery Service - International Shipments - Service Fees, Goods Return Service and Additional Services

a. The Forwarding Service referred to in Appendix 16 to the Allegro Terms & Conditions, provided by Allegro Company in cooperation with suppliers, covered by the following delivery options:

- **Allegro International Courier Poland**
- **Allegro International Pick-up Point Poland**
- **Allegro International Parcel Lockers Poland**

b. Fees for Sellers for Services provided based on the Delivery Service and Services provided within Allegro Smart! are:

(...)

Service name	Service code
Allegro International Pick-up Point Poland (max. weight 20 kg / 20 45-kg for parcels from the Parcel Lockers, max. dimensions of the parcel 64 x 38 x 41 cm)	ONE_PUDO_CZ_PL
Order value in range	Gross fee within Allegro SMART!
PLN 30 - 44,99 gross	PLN 1,59 – for each parcel
PLN 45 – 64,99 gross	PLN 3,09 – for each parcel
PLN 65 - 99,99 gross	PLN 4,99 – for each parcel
PLN 100 - 149,99 gross	PLN 7,59 – for each parcel
from PLN 150 gross	PLN 9,99 - for the first parcel, and for each subsequent one PLN 7,59 gross
Order value in range	Gross fee for the Delivery Service
Regardless of the order value	PLN 11,99

Service name	Service code
Allegro International Parcel Lockers Poland (up to 20 45 kg, max. dimensions: 64 x 38 x 41 cm)	ONE_APM_CZ_PL
Order value in range	Gross fee within Allegro SMART!
PLN 30 - 44,99 gross	PLN 1,59 – for each parcel
PLN 45 – 64,99 gross	PLN 3,09 – for each parcel
PLN 65 - 99,99 gross	PLN 4,99 – for each parcel
PLN 100 - 149,99 gross	PLN 7,59 – for each parcel
from PLN 150 gross	PLN 9,99 - for the first parcel, and for each subsequent one PLN 7,59 gross
Order value in range	Gross fee for the Delivery Service
Regardless of the order value	PLN 11,99

c. All Additional Services strictly related to the delivery of Goods within the Allegro International Poland Service are payable by the Seller in accordance with the table below.

Additional service	Code	Gross fee (PLN)
Return to sender	ONE_RETURN	Included in the price of the service
Additional parcel protection up to PLN 5,000		Included in the price of the service
Additional protection for parcels over PLN 5,000 up to a maximum value of PLN 20,000	ONE_PROTECTION	0.15% of the declared parcel value

Surcharge for Allegro International Courier Poland parcel weighing over 30 kg (actual weight)	ONE_OVER_30_50	PLN 39,99
Surcharge for Allegro International parcel Pick-up Point Poland and Allegro International Parcel Lockers Poland weighing over 20 45-kg (actual weight)	ONE_OVERSIZE	PLN 39,99
Allegro International Courier Poland parcels with dimensions greater than 120 cm (longest side) or when the circumference exceeds 220 cm and Allegro International Pickup Point Poland, Allegro International Parcel Lockers Poland when the dimensions exceed : 64 x 38 x 41 cm	ONE_OVERSIZE	PLN 39,99

Parcels handled by Allegro International Courier Poland, Allegro International Pick-up Point Poland, and Allegro International Parcel Lockers Poland should meet the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid, from which no oversized element protrudes, packed in accordance with [the instructions](#)
- The maximum weights and dimensions of parcels, depending on the delivery option, should be:

Allegro International Courier Poland

Dispatch via courier service:

- maximum weight – 30 kg
- longest side – 120 cm
- maximum sum of 3 sides – 220 cm.

Dispatch via Parcel Locker:

- maximum weight – 20 45- kg
- maximum dimensions – 64 x 38 x 41 cm.

Allegro International Pick-up Point Poland

Dispatch via courier service:

- maximum weight – 20 kg

- maximum dimensions – 64 x 38 x 41 cm.

Dispatch via Parcel Locker:

- maximum weight – 20 ~~15~~ kg
- maximum dimensions – 64 x 38 x 41 cm.

Allegro International Parcel Lockers Poland

Dispatch via courier service:

- maximum weight – 20 ~~15~~ kg
- maximum dimensions – 64 x 38 x 41 cm.

Dispatch via Parcel Locker:

- maximum weight – 20 ~~15~~ kg
- maximum dimensions – 64 x 38 x 41 cm.

Parcels whose dimensions or weight exceed the values indicated above will be subject to additional fees resulting from the fees for Additional Services in accordance with the price list contained in subparagraph b. above and may be returned to the sender,

(...)

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SECTION 14. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.CZ)

1. Allegro – Delivery Service — International shipments — fees for Services and Additional Services

a. The Delivery Service referred to in Appendix No. 16 of the Terms & Conditions, performed by DPD Polska sp. z o.o., which provides Services that include the following delivery options:

- **Allegro DPD Courier Czechia**
- **Allegro DPD Courier Czechia payment on delivery**
- **Allegro DPD Pickup Czechia**

- **Allegro DPD Parcel Lockers Czechia**

b. Fees for Sellers for the Services performed on the basis of the Delivery Service and the Services provided as part of Allegro Smart! Service are as follows:

(...)

Parcels handled as part of the international **Allegro DPD Parcel Lockers Czechia** service should have the following standard parameters:

- a standard parcel is rectangular with no oversized elements;
- maximum weight of a single parcel: 20 kg;
- maximum dimension 50 x 44 x 59 [cm]

Parcels sent by the Seller that fail to meet the standard parameters specified above will be subject to additional fees listed in the Additional Services price list. [Parcels should be packed in accordance with the carrier's guidelines.](#)

c. All fees for Additional Services related closely to the Service referred to in sub-paragraph (b) above shall be paid by the Seller in accordance with the table below:

(...)

1) Exceeding technical limits:

For the **Allegro DPD Courier Czechia** service:

- parcel longer than 175 cm; or
- parcels with summed dimensions (2x width + 2x length + height) exceeding 300 cm; or
- heavier than 31.5 kg (actual or dimensional weight)
- [containing tires not packaged in accordance with the DPD guidelines](#)

(...)

2) Non-standard parcel means any parcel that meets at least one of the following criteria:

- non-sortable parcels which, due to their shape or dimensions, cannot be sorted automatically on the sorter or that may damage other parcels in the sorting process; or
- the shape is cylindrical, round, or oval (e.g., tube, fabric roll); or
- the shape is irregular (this includes parcels that are not placed in regular-shaped boxes); or

- there are any elements extending beyond the regular shape; or the packaging material (e.g., rubber) prevents normal operations of the sorter; or
- plastic film envelopes with contents that prevent automatic sorting
- plastic film envelopes with the weight exceeding 5.00 kg; or
- the parcel contains tires that are not packed in accordance with [DPD guidelines](#); or
- the parcel is made up of two parts that form an irregular whole.

(...)

4. Allegro – Delivery Service – One – fees for Services and Additional Services.

a. The Delivery Service referred to in Appendix No. 16 to the Terms & Conditions provided by a Service Provider Allegro Retail a.s which provides the Services as part of the following delivery option:

- **Allegro One Courier**
- **Allegro One Courier – payment on delivery**
- **Allegro One Point**
- **Allegro One Point – payment on delivery**
- **Allegro One Parcel Lockers**
- **Allegro One Parcel Lockers – payment on delivery**

b. The fees for Sellers for the Services provided based on the Delivery Service and the Services provided as part of Allegro Smart! Service are as follows:

(...)

Parcels handled as part of **Allegro One Point** and **Allegro One Point – payment on delivery** should have the following standard parameters:

- a standard parcel is a rectangular one with no oversized elements;
- maximum weight of a single parcel: ~~20~~ 15 kg
- longest side: 120 cm
- maximum dimensions: volume of max 0,2 m³

Parcels handled as part of **Allegro One Parcel Lockers** and **Allegro One Parcel Lockers payment on delivery** should have the following standard parameters:

- a standard parcel is a rectangular one with no oversized elements;
- maximum weight of a single parcel: 20 ~~15~~ kg
- maximum dimensions: 64 x 38 x 41 cm

Parcels that do not meet the standard dimensions referred to above, sent by the Seller, will be subject to additional fees resulting from fees for Additional Services and will be returned to the sender in accordance with the price list contained in sub-paragraph (c).

(...)

7. Allegro - Delivery Service - International Shipping - Fees for Services, Goods Return Service, and Additional Services

a. The Forwarding Service referred to in Appendix No. 16 to the Terms & Conditions provided by Allegro Sp. z o.o. in cooperation with Carriers, covering the following delivery options:

- **Allegro International Courier Czechia**
- **Allegro International Pick-Up Point Czechia**
- **Allegro International Parcel Lockers Czechia**

Seller fees for this service shall be as follows:

(...)

Name of service	Service code
Allegro International Pick-Up Point Czechia (max. weight: 20 15 kg, max. parcel dimensions (cm): 120 cm — longest side, max. sum of 3 sides 220 cm). If dispatched via Parcel Locker, parcel dimensions, including packaging, must not exceed 64 x 38 x 41 cm.	AIC_POINT_P2
Order value in range	Gross fee under Allegro Smart!
CZK 179 – 268.99 gross	CZK 9.39 – for each parcel
CZK 269 – 378.99 gross	CZK 18.09 – for each parcel
CZK 379 – 588.99 gross	CZK 29.19 – for each parcel
CZK 589 – 878.99 gross	CZK 44.49 – for each parcel
from CZK 879 gross	CZK 58.49 – for the first parcel, for each additional parcel CZK 44.49 gross
Order value in range	Gross fee under the Delivery Service
Regardless of the order value	CZK 59 for each parcel

Name of service	Service code
-----------------	--------------

Allegro International Parcel Lockers Czechia 43 x 33 x 57 cm, max. weight 20 45 kg	AIC_BOX_P3
Order value in range	Gross fee under Allegro Smart!
CZK 179 – 268.99 gross	CZK 9.39 – for each parcel
CZK 269 – 378.99 gross	CZK 18.09 – for each parcel
CZK 379 – 588.99 gross	CZK 29.19 – for each parcel
CZK 589 – 878.99 gross	CZK 44.49 – for each parcel
from CZK 879 gross	CZK 58.49 – for the first parcel, for each additional parcel CZK 44.49 gross
Order value in range	Gross fee under the Delivery Service
Regardless of the order value	CZK 49 for each parcel

b. Additional Services strictly related to the delivery of Goods in the Allegro International Czechia Service shall be paid by the Seller, in accordance with the table below.

Additional Service	CODE	Gross fee (CZK)
Additional Parcel Protection of up to PLN 5,000		included in price of service
Additional Parcel Protection over PLN 5,000 to PLN 20,000	AIC_PROTECTION_N10	0,15% of declared value
POD — Allegro International Courier Czechia (not exceeding CZK 50,000)	AIC_COD_COURIER_N2	39
POD — Allegro International Pick-Up Point Czechia and Allegro International Parcel Lockers Czechia (not exceeding CZK 20,000)	AIC_COD_PUDO_N3	29
Verification of parcel weight and dimensions	AIC_VER_N4	79
Surcharge for Allegro International Courier Czechia parcels exceeding 30 kg (actual weight)	AIC_OVERWEIGHT_COURIER_N6	499
Surcharge for Allegro International Pick-Up Point Czechia and Allegro International Parcel Lockers Czechia parcels exceeding 20 45 kg (actual weight)	AIC_OVERWEIGHT_PUDO_N6	499
Surcharge for Allegro International Courier Czechia and Allegro International Pick-Up Point Czechia parcels exceeding 120 cm (longest side) or exceeding 220 cm in circumference, and Allegro International Parcel Lockers Czechia parcels exceeding 43 x 33 x 57 cm	AIC_OVERSIZE_N5	99
Return to sender	AIC_RETURN_N1	99
Collection order (applicable for up to 4 parcels from the same location on the same day) [1]	AIC_PICK_UP_N9	29

(...)

Allegro International Pick-Up Point Czechia

Dispatch via courier service:

- maximum weight — **20** ~~45~~ kg
- longest side — 120 cm

- maximum sum of 3 sides — 220 cm.

Dispatch via Parcel Locker:

- maximum weight — 20 ~~15~~ kg
- maximum dimensions — 64 x 38 x 41 cm ~~43 x 33 x 57 cm.~~

Allegro International Parcel Lockers Czechia

Dispatch via courier service:

- maximum weight — 20 ~~15~~ kg
- maximum dimensions — 64 x 38 x 41 cm.

Dispatch via Parcel Locker:

- maximum weight — 20 ~~15~~ kg
- maximum dimensions — 64 x 38 x 41 cm.

Parcels with dimensions or weights exceeding the values indicated above shall be subject to additional fees chargeable for Additional Services in accordance with the price list set out in subparagraph b. above, and may be returned to the sender.

(...)

8. Allegro – Delivery Service – DPD – fees for Services and Additional Services.

a. The Delivery Service referred to in Appendix No. 16 to the Terms & Conditions provided by a Service Provider Direct Parcel Distribution CZ s.r.o., which provides the Services as part of the following delivery option:

- **Allegro DPD Courier**
- **Allegro DPD Courier Payment on Delivery**
- **Allegro DPD Pickup**
- **Allegro DPD Pickup Payment on Delivery**
- **Allegro DPD Parcel Lockers**
- **Allegro DPD Parcel Lockers Payment on Delivery**

b. The fees for Sellers for the Services provided based on the Delivery Service and the Services provided as part of Allegro Smart! Service are as follows:

(...)

Parcels handled as part of **Allegro DPD Courier** should have the following standard parameters:

- a standard parcel is a rectangular one with no oversized elements;
- maximum weight of a single parcel: 31,5 kg
- longest side: 175 cm
- maximum dimensions: $2 \times \text{width} + 2 \times \text{depth} + \text{length} \leq 300 \text{ cm}$

Parcels that do not meet the standard dimensions referred to above, sent by the Seller, will be subject to additional fees resulting from fees for Additional Services. [Parcels should be packed in accordance with the carrier's guidelines.](#)

Parcels handled as part of the **Allegro DPD Pickup** service should meet the following standard parameters:

- a standard package is a rectangular one with no oversized elements
- maximum weight of a single parcel: 20 kg
- longest side: 100 cm
- maximum dimensions: $2 \times \text{width} + 2 \times \text{length} + \text{height} \leq 250 \text{ cm}$

Parcels sent by the Seller that fail to meet the standard parameters specified above will be subject to additional fees listed in the Additional Services price list. [Parcels should be packed in accordance with the carrier's guidelines.](#)

Parcels handled as part of the **Allegro DPD Parcel Lockers** service should meet the following standard parameters:

- a standard parcel is rectangular with no oversized elements
- maximum weight of a single parcel: 20 kg
- maximum dimensions: 67 x 56 x 41 cm

Parcels sent by the Seller that fail to meet the standard parameters specified above will be subject to additional fees listed in the Additional Services price list. [Parcels should be packed in accordance with the carrier's guidelines.](#)

c. All fees for Additional Services related closely to the Service referred to in sub-paragraph (b) above shall be paid by the Seller in accordance with the table below:

Additional Service	Billing code	Gross fee
POD	DPD_COD_N1	CZK 39
Fee for non-standard parcel	DPD_N2_OVERSIZE	CZK 119
Additional parcel protection over 50 000 CZK	DPD_U1_INSURANCE	0.70%
Custom packaging (black foil or black packaging)	DPD_BLACK_FOIL	CZK 169
Incorrect packaging of tires	DPD_WRONG_PACKING_CZ_CZ	CZK 119
Additional charge for transporting tires	DPD_TIRES_CZ_CZ	CZK 119

Non-standard parcels - are parcels that meet at least one of the following parameters:

- parcels exceeding the maximum weight indicated for each service (**Allegro DPD Courier; Allegro DPD Pickup; Allegro DPD Parcel Locker**).
- parcels exceeding the allowable values listed in the descriptions of the above services (**Allegro DPD Courier; Allegro DPD Pickup; Allegro DPD Parcel Locker**).
- parcels that do not fit on the conveyor belt due to their dimensions, weight or way of packaging
- parcels packed in black foil or any other black packaging
- containing tires not packaged in accordance with the [DPD guidelines](#)
- parcels that do not have a compact shape of a block, cube or polygonal tube, or envelopes
- with a cylindrical, round, or oval shape (e.g., tubes, fabric rolls); or
- with irregular shapes, including parcels that are not packaged in a box/package with a regular shape;

(...)

10. Allegro — Delivery Services — International delivery — fees for Services and Additional Services, as provided by Direct Parcel Distribution SK s.r.o.

(...)

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Additional service	Code	Gross fee
Payment on delivery up to CZK 50.000	DPD_N3_COD	CZK 39
Non-standard parcel fee	DPD_N3_OVERSIZE	CZK 149
Tires — surcharge to the standard service	DPD_TIRES_SK_CZ	CZK 79

(...)

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SECTION 15. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.SK)

1. **Allegro – Delivery Service — International shipments — fees for Services and Additional Services**

a. The Delivery Service referred to in Appendix No. 16 to the Terms & Conditions, performed by DPD Polska sp. z o.o., which provides Services that include the following delivery options:

- **Allegro DPD Courier Slovakia**
- **Allegro DPD Courier Slovakia – payment on delivery**
- **Allegro DPD Pickup Slovakia**
- **Allegro DPD Parcel Lockers Slovakia**

b. Fees for Sellers for the Services performed on the basis of the Delivery Service and the Services provided as part of Allegro Smart! Service are as follows:

(...)

Parcels handled as part of the international **Allegro DPD Parcel Lockers Slovakia** service should meet the following standard parameters:

- a standard package is rectangular with no oversized elements
- maximum weight of a single parcel: 20 kg
- Maximum dimension 50 x 44 x 59 [cm].

Parcels sent by the Seller that fail to meet the standard parameters specified above will be subject to additional fees listed in the Additional Services price list. [Parcels should be packed in accordance with the carrier's guidelines.](#)

c. All fees for Additional Services related closely to the Service referred to in sub-paragraph (b) above shall be paid by the Seller in accordance with the table below:

(...)

2) Non-standard package means any package that meets at least one of the following criteria:

- the shape makes it impossible to use the sorter for automatic sorting purposes; or
- the shape is cylindrical, round, or oval (e.g., tube, fabric roll); or
- the shape is irregular (this includes packages that are not placed in regular-shaped boxes); or
- there are any elements extending beyond the regular shape; or the packaging material (e.g., rubber) prevents normal operations of the sorter; or
- the package contains tires that are not packed in accordance with [DPD guidelines](#); or
- the package is made up of two parts that form an irregular whole.

(...)

5. Allegro - Delivery Service — International shipments — fees for Services and Additional Services performed by Direct Parcel Distribution CZ s.r.o.

a. The Delivery Service referred to in Appendix No. 16 to the Terms & Conditions, performed by Direct Parcel Distribution CZ s.r.o., which provides Services that include the following delivery options:

- **Allegro Courier DPD Slovakia**
- **Allegro Courier DPD Slovakia – payment on delivery**
- **Allegro DPD Pickup Slovakia**
- **Allegro DPD Parcel Lockers Slovakia**

b. Fees for Sellers for the Services performed on the basis of the Delivery Service and the Services provided as part of Allegro Smart! Service are as follows:

(...)

Parcels handled as part of the international service **Allegro Courier DPD Slovakia** should have the following standard parameters:

- a standard parcel is a rectangular one with no oversized elements;
- maximum weight of a single parcel: 31.5 kg
- longest side: 175 cm (maximum height)
- maximum dimensions (2x width + 2x length + height) <= 300cm

Parcels that do not meet the standard dimensions referred to above, sent by the Seller, will be subject to additional fees resulting from fees for Additional Services. [Parcels should be packed in accordance with the carrier's guidelines.](#)

c. All fees for Additional Services related closely to the Service referred to in sub-paragraph (b) above shall be paid by the Seller in accordance with the table below:

Additional Service	CODE	Gross fee
Gross surcharge for parcels Allegro Courier DPD Slovakia weighing over 20 kg up to 31.5 kg	DPD_N1_COURIER_CZ_SK_20_31_5	EUR 2.99
Fee for non-standard parcel	DPD_N3_OVERSIZE	EUR 32.99
POD (not exceeding EUR 3,320)	DPD_N4_COD_COURIER	EUR 0.99
Insurance over CZK 50,000	DPD_U1_INSURANCE	0.70%
Custom packaging (black foil or black packaging)	DPD_BLACK FOIL	EUR 6.99
Incorrect packaging of tires	DPD_WRONG PACKING_CZ_SK	EUR 4.99
Additional charge for transporting tires	DPD_TIRES_CZ_SK	EUR 14.99

Non-standard parcel – any parcel that meets at least one of the following criteria:

For **Allegro Courier DPD Slovakia** service:

- parcels heavier than 31.5 kg
- parcels whose longest edge exceeds 175 cm or parcels with summed dimensions (2 x width + 2 x height + length) exceeding 300 cm
- parcels that do not fit on the conveyor belt due to their size, weight or packaging method
- parcels wrapped in black foil or other black packaging
- [containing tires not packaged in accordance with the DPD guidelines](#)
- parcels that do not have the compact shape of a block, cube or polygonal tube or envelope.
- [with a cylindrical, round, or oval shape \(e.g., tubes, fabric rolls\); or](#)
- [with irregular shapes, including parcels that are not packaged in a box/package with a regular shape.](#)

(...)

Allegro.hu

(...)

SECTION 17. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.HU)

1. Allegro — Delivery Services — International delivery — Fees for Services and Additional Services

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, DPD Polska Sp. z o.o., which implements the Services in the following delivery options:

- **Allegro DPD Courier Hungary**
- **Allegro DPD Courier Hungary payment on delivery**
- **Allegro DPD Pickup Hungary**
- **Allegro DPD Parcel Lockers Hungary**

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

(...)

Parcels handled as part of the **Allegro DPD Parcel Lockers Hungary** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg
- maximum dimensions — 68 x 44 x 57 [cm]

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services. [Parcels should be packed in accordance with the carrier's guidelines.](#)

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

(...)

2) Non-standard parcel means any parcel with at least one of the following parameters:

- non-sortable parcels which, due to their shape or dimensions, cannot be sorted automatically on the sorter or that may damage other parcels in the sorting process; or

- parcels with a cylindrical, round, oval shape (e.g., tubes, bales of fabric); or
- parcels with irregular shapes, including parcels that are not packaged in a box/package with a regular shape; or
- parcels with any elements extending beyond their regular shape; or parcels packaged in a material that prevents free movement on the sorter (e.g., rubber); or
- plastic film envelopes (foil bags) with contents that prevent automatic sorting
- plastic film envelopes (foil bags) with weight exceeding 5.00 kg; or
- parcels containing tires that are not packaged in accordance with the [DPD guidelines](#); or
- parcels consisting of two separate parts combined into one irregular whole.

(...)

5. Allegro — Delivery Services — International delivery — fees for Services and Additional Services, as provided by Direct Parcel Distribution CZ s.r.o.

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, Direct Parcel Distribution CZ s.r.o., which implements the Services in the following delivery options:

- **Allegro DPD Courier Hungary**
- **Allegro DPD Courier Hungary payment on delivery**
- **Allegro DPD Pickup Hungary**
- **Allegro DPD Parcel Lockers Hungary**

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

(...)

Parcels handled as part of the **Allegro DPD Courier Hungary** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5 kg
- longest side: 175 cm (maximum height)

- maximum dimensions (2 x width + 2 x length + height) <= 300 cm

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services. [Parcels should be packed in accordance with the carrier's guidelines.](#)

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Additional Service	CODE	Gross fee
Non-standard parcel fee	DPD_NON_STANDARD_CZ_HU	HUF 12,000
Payment on delivery (maximum payment on delivery amount: HUF 300.000)	DPD_COD_CZ_HU	HUF 490
Custom packaging (black foil or black packaging)	DPD_BLACK FOIL	HUF 2490
Incorrect packaging of tires	DPD_WRONG_PACKING_CZ_HU	HUF 1790
Additional charge for transporting tires	DPD_TIRES_CZ_HU	HUF 5690

Non-standard parcels — parcels with at least one of the following parameters:

For **Allegro DPD Courier Hungary**:

- parcels exceeding 31.5 kg
- parcels with the longest side exceeding 175 cm or the summed dimensions (2 x width + 2 x height + length) exceeds 300 cm
- parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- parcels packed in black film or other black packaging
- parcels that do not have a compact shape of a block, cube or polygonal tube or envelope
- [containing tires not packaged in accordance with the DPD guidelines](#)
- [with a cylindrical, round, or oval shape \(e.g., tubes, fabric rolls\); or](#)
- [with irregular shapes, including parcels that are not packaged in a box/package with a regular shape.](#)

(...)

7. Allegro — Delivery Services — International delivery — fees for Services and Additional Services, as provided by Direct Parcel Distribution SK s.r.o.

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, Direct Parcel Distribution SK s.r.o., which implements the Services in the following delivery options:

- **Allegro DPD Courier Hungary**
- **Allegro DPD Courier Hungary payment on delivery**
- **Allegro DPD Pickup Hungary**
- **Allegro DPD Parcel Lockers Hungary**

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

(...)

Parcels handled as part of the **Allegro DPD Courier Hungary** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5kg
- longest side: 175 cm (maximum height)
- maximum dimensions (2 x width + 2 x length + height) <= 300 cm

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services. [Parcels should be packed in accordance with the carrier's guidelines.](#)

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Additional Service	CODE	Gross fee
Non-standard parcel fee	DPD_N3_OVERSIZE	HUF 1999
Payment on delivery (maximum payment on delivery amount: HUF 300,000)	DPD_N4_COD_COURIER	HUF 490
Tires — surcharge to the standard service	DPD_TIRES_SK_HU	HUF 1290

Non-standard parcels — parcels with at least one of the following parameters:

For **Allegro DPD Courier Hungary**:

- parcels exceeding 31.5 kg
- parcels with the longest side exceeding 175 cm or the summed dimensions (2 x width + 2 x height + length) exceeds 300 cm

- parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- parcels packed in black film or other black packaging
- parcels that do not have a compact shape of a block, cube or polygonal tube or envelope
- containing tires not packaged in accordance with the [DPD guidelines](#)
- with a cylindrical, round, or oval shape (e.g., tubes, fabric rolls); or
- with irregular shapes, including parcels that are not packaged in a box/package with a regular shape.

(...)

Appendix No. 7C

Appendix No. 7C. Allegro Finance Terms & Conditions

(...)

SECTION 4. SPECIFIC RULES FOR THE PROVISION OF THE ALLEGRO FINANCE SERVICE UNDER THE FRAMEWORK AGREEMENT

(...)

4.2c. In the cases referred to in Section [2\(7\)](#) ~~2(9)~~ of Appendix No. 22A, Section [2\(6\)](#) ~~2(8)~~ of Appendix No. 22B or Section [2\(7\)](#) ~~2(9)~~ of Appendix No. 22C to the Allegro Terms & Conditions (in connection with the obligation specified in paragraph 5.12 [\(a\)\(i\)](#) ~~(b)~~ of the Allegro Terms & Conditions), the Seller authorizes the Company to submit on its behalf to Allegro Finance the refund instructions referred to in paragraph 4.2(b), subject to the conditions specified therein.

(...)

Appendix No. 5

Appendix No. 5. Privacy Protection Policy

(...)

SECTION III. PURPOSES OF, GROUNDS FOR AND PERIOD OF PERSONAL DATA PROCESSING BY THE COMPANY

(...)

Marketing activities

The Company may also use your Personal Data to carry out marketing activities, also in situations where you provide your Personal Data or give your consent to its processing. In return the Company makes content or services available to you. Such activities may include:

(...)

- displaying marketing content (contextual and behavioral) in the advertising space of third-party platform operators (e.g., Meta Platforms Ireland Limited, Google Ireland Limited, [TikTok Technology Limited](#), [TikTok Information Technologies UK Limited](#)) based on your activity on the Platform and [personal data such as](#) your email address, ~~or~~ telephone number or mobile device identification number linked with your Account, allowing the third-party operator to identify you as its user (excluding Junior Accounts). The transfer of personal data takes place in a hashed form, which means that if you are not registered on the respective platform of a third-party operator or if you are registered with other identification data, the third-party platform operator cannot read the data provided to it. Such actions are taken on the basis of the legitimate interest of the Company, and you may object against them at any time;

(...)

We process your Personal Data in accordance with the rules described in the table below in connection with our marketing activities. Your Personal Data can also be processed for other purposes, including analytical purposes, creating autonomous tools to automate processes on the Platform, and to guarantee the security of our services, as you will learn from further sections of this section of the Policy.

Purpose of processing Personal Data	Legal grounds for processing Personal Data	Period of storage of Personal Data for the specific purpose (retention period)
Displaying contextual advertising (direct marketing of the Company's own or third-party goods or services)	Article 6(1)(f) of the GDPR (legitimate interest of the Company in the promotion of the Company's or third-party goods or services)	Until the discontinuation of the use of the Marketplaces or the Mobile Application
Displaying behavioral advertising based on viewing history, customization of listing categories or individual offers in Platform settings or settings of third-party services based on activity on the Marketplaces	Article 6(1)(f) of the GDPR in conjunction with Article 339 of the Electronic Communications Law (legitimate interest of the Company in the promotion of the Company's or third-party goods or services in connection with expressed consent)	Until the withdrawal of consent (based on the provisions of the Electronic Communications Law) or expressing an effective objection to Personal Data processing

Displaying ads in the advertising space of third-party platform Provider based on your your identification data or the data of your device phone number or email address or mobile device identification number linked with your Account	Article 6(1)(f) GDPR (legitimate interest of the Company in the promotion of the Company's or third-party goods or services)	Until the use of the Company's services is discontinued or until an effective objection to Personal Data processing is expressed
Contacting Users for purposes of permitted marketing activities, via available electronic communication channels, in particular, emails, text/MMS and push messages. Contact by telephone	Article 6(1)(f) of the GDPR in conjunction with Article 10 of the Act on Electronically Supplied Services or Article 398 of the Electronic Communications Law (legitimate interest of the Company in the promotion of the Company's or third-party goods or services in connection with expressed consent for a communication channel)	Until the withdrawal of consent to receive messages or information (based on the provisions of the Act on Electronically Supplied Services or the Electronic Communications Law) or expressing an effective objection to Personal Data processing

(...)

Appendix No. 9

Appendix No. 9: ~~Allegro Protect~~ Allegro Buyer Protection - Terms & Conditions

SECTION 1. GENERAL PRINCIPLES

1. As part of the ~~Allegro Protect~~ Allegro Buyer Protection, the Company allows registered Buyers to request compensation in the case when:

(...)

3. In the event of the circumstances referred to in sub-paragraphs 1(a) and 1(b) above, where payments for Goods have been made using payment service options available on Allegro, under the ~~Allegro Protect~~ Allegro Buyer Protection, the Buyer may also receive the compensation for shipping costs and for the costs of returning Goods, including the amount of damage suffered by the Buyer.

(...)

SECTION 2. EXCLUSIONS FROM THE ALLEGRO BUYER PROTECTION ~~ALLEGRO PROTECT~~

The ~~Allegro Buyer Protection~~ Allegro Protect shall not apply in the following situations:

(...)

SECTION 3. COMPENSATION CLAIM IN THE ALLEGRO PROTECT FROM ALLEGRO BUYER PROTECTION

1. In order to receive compensation from ~~Allegro Protect~~ [Allegro Buyer Protection](#), the Buyer must first express their objections related to the relevant Transaction to the Seller — respectively — in a Discussion or complaint. If the problem indicated by the Buyer is not clarified, the Buyer should mark this problem as unresolved. After the Buyer has performed the activities referred to in the preceding sentence, they are obliged to fill in and submit to the Company, in an electronic form, the form available on the Allegro website along with the attachments referred to in paragraph 1 of Section 4 below, providing the required data and describing the Transaction and the performance of the agreements (hereinafter 'the Form').

(...)

4. The Buyer who made a purchase on Allegro and canceled the Transaction and did not receive a refund of the due payment within 2 days of canceling the Transaction, i.e., in the case referred to in Section 1(1)(e), consents to the automatic generation on their behalf of a request for compensation from ~~Allegro Protect~~ [Allegro Buyer Protection](#), replacing the completion of the Form, and thus to the conclusion of a debt accession agreement with the Company (in accordance with Appendix No. 9 to the Allegro Terms & Conditions, Section 4(9)) . The requirement to conduct a Discussion referred to in paragraph 1 above does not apply.

5. The Buyer who made a purchase on Allegro.cz, Allegro.sk, or Allegro.hu and returned the Goods due to withdrawal from the contract using the return form within Allegro and did not receive a refund of the due payment within 7 days of delivery of the return parcel to the Seller (provided that the Company has the status of a return parcel), i.e., in the case referred to in Section 1(1)(e), consents to the automatic generation on their behalf of a request for compensation from ~~Allegro Protect~~ [Allegro Buyer Protection](#), replacing the completion of the Form, and thus to the conclusion of a debt accession agreement with the Company (in accordance with Appendix No. 9 to the Allegro Terms & Conditions, Section 4(9)) . The requirement to conduct a Discussion referred to in paragraph 1 above does not apply.

SECTION 4. COMPENSATION CLAIM HANDLING

(...)

6. If the Company makes a decision to pay the compensation under the [Allegro Buyer Protection](#) ~~Allegro Protect~~, the Seller's account may be blocked until the issue is clarified or the compensation paid is reimbursed.

7. Where a Transaction was paid by means of the option of payment services made available on Allegro, the Company may at the Buyer's request reimburse the Buyer, as part of the [Allegro Buyer Protection](#) ~~Allegro Protect~~, for the funds obtained from the Transaction upon meeting all the following conditions:

a. The Buyer informed the Company via the [Allegro Buyer Protection](#) ~~Allegro Protect~~ that the Goods had not been delivered, and

(...)

8. If the Transaction has been paid for using the payment service options made available on Allegro, at the Buyer's request, the Company may forward to the Payment Services Provider a request for reimbursement of funds from the Transaction under [Allegro Buyer Protection](#) ~~Allegro Protect~~, once the following conditions have been met cumulatively:

a. the Buyer has notified the Company via [Allegro Buyer Protection](#) ~~Allegro Protect~~ that the Goods have not been delivered and

(...)

Appendix No. 10

Appendix No. 10: Adding and using Products

1. The Company enables Users who made full Registration to add Product proposals on terms and conditions set out herein.

2. Product proposals may be created only in categories selected by the Company.

3. Product proposals may be created only if there are no such products in the Product Catalog of the Company. [Creating a Product if this Product already exists in the Product Catalog or doing so in order to circumvent the Terms & Conditions or legal provisions, including the principles of fair competition, is prohibited.](#)

(...)

Appendix No. 16

Appendix No. 16 General Terms & Conditions of Delivery Service

(...)

Allegro.pl

Section 1. Definitions (Allegro.pl)

(...)

2. Capitalized terms used herein, whether in plural or singular, shall have the following meaning:

(...)



Carrier — a third party providing to the Company, Seller or to the Buyer any Delivery Services in particular, the services of picking up, moving, sorting, or delivering any Parcel between the Seller or the Buyer and the Recipient, including providing of Services or Additional Services or Returns Services.

Carriers providing Services and Additional Services are:

(...)

e) DHL Parcel Polska Sp. z o.o. with its registered office in Warsaw, ul. Osmańska 2, 02-823, entered into the Register of Entrepreneurs maintained by the District Court for Warsaw 13th Commercial Division of the National Court Register under KRS pod nr 631916, NIP: 9512417713, REGON:365170883 with the share capital of: PLN 21.479.000, the entity providing the Services using the following delivery options: ~~Allegro DHL Courier, Allegro DHL Courier cash on delivery, Allegro DHL pick-up point, Allegro Automat DHL Box 24/7,~~ Allegro DHL Courier Austria, Allegro DHL Courier Belgium, Allegro DHL Courier Bulgaria, Allegro DHL Courier Croatia, Allegro DHL Courier Czechia, Allegro DHL Courier Denmark, Allegro DHL Courier Estonia, Allegro DHL Courier Finland, Allegro DHL Courier Greece, Allegro DHL Courier Spain, Allegro DHL Courier Netherlands, Allegro DHL Courier Ireland, Allegro DHL Courier Lithuania, Allegro DHL Courier Latvia, Allegro DHL Courier Luxembourg, Allegro DHL Courier Germany, Allegro DHL Courier Portugal, Allegro DHL Courier Romania, Allegro DHL Courier Slovakia, Allegro DHL Pickup Slovakia, Allegro DHL Parcel Lockers Slovakia, Allegro DHL Courier Slovenia, Allegro DHL Courier Sweden, Allegro DHL Courier Hungary, Allegro DHL Courier Italy;

(...)

Service — a service provided by the Carrier for the Company, whereby Goods are moved between the Seller and the Recipient, in accordance with the General Terms & Conditions, the Carrier's Terms & Conditions, and the provisions of the Postal Law or Transport Law (depending on whether a given Service is a mail (courier) service or a transport service in accordance with the applicable law). The Services are presented by the Company as part of the Service Platform under the following names: Allegro DPD Courier Service; Allegro DPD Courier Service Cash on Delivery; Allegro DPD Pick-up Point, Allegro Pocztex courier, Allegro Pocztex courier cash on delivery, Allegro Pocztex pick-up point, Allegro Pocztex pick-up point cash on delivery, Allegro Pocztex self-service parcel machine, Allegro registered mail, Allegro UPS Courier Service, Allegro UPS Courier Service cash on delivery, Allegro Pick-up Point UPS, Allegro UPS Courier Slovakia, Allegro UPS Courier Hungary, Allegro Paczkomaty InPost, DPD Courier (return pickup service), Allegro DPD Austria Courier Service, Allegro DPD Belgium Courier Service, Allegro DPD Bulgaria Courier Service, Allegro DPD Croatia Courier Service, Allegro DPD Czechia Courier Service, Allegro DPD Pickup Czechia; Allegro DPD Parcel Lockers Czechia, Allegro DPD Denmark Courier Service, Allegro DPD Estonia Courier Service, Allegro DPD Finland Courier Service, Allegro DPD Greece Courier Service, Allegro DPD Spain Courier Service, Allegro DPD Netherlands Courier Service, Allegro DPD Ireland Courier Service, Allegro DPD Lithuania Courier Service, Allegro DPD Latvia Courier Service, Allegro DPD Luxembourg Courier Service, Allegro DPD Germany Courier Service, Allegro DPD Portugal Courier Service, Allegro DPD Romania Courier Service, Allegro DPD Slovakia Courier Service, Allegro DPD Slovenia Courier Service, Allegro DPD Sweden Courier Service, Allegro DPD Hungary Courier Service, Allegro DPD Pickup Hungary, Allegro DPD Parcel Lockers Hungary, Allegro DPD Italy Courier Service, ~~Allegro DHL Courier, Allegro DHL Courier Cash on Delivery, Allegro DHL pick-up point, Allegro Automat~~



~~DHL Box 24/7~~, Allegro DHL Courier Austria, Allegro DHL Courier Belgium, Allegro DHL Courier Bulgaria, Allegro DHL Courier Croatia, Allegro DHL Courier Czechia, Allegro DHL Courier Denmark, Allegro DHL Courier Estonia, Allegro DHL Courier Finland, Allegro DHL Courier Greece, Allegro DHL Courier Spain, Allegro DHL Courier Netherlands, Allegro DHL Courier Ireland, Allegro DHL Courier Lithuania, Allegro DHL Courier Latvia, Allegro DHL Courier Luxembourg, Allegro DHL Courier Germany, Allegro DHL Courier Portugal, Allegro DHL Courier Romania, Allegro DHL Courier Slovakia, Allegro DPD Pickup Slovakia, Allegro DPD Parcel Lockers Slovakia, Allegro DPD Parcel Lockers Slovakia, Allegro DHL Courier Slovenia, Allegro DHL Courier Sweden, Allegro DHL Courier Hungary, Allegro DHL Courier Italy, Allegro Dispatch from Poland to Czechia – Packeta Pick-up Point; Allegro Dispatch from Poland to Czechia – Packeta Parcel Locker, Allegro Dispatch from Poland to Slovakia – Pick-up Point Packeta; Allegro Dispatch from Poland to Slovakia – Packeta Parcel Locker; Allegro Dispatch from Poland to Hungary – Pick-up Point Packeta; Allegro Dispatch from Poland to Hungary – Packeta Parcel Locker; Allegro DPD Courier Poland; Allegro DPD Courier Poland payment on delivery; Allegro DPD Pickup Poland, Allegro DHL Parcel Lockers Slovakia, Allegro DHL Pickup Slovakia;

Delivery Service — an intermediation service concerning the movement of Goods, provided by the Company to the Sellers or Buyers, against a fee, subject to the General Terms & Conditions, whereby Goods may be moved between the Seller and the Recipient, and in the case of Returns Services - between the Buyer and the Seller without the need to incur any additional payments on that account, as provided for in the Carrier's Terms & Conditions; the service includes, in particular:

- placement of an order with the Carrier for the provision of a Service, Returns Services or Additional Services on terms and conditions agreed in the General Terms & Conditions and in accordance with the Carrier's Terms & Conditions, the provisions of the Postal law or Transport law, as per the instruction of the Seller;
- provision of the 'SwA' Functionality to Sellers;
- provision of a functionality, whereby the Carrier is able to classify a given parcel as a Parcel based on the Label;
- ~~• actions taken as part of the complaint procedure in the event of non-performance or improper performance of the Service or the Returns Service by the Carrier;~~
- intermediation between the Recipient and the Seller in case of the Parcel's return, depending on the Users' choice — via the Carrier (if the Transaction is covered by the Allegro Smart! Service);
- notification of the Recipient that the Parcel was delivered to the Carrier; and
- Parcel tracking service

(...)

Section 2. Terms and Conditions of Delivery Service (Allegro.pl)

(...)

13. Collections of funds from Recipients for the Services provided as part of the delivery options: Allegro UPS Courier service Cash on Delivery and Allegro DPD Courier Service Cash on Delivery and Allegro DPD Pickup Payment on Delivery, ~~Allegro DHL Courier Cash on Delivery~~, Allegro DPD Courier Poland Payment on Delivery shall be made by the Carrier providing a particular Service and shall be made as per the Carrier's Terms and Conditions.

14. Transfers of an amount equal to the funds collected from the Recipient:

a. for the Services provided based on the Delivery Service without the use of the 'SwA' Functionality as part of the delivery options: Allegro DPD Courier Cash on Delivery, Allegro Pocztex courier cash on delivery, Allegro Pocztex pick-up point cash on delivery shall be made by the Carrier to the Seller's bank account indicated by the Seller to the Carrier and shall be made in accordance with the Carrier's Terms & Conditions;

b. for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options: Allegro UPS Courier Cash on Delivery and Allegro DPD Courier Cash on Delivery and Allegro DPD Pickup Payment on Delivery, ~~Allegro DHL Courier Cash on Delivery~~ shall be made by the Company via as the Payment Operator, to payment account accessible to the Seller and indicated by the Seller on the Account, within 2 business days from Allegro receiving the status confirming delivery of the Parcel, and shall be made in accordance with the Carrier's Terms & Conditions;

(...)

15. Transfers of funds collected from the Recipient for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options: Allegro UPS Courier Cash on Delivery, Allegro DPD Courier Cash on Delivery, ~~Allegro DHL Courier Cash on Delivery~~ and Allegro DPD Pickup Point Cash on Delivery, Allegro DPD Courier Poland Payment on Delivery shall be made exclusively in the Polish currency, to the settlement tool maintained by the Payment Operator.

15a. If, as part of a single Parcel, the Seller sends several boxes/letters with separate labels on each of them, but all such boxes/letters are related to each other in such a way that their contents together constitute the Goods covered by one Transaction, transfers of funds collected from the Recipient for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options: Allegro UPS Courier Cash on Delivery, Allegro DPD Courier Cash on Delivery, Allegro DPD Pickup Point Cash on Delivery and ~~Allegro DHL Courier Cash on Delivery~~, shall be made after all boxes/letters forming the Parcel under a particular Transaction have been delivered.

(...)

Section 3. Terms & Conditions of Delivery Service for Sellers and Buyers (Allegro.pl)

(...)

2. The Seller and the Buyer are required to:

(...)

h. indicate the Seller's bank account maintained in PLN by a bank established at the territory of the Republic of Poland for the purpose of transfers of funds collected from the Recipient for the Services provided based on the Delivery Service with the use of the "SwA" Functionality as part of the delivery options: Allegro UPS Courier Cash on Delivery, Allegro DPD Courier Cash on Delivery and Allegro DPD Pickup Point Cash on Delivery, ~~Allegro DHL Courier Cash on Delivery;~~

(...)

Section 4. The Processing of personal data in connection with the provision of the Delivery Service (Allegro.pl)

(...)

8. Personal data may be transferred to:

a. the Carrier in order to ensure the Company's accountability of the fulfillment of obligations arising from the contract made with that Carrier;

b. the Carrier — at the Sellers' and Buyers' request — to refer [the correspondence](#) ~~questions or complaints~~ regarding the services provided by the Carrier;

(...)

Section 6. Complaints concerning the Delivery Service, as well as Services, Returns Services and Additional Services (Allegro.pl)

(...)

5. The Seller's complaints concerning the manner of the provision by the Carrier of the Service, Additional Services or other service ~~provided under agreements concluded directly between the Carrier and the Seller~~ shall be addressed directly to the Carrier by the Seller.

6. Complaints concerning the manner of the provision by the Carrier of the Services, Additional Services or other services ~~provided under agreements concluded directly between the Carrier and the Seller~~ shall

be reviewed by the Carrier according to the rules set out in the Carrier's Terms & Conditions ~~or in agreements concluded directly between the Carrier and the Seller, respectively.~~

7. The Seller acknowledges that the Services are provided directly by the Service Providers who consider complaints submitted directly to the Providers ~~or through the Company~~, and based on the Carriers' Terms & Conditions and applicable laws. ~~The Company's role in complaint processes concerning non-performance or improper performance of the Services is limited to intermediation in the exchange of data and documents relevant to the complaint procedures, and the Company has no influence on the complaint-related decisions made by the Carriers. The Company declares that, in its intermediation in the exchange of data and documents referred to in the preceding sentence, it uses automated means of transfer and processing of data and documents. The Company's intermediation in complaint procedures involves, in particular:~~

- ~~a. determining whether a given complaint was filed within the time limit resulting from the provisions of law or the Carrier's Terms & Conditions,~~
- ~~b. analysis of the complaint and determination whether it contains any formal deficiencies,~~
- ~~c. in the event that the complaint contains formal deficiencies, sending information to the complaining party with a request to supplement the complaint,~~
- ~~d. forwarding the complaint to the Carrier,~~
- ~~e. forwarding the Carrier's decision to the complaining party.~~

8. Considering the wording of paragraphs (5) and ~~7~~ (6) above, the Company, to allow the Sellers to lodge complaints related to non-performance or improper performance of Services and Additional Services provided by the Carrier, grants the power of attorney to the Sellers to take actual and legal actions related to representing the Company in complaints related to the Services or Additional Services provided by the Carrier as part of the Delivery Service. The power of attorney referred to in the preceding sentence shall be made available for downloading by the User in the Delivery Settings tab in the Seller's Account.

(...)

Allegro.cz

(...)

Section 4. The processing of personal data in connection with the provision of the Delivery Service (Allegro.cz)

(...)

8. Personal data may be transferred to:

a. the Carrier in order to ensure the Company's accountability of the fulfillment of obligations arising from the contract made with that Carrier for the benefit of the User;

b. the Carrier — at the Sellers' and Buyers' request — to refer [the correspondence questions or complaints](#) regarding the services provided by the Carrier;

(...)

Appendix No. 22A

Appendix No. 22A. Allegro.cz

(...)

Section 2. Differences and exceptions

(...)

7. Under the conditions specified in Appendixes No. 7A, No. 7B, and No. 7C to the Allegro Terms & Conditions, in the case referred to in paragraph 5.12(a)(i) (b) of the Allegro Terms & Conditions, i.e., in a situation where the Buyer has withdrawn from the contract and returned the Goods to the Seller using the functionalities available within Allegro, the Seller, by accepting the regulations of the given Payment Service Provider, authorizes the Company to forward an order to the payment service operators specified in Appendixes 7A, 7B, and No. 7C to the Allegro Terms & Conditions for the payment of funds recorded in the settlement tool maintained for the Seller, in order to refund the amounts paid by the Buyers for the purchased Goods, the order may be placed after 7 days - counted from the date of receipt of the returned Goods by the Seller.

(...)

Appendix No. 22B.

Appendix No. 22B. Allegro.sk

(...)

Section 2. Differences and exceptions

(...)

6. Under the conditions specified in Appendixes No. 7A, No. 7B and No. 7C to the Allegro Terms & Conditions, in the case referred to in paragraph 5.12(a)(i) (b) of the Allegro Terms & Conditions, i.e. in a situation where the Buyer has withdrawn from the contract and returned the Goods to the Seller using the functionalities available within Allegro, the Seller, as part of the acceptance of the regulations of the given Payment Service Operator, authorizes the Company to forward an order to the payment service operators specified in Appendixes 7A, 7B and No. 7C to the Allegro Terms & Conditions for the payment of funds recorded in the settlement tool maintained for the Seller, in order to refund the amounts paid by the Buyers for the purchased Goods, the order may be placed after 7 days from the date of receipt of the returned Goods by the Seller.

(...)

Appendix No. 22C.

Appendix No. 22C. Allegro.hu

(...)

Section 2. Differences and exceptions

(...)

7. Under the conditions specified in Appendixes No. 7A, No. 7B and No. 7C to the Allegro Terms & Conditions, in the case referred to in paragraph 5.12(a)(i) (b) of the Allegro Terms & Conditions, i.e. in a situation where the Buyer has withdrawn from the contract and returned the Goods to the Seller using the functionalities available within Allegro, the Seller, by accepting the regulations of the given Payment Service Provider, authorizes the Company to forward an order to the payment service operators specified in Appendixes 7A, 7B, and No. 7C to the Allegro Terms & Conditions for the payment of funds recorded in the settlement tool maintained for the Seller, in order to refund the amounts paid by the Buyers for the purchased Goods, the order may be placed after 7 days from the date of receipt of the returned Goods by the Seller.