



Changes to the Allegro Terms & Conditions from November 18, 2024.

This document contains changes in the regulations concerning Allegro.pl, Allegro.cz, Allegro.sk and Allegro.hu. You want to know what we are going to change? For earlier versions of the Allegro Terms & Conditions and descriptions of changes made and planned, see [repository](#).

# Allegro Terms & Conditions

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## Section 1. Definitions

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### **BUSINESS ALLEGRO.CZ**

the form of using Allegro.cz available to Users that contains functionalities ~~intended exclusively for parties using Allegro.cz~~ in connection with their **the business activity pursued by Users**, available at the business.allegro.cz domain, and specified in Appendix No. 22a

(...)

# Appendix No. 4

## **Appendix No. 4 Fees and sales commissions**

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## SECTION 14. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.PL)

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### **13. Allegro — Delivery Services — International delivery — fees for Services and Additional Services, as provided by Direct Parcel Distribution SK s.r.o.**

1. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, Direct Parcel Distribution SK s.r.o., which implements the Services in the following delivery options:



- [Allegro DPD Courier Poland](#)
- [Allegro DPD Courier Poland payment on delivery](#)
- [Allegro DPD Pickup Poland](#)

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service name	Service code
<b>Allegro DPD Courier Poland</b> up to 31.5 kg	DPD_COURIER_SK_PL
<b>Order value in the range</b>	<b>Gross fee — Allegro SMART!</b>
PLN 40.00–49.99 gross	PLN 3.49 — for each parcel
PLN 50.00–59.99 gross	PLN 3.49 — for each parcel
PLN 60.00–79.99 gross	PLN 3.49 — for each parcel
PLN 80.00–119.99 gross	PLN 5.09 — for each parcel
PLN 120.00–199.99 gross	PLN 8.69 — for the first parcel, PLN 5.09 for each additional parcel
200.00 gross or more	PLN 11.49 — for the first parcel, PLN 5.09 for each additional parcel
<b>Order value in the range</b>	<b>Gross fee under the Delivery Service</b>
Regardless of the order value	PLN 14.99

Service name	Service code
<b>Allegro DPD Pickup Poland</b> up to 20 kg	DPD_OOH_SK_PL
Order value in the range	Gross fee — Allegro SMART!
PLN 40.00–49.99 gross	PLN 1.59 — for each parcel
PLN 50.00–59.99 gross	PLN 2.09 — for each parcel
PLN 60.00–79.99 gross	PLN 2.89 — for each parcel
PLN 80.00–119.99 gross	PLN 3.99 — for each parcel
PLN 120.00–199.99 gross	PLN 6.69 — for the first parcel, PLN 3.99 for each additional parcel
200.00 gross or more	PLN 8.69 — for the first parcel, PLN 3.99 for each additional parcel
Order value in the range	Gross fee under the Delivery Service
Regardless of the order value	PLN 11.99

Parcels handled as part of the **Allegro DPD Courier Poland** service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5 kg (actual weight)
- longest side: 175 cm
- maximum dimensions:  $2 \times \text{length} + 2 \times \text{width} + \text{height} \leq 300 \text{ cm}$



Parcels handled as part of the **Allegro DPD Pickup Poland** service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg (actual weight)
- maximum dimensions:  $2 \times \text{length} + 2 \times \text{width} + \text{height} \leq 250 \text{ cm}$

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services.

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Additional service	Code	Gross fee
Payment on delivery up to PLN 6,000	DPD_N3_COD	PLN 4.99
Non-standard parcel fee	DPD_N3_OVERSIZE	PLN 25.99

Non-standard parcels — parcels with at least one of the following parameters:

- Parcels exceeding the maximum weight indicated for individual services (**Allegro DPD Courier Poland; Allegro DPD Pickup Poland**)
- Parcels whose dimensions exceed the permissible values specified in the descriptions of the above services (**Allegro DPD Courier Poland; Allegro DPD Pickup Poland**)
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- Parcels packed in black film or other black packaging
- Parcels that do not have a compact shape of a block, cube or polygonal tube or envelope

Goods excluded from transport are listed in the Partner Terms & Condition: <https://www.dpd.com/sk/sk/vop/>

d. The Fees for Services and Additional Services will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.



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## SECTION 15. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.CZ)

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### 3. Allegro - Delivery Service — International shipments — fees for Services and Additional Services performed by Packeta Poland sp. z o.o. (in Czechia as Zásilkovna)

a. The Delivery Service referred to in Appendix No. 16 to the Terms & Conditions, performed by Packeta Poland sp. z o.o. (in Czechia as Zásilkovna), which provides Services that include the following delivery options:

- **Allegro Dispatch from Poland to Czechia — Packeta Pick-up Point**
- **Allegro Dispatch from Poland to Czechia — Pick-up Point Packeta payment on delivery**
- **Allegro Dispatch from Poland to Czechia — Packeta Parcel Lockers**
- **Allegro Dispatch from Poland to Czechia — Packeta Parcel Lockers payment on delivery**
- **Allegro Dispatch from Slovakia to Czechia — Packeta Pick-up Point**
- **Allegro Dispatch from Slovakia to Czechia — Packeta Pick-up Point payment on delivery**
- **Allegro Dispatch from Slovakia to Czechia — Packeta Parcel Lockers**
- **Allegro Dispatch from Slovakia to Czechia — Packeta Parcel Lockers payment on delivery**

b. Fees for Sellers for the Services performed on the basis of the Delivery Service and the Services provided as part of Allegro Smart! Service are as follows:

(...)

Name of service	Service code
<b>Allegro Dispatch from Slovakia to Czechia — Packeta Pick-up Point</b>	PACKETA_PUDO_SK_CZ
<b>Order value in the range</b>	<b>Gross fee — Allegro Smart!</b>

CZK 200–298.99 gross	CZK 8.79 — for each parcel
CZK 299–398.99 gross	CZK 11.59 — for each parcel
CZK 399–498.99 gross	CZK 15.99 — for each parcel
CZK 499–698.99 gross	CZK 22.09 — for each parcel
CZK 699–998.99 gross	CZK 36.99 — for the first parcel, CZK 22.09 for each additional parcel
999 CZK gross or more	CZK 47.99 — for the first parcel, CZK 22.09 for each additional parcel
<b>Order value in the range</b>	<b>Gross fee under the Delivery Service</b>
Regardless of the order value	CZK 59.00

<b>Name of service</b>	<b>Service code</b>
<b>Allegro Dispatch from Slovakia to Czechia — Packeta Parcel Lockers</b>	PACKETA_PUDO_SK_CZ
<b>Order value in the range</b>	<b>Gross fee — Allegro Smart!</b>
CZK 200–298.99 gross	CZK 8.79 — for each parcel
CZK 299–398.99 gross	CZK 11.59 — for each parcel
CZK 399–498.99 gross	CZK 15.99 — for each parcel
CZK 499–698.99 gross	CZK 22.09 — for each parcel

CZK 699–998.99 gross	CZK 36.99 — for the first parcel, CZK 22.09 for each additional parcel
999 CZK gross or more	CZK 47.99 — for the first parcel, CZK 22.09 for each additional parcel
<b>Order value in the range</b>	<b>Gross fee under the Delivery Service</b>
Regardless of the order value	CZK 59.00

Parcels handled as part of the international service Allegro Dispatch from Poland to Czechia – Packeta Pick-up Point and Allegro Dispatch from Poland to Czechia – Packeta Parcel Lockers [Allegro Dispatch from Slovakia to Czechia — Packeta Pick-up Point and Allegro Dispatch from Slovakia to Czechia — Packeta Parcel Lockers](#) should have the following standard parameters:

- a standard parcel is a rectangular one with no oversized elements;
- maximum weight of a single parcel: ~~40 kg~~ 15 kg
- longest side: 120 cm (maximum height)
- maximum dimensions: sum of three sides less than or equal to 150 cm (e.g., 60 x 40 x 50 cm)

Parcels that do not meet the standard dimensions referred to above, sent by the Seller, will be subject to additional fees resulting from fees for Additional Services and will be returned to the sender in accordance with the price list contained in sub-paragraph (b).

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## 10. Allegro — Delivery Services — International delivery — fees for Services and Additional Services, as provided by Direct Parcel Distribution SK s.r.o.

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, Direct Parcel Distribution SK s.r.o., which implements the Services in the following delivery options:

- **Allegro DPD Courier Czechia**
- **Allegro DPD Courier Czechia payment on delivery**
- **Allegro DPD Pickup Czechia**

- Allegro DPD Parcel Lockers Czechia

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Name of service	Service code
<b>Allegro DPD Courier Czechia</b> up to 31.5 kg	DPD_COURIER_SK_CZ
<b>Order value in the range</b>	<b>Gross fee — Allegro SMART!</b>
CZK 200–298.99 gross	CZK 19.29 — for each parcel
CZK 299–398.99 gross	CZK 19.29 — for each parcel
CZK 399–498.99 gross	CZK 19.29 — for each parcel
CZK 499–698.99 gross	CZK 28.09 — for each parcel
CZK 699–998.99 gross	CZK 47.99 — for the first parcel, CZK 28.09 for each additional parcel
999 CZK gross or more	CZK 63.49 — for the first parcel, CZK 28.09 for each additional parcel
<b>Order value in the range</b>	<b>Gross fee under the Delivery Service</b>
	CZK 99



Name of service	Service code
<b>Allegro DPD Pickup Czechia up to 20 kg</b>	DPD_OOH_SK_CZ
<b>Order value in the range</b>	<b>Gross fee — Allegro SMART!</b>
CZK 200–298.99 gross	CZK 8.79 — for each parcel
CZK 299–398.99 gross	CZK 11.59 — for each parcel
CZK 399–498.99 gross	CZK 15.99 — for each parcel
CZK 499–698.99 gross	CZK 22.09 — for each parcel
CZK 699–998.99 gross	CZK 36.99 — for the first parcel, CZK 22.09 for each additional parcel
999 CZK gross or more	CZK 47.99 — for the first parcel, CZK 22.09 for each additional parcel
<b>Order value in the range</b>	<b>Gross fee under the Delivery Service</b>
Regardless of the order value	CZK 59

Name of service	Service code
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<b>Allegro DPD Parcel Lockers Czechia up to 20 kg</b>	DPD_OOH_SK_CZ
<b>Order value in the range</b>	<b>Gross fee — Allegro SMART!</b>
CZK 200–298.99 gross	CZK 8.79 — for each parcel
CZK 299–398.99 gross	CZK 11.59 — for each parcel
CZK 399–498.99 gross	CZK 15.99 — for each parcel
CZK 499–698.99 gross	CZK 22.09 — for each parcel
CZK 699–998.99 gross	CZK 36.99 — for the first parcel, CZK 22.09 for each additional parcel
999 CZK gross or more	CZK 47.99 — for the first parcel, CZK 22.09 for each additional parcel
<b>Order value in the range</b>	<b>Gross fee under the Delivery Service</b>
Regardless of the order value	CZK 59

Parcels handled as part of the **Allegro DPD Courier Czechia** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5kg
- longest side: 175 cm (maximum height)



- maximum dimensions (2 x width + 2 x length + height) <= 300 cm

Parcels handled as part of the **Allegro DPD Pickup Czechia** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg
- longest side: 100 cm (maximum height)
- maximum dimensions (2 x width + 2 x length + height) <= 250 cm

Parcels handled as part of the **Allegro DPD Parcel Lockers Czechia** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg
- Maximum dimensions — 67 x 56 x 41 [cm]

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services.

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Additional service	Code	Gross fee
Payment on delivery up to CZK 50.000	DPD_N3_COD	CZK 39
Non-standard parcel fee	DPD_N3_OVERSIZE	CZK 149

Non-standard parcels — parcels with at least one of the following parameters:

- Parcels exceeding the maximum weight indicated for individual services (**Allegro DPD Courier Czechia; Allegro DPD Pickup Czechia; Allegro DPD Parcel Lockers Czechia**)



- Parcels whose dimensions exceed the permissible values specified in the descriptions of the above services (**Allegro DPD Courier Poland; Allegro DPD Pickup Poland; Allegro DPD Parcel Lockers Czechia**)
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- Parcels packed in black film or other black packaging
- Parcels that do not have a compact shape of a block, cube or polygonal tube or envelope

Goods excluded from transport are listed in the Partner Regulations: <https://www.dpd.com/sk/sk/vop/>

d. The Fees for Services and Additional Services will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

(...)

## SECTION 17. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.HU)

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### **3. Allegro - Delivery Services — International shipments — fees for Services and Additional Services, as provided by Packeta Poland Spółka z ograniczoną odpowiedzialnością.**

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, Packeta Poland sp. z o.o., which implements the Services in the following delivery options:

- **Allegro Dispatch from Poland to Hungary — Packeta Pick-up Point**
- **Allegro Dispatch from Poland to Hungary — Packeta Pick-up Point payment on delivery**
- **Allegro Dispatch from Poland to Hungary — Packeta Parcel Lockers**
- **Allegro Dispatch from Poland to Hungary — Packeta Parcel Lockers payment on delivery**
- **Allegro Dispatch from Czechia to Hungary — Zásilkovna Pick-up Point**
- **Allegro Dispatch from Czechia to Hungary — Zásilkovna Pick-up Point payment on delivery**
- **Allegro Dispatch from Czechia to Hungary — Zásilkovna Parcel Lockers**
- **Allegro Dispatch from Czechia to Hungary — Zásilkovna Parcel Lockers payment on delivery**

- [Allegro Dispatch from Slovakia to Hungary — Packeta Pick-up Point](#)
- [Allegro Dispatch from Slovakia to Hungary — Packeta Pick-up Point payment on delivery](#)
- [Allegro Dispatch from Slovakia to Hungary — Packeta Parcel Lockers](#)
- [Allegro Dispatch from Slovakia to Hungary — Packeta Parcel Lockers payment on delivery](#)

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service name	Service code
<b>Allegro Dispatch from Poland to Hungary — Packeta Pick-up Point</b>	PACKETA_P1_PUNKTY_HU
<b>Order value in the range</b>	<b>Gross fee — Allegro Smart!</b>
HUF 3,500–4,499 gross	HUF 150 — for each parcel
HUF 4,500–5,499 gross	HUF 190 — for each parcel
HUF 5,500–7,499 gross	HUF 260 — for each parcel
HUF 7,500–10,999 gross	HUF 360 — for each parcel
HUF 11,000–17,999 gross	HUF 600 — for the first parcel, HUF 360 for each additional parcel
from HUF 18,000 gross	HUF 780 — for the first parcel, HUF 360 for each additional parcel
<b>Order value in the range</b>	<del>Gross fee — the Delivery Service</del> <b>Gross fee under the Delivery Service</b>
Regardless of the order value	HUF 690 — for each parcel

Service name	Service code
<b>Allegro Dispatch from Poland to Hungary — Packeta Parcel Lockers</b>	PACKETA_P1_PUNKTY_HU
<b>Order value in the range</b>	<b>Gross fee — Allegro Smart!</b>
HUF 3,500–4,499 gross	HUF 150 — for each parcel
HUF 4,500–5,499 gross	HUF 190 — for each parcel
HUF 5,500–7,499 gross	HUF 260 — for each parcel
HUF 7,500–10,999 gross	HUF 360 — for each parcel
HUF 11,000–17,999 gross	HUF 600 — for the first parcel, HUF 360 for each additional parcel
from HUF 18,000 gross	HUF 780 — for the first parcel, HUF 360 for each additional parcel
<b>Order value in the range</b>	<b>Gross fee — the Delivery Service</b> <del>Gross fee under the Delivery Service</del>
Regardless of the order value	HUF 690 — for each parcel

Service name	Service code
<b>Allegro Dispatch from Czechia to Hungary — Zásilkovna Pick-up Point</b>	PACKETA_PUDO_CZ_HU
<b>Order value in the range</b>	<b>Gross fee — Allegro Smart!</b>

HUF 3,500–4,499 gross	HUF 150 — for each parcel
HUF 4,500–5,499 gross	HUF 190 — for each parcel
HUF 5,500–7,499 gross	HUF 260 — for each parcel
HUF 7,500–10,999 gross	HUF 360 — for each parcel
HUF 11,000–17,999 gross	HUF 600 — for the first parcel, HUF 360 for each additional parcel
from HUF 18,000 gross	HUF 780 — for the first parcel, HUF 360 for each additional parcel
<b>Order value in the range</b>	<b>Gross fee — the Delivery Service</b> <b>Gross fee under the Delivery Service</b>
Regardless of the order value	HUF 690 — for each parcel

<b>Service name</b>	<b>Service code</b>
<b>Allegro Dispatch from Czechia to Hungary — Zásilkovna Parcel Lockers</b>	PACKETA_PUDO_CZ_HU
<b>Order value in the range</b>	<b>Gross fee — Allegro Smart!</b>
HUF 3,500–4,499 gross	HUF 150 — for each parcel
HUF 4,500–5,499 gross	HUF 190 — for each parcel
HUF 5,500–7,499 gross	HUF 260 — for each parcel

HUF 7,500–10,999 gross	HUF 360 — for each parcel
HUF 11,000–17,999 gross	HUF 600 — for the first parcel, HUF 360 for each additional parcel
from HUF 18,000 gross	HUF 780 — for the first parcel, HUF 360 for each additional parcel
<b>Order value in the range</b>	<b>Gross fee — the Delivery Service</b> <b>Gross fee under the Delivery Service</b>
Regardless of the order value	HUF 690 — for each parcel

Service name	Service code
<b>Allegro Dispatch from Slovakia to Hungary — Packeta Pick-up Point</b>	PACKETA_PUDO_SK_HU
<b>Order value in the range</b>	<b>Gross fee — Allegro Smart!</b>
HUF 3,500–4,499 gross	HUF 150 — for each parcel
HUF 4,500–5,499 gross	HUF 190 — for each parcel
HUF 5,500–7,499 gross	HUF 260 — for each parcel
HUF 7,500–10,999 gross	HUF 360 — for each parcel
HUF 11,000–17,999 gross	HUF 600 — for the first parcel, HUF 360 for each additional parcel
HUF 18,000 gross or more	HUF 780 — for the first parcel, HUF 360 for each additional parcel



<b>Order value in the range</b>	<b>Gross fee under the Delivery Service</b>
Regardless of the order value	HUF 690

<b>Service name</b>	<b>Service code</b>
<b>Allegro Dispatch from Slovakia to Hungary — Packeta Parcel Lockers</b>	PACKETA_PUDO_SK_HU
<b>Order value in the range</b>	<b>Gross fee — Allegro Smart!</b>
HUF 3,500–4,499 gross	HUF 150 — for each parcel
HUF 4,500–5,499 gross	HUF 190 — for each parcel
HUF 5,500–7,499 gross	HUF 260 — for each parcel
HUF 7,500–10,999 gross	HUF 360 — for each parcel
HUF 11,000–17,999 gross	HUF 600 — for the first parcel, HUF 360 for each additional parcel
HUF 18,000 gross or more	HUF 780 — for the first parcel, HUF 360 for each additional parcel
<b>Order value in the range</b>	<b>Gross fee under the Delivery Service</b>
Regardless of the order value	HUF 690

(...)

## 7. Allegro — Delivery Services — International delivery — fees for Services and Additional Services, as provided by Direct Parcel Distribution SK s.r.o.



a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, Direct Parcel Distribution SK s.r.o., which implements the Services in the following delivery options:

- **Allegro DPD Courier Hungary**
- **Allegro DPD Courier Hungary payment on delivery**
- **Allegro DPD Pickup Hungary**
- **Allegro DPD Parcel Lockers Hungary**

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service name	Service code
<b>Allegro DPD Courier Hungary up to 31.5 kg</b>	DPD_COURIER_SK_HU
<b>Order value in the range</b>	<b>Gross fee — Allegro Smart!</b>
HUF 3,500–4,499 gross	HUF 320 — for each parcel
HUF 4,500–5,499 gross	HUF 320 — for each parcel
HUF 5,500–7,499 gross	HUF 320 — for each parcel
HUF 7,500–10,999 gross	HUF 460 — for each parcel
HUF 11,000–17,999 gross	HUF 780 — for the first parcel, HUF 460 for each additional parcel
HUF 18,000 gross or more	HUF 1040 — for the first parcel, HUF 460 for each additional parcel
<b>Order value in the range</b>	<b>Gross fee under the Delivery Service</b>
Regardless of the order value	1390 HUF

Service name	Service code
<b>Allegro DPD Pickup Hungary up to 20 kg</b>	DPD_PUDO_SK_HU

Order value in the range	Gross fee — Allegro Smart!
HUF 3,500–4,499 gross	HUF 150 — for each parcel
HUF 4,500–5,499 gross	HUF 190 — for each parcel
HUF 5,500–7,499 gross	HUF 260 — for each parcel
HUF 7,500–10,999 gross	HUF 360 — for each parcel
HUF 11,000–17,999 gross	HUF 600 — for the first parcel, HUF 360 for each additional parcel
HUF 18,000 gross or more	HUF 780 — for the first parcel, HUF 360 for each additional parcel
Order value in the range	Gross fee under the Delivery Service
Regardless of the order value	HUF 690

Service name	Service code
Allegro DPD Parcel Lockers Hungary up to 20 kg	DPD_PUDO_SK_HU
Order value in the range	Gross fee — Allegro Smart!
HUF 3,500–4,499 gross	HUF 150 — for each parcel
HUF 4,500–5,499 gross	HUF 190 — for each parcel
HUF 5,500–7,499 gross	HUF 260 — for each parcel
HUF 7,500–10,999 gross	HUF 360 — for each parcel
HUF 11,000–17,999 gross	HUF 600 — for the first parcel, HUF 360 for each additional parcel
HUF 18,000 gross or more	HUF 780 — for the first parcel, HUF 360 for each additional parcel
Order value in the range	Gross fee under the Delivery Service
Regardless of the order value	690 HUF

Parcels handled as part of the **Allegro DPD Courier Hungary** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5kg
- longest side: 175 cm (maximum height)
- maximum dimensions (2 x width + 2 x length + height) <= 300 cm

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services.

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Additional Service	CODE	Gross fee
Non-standard parcel fee	DPD_N3_OVERSIZE	HUF 1999
Payment on delivery (maximum payment on delivery amount: HUF 300,000)	DPD_N4_COD_COURIER	HUF 490

Non-standard parcels — parcels with at least one of the following parameters:

For **Allegro DPD Courier Hungary**:

- parcels exceeding 31.5 kg
- parcels with the longest side exceeding 175 cm or the summed dimensions (2 x width + 2 x height + length) exceeds 300 cm
- parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- parcels packed in black film or other black packaging
- parcels that do not have a compact shape of a block, cube or polygonal tube or envelope.

For **Allegro DPD Pickup Hungary**:

- parcels longer than 100 cm; or



- parcels with summed dimensions (2x width + 2x length + 2x height) exceeding 250 cm; or
- parcels heavier than 20 kg (actual weight)
- parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- parcels packed in black film or other black packaging
- parcels that do not have a compact shape of a block, cube or polygonal tube or envelope.

For **Allegro DPD Parcel Lockers Hungary:**

- parcels exceeding 67 x 56 x 41 [cm]
- parcels heavier than 20 kg (actual weight)
- parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- parcels packed in black film or other black packaging
- parcels that do not have a compact shape of a block, cube or polygonal tube or envelope.

Goods excluded from transport are listed in the Partner Regulations: <https://www.dpd.com/sk/sk/vop/>

d. The Fees for Services and Additional Services will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

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## Appendix No. 7A

### Appendix No. 7A. Terms & Conditions of PayU Service

Does not apply to Business Accounts based in the EEA and registered from 19 November 2024.

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## Appendix No. 7B

### Appendix No. 7B. Terms & Conditions of the Przelewy24 Service

Does not apply to Business Accounts based in the EEA and registered from 19 November 2024.

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## Appendix No. 16

### Appendix No. 16 General Terms & Conditions of Delivery Service

#### Section 1. Definitions (Allegro.pl)

(...)

2. Capitalized terms used herein, whether in plural or singular, shall have the following meaning:

(...)

**Carrier** — a third party providing to the Company, Seller or to the Buyer any Delivery Services in particular, the services of picking up, moving, sorting, or delivering any Parcel between the Seller or the Buyer and the Recipient, including providing of Services or Additional Services or Returns Services.

Carriers providing Services and Additional Services are:

(...)

h) Direct Parcel Distribution SK s.r.o. with its registered office at the following address: Pri Letisku 5, 82104 Bratislava; ICO: 35834498, the party providing Services in the delivery options: Allegro DPD Courier Poland; Allegro DPD Courier Poland payment on delivery; Allegro DPD Pickup Poland

(...)

**Service Provider's Terms and Conditions** — valid documents governing the terms and conditions on which the Service Provider provides the Services, i.e.

(...)

General terms of service of Direct Parcel Distribution SK s.r.o.: <https://www.dpd.com/sk/sk/vop/>

(...)

#### Section 2. Terms and Conditions of Delivery Service (Allegro.pl)

7. The Seller may use the Services provided by the Carrier, Direct Parcel Distribution CZ s.r.o., only if they use the Delivery Service with the SwA Functionality.

8. The Seller may use the Services provided by the Carrier, Direct Parcel Distribution SK s.r.o., only if they use the Delivery Service with the SwA Functionality.



~~8.~~ **9.** The use by the Seller of the Services provided using the following delivery methods: Allegro Pocztex courier cash on delivery, Allegro Pocztex pick-up point cash on delivery, shall not be possible for the Delivery Service provided using the 'SwA' Functionality.

~~9.~~ **10.** The Services, Returns Services and Additional Services are provided pursuant to the agreement between the Company and a given Carrier, where under the Company — depending on the type of Parcel — is the consignor (the sender) within the meaning of the Postal Law or the principal within the meaning of Article 734 of the Civil Code (Journal of Laws of 2019, item 1145, as amended), once the Carrier has received a confirmation from the Company that a given Service is provided as part of the Delivery Service, in keeping with the provisions of the General Terms & Conditions, Allegro Terms & Conditions, and the Carrier's Terms & Conditions.

~~10.~~ **11.** The Services provided as part of the delivery options: Allegro UPS Courier service Cash on Delivery and Allegro DPD Courier Service Cash on Delivery and Allegro DPD Pickup Payment on Delivery, shall be provided in accordance with, inter alia, the Terms & Conditions and the Carrier's Terms and Conditions, taking into account the characteristics and agreed scope of those Services and delivery options, which means that the use of the Services provided using these delivery options may be limited, inter alia, to the options of collecting funds from the Recipient selected by the Carrier or made available by the Carrier.

~~11.~~ **12.** Parcels shall be picked up, moved, sorted, and delivered in accordance with the General Terms & Conditions, on terms and conditions set out in the Carrier's Terms & Conditions or in agreements concluded directly between the Carrier and the Seller.

~~12.~~ **13.** Collections of funds from Recipients for the Services provided as part of the delivery options: Allegro UPS Courier service Cash on Delivery and Allegro DPD Courier Service Cash on Delivery and Allegro DPD Pickup Payment on Delivery, Allegro DHL Courier Cash on Delivery, Allegro DPD Courier Poland Payment on Delivery shall be made by the Carrier providing a particular Service and shall be made as per the Carrier's Terms and Conditions.

~~13.~~ **14.** Transfers of an amount equal to the funds collected from the Recipient:

a. for the Services provided based on the Delivery Service without the use of the 'SwA' Functionality as part of the delivery options: Allegro DPD Courier Cash on Delivery, Allegro Pocztex courier cash on delivery, Allegro Pocztex pick-up point cash on delivery shall be made by the Carrier to the Seller's bank account indicated by the Seller to the Carrier and shall be made in accordance with the Carrier's Terms & Conditions;

b. for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options: Allegro UPS Courier Cash on Delivery and Allegro DPD Courier Cash on Delivery and Allegro DPD Pickup Payment on Delivery, Allegro DHL Courier Cash on Delivery shall be made by the Company via Allegro Finance as the payment operator, to payment account accessible to the Seller and indicated by the Seller on the Account, within 2 business days from the delivery of the Parcel, and shall be made in accordance with the Carrier's Terms & Conditions;



c. for the Services provided based on the Delivery Service with the SwA Functionality in the delivery options: Allegro DPD Courier Poland payment on delivery is made by the Company through the payment operator, which is PayU, to the settlement tool operated by PayU for the Seller on the terms set out in Appendix No. 7A, within 2 business days from the delivery of the Parcel, and it is made in accordance with the Carrier's Terms & Conditions.

~~14.~~ 15. Transfers of funds collected from the Recipient for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options: Allegro UPS Courier Cash on Delivery, Allegro DPD Courier Cash on Delivery, Allegro DHL Courier Cash on Delivery and Allegro DPD Pickup Point Cash on Delivery, Allegro DPD Courier Poland Payment on Delivery shall be made exclusively in the Polish currency, to the settlement tool maintained by Allegro Finance sp. z o.o.

~~14a.~~ 15a. If, as part of a single Parcel, the Seller sends several boxes/letters with separate labels on each of them, but all such boxes/letters are related to each other in such a way that their contents together constitute the Goods covered by one Transaction, transfers of funds collected from the Recipient for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options: Allegro UPS Courier Cash on Delivery, Allegro DPD Courier Cash on Delivery, Allegro DPD Pickup Point Cash on Delivery and Allegro DHL Courier Cash on Delivery, shall be made after all boxes/letters forming the Parcel under a particular Transaction have been delivered.

~~15.~~ 16. The Company is not a carrier within the meaning of the Transport Law (Journal of Laws of 2020, item 8, as amended) and the Civil Code Act (Journal of Laws of 2019, item 1145, as amended).

~~16.~~ 17. Where the use of the Delivery Service proves impossible or difficult for reasons on the part of the Company or of the Carrier, the Seller or the Buyer using the Returns Service shall receive a notice from the Company on the refund of the fees incurred, as referred to in Appendix No. 4 to Allegro Terms & Conditions.

(...)

## Section 1. Definitions (Allegro.cz)

(...)

2. Capitalized terms used herein, whether in plural or singular, shall have the following meaning:

(...)

**Carrier** — a third party providing to the Company or to the Seller any services, in particular, the services of picking up, moving, sorting, or delivering any Parcel between the Seller and the Recipient, including providing of Services or Additional Services.

Carriers are:

(...)





g) Direct Parcel Distribution SK s.r.o., with registered office at the following address: Pri letisku 19020/5, 82104 Bratislava ID No. 35834498, VAT Number: SK2021648739; the party providing Services in the delivery options: Allegro DPD Courier Czechia; Allegro DPD Courier Czechia payment on delivery; Allegro DPD Pickup Czechia, Allegro DPD Parcel Lockers Czechia

g) h) the entities whose services the Seller uses under agreements concluded directly between the Carrier and the Seller;

(...)

**Carrier's Terms & Conditions** — valid documents governing the terms and conditions on which the Carrier provides the Services, i.e.

(...)

General terms of service of Direct Parcel Distribution SK s.r.o.: <https://www.dpd.com/sk/sk/vop/>

(...)

**Service** — a service provided by the Carrier for the benefit of the User, consisting of the movement, transport or organization of transport of the Goods between the Seller and the Recipient, under the General Terms & Conditions, the Carrier's Terms & Conditions, and generally applicable regulations. The Services are presented by the Company on the Platform under the following names: Allegro DPD Courier Czechia; Allegro DPD Courier Czechia payment on delivery; Allegro DPD Pickup Czechia; Allegro DPD Parcel Lockers Czechia, Allegro DHL Courier Czechia; Allegro DHL Courier Czechia payment on delivery; Allegro Dispatch from Poland to Czechia — Packeta Pick-up point; Allegro Dispatch from Poland to Czechia — Packeta Parcel Lockers; Allegro Dispatch from Poland to Czechia — Packeta Pick-up point payment on delivery; Allegro Dispatch from Poland to Czechia — Packeta Parcel Lockers payment on delivery; Allegro Zásilkovna Parcel Lockers; Allegro Pick-up at Zásilkovna Pick-up Point; Allegro One Courier; Allegro One Pick-up at Pick-up Point; Allegro One Parcel Lockers; Allegro Zásilkovna Parcel Lockers payment on delivery; Allegro Pick-up at Zásilkovna Pick-up Point payment on delivery; Allegro One Courier payment on delivery; Allegro One Pick-up at Pick-up Point payment on delivery; Allegro One Parcel Lockers payment on delivery; Allegro DPD Courier; Allegro DPD Courier payment on delivery; Allegro DPD Pickup Payment on Delivery; Allegro DPD Parcel Lockers; Allegro DPD Parcel Lockers Payment on Delivery; PPL ParcelShop (return at Point), [Allegro dispatch from Slovakia to Czechia — Packeta Pick-up Point](#), [Allegro Dispatch from Slovakia to Czechia — Packeta Pick-up Point payment on delivery](#), [Allegro Dispatch from Slovakia to Czechia — Packeta Parcel Lockers](#), [Allegro Dispatch from Slovakia to Czechia — Packeta Parcel Lockers payment on delivery](#);-

(...)

## Section 2. Terms and Conditions of Delivery Service (Allegro.cz)

(...)



5. The Services provided as part of the delivery options: Allegro DPD Courier Czechia payment on delivery; Allegro DHL Courier Czechia payment on delivery; Allegro DPD Courier payment on delivery; Allegro Dispatch from Poland to Czechia - Packeta Pick-up Point payment on delivery; Allegro Dispatch from Poland to Czechia - Packeta Parcel Lockers payment on delivery; Allegro One Courier payment on delivery; Allegro One Pick-up at Pick-up Point payment on delivery; Allegro One Parcel Lockers payment on delivery; Allegro Pick-up at Zásilkovna Pick-up Point payment on delivery; Allegro Zásilkovna Parcel Lockers payment on delivery, Allegro DPD Pickup Payment on Delivery; Allegro DPD Parcel Lockers Payment on Delivery, [Allegro Dispatch from Slovakia to Czechia — Packeta Pick-up Point payment on delivery](#), [Allegro Dispatch from Slovakia to Czechia — Packeta Parcel Lockers payment on delivery](#) shall be provided in accordance with, inter alia, the General Terms & Conditions and the Carrier's Terms and Conditions, taking into account the characteristics and agreed scope of those Services and delivery options, which means that the use of the Services provided using these delivery options may be limited, inter alia, to the options of collecting funds from the Recipient selected by the Carrier or made available by the Carrier.

(...)

8. Transfers of an amount equal to the funds collected from the Recipient:

a. for the Services provided based on the Delivery Service as part of the delivery options: Allegro DPD Courier Czechia payment on delivery; Allegro Dispatch from Poland to Czechia — Packeta Pick-up Point payment on delivery; Allegro Dispatch from Poland to Czechia — Packeta Parcel Lockers payment on delivery; Allegro One Courier payment on delivery; Allegro One Pick-up at Pick-up Point payment on delivery; Allegro One Parcel Lockers payment on delivery; Allegro Pick-up at Zásilkovna Pick-up Point payment on delivery; Allegro Zásilkovna Parcel Lockers payment on delivery, Allegro Courier DPD, Allegro Courier DPD Payment on Delivery, Allegro DPD Pickup Payment on Delivery; Allegro DPD Parcel Lockers Payment on Delivery, [Allegro Dispatch from Slovakia to Czechia — Packeta Pick-up Point payment on delivery](#), [Allegro Dispatch from Slovakia to Czechia — Packeta Parcel Lockers payment on delivery](#), are made by the Company within two working from receiving the parcel delivery status from the Carrier via the payment operator (PayU), to the Seller's settlement tool maintained by PayU in accordance with the rules set out in Appendix 7A. The maximum payment on delivery amount shall be, as appropriate: PUDO/APM — CZK 20,000.00, courier delivery to the address — CZK 50,000.00.

(...)

## Section 1. Definitions (Allegro.hu)

(...)

2. Capitalized terms used herein, whether in plural or singular, shall have the following meaning:

(...)

**Carrier** — a third party providing to the Company or to the Seller any services, in particular, the services of picking up, moving, sorting, or delivering any Parcel between the Seller and the Recipient, including providing of Services or Additional Services.



Carriers of Services and Additional Services are:

(...)

b) **PACKETA POLAND SPÓŁKA Z OGRANICZONĄ ODPOWIEDZIALNOŚCIĄ** with its registered office in Warsaw, address: ul. Postępu 14, 02-676 Warsaw, entered in the Register of Entrepreneurs of the National Court Register kept by the District Court for the capital city of Warsaw in Warsaw — 13th Commercial Division of the National Court Register, under the KRS number 0000575023, NIP (Tax Identification Number): 8831858623, REGON (National Business Registry Number): 36249788500000, share capital: PLN 15,000.00; the party providing Services in the following delivery options: Allegro Dispatch from Poland to Hungary — Packeta Pick-up Point, Allegro Dispatch from Poland to Hungary — Packeta Pick-up Point payment on delivery, Allegro Dispatch from Poland to Hungary — Packeta Parcel Lockers, Allegro Dispatch from Poland to Hungary — Packeta Parcel Lockers payment on delivery, Allegro Dispatch from Czechia to Hungary — Zásilkovna Pick-up Point, Allegro Dispatch from Czechia to Hungary — Zásilkovna Pick-up point payment on delivery, Allegro Dispatch from Czechia to Hungary — Zásilkovna Parcel Lockers, Allegro Dispatch from Czechia to Hungary — Zásilkovna Parcel Lockers payment on delivery, [Allegro Dispatch from Slovakia to Hungary — Packeta Pick-up Point](#), [Allegro Dispatch from Slovakia to Hungary — Packeta pick-up Point payment on delivery](#), [Allegro Dispatch from Slovakia to Hungary — Packeta Parcel Lockers](#), [Allegro Dispatch from Slovakia to Hungary — Packeta Parcel Lockers payment on delivery](#);

(...)

f) [Direct Parcel Distribution SK s.r.o.](#), with registered office at the following address: [Pri letisku 19020/5, 82104 Bratislava](#) ID No. [35834498](#), VAT Number: [SK2021648739](#); the party providing Services in the delivery options: [Allegro DPD Courier Hungary](#); [Allegro DPD Courier Hungary payment on delivery](#); [Allegro DPD Pickup Hungary](#), [Allegro DPD Parcel Lockers Hungary](#);

g) **Express one Hungary Kft**, with its registered office at the following address: [Soroksári út 44, 1095 Budapest, Hungary](#) register maintained by the Municipal Court in Budapest ID No: [01-09-329752](#), VAT Number: [26516574-2-43](#); the party providing Services under the following delivery options: [Allegro Express One Courier](#), [Allegro Express One Courier payment on delivery](#), [Allegro Express One Pickup](#), [Allegro Express One Pickup payment on delivery](#), [Allegro Express One Parcel Lockers](#), [Allegro Express One Parcel Lockers payment on delivery](#);

h) the entities whose services the Seller uses under agreements concluded directly between the Carrier and the Seller.

(...)

**Carrier's Terms & Conditions** — valid documents governing the terms and conditions on which the Carrier provides the Services, i.e.

(...)

[General terms of service of Direct Parcel Distribution SK s.r.o.:](https://www.dpd.com/sk/sk/vop/) <https://www.dpd.com/sk/sk/vop/>



(...)

**Service** — a service provided by the Carrier for the benefit of the User, consisting of the movement, transport or organization of transport of the Goods between the Seller and the Recipient, under the General Terms & Conditions, the Carrier's Terms & Conditions, and generally applicable regulations. The Services are presented by the Company on the Platform under the following names: Allegro DPD Courier Hungary ; Allegro DPD Courier Hungary payment on delivery; Allegro DHL Courier Hungary;; Allegro DPD Pickup Hungary; Allegro DPD Parcel Lockers Hungary; Allegro Dispatch from Poland to Hungary — Packeta Pick-up point; Allegro Dispatch from Poland to Hungary — Packeta Pick-up point payment on delivery; Allegro Dispatch from Poland to Hungary — Packeta Parcel Lockers; Allegro Dispatch from Poland to Hungary — Packeta Parcel Lockers payment on delivery; Allegro Dispatch from Czechia to Hungary — Zásilkovna Pick-up Point; Allegro Dispatch from Czechia to Hungary — Zásilkovna Pick-up Point payment on delivery; Allegro Dispatch from Czechia to Hungary — Zásilkovna Parcel Lockers; Allegro Dispatch from Czechia to Hungary — Zásilkovna Parcel Lockers payment on delivery; [Allegro Dispatch from Slovakia to Hungary — Packeta Pick-up Point](#), [Allegro Dispatch from Slovakia to Hungary — Packeta pick-up point payment on delivery](#), [Allegro Dispatch from Slovakia to Hungary — Packeta Parcel Lockers](#), [Allegro Dispatch from Slovakia to Hungary — Packeta Parcel Lockers payment on delivery](#), Allegro Courier UPS Hungary; Allegro Courier UPS Hungary payment on delivery; Allegro Courier Express One; Allegro Express One Courier payment on delivery; Allegro Express One Parcel Locker; Allegro Express One Parcel Locker payment on delivery; Allegro Express One Pick-up Point; Allegro Express One Pick-up Point payment on delivery.

(...)

## Section 2. Terms and Conditions of Delivery Service (Allegro.hu)

(...)

5. The Services provided as part of the delivery options;; Allegro DPD Courier Hungary payment on delivery; Allegro Dispatch from Poland to Hungary— Packeta Parcel Lockers payment on delivery; Allegro Dispatch from Poland to Hungary — Packeta Pick-up point payment on delivery; Allegro Dispatch from Czechia to Hungary — Zásilkovna Pick-Up Point payment on delivery; Allegro Dispatch from Czechia to Hungary — Zásilkovna Parcel Lockers payment on delivery, Allegro UPS Courier payment on delivery; Allegro Express One Courier payment on delivery; Allegro Express One Parcel Locker payment on delivery; Allegro Express One Pick-up Point payment on delivery; [Allegro Dispatch from Slovakia to Hungary — Packeta Pick-up Point payment on delivery](#), [Allegro Dispatch from Slovakia to Hungary — Packeta Parcel Lockers payment on delivery](#), shall be provided in accordance with, inter alia, the General Terms & Conditions and the Carrier's Terms and Conditions, taking into account the characteristics and agreed scope of those Services and delivery options, which means that the use of the Services provided using these delivery options may be limited, inter alia, to the options of collecting funds from the Recipient selected by the Carrier or made available by the Carrier. (...)

8. Transfers of an amount equal to the funds collected from the Recipient:



In the Services provided based on the Delivery Service with the SwA Functionality in the delivery options: Allegro DPD Courier Hungary payment on delivery, Allegro dispatch from Poland to Hungary - Packeta pick-up point payment on delivery, Allegro dispatch from Poland to Hungary - Packeta parcel lockers payment on delivery, Allegro dispatch from Czechia to Hungary - pick-up point payment on delivery, Allegro dispatch from Czechia to Hungary - Packeta parcel lockers payment on delivery, [Allegro Dispatch from Slovakia to Hungary - Packeta Pick-up Point payment on delivery](#), [Allegro Dispatch from Slovakia to Hungary - Packeta Parcel Lockers payment on delivery](#), Allegro UPS Courier Hungary payment on delivery, Allegro Express One courier payment on delivery, ~~Allegro Express One pick-up point~~, Allegro Express One pick-up point payment on delivery, Allegro Express One parcel locker payment on delivery, is made by the Company within 2 working days of receiving the delivery status of the Parcel from the Carrier via the payment operator, which is PayU, to the settlement tool maintained by PayU as described in Appendix No. 7A. The maximum payment on delivery value is, as appropriate: PUDO/APM — HUF 220,000, courier delivery to the address — HUF 300,000.

(...)

## Appendix No. 22A

### Appendix No. 22A. Allegro.cz

(...)

### Section 4. Business Allegro.cz

1. Selling on Business Allegro.cz is possible only for ~~Allegro.cz Users established in Czechia~~ and operating with a Business Account. Making a purchase on Business Allegro.cz is possible for all Users (including those who do not have an Account on Allegro), subject to paragraph 2 below.

2. The User can make a purchase on Business Allegro.cz:

a) Only after providing the necessary company details and confirming that the Transaction is for the purposes of their business activity, ~~and~~

~~b) If the indicated delivery address of the Goods purchased on Business Allegro.cz is located in the territory of Czechia.~~

3. On Business Allegro.cz, the Company may provide functionalities that are restricted to Users of Business Allegro.cz due to the fact that they use Allegro.cz in connection with their business activity, in particular, ~~the Seller can:~~



- a) The Seller can set the ~~Goods price~~ price of the Goods and indicate the appropriate VAT rate for the Goods in accordance with applicable laws;
  - b) The Seller can make the ~~Goods price~~ price of the Goods per unit conditional on the quantity purchased in a single Transaction by the Buyer;
  - c) The Seller can enter discounts expressed as a percentage, the amount of which is conditional on the total value of the Goods purchased by the Buyer.
  - d) The Seller can, through the provided functionalities, automatically display to the Buyer the net price of the Goods, i.e., the price exclusive of VAT, based on the price and VAT rate indicated by the Seller when determining the terms of the Offer, in line with Section 4(3)(a) of this Appendix. For the avoidance of doubt, it is noted that the Company does not verify the correctness of the VAT rate indicated by the Seller. The Seller is solely liable to the Buyer for any claims arising from the entering or application of an incorrect VAT rate.
  - e) By using publicly available registers, including but not limited to registers of EU VAT taxpayers, the Company may automatically present to the Seller data resulting from the above-mentioned registers, for example, the status of the Buyer's verification as an EU VAT taxpayer. The Company will not be liable for the consequences of irregularities in the operation of the aforementioned registers, in particular for technical errors or outdated data contained in the registers at the time of verification. The ultimate responsibility for verifying the data provided by the Company, including determining the tax status of the Buyer for the purposes of proper settlement of transactions, rests with the Seller.
- (...)