



Changes to the Allegro Terms & Conditions from October 1, 2025.

This document contains changes in the regulations concerning Allegro.pl, Allegro.cz, Allegro.sk and Allegro.hu. You want to know what we are going to change? For earlier versions of the Allegro Terms & Conditions and descriptions of changes made and planned, see [repository](#).

Allegro Terms & Conditions

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Section 3. Offers

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3.4.

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3. Both Offer Relevance and Product Relevance takes into account Seller information: such as mainly the number of recommend and do not recommend ratings; the rate of "recommended" ratings given by Buyers; ~~average rating of compliance with Goods description; average rating of the quality of customer service provided by the Buyer;~~ dispatching the order within the time declared in the Offer and timely completion of parcel tracking numbers; time of response to messages from other Users; sales quality rating visible in the "My Sales Quality" dashboard; the number of violations of Appendix No. 1 to the Terms & Conditions; the number of notices in connection with violations of paragraph 13.3 of the Terms & Conditions and paragraphs 1(4) and 1(7) of Appendix No. 2 to the Terms & Conditions.

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Section 8. Role of Allegro

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8.4.

If any User's actions violate the Terms & Conditions and applicable provisions of law, the Company may:

a. issue a notice to the User by email,

b. warn the User by email;

Issuing a notice and a warning to the User does not directly result in the suspension of the User's Account or in restricting access to particular services provided within Allegro, it is only to inform that in the event



of further violation of the provisions of the Terms & Conditions, the Company may suspend the Account or restrict the User's access to particular services provided within Allegro.

In case of repeated or material violations of the Terms & Conditions understood as

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9.

Decrease of the overall quality (in the "My Sales Quality" dashboard) to the "Requires improvement" or to the "Unacceptable" level,

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Section 10. Other obligations of Users

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10.3.

The number of Discussions ended as unresolved for the Seller [within the past 30 days as per the „My Sales Quality” dashboard](#), ~~who, in the last 60 days concluded more than 1000 agreements~~, should not exceed 0.2% of the number of all agreements concluded at that time, [provided that the number of unresolved Discussions exceeds 1](#). ~~If in the last 60 days, the Seller concluded less than 1000 agreements, the number of Discussions ended as unresolved in this period may not exceed two.~~

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10.6.

On Allegro, the Sellers have been given access to the "My Sales Quality" dashboard where based on the ratings indicated there, the Seller's quality is determined at one of the following levels:

~~a. Super+~~

[a. b. Super](#)

[b. c. Good](#)

[c. d. Neutral](#)

[d. e. Requires improvement](#)

~~f. Unacceptable~~

The data included in the "My Sales Quality" dashboard are calculated on a daily basis and they cover the previous 30 days. [The following measures are an exception: On-Time Dispatch and Fast Dispatch, the](#)



rules of which are specified at: <https://help.allegro.com/pl/sell/a/jak-przyznajemy-punkty-w-kazdej-z-miar-jakosci-sprzedazy-k1wmx7KYmlz>

The calculation may be delayed by no more than 3 days for technical reasons. If that is the case, the data from the last calculation, as available in the **"My Sales Quality"** ~~Quality of my sale~~ **dashboard** ~~tab~~, shall be treated as binding.

10.7.

The Seller shall maintain the quality of the sales at least at the general "Neutral" level. The quality level may affect the User's participation in the bonus programs and benefits available on Allegro (e.g. special conditions of participation in the Deal Zone). The detailed rules on how the quality described in the "My Sales Quality" dashboard affects the individual programs are provided in the programs' terms and conditions. Where the User's general quality (in the "My Sales Quality" dashboard) drops to the "Requires improvement" or ~~"Unacceptable"~~ level, the Company shall have the right to take the measures referred to in paragraph 8.4 of the Terms & Conditions.

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Appendix No. 4

Appendix No. 4 Fees and sales commissions

(...)

Allegro.pl

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SECTION 13. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.PL)

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14. Allegro — Delivery Service — DPD HU — fees for Services and Additional Services

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, DPD Hungary Kft., which implements the Services in the following delivery options:

- **Allegro DPD Courier Poland**
- **Allegro DPD Courier Poland payment on delivery**
- **Allegro DPD Pickup Poland**

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service name	Service code
Allegro DPD Courier Poland up to 31.5 kg	DPD_COURIER_HU_PL
Order value in the range	Gross fee — Allegro SMART!
PLN 30 - 44.99 gross	PLN 1.99 — for each parcel
PLN 45 - 64.99 gross	PLN 3.99 — for each parcel
PLN 65 - 99.99 gross	PLN 5.79 — for each parcel
PLN 100 - 149.99 gross	PLN 9.09 — for each parcel
from PLN 150 gross	PLN 11.49
Order value in the range	Gross fee — the Delivery Service
Regardless of the order value	PLN 14,99

Service name	Service code
Allegro DPD Pickup Poland up to 20 kg	DPD_POINT_HU_PL
Order value in the range	Gross fee — Allegro SMART!
PLN 30 - 44.99 gross	PLN 1.59 — for each parcel
PLN 45 - 64.99 gross	PLN 3.09 — for each parcel
PLN 65 - 99.99 gross	PLN 4.99 — for each parcel
PLN 100 - 149.99 gross	PLN 7.59 — for each parcel
from PLN 150 gross	PLN 9.99
Order value in the range	Gross fee — the Delivery Service
Regardless of the order value	PLN 11,99

The shipping fee is determined based on the actual weight or dimensional weight of the parcel. In each case, the higher value is taken into account.

Parcels handled as part of the **Allegro DPD Courier Poland** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5kg (actual or dimensional weight)
- longest side: 175 cm (maximum height)
- maximum dimensions (2 x width + 2 x height + length) <= 300 cm

Parcels handled as part of the **Allegro DPD Pickup Poland** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg (actual or dimensional weight)

- longest side: 100 cm (maximum height)
- maximum dimensions (2 x width + 2 x height + length) < = 250 cm

Detailed Terms of Service are available at <https://www.dpd.com/hu/en/hu-gtc/>.

c. Any Additional Services strictly related to the delivery of Goods in the **Allegro DPD Courier Poland Service** will be paid by the Seller, in accordance with the table below.

Additional service	Code	Gross fee (PLN)
Cash on delivery (maximum amount of PLN 15,000.00)	DPD_COURIER_COD	PLN 4.99
Return of undelivered parcel	DPD_UNDELIVERED_RETURN	PLN 14.99
Charge for a parcel exceeding the maximum dimensions or weight	DPD_NONSTANDARD_HANDLING	PLN 149
Fee for non-standard parcels requiring manual sorting	DPD_NONSTANDARD_HANDLING	PLN 19.99

Non-standard parcels — parcels with at least one of the following parameters:

- Parcels exceeding the maximum weight indicated for individual services (**Allegro DPD Courier Poland; Allegro DPD Pickup Poland**)
- Parcels whose dimensions exceed the permissible values specified in the descriptions of the above services (**Allegro DPD Courier Poland; Allegro DPD Pickup Poland**)
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- Parcels packed in black film or other black packaging
- Parcels that do not have a compact shape of a block, cube or polygonal tube or envelope
- Not packaged in accordance with the [DPD guidelines](#)
- With a cylindrical, round, oval shape (e.g., tubes, fabric rolls); or
- With irregular shapes, including parcels that are not packaged in a box/packaging with a regular shape; or

Packing instructions are available at: <https://www.dpd.com/hu/en/support/packaging/>

d. The Fees for Services and Additional Services will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro



Smart!, Allegro will refund the basic fee paid by the Buyer in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its appendixes. The refund will be granted in the form of a transaction rebate.

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Allegro.cz

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SECTION 14. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.CZ)

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11. Allegro — Delivery Service — DPD HU — fees for Services and Additional Services

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, DPD Hungary Kft., which implements the Services in the following delivery options:

- **Allegro DPD Courier Czechia**
- **Allegro DPD Courier Czechia payment on delivery**
- **Allegro DPD Pickup Czechia**
- **Allegro DPD Parcel Lockers Hungary**

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service name	Service code
Allegro DPD Courier Czechia up to 31.5 kg	DPD_COURIER_HU_CZ
Order value in the range	Gross fee — Allegro SMART!
CZK 179–268.99 gross	CZK 11.69 — for each parcel
CZK 269–378.99 gross	CZK 23.39 — for each parcel
CZK 379–588.99 gross	CZK 33.89 — for each parcel
CZK 589–878.99 gross	CZK 53.19 — for each parcel
from 879 CZK gross	CZK 67.29
Order value in the range	Gross fee — the Delivery Service
Regardless of the order value	CZK 99

Service name	Service code
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Allegro DPD Parcel Lockers Czechia up to 20 kg	DPD_POINT_HU_CZ
Order value in the range	Gross fee — Allegro SMART!
CZK 179–268.99 gross	CZK 9.39 — for each parcel
CZK 269–378.99 gross	CZK 18.09 — for each parcel
CZK 379–588.99 gross	CZK 29.19 — for each parcel
CZK 589–878.99 gross	CZK 44.49 — for each parcel
from 879 CZK gross	CZK 58.49
Order value in the range	Gross fee — the Delivery Service
Regardless of the order value	CZK 59

Service name	Service code
Allegro DPD Pickup Czechia up to 20 kg	DPD_POINT_HU_CZ
Order value in the range	Gross fee — Allegro SMART!
CZK 179–268.99 gross	CZK 9.39 — for each parcel
CZK 269–378.99 gross	CZK 18.09 — for each parcel
CZK 379–588.99 gross	CZK 29.19 — for each parcel
CZK 589–878.99 gross	CZK 44.49 — for each parcel
from 879 CZK gross	CZK 58.49
Order value in the range	Gross fee — the Delivery Service
Regardless of the order value	CZK 59

The shipping fee is determined based on the actual weight or dimensional weight of the parcel. In each case, the higher value is taken into account.

Parcels handled as part of the **Allegro DPD Courier Czechia** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5kg (actual or dimensional weight)
- longest side: 175 cm (maximum height)
- maximum dimensions (2 x width + 2 x height + length) <= 300 cm

Parcels handled as part of the **Allegro DPD Pickup Czechia** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg (actual or dimensional weight)
- longest side: 100 cm (maximum height)
- maximum dimensions (2 x width + 2 x height + length) <= 250 cm



Parcels handled as part of the **Allegro DPD Parcel Lockers Czechia** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg (actual or dimensional weight)
- maximum dimensions — 68 x 44 x 57 cm

Non-standard parcels — parcels with at least one of the following parameters:

- Parcels exceeding the maximum weight indicated for individual services (**Allegro DPD Courier Czechia; Allegro DPD Pickup Czechia; Allegro DPD Parcel Lockers Czechia**)
- Parcels whose dimensions exceed the permissible values specified in the descriptions of the above services (**Allegro DPD Courier Poland; Allegro DPD Pickup Poland**)
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- Parcels packed in black film or other black packaging
- Parcels that do not have a compact shape of a block, cube or polygonal tube or envelope
- Not packaged in accordance with the [DPD guidelines](#)
- With a cylindrical, round, oval shape (e.g., tubes, fabric rolls); or
- With irregular shapes, including parcels that are not packaged in a box/package with a regular shape;

Detailed Terms of Service are available at <https://www.dpd.com/hu/en/hu-gtc/>.

Packing instructions are available at: <https://www.dpd.com/hu/en/support/packaging/>

c. Any Additional Services strictly related to the delivery of Goods in the **Allegro DPD Courier Czechia Service** will be paid by the Seller, in accordance with the table below.

Additional service	Code	Gross fee (CZK)
Cash on delivery (maximum amount of CZK 50.000,00)	DPD_COURIER_COD	CZK 39
Return of undelivered parcel	DPD_UNDELIVERED_RETURN	CZK 99
Charge for a parcel exceeding the maximum dimensions or weight	DPD_NONSTANDARD_SIZE_WEIGHT	CZK 799
Fee for non-standard parcels requiring manual sorting	DPD_NONSTANDARD_HANDLING	CZK 99

d. The Fees for Services and Additional Services will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, Allegro will refund the basic fee paid by the Buyer in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its appendixes. The refund will be granted in the form of a transaction rebate.

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Allegro.sk

SECTION 15. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.SK)

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9. Allegro — Delivery Services — International delivery — Fees for Services and Additional Services

a. The Forwarding Service referred to in Appendix No. 16 to the Terms & Conditions provided by Allegro Sp. z o.o. in cooperation with carriers, covering the following delivery options:

- **Allegro International Courier Slovakia**
- **Allegro International Courier Slovakia — payment on delivery**
- **Allegro International Pick-Up Point Slovakia**
- **Allegro International Pick-Up Point Slovakia — payment on delivery**
- **Allegro International Parcel Lockers Slovakia**
- **Allegro International Parcel Lockers Slovakia — payment on delivery**

Sellers' fees for this Service are as follows:

Service name	Service code
Allegro International Courier Slovakia (max. 29 kg of actual weight, max. dimensions: 120 cm longest side, sum of 3 sides max. 220 cm)	AIC_COURIER_P1

Order value in the range	Gross fee — Allegro Smart!
EUR 6.90–10.39 gross	EUR 0.49 — for each parcel
EUR 10.40–14.99 gross	EUR 0.99 — for each parcel
EUR 15.00–22.99 gross	EUR 1.39 — for each parcel
EUR 23.00–34.49 gross	EUR 2.19 — for each parcel
from EUR 34.50 gross	EUR 2.69 — for the first parcel, EUR 2.19 for each additional parcel
Order value in the range	Gross fee — the Delivery Service
Regardless of the order value	EUR 3.49 — for each parcel

Service name	Service code
Allegro International Pick-Up Point Slovakia (longest side 80 cm, max. total circumference 200 cm, if sent by parcel machine, max. dimensions 64 x 38 x 41, max. weight 15 kg)	AIC_POINT_P2
Order value in the range	Gross fee — Allegro Smart!
EUR 6.90–10.39 gross	EUR 0.39 — for each parcel
EUR 10.40–14.99 gross	EUR 0.79 — for each parcel
EUR 15.00–22.99 gross	EUR 1.19 — for each parcel
EUR 23.00–34.49 gross	EUR 1.79 — for each parcel
from EUR 34.50 gross	EUR 2.39 — for the first parcel, EUR 1.79 for each additional parcel
Order value in the range	Gross fee — the Delivery Service
Regardless of the order value	EUR 2.39 — for each parcel

Service name	Service code
Allegro International Parcel Lockers Slovakia (max. dimensions 64 x 38 x 41, max. weight 15 kg)	AIC_BOX_P3
Order value in the range	Gross fee — Allegro Smart!
EUR 6.90–10.39 gross	EUR 0.39 — for each parcel
EUR 10.40–14.99 gross	EUR 0.79 — for each parcel
EUR 15.00–22.99 gross	EUR 1.19 — for each parcel
EUR 23.00–34.49 gross	EUR 1.79 — for each parcel
from EUR 34.50 gross	EUR 2.39 — for the first parcel, EUR 1.79 for each additional parcel
Order value in the range	Gross fee — the Delivery Service
Regardless of the order value	EUR 1.79 — for each parcel

b. Any Additional Services strictly related to the delivery of Goods in the Allegro International Slovakia Service will be paid by the Seller, in accordance with the table below.

Additional Service	CODE	Gross fee (EUR)
Additional Parcel Protection, up to EUR 1,000		included in the service price

Additional parcel protection over EUR 1,000 up to EUR 5,000	AIC_PROTECTION_N10	0,15%
POD — Allegro International Courier Slovakia	AIC_COD_N4	0.99
Verification of parcel weight and dimensions	AIC_VER_N4	3.49
Surcharge for Allegro International Courier Slovakia parcels with a weight of over 29 kg (actual weight) and dimensions exceeding 120 cm on the longest side, sum of 3 sides 220 cm	AIC_OVERSIZE_N5	4.99
Surcharge for Allegro International Pick-Up Point Slovakia parcels with a weight of over 15 kg (actual weight) and 80 cm longest side and Allegro International Parcel Lockers Slovakia parcels with a weight of over 15 kg (actual weight) and dimensions 64 x 38 x 41 cm	AIC_OVERSIZE_N5	4.99
Collection order (applies to ordering 5 or fewer parcels from one place on the same day) [1]	AIC_PICK_UP_N9	1.19

Parcels handled as part of **Allegro International Courier Slovakia, Allegro International Courier Slovakia payment on delivery, Allegro International Pick-up Point Slovakia, Allegro International Pick-up Point Slovakia payment on delivery, Allegro International Parcel Lockers Slovakia, Allegro International Parcel Lockers Slovakia payment on delivery** should meet the following standard parameters:

- a standard parcel is in the shape of a regular cuboid from which no oversized elements extend, packaged in accordance with the instructions
- the maximum weights and dimensions of parcels, depending on the dispatch option, should be as follows:

Allegro International Courier Slovakia

Dispatch via courier service:

- maximum weight — 29 kg
- longest side — 120 cm, total of 3 sides 220 cm

Dispatch via Parcel Locker:

- maximum weight — 15 kg
- maximum dimensions — 64 x 38 x 41 cm.

Allegro International Pick-Up Point Slovakia

Dispatch via courier service:

- maximum weight — 15 kg
- maximum dimensions — 80 cm, total circumference 200 cm

Dispatch via Parcel Locker:



- maximum weight — 15 kg
- maximum dimensions — 64 x 38 x 41 cm.

Allegro International Parcel Lockers Slovakia

Dispatch via courier service:

- maximum weight — 15 kg
- maximum dimensions — 64 x 38 x 41 cm

Parcels with dimensions or weight exceeding the above values may be returned to the sender.

c. The Fees for Services and Additional Services will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

d. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, Allegro will refund the basic fee paid by the Buyer in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its appendices. The refund will be granted in the form of a transaction rebate.

10. ~~9.~~ Allegro — Goods Return Service — PPL — fees for Services and Additional Services

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11. ~~10.~~ Allegro — Goods Return Service — DHL — fees for Services and Additional Services

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12. Allegro — Delivery Service — DPD HU — fees for Services and Additional Services

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, DPD Hungary Kft., which implements the Services in the following delivery options:

- **Allegro DPD Courier Slovakia**
- **Allegro DPD Courier Slovakia payment on delivery**
- **Allegro DPD Pickup Slovakia**
- **Allegro DPD Parcel Lockers Slovakia**



b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service name	Service code
Allegro DPD Courier Slovakia up to 31.5 kg	DPD_COURIER_HU_SK
Order value in the range	Gross fee — Allegro SMART!
EUR 6.90–10.39 gross	EUR 0.49 — for each parcel
EUR 10.40–14.99 gross	EUR 0.99 — for each parcel
EUR 15.00–22.99 gross	EUR 1.39 — for each parcel
EUR 23.00–34.49 gross	EUR 2.19 — for each parcel
from EUR 34.50 gross	EUR 2.69
Order value in the range	Gross fee — the Delivery Service
Regardless of the order value	EUR 3.49

Service name	Service code
Allegro DPD Parcel Lockers Slovakia up to 20 kg	DPD_POINT_HU_SK
Order value in the range	Gross fee — Allegro SMART!
EUR 6.90–10.39 gross	EUR 0.39 — for each parcel
EUR 10.40–14.99 gross	EUR 0.79 — for each parcel
EUR 15.00–22.99 gross	EUR 1.19 — for each parcel
EUR 23.00–34.49 gross	EUR 1.79 — for each parcel
from EUR 34.50 gross	EUR 2.39
Order value in the range	Gross fee — the Delivery Service
Regardless of the order value	EUR 2.39

Service name	Service code
Allegro DPD Pickup Slovakia up to 20 kg	DPD_POINT_HU_SK
Order value in the range	Gross fee — Allegro SMART!
EUR 6.90–10.39 gross	EUR 0.39 — for each parcel
EUR 10.40–14.99 gross	EUR 0.79 — for each parcel
EUR 15.00–22.99 gross	EUR 1.19 — for each parcel
EUR 23.00–34.49 gross	EUR 1.79 — for each parcel
from EUR 34.50 gross	EUR 2.39
Order value in the range	Gross fee — the Delivery Service
Regardless of the order value	EUR 2.39

The shipping fee is determined based on the actual weight or dimensional weight of the parcel. In each case, the higher value is taken into account.

Parcels handled as part of the **Allegro DPD Courier Slovakia** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude

- maximum weight of a single parcel: 31.5kg (actual or dimensional weight)
- longest side: 175 cm (maximum height)
- maximum dimensions (2 x width + 2 x height + length) <= 300 cm

Parcels handled as part of the **Allegro DPD Pickup Slovakia** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg (actual or dimensional weight)
- longest side: 100 cm (maximum height)
- maximum dimensions (2 x width + 2 x height + length) < = 250 cm

Parcels handled as part of the **Allegro DPD Parcel Lockers Slovakia** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg (actual or dimensional weight)
- maximum dimensions — 68 x 44 x 57 cm

Non-standard parcels — parcels with at least one of the following parameters:

- Parcels exceeding the maximum weight indicated for individual services (Allegro DPD Courier Slovakia; Allegro DPD Pickup Slovakia; Allegro DPD Parcel Lockers Slovakia)
- Parcels whose dimensions exceed the permissible values specified in the descriptions of the above services (Allegro DPD Courier Poland; Allegro DPD Pickup Poland)
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- Parcels packed in black film or other black packaging
- Parcels that do not have a compact shape of a block, cube or polygonal tube or envelope
- Not packaged in accordance with the [DPD guidelines](#)
- With a cylindrical, round, oval shape (e.g., tubes, fabric rolls); or
- With irregular shapes, including parcels that are not packaged in a box/package with a regular shape



Detailed Terms of Service are available at <https://www.dpd.com/hu/en/hu-gtc/>.

Packing instructions are available at: <https://www.dpd.com/hu/en/support/packaging/>

c. Any Additional Services strictly related to the delivery of Goods in the **Allegro DPD Courier Slovakia Service** will be paid by the Seller, in accordance with the table below.

Additional service	Code	Gross fee (EUR)
Cash on delivery (maximum amount of EUR 3.320,00)	DPD_COURIER_COD	EUR 0.99
Return of undelivered parcel	DPD_UNDELIVERED_RETURN	EUR 3.49
Charge for a parcel exceeding the maximum dimensions or weight	DPD_NONSTANDARD_SIZE_WEIGHT	EUR 30.99
Fee for non-standard parcels requiring manual sorting	DPD_NONSTANDARD_HANDLING	EUR 3.99

d. The Fees for Services and Additional Services will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, Allegro will refund the basic fee paid by the Buyer in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its appendixes. The refund will be granted in the form of a transaction rebate.

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SECTION 17. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.HU)

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8. Allegro — Delivery Service — DPD HU — fees for Services and Additional Services

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, DPD Hungary Kft., which implements the Services in the following delivery options:

- **Allegro DPD Courier**
- **Allegro DPD Courier payment on delivery**
- **Allegro DPD Pickup**



- **Allegro DPD Pickup payment on delivery**
- **Allegro DPD Parcel Lockers**
- **Allegro DPD Parcel Lockers payment on delivery**

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service name	Service code
Allegro DPD Courier up to 31.5 kg	DPD_COURIER_HU
Order value in the range	Gross fee — Allegro SMART!
HUF 2,800–4,199 gross	HUF 180 — for each parcel
HUF 4,200–5,999 gross	HUF 370 — for each parcel
HUF 6,000–9,199 gross	HUF 540 — for each parcel
HUF 9,200–13,899 gross	HUF 840 — for each parcel
from HUF 13,900 gross	HUF 1,060
Order value in the range	Gross fee — the Delivery Service
Regardless of the order value	HUF 1 390

Service name	Service code
Allegro DPD Parcel Lockers up to 20 kg	DPD_POINT_HU
Order value in the range	Gross fee — Allegro SMART!
HUF 2,800–4,199 gross	HUF 150 — for each parcel
HUF 4,200–5,999 gross	HUF 290 — for each parcel
HUF 6,000–9,199 gross	HUF 460 — for each parcel
HUF 9,200–13,899 gross	HUF 700 — for each parcel
from HUF 13,900 gross	HUF 920
Order value in the range	Gross fee — the Delivery Service
Regardless of the order value	HUF 690

Service name	Service code
Allegro DPD Pickup up to 20 kg	DPD_POINT_HU
Order value in the range	Gross fee — Allegro SMART!
HUF 2,800–4,199 gross	HUF 150 — for each parcel
HUF 4,200–5,999 gross	HUF 290 — for each parcel
HUF 6,000–9,199 gross	HUF 460 — for each parcel
HUF 9,200–13,899 gross	HUF 700 — for each parcel
from HUF 13,900 gross	HUF 920
Order value in the range	Gross fee — the Delivery Service
Regardless of the order value	HUF 690

The shipping fee is determined based on the actual weight or dimensional weight of the parcel. In each case, the higher value is taken into account.



Parcels handled as part of the **Allegro DPD Courier** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5kg (actual or dimensional weight)
- longest side: 175 cm (maximum height)
- maximum dimensions (2 x width + 2 x height + length) \leq 300 cm

Parcels handled as part of the **Allegro DPD Pickup** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg (actual or dimensional weight)
- longest side: 100 cm (maximum height)
- maximum dimensions (2 x width + 2 x height + length) \leq 250 cm

Parcels handled as part of the **Allegro DPD Parcel Lockers** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg (actual or dimensional weight)
- maximum dimensions — 68 x 44 x 57 cm

Non-standard parcels — parcels with at least one of the following parameters:

- Parcels exceeding the maximum weight indicated for individual services (Allegro DPD Courier, Allegro DPD Courier payment on delivery; Allegro DPD Pickup, Allegro DPD Pickup payment on delivery, Allegro DPD Parcel Lockers, Allegro DPD Parcel Lockers payment on delivery)
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- Parcels packed in black film or other black packaging
- Parcels that do not have a compact shape of a block, cube or polygonal tube or envelope
- Not packaged in accordance with the [DPD guidelines](#)



- With a cylindrical, round, oval shape (e.g., tubes, fabric rolls); or
- With irregular shapes, including parcels that are not packaged in a box/packaging with a regular shape

Detailed Terms of Service are available at <https://www.dpd.com/hu/en/hu-gtc/>.

Packing instructions are available at: <https://www.dpd.com/hu/en/support/packaging/>

c. Any Additional Services strictly related to the delivery of Goods in the **Allegro DPD Courier, Allegro DPD Pickup, Allegro DPD Parcel Lockers** Service will be paid by the Seller, in accordance with the table below.

Additional service	Code	Gross fee (HUF)
Cash on delivery (maximum amount of HUF 300.000,00)	DPD_COURIER_COD	HUF 490
Return of undelivered parcel	DPD_UNDELIVERED_RETURN	HUF 190
Charge for a parcel exceeding the maximum dimensions or weight	DPD_NONSTANDARD_SIZE_WEIGHT	HUF 3 990
Fee for non-standard parcels requiring manual sorting	DPD_NONSTANDARD_HANDLING	HUF 1 490

d. The Fees for Services and Additional Services will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, Allegro will refund the basic fee paid by the Buyer in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its appendices. The refund will be granted in the form of a transaction rebate.

(...)

Appendix No. 7C

Appendix No. 7C. Allegro Finance Terms & Conditions

SECTION 1. GENERAL CONDITIONS FOR PROVIDING SERVICES



These Terms & Conditions stipulate the terms of the provision of payment services within the meaning of the Act on Payment Services of 19 August 2011 (hereinafter: "the Act") by Allegro Finance sp. z o.o. to Users of the Allegro website. In particular, these Terms & Conditions stipulate the rules for:

- a. the payout of funds recorded in the settlement tool maintained for the Seller by the Payment Operator under the Payment Service Framework Agreement within the meaning of the Act,
- b. mediating in the execution of Transactions between the Buyer and the Seller and the Seller and the Buyer on Allegro,
- c. for handling payment of sales commissions and fees by Users to the Company.
- d. [handling other payments made on the Allegro platform.](#)

Capitalized terms not defined in these Terms & Conditions have the meaning assigned to them in the Allegro Terms & Conditions and the Appendices thereto, in particular, Appendix No. 16.

(...)

Overview of major features of the Allegro Finance Service

1.2. The Allegro Finance Service for Sellers consists in:

- a. recording in settlement tool maintained for the Seller the funds from the Buyer (using the payment channels made available to the Buyer) or the Carrier collected by them from the Addressee in connection with the performance of the Service and transferring them to the recipient, i.e., the Seller;
- b. payouts of funds registered in the settlement tool maintained for the Seller and all activities necessary to maintain this settlement tool;
- c. the possibility of using a payment service enabling Users to make payments of sales commissions and fees to the Company for services provided by the Company on the Allegro platform, [or other payments made on the Allegro platform.](#)
- d. intermediating in the execution of a payment transaction between the Seller and the Buyer on Allegro by providing the Seller with the possibility of refunding the received payment.

1.2a. The service provided by Allegro Finance to the Buyer consists in mediating in the execution of a Transaction between the Buyer and the Seller on Allegro by providing the Buyer with tools enabling them to make payments to the Buyer's supplier (e.g., at the bank maintaining a bank account for the Buyer). [Allegro Finance may also provide the Buyer with the payment transaction initiation service \(hereinafter: "PIS Service"\) on the terms specified in particular Section 10.](#)

[1.2b. The Allegro Finance service, in terms of the handling referred to in paragraph 1.2\(c\), constitutes a payment service enabling the acceptance of payment instruments of Users who intend to pay sales commissions, fees, or other charges and the performance of payment transactions initiated with the Sales Commission payer's payment instrument through the Company or another provider, involving, in](#)



particular, the handling of the authentication process, sending the payer's payment orders to the issuer of the payment instrument or payment systems, in order to transfer the amounts due to the merchant, except for activities consisting in its settlement and clearing in a payment system within the meaning of the Act of August 24, 2001, on settlement finality in payment and securities settlement systems and the principles for supervision of such systems.

1.3. The condition for the performance of the payment service referred to in paragraph 1.2 above for a specific payment transaction shall be the existence of a monetary obligation, respectively, between Sellers and Buyers, in connection with the agreement concluded in the Transaction (including for refunds) on the part of the Carrier vis-à-vis the Seller, arising from the collection of funds from the Recipient in connection with the Service performed on the basis of the Delivery Service ordered by the Seller, or between the User and the Company for a monetary obligation of the User arising from the Allegro Terms & Conditions, [between the User and a third party providing services on Allegro](#).

(...)

SECTION 4. SPECIFIC RULES FOR THE PROVISION OF THE ALLEGRO FINANCE SERVICE UNDER THE FRAMEWORK AGREEMENT

(...)

4.2. The Allegro Finance Service offers:

[in the implementation of the framework agreement:](#)

a. Access the history of payments made by Buyers;

b. Refund to the Buyer the funds they have paid — only on condition that the funds are available and recorded in the Seller's settlement tool in the amount sufficient to carry out such a refund instruction (this does not apply to funds transferred by the Carrier that the Carrier collected from the Addressee in connection with the provision of the Service and made available to the Seller);

[as individual payment transactions executed on behalf of a merchant other than the Seller:](#)

c. ~~handling payments~~ [payment](#) of commissions and fees by Users to the Company.

d. [handling other payments made by Users in connection with the services offered on Allegro](#).

4.2a. A Seller who wants to refund a Buyer, but does not have sufficient funds in the settlement tool, may make a payment for this purpose using payment methods provided by Allegro Finance. The amount paid by the Seller may be used only for the refund to the Buyer. [This payment is made on the basis of a single payment transaction](#).

(...)

SECTION 10. TERMS AND CONDITIONS FOR THE PROVISION OF THE PAYMENT TRANSACTION INITIATION SERVICE

10.1. In connection with the Seller's instructions to Allegro Finance to act as an intermediary in the performance of the Transaction between the Buyer and the Seller on Allegro, Allegro Finance may provide the PIS Service to the Buyer — if the Buyer selects this payment method. The PIS Service consists in submitting, with the consent of the Buyer, a payment order from the Buyer's payment account maintained by another provider (e.g., the Buyer's bank), in order to pay the Seller for the transaction concluded on Allegro.

10.2. Each use of the PIS Service means concluding an agreement between the Buyer and Allegro Finance for the execution of a one-time payment transaction referred to in paragraph 1.5(b) of these Terms & Conditions. The Buyer's consent to initiate a payment transaction is made through the explicit choice of this payment method and subsequent authorization of the transaction directly with its payment account provider (e.g., in the online banking system), or by a confirmation in another available manner. The Buyer may not cancel a payment order after granting Allegro Finance consent to its initiation.

Consent to initiate a payment transaction in a manner other than by authorising the transaction directly with the payment account provider may be subject to the payer first adding Allegro Finance to the list of trusted recipients with that provider. In such a case, not adding Allegro Finance to the list of trusted recipients will prevent the use of the PIS Service.

10.3. The PIS Service may be used by a person who is the holder, co-holder of the account, or has access to it on the basis of a power of attorney granted by the holder or co-holder of the account from which the payment is initiated. By confirming the selection of the PIS Service from the payment methods, the Buyer confirms that they are entitled to perform the activities that are the subject of the PIS Service.

10.4. Allegro Finance does not charge fees for the provision of the PIS Service. Any fees or exchange rates used by the account provider shall be determined by the agreement between the payer and that provider.

10.5. For the use of the PIS Service, the regulations described in these Terms & Conditions apply, in particular the data identifying Allegro Finance as the provider of the PIS Service and contact details, including information about the supervisory authority, which are specified in detail in paragraph 1.1; information on language and communication, which are specified in paragraph 1.21 and 1.22, rules for submitting and processing complaints set out in Section 6, the right to withdraw from the agreement described in Section 8.

10.6. Immediately after the initiation of the payment order, Allegro Finance shall make available the following information to both the Buyer and the Seller, in the Allegro Account and by email: a. confirmation of the successful initiation of the payment order with the provider operating the Buyer's payment account; b. the payment ID referred to in paragraph 1.17, enabling identification of the payment transaction and its amount; c. the amount of the payment transaction.

10.7. In the event of an unauthorized, non-executed, or improperly executed payment transaction initiated as part of the PIS Service, Allegro Finance shall be liable in accordance with the rules set out in Article 144 of the Act.

10.8. In the event of an unauthorized, non-executed, or improperly executed transaction initiated as part of the PIS Service, the Buyer is obliged to immediately report this fact to Allegro Finance, as described in paragraph 1.22., but not later than within 13 months from the date of debiting their payment account. Failure to comply with this deadline shall result in the expiry of the Buyer's claims against Allegro Finance in this respect.

10.9. In the provision of the PIS Service, Allegro Finance initiates a payment transaction immediately, no later than within 15 minutes of receiving the set of required data, provided that the transaction does not require additional verification. The maximum execution time of a payment transaction is determined by the agreement between the payer and the account provider.

10.10. The Buyer may not cancel a payment order after granting Allegro Finance consent to the initiation of a payment transaction. If the payment order is canceled by the payer or it is not executed for other reasons, Allegro Finance may claim the amount of the payment transaction from the Buyer.

10.11. Allegro Finance reserves the right to refuse to execute a payment order or to require the Buyer to perform additional actions in the following cases:

- a. Missing or incorrect data: The payment order is incomplete, incorrectly completed or does not contain all the data necessary for its proper execution in accordance with the Terms & Conditions or applicable law;
- b. Insufficient funds: There are insufficient funds in the payer's payment account to cover the amount of the payment order;
- c. Non-compliance with the Terms & Conditions or legal provisions: The execution of a payment order would violate these Terms & Conditions or applicable law, in particular the anti-money laundering and counteracting terrorist financing (AML/CFT) provisions and international sanctions;
- d. Suspicion of unauthorized use of a payment instrument or fraud: There is a reasonable suspicion that the payment order is the result of the unauthorized use of a payment instrument, is fraudulent, is an attempted fraud, or is the result of a criminal act;
- e. Doubts about identity: The payment operator has reasonable doubts as to the identity of the payer or the payee of the payment order, and this cannot be verified;
- f. Reasonable security issues: There are reasonable security issues regarding the payment instrument or payment account, or the refusal is based on the risk assessment of the transaction;
- g. Technical requirements: The technical inability to execute a payment order, resulting from system failure, maintenance, or other technical reasons attributable to Allegro Finance or external providers;



In the event of a refusal to execute a payment order, Allegro Finance (including through Allegro) shall, if possible and when permitted by law, immediately inform the Buyer (payer), of the reasons for the refusal.

The Payment Operator shall not be liable for any damage resulting from the refusal to execute a Payment Order, if the refusal was justified by these provisions of the Terms & Conditions or by applicable law.

(...)

Appendix No. 12

Appendix No. 12 Terms & Conditions of the “Allegro Smart!” service for the Sellers

(...)

Allegro.cz

(...)

III. TERMS & CONDITIONS OF THE SERVICE (ALLEGRO.CZ)

(...)

2. General terms and conditions for the Seller's eligibility to use the Services:

a. the level of sales quality in all Linked Accounts of the Seller is not lower than “neutral” as per the sales quality scale adopted by the Organizer for Sellers with an Allegro Account available at: ~~<https://help.allegro.com/sell/en/a/what-you-will-find-in-the-my-sales-quality-tab-eKW0504rhX#how-many-points-you-can-earn>~~, <https://help.allegro.com/pl/sell/a/co-znajdziesz-w-zakladce-jakosc-mojej-sprzedazy-0A5rBZxZnFG#ile-punktow-mozesz-zdobyc>, and for Sellers with an Allegro.cz Account available at: ~~<https://allegro.cz/pomoc/pro-prodejce/kvalita-prodeje/co-je-panel-kvalita-meho-prodeje-a-jak-vam-muze-pomoci-aMVx1zGm7C1>~~ — <https://help.allegro.com/cs/sell/a/co-najdete-v-zalozce-kvalita-meho-prodeje-b2l933zm6Un#kolik-bod-m-ete-ziskat> unless the Seller's Account to be included in Allegro Smart! for Sellers has at least “good” level of sales quality (in this case, the status requirement for the Linked Accounts does not apply),

(...)

Allegro.sk

(...)

III. TERMS & CONDITIONS OF THE SERVICE (ALLEGRO.SK)

(...)

2. General terms and conditions for the Seller's eligibility to use the Service:

a. the level of sales quality in all Linked Accounts of the Seller is not lower than "neutral" as per the sales quality scale adopted by the Organizer for Sellers with an Allegro Account available at: ~~<https://help.allegro.com/sell/en/a/what-you-will-find-in-the-my-sales-quality-tab-eKW0504rhX#how-many-points-you-can-earn>~~, <https://help.allegro.com/pl/sell/a/co-znajdziesz-w-zakladce-jakosc-mojej-sprzedazy-0A5rBZxZnFG#ile-punktow-mozesz-zdobyc> for Sellers with an Allegro.cz Account available at: ~~<https://allegro.cz/pomoc/pro-prodejce/kvalita-prodeje/co-je-panel-kvalita-meho-prodeje-a-jak-vam-muze-pomoci-aMVx1zGm7C1>~~, <https://help.allegro.com/cs/sell/a/co-najdete-v-zalozce-kvalita-meho-prodeje-b2l933zm6Un#kolik-bod-m-ete-ziskat> and for Sellers with an Allegro.sk Account available at: ~~<https://help.allegro.com/sell/sk/go/oA8ZVkJd1IW>~~, <https://help.allegro.com/sk/sell/a/co-najdete-na-karte-kvalita-mojho-predaja-oA8ZVkJd1IW#ko-ko-bodov-mo-ete-ziska> unless the Seller's Account to be included in Allegro Smart! for Sellers has at least "good" level of sales quality (in this case, the status requirement for the Linked Accounts does not apply),

(...)

Allegro.hu

(...)

III. TERMS & CONDITIONS OF THE SERVICE (ALLEGRO.HU)

(...)

2. General terms and conditions for the Seller's eligibility to use the Service:

a. the level of sales quality in all Linked Accounts of the Seller is not lower than "neutral" as per the sales quality scale adopted by the Organizer for Sellers with an Allegro Account available at: ~~<https://help.allegro.com/sell/en/a/what-you-will-find-in-the-my-sales-quality-tab-eKW0504rhX#how-many-points-you-can-earn>~~, <https://help.allegro.com/pl/sell/a/co-znajdziesz-w-zakladce-jakosc-mojej-sprzedazy-0A5rBZxZnFG#ile-punktow-mozesz-zdobyc> for Sellers with an Allegro.cz Account available at: ~~<https://allegro.cz/pomoc/pro-prodejce/kvalita-prodeje/co-je-panel-kvalita-meho-prodeje-a-jak-vam-muze-pomoci-aMVx1zGm7C1>~~, <https://help.allegro.com/cs/sell/a/co-najdete-v-zalozce-kvalita-meho-prodeje-b2l933zm6Un#kolik-bod-m-ete-ziskat> and for Sellers with an Allegro.sk Account available at: ~~<https://help.allegro.com/sell/sk/go/oA8ZVkJd1IW>~~, <https://help.allegro.com/sk/sell/a/co-najdete-na-karte-kvalita-mojho-predaja-oA8ZVkJd1IW#ko-ko-bodov-mo-ete-ziska>, and for Sellers having an Account on Allegro.hu at: ~~<https://help.allegro.com/sell/hu/a/aMeXDwRRauG>~~ <https://help.allegro.com/hu/sell/a/mit-talalsz-az-ertesitesoi-minositesem-lapon-aMeXDwRRauG-hany-pontot-szerezhetsz> unless the Seller's Account to be included in Allegro Smart! for Sellers has at least "good" level of sales quality (in this case, the status requirement for the Linked Accounts does not apply),



(...)

Appendix No. 16

Appendix No. 16 General Terms & Conditions of Delivery Service

(...)

Allegro.pl

Section 1. Definitions (Allegro.pl)

(...)

2. Capitalized terms used herein, whether in plural or singular, shall have the following meaning:

(...)

Carrier — a third party providing to the Company, Seller or to the Buyer any Delivery Services in particular, the services of picking up, moving, sorting, or delivering any Parcel between the Seller or the Buyer and the Recipient, including providing of Services or Additional Services or Returns Services.

Carriers providing Services and Additional Services are:

(...)

i) DPD Hungary Kft. with its registered office in Budapest, Váci út 33. 2. em. Hungary, registered in the Register of Entrepreneurs kept at the District Court in Budapest under registration number 01-09-888141, tax number HU13034283, the party providing Services in the delivery options: Allegro DPD Courier Poland; Allegro DPD Courier Poland payment on delivery; Allegro DPD Pickup Poland

ii) j)

(...)

Service Provider's Terms and Conditions — valid documents governing the terms and conditions on which the Service Provider provides the Services, i.e.

(...)

General Terms & Conditions of DPD Hungary Kft.:

<https://www.dpd.com/hu/en/hu-gtc/>

(...)



Service — a service provided by the Carrier for the Company, whereby Goods are moved between the Seller and the Recipient, in accordance with the General Terms & Conditions, the Carrier's Terms & Conditions, and the provisions of the Postal Law or Transport Law (depending on whether a given Service is a mail (courier) service or a transport service in accordance with the applicable law). The Services are presented by the Company as part of the Service Platform under the following names: Allegro DPD Courier Service; Allegro DPD Courier Service Cash on Delivery; Allegro DPD Pick-up Point, Allegro Pocztex courier, Allegro Pocztex courier cash on delivery, Allegro Pocztex pick-up point, Allegro Pocztex pick-up point cash on delivery, Allegro Pocztex self-service parcel machine, Allegro registered mail, Allegro UPS Courier Service, Allegro UPS Courier Service cash on delivery, Allegro Pick-up Point UPS, Allegro UPS Courier Slovakia, Allegro UPS Courier Hungary, Allegro Paczkomaty InPost, DPD Courier (return pickup service), Allegro DPD Austria Courier Service, Allegro DPD Belgium Courier Service, Allegro DPD Bulgaria Courier Service, Allegro DPD Croatia Courier Service, Allegro DPD Czechia Courier Service, Allegro DPD Pickup Czechia; Allegro DPD Parcel Lockers Czechia, Allegro DPD Denmark Courier Service, Allegro DPD Estonia Courier Service, Allegro DPD Finland Courier Service, Allegro DPD Greece Courier Service, Allegro DPD Spain Courier Service, Allegro DPD Netherlands Courier Service, Allegro DPD Ireland Courier Service, Allegro DPD Lithuania Courier Service, Allegro DPD Latvia Courier Service, Allegro DPD Luxembourg Courier Service, Allegro DPD Germany Courier Service, Allegro DPD Portugal Courier Service, Allegro DPD Romania Courier Service, Allegro DPD Slovakia Courier Service, Allegro DPD Slovenia Courier Service, Allegro DPD Sweden Courier Service, Allegro DPD Hungary Courier Service, Allegro DPD Pickup Hungary, Allegro DPD Parcel Lockers Hungary, Allegro DPD Italy Courier Service, Allegro DHL Courier Austria, Allegro DHL Courier Belgium, Allegro DHL Courier Bulgaria, Allegro DHL Courier Croatia, Allegro DHL Courier Czechia, Allegro DHL Courier Denmark, Allegro DHL Courier Estonia, Allegro DHL Courier Finland, Allegro DHL Courier Greece, Allegro DHL Courier Spain, Allegro DHL Courier Netherlands, Allegro DHL Courier Ireland, Allegro DHL Courier Lithuania, Allegro DHL Courier Latvia, Allegro DHL Courier Luxembourg, Allegro DHL Courier Germany, Allegro DHL Courier Portugal, Allegro DHL Courier Romania, Allegro DHL Courier Slovakia, Allegro DPD Pickup Slovakia, Allegro DPD Parcel Lockers Slovakia, Allegro DPD Parcel Lockers Slovakia, Allegro DHL Courier Slovenia, Allegro DHL Courier Sweden, Allegro DHL Courier Hungary, Allegro DHL Courier Italy, Allegro Dispatch from Poland to Czechia – Packeta Pick-up Point; Allegro Dispatch from Poland to Czechia – Packeta Parcel Locker, Allegro Dispatch from Poland to Slovakia – Pick-up Point Packeta; Allegro Dispatch from Poland to Slovakia – Packeta Parcel Locker; Allegro Dispatch from Poland to Hungary – Pick-up Point Packeta; Allegro Dispatch from Poland to Hungary – Packeta Parcel Locker; Allegro DPD Courier Poland; Allegro DPD Courier Poland payment on delivery; Allegro DPD Pickup Poland, Allegro DHL Parcel Lockers Slovakia, Allegro DHL Pickup Slovakia, Allegro DHL Pickup Hungary, Allegro DHL Parcel Lockers Hungary, [Allegro DPD Courier Poland](#); [Allegro DPD Courier Poland payment on delivery](#); [Allegro DPD Pickup Poland](#);

(...)

Section 2. Terms and Conditions of Delivery Service (Allegro.pl)

(...)

[9. The Seller may use the Services provided by the Carrier, DPD Hungary Kft, only if they use the Delivery Service with the SwA Functionality.](#)

~~9.~~ 10. The Services, Returns Services and Additional Services are provided pursuant to the agreement between the Company and a given Carrier, where under the Company — depending on the type of Parcel — is the consignor (the sender) within the meaning of the Postal Law or the principal within the meaning of Article 734 of the Civil Code (Journal of Laws of 2019, item 1145, as amended), once the Carrier has received a confirmation from the Company that a given Service is provided as part of the Delivery Service, in keeping with the provisions of the General Terms & Conditions, Allegro Terms & Conditions, and the Carrier's Terms & Conditions.

~~10.~~ 11. The Services provided as part of the delivery options: Allegro UPS Courier service Cash on Delivery and Allegro DPD Courier Service Cash on Delivery and Allegro DPD Pickup Payment on Delivery, Allegro Pocztex Courier payment on delivery, Allegro Pocztex Pick-up Point payment on delivery shall be provided in accordance with, inter alia, the Terms & Conditions and the Carrier's Terms and Conditions, taking into account the characteristics and agreed scope of those Services and delivery options, which means that the use of the Services provided using these delivery options may be limited, inter alia, to the options of collecting funds from the Recipient selected by the Carrier or made available by the Carrier.

~~11.~~ 12. Parcels shall be picked up, moved, sorted, and delivered in accordance with the General Terms & Conditions, on terms and conditions set out in the Carrier's Terms & Conditions or in agreements concluded directly between the Carrier and the Seller

~~12.~~ 13. Collections of funds from Recipients for the Services provided as part of the delivery options: Allegro UPS Courier service Cash on Delivery and Allegro DPD Courier Service Cash on Delivery and Allegro DPD Pickup Payment on Delivery, Allegro DPD Courier Poland Payment on Delivery, Allegro Pocztex Courier payment on delivery, Allegro Pocztex Pick-up Point payment on delivery shall be made by the Carrier providing a particular Service and shall be made as per the Carrier's Terms and Conditions.

~~13.~~ 14. Transfers of an amount equal to the funds collected from the Recipient:

a. for the Services provided based on the Delivery Service without the use of the 'SwA' Functionality as part of the delivery options: Allegro DPD Courier Cash on Delivery shall be made by the Carrier to the Seller's bank account indicated by the Seller to the Carrier and shall be made in accordance with the Carrier's Terms & Conditions;

a. for the Services provided based on the Delivery Service without the use of the 'SwA' Functionality as part of the delivery options: Allegro DPD Courier Cash on Delivery shall be made by the Carrier to the Seller's bank account indicated by the Seller to the Carrier and shall be made in accordance with the Carrier's Terms & Conditions;

b. for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options: Allegro UPS Courier Cash on Delivery and Allegro DPD Courier Cash on Delivery and Allegro DPD Pickup Payment on Delivery, Allegro Pocztex Courier payment on delivery, and Allegro Pocztex Pick-up Point payment on delivery shall be made by the Company via as the Payment Operator, to payment account accessible to the Seller and indicated by the Seller on the Account, within 2 business



days from Allegro receiving the status confirming delivery of the Parcel, and shall be made in accordance with the Carrier's Terms & Conditions;

c. for the Services provided based on the Delivery Service with the SwA Functionality in the delivery options: Allegro DPD Courier Poland payment on delivery is made by the Company through the Payment Operator, within 2 business days from Allegro receiving the status confirming delivery of the Parcel, and it is made in accordance with the Carrier's Terms & Conditions.

~~14.~~ **15.** Transfers of funds collected from the Recipient for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options: Allegro UPS Courier Cash on Delivery, Allegro DPD Courier Cash on Delivery, Allegro DHL Courier Cash on Delivery and Allegro DPD Pickup Point Cash on Delivery, Allegro DPD Courier Poland Payment on Delivery, Allegro Pocztex Courier payment on delivery, and Allegro Pocztex Pick-up Point payment on delivery shall be made exclusively in the Polish currency, to the settlement tool maintained by the Payment Operator.

~~14a.~~ **15a.** If, as part of a single Parcel, the Seller sends several boxes/letters with separate labels on each of them, but all such boxes/letters are related to each other in such a way that their contents together constitute the Goods covered by one Transaction, transfers of funds collected from the Recipient for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options: Allegro UPS Courier Cash on Delivery, Allegro DPD Courier Cash on Delivery, Allegro DPD Pickup Point Cash on Delivery, Allegro Pocztex Courier payment on delivery, and Allegro Pocztex Pick-up Point payment on delivery shall be made after all boxes/letters forming the Parcel under a particular Transaction have been delivered.

~~15.~~ **16.** The Company is not a carrier within the meaning of the Transport Law (Journal of Laws of 2020, item 8, as amended) and the Civil Code Act (Journal of Laws of 2019, item 1145, as amended).

~~16.~~ **17.** Where the use of the Delivery Service proves impossible or difficult for reasons on the part of the Company or of the Carrier, the Seller or the Buyer using the Returns Service shall receive a notice from the Company on the refund of the fees incurred, as referred to in Appendix No. 4 to Allegro Terms & Conditions.

(...)

Allegro.cz

Section 1. Definitions (Allegro.cz)

(...)

2. Capitalized terms used herein, whether in plural or singular, shall have the following meaning:

(...)



Carrier — a third party providing to the Company or to the Seller any services, in particular, the services of picking up, moving, sorting, or delivering any Parcel between the Seller and the Recipient, including providing of Services or Additional Services.

Carriers are:

(...)

h) DPD Hungary Kft. with its registered office in Budapest, Váci út 33. 2. em. Hungary, registered in the Register of Entrepreneurs kept at the District Court in Budapest under the registration number 01-09-888141, tax number HU13034283, the party providing Services in the delivery options: Allegro Courier DPD Czechia; Allegro Courier DPD Czechia payment on delivery; Allegro DPD Pickup Czechia, Allegro DPD Parcel Lockers Czechia.

h) i) the entities whose services the Seller uses under agreements concluded directly between the Carrier and the Seller;

(...)

Carrier's Terms & Conditions — valid documents governing the terms and conditions on which the Carrier provides the Services, i.e.

(...)

General Terms & Conditions of DPD Hungary Kft.:

<https://www.dpd.com/hu/en/hu-gtc/>

(...)

Service — a service provided by the Carrier for the benefit of the User, consisting of the movement, transport or organization of transport of the Goods between the Seller and the Recipient, under the General Terms & Conditions, the Carrier's Terms & Conditions, and generally applicable regulations. The Services are presented by the Company on the Platform under the following names: Allegro DPD Courier Czechia; Allegro DPD Courier Czechia payment on delivery; Allegro DPD Pickup Czechia; Allegro DPD Parcel Lockers Czechia, Allegro DHL Courier Czechia; Allegro DHL Courier Czechia payment on delivery; Allegro Dispatch from Poland to Czechia — Packeta Pick-up point; Allegro Dispatch from Poland to Czechia — Packeta Parcel Lockers; Allegro Dispatch from Poland to Czechia — Packeta Pick-up point payment on delivery; Allegro Dispatch from Poland to Czechia — Packeta Parcel Lockers payment on delivery; Allegro Zásilkovna Parcel Lockers; Allegro Pick-up at Zásilkovna Pick-up Point; Allegro One Courier; Allegro One Pick-up at Pick-up Point; Allegro One Parcel Lockers; Allegro Zásilkovna Parcel Lockers payment on delivery; Allegro Pick-up at Zásilkovna Pick-up Point payment on delivery; Allegro One Courier payment on delivery; Allegro One Pick-up at Pick-up Point payment on delivery; Allegro One Parcel Lockers payment on delivery; Allegro DPD Courier; Allegro DPD Courier payment on delivery; Allegro DPD Pickup Payment on Delivery; Allegro DPD Parcel Lockers; Allegro DPD Parcel Lockers Payment on Delivery; PPL ParcelShop (return at Point), Allegro dispatch from Slovakia to Czechia — Packeta Pick-up Point, Allegro Dispatch from Slovakia to Czechia — Packeta Pick-up Point payment on



delivery, Allegro Dispatch from Slovakia to Czechia — Packeta Parcel Lockers, Allegro Dispatch from Slovakia to Czechia — Packeta Parcel Lockers payment on delivery, [Allegro Courier DPD Czechia](#); [Allegro Courier DPD Czechia payment on delivery](#); [Allegro DPD Pickup Czechia](#), [Allegro DPD Parcel Lockers Czechia](#);

(...)

Section 2. Terms and Conditions of Delivery Service (Allegro.cz)

(...)

5. The Services provided as part of the delivery options: Allegro DPD Courier Czechia payment on delivery; Allegro DHL Courier Czechia payment on delivery; Allegro DPD Courier payment on delivery; Allegro Dispatch from Poland to Czechia - Packeta Pick-up Point payment on delivery; Allegro Dispatch from Poland to Czechia - Packeta Parcel Lockers payment on delivery; Allegro One Courier — payment on delivery; Allegro One Point – payment on delivery; Allegro One Parcel Lockers — payment on delivery; Allegro Pick-up at Zásilkovna Pick-up Point payment on delivery; Allegro Zásilkovna Parcel Lockers payment on delivery, Allegro DPD Pickup Payment on Delivery; Allegro DPD Parcel Lockers Payment on Delivery, Allegro Dispatch from Slovakia to Czechia — Packeta Pick-up Point payment on delivery, Allegro Dispatch from Slovakia to Czechia — Packeta Parcel Lockers payment on delivery, [Allegro DPD Courier Czechia payment on delivery](#) shall be provided in accordance with, inter alia, the General Terms & Conditions and the Carrier's Terms and Conditions, taking into account the characteristics and agreed scope of those Services and delivery options, which means that the use of the Services provided using these delivery options may be limited, inter alia, to the options of collecting funds from the Recipient selected by the Carrier or made available by the Carrier.

(...)

8. Transfers of an amount equal to the funds collected from the Recipient:

a. for the Services provided based on the Delivery Service as part of the delivery options: Allegro DPD Courier Czechia payment on delivery; Allegro Dispatch from Poland to Czechia — Packeta Pick-up Point payment on delivery; Allegro Dispatch from Poland to Czechia — Packeta Parcel Lockers payment on delivery; Allegro One Courier payment on delivery; Allegro One Point – payment on delivery; Allegro One Parcel Lockers payment on delivery; Allegro Pick-up at Zásilkovna Pick-up Point payment on delivery; Allegro Zásilkovna Parcel Lockers payment on delivery, Allegro Courier DPD, Allegro Courier DPD Payment on Delivery, Allegro DPD Pickup Payment on Delivery; Allegro DPD Parcel Lockers Payment on Delivery, Allegro Dispatch from Slovakia to Czechia — Packeta Pick-up Point payment on delivery, Allegro Dispatch from Slovakia to Czechia — Packeta Parcel Lockers payment on delivery, [Allegro DPD Courier Czechia payment on delivery](#) are made by the Company within two working from receiving the parcel delivery status from the Carrier via the Payment Operator, to the Seller's settlement tool. The maximum payment on delivery amount shall be, as appropriate: PUDO/APM — CZK 20,000.00, courier delivery to the address — CZK 50,000.00.

(...)



Allegro.sk

Section 1. Definitions (Allegro.sk)

(...)

2. Capitalized terms used herein, whether in plural or singular, shall have the following meaning:

(...)

Carrier — a third party providing to the Company or to the Seller any services, in particular, the services of picking up, moving, sorting, or delivering any Parcel between the Seller and the Recipient, including providing of Services or Additional Services.

Carriers of Services and Additional Services are:

(...)

i) DPD Hungary Kft. with its registered office in Budapest, Váci út 33. 2. em. Hungary, registered in the Register of Entrepreneurs kept at the District Court in Budapest under registration number 01-09-888141, tax number HU13034283, the party providing Services in the delivery options: Allegro Courier DPD Slovakia; Allegro Courier DPD Slovakia payment on delivery; Allegro DPD Pickup Slovakia, Allegro DPD Parcel Lockers Slovakia.

ii) the entities whose services the Seller uses under agreements concluded directly between the Carrier and the Seller.

Carrier's Terms & Conditions — valid documents governing the terms and conditions on which the Carrier provides the Services, i.e.

(...)

General Terms & Conditions of DPD Hungary Kft.:

<https://www.dpd.com/hu/en/hu-gtc/>

(...)

Service — a service provided by the Carrier for the benefit of the User, consisting of the movement, transport or organization of transport of the Goods between the Seller and the Recipient, under the General Terms & Conditions, the Carrier's Terms & Conditions, and generally applicable regulations. The Services are presented by the Company on the Platform under the following names: Allegro DPD Courier Slovakia; Allegro DPD Courier Slovakia payment on delivery; Allegro DHL Courier Slovakia; Allegro DHL Courier Slovakia payment on delivery; Allegro Dispatch from Poland to Slovakia — Packeta Pick-up point; Allegro Dispatch from Poland to Slovakia — Packeta Pick-up point payment on delivery; Allegro Dispatch from Poland to Slovakia — Packeta Parcel Lockers; Allegro Dispatch from Poland to Slovakia — Packeta Parcel Lockers payment on delivery; Allegro Dispatch from Czechia to Slovakia — Packeta Pick-up Point;



Allegro Dispatch from Czechia to Slovakia— Packeta Pick-up Point payment on delivery; Allegro Dispatch from Czechia to Slovakia— Packeta Parcel Lockers payment on delivery; Allegro Packeta Pick-up Point; Allegro Packeta Pick-up Point payment on delivery; Allegro Packeta Parcel Lockers; Allegro Packeta Parcel Lockers payment on delivery; Allegro DPD Courier Slovakia; Allegro DPD Courier Slovakia payment on delivery; Allegro DPD Pickup Slovakia; Allegro DPD Parcel Lockers Slovakia; Allegro DPD Courier, Allegro DPD Courier payment on delivery, Allegro DPD Pickup, Allegro DPD Pickup payment on delivery, Allegro DPD Parcel Locker, Allegro DPD Parcel Locker payment on delivery, Allegro UPS Courier Slovakia, Allegro UPS Courier Slovakia payment on delivery, Allegro International Courier Slovakia, Allegro International Courier Slovakia payment on delivery, Allegro International Parcel Lockers Slovakia, PPL ParcelShop (return at point), DHL ServicePoint (return at point), Allegro DHL Parcel Lockers Slovakia, Allegro DHL Pickup Slovakia, Allegro DHL Pickup Slovakia payment on delivery, Allegro DHL Parcel Lockers Slovakia payment on delivery, [Allegro Courier DPD Slovakia](#); [Allegro Courier DPD Slovakia payment on delivery](#); [Allegro DPD Pickup Slovakia](#), [Allegro DPD Parcel Lockers Slovakia](#);

(...)

Section 2. Terms and Conditions of Delivery Service (Allegro.sk)

(...)

6. The Services provided as part of the delivery options: Allegro DHL Courier Slovakia payment on delivery; Allegro DPD Courier Slovakia payment on delivery, Allegro DHL Pickup Slovakia payment on delivery, Allegro DHL Parcel Lockers Slovakia payment on delivery, Allegro Dispatch from Poland to Slovakia — Packeta Pick-up point payment on delivery; Allegro Dispatch from Czechia to Slovakia — Zásilkovna Pick-Up Point payment on delivery; Allegro Dispatch from Czechia to Slovakia — Zásilkovna Parcel Lockers payment on delivery; Allegro DPD Courier payment on delivery, Allegro DPD Pickup payment on delivery, Allegro UPS Courier Slovakia payment on delivery, Allegro Dispatch from Poland to Slovakia— Packeta Parcel Lockers payment on delivery, Allegro International Courier Slovakia, Allegro International Courier Slovakia payment on delivery, Allegro International Parcel Lockers Slovakia, [Allegro Courier DPD Slovakia payment on delivery](#) shall be provided in accordance with, inter alia, the General Terms & Conditions and the Carrier's Terms and Conditions, taking into account the characteristics and agreed scope of those Services and delivery options, which means that the use of the Services provided using these delivery options may be limited, inter alia, to the options of collecting funds from the Recipient selected by the Carrier or made available by the Carrier.

(...)

9. Transfers of an amount equal to the funds collected from the Recipient:

a. for the Services provided based on the Delivery Service as part of the delivery options: Allegro Allegro DPD Courier Slovakia payment; Allegro Dispatch from Poland to Slovakia— Packeta Pick-up point payment on delivery; Allegro Dispatch from Poland to Slovakia — Packeta Parcel Lockers payment on delivery; Allegro Dispatch from Czechia to Slovakia— Packeta Pick-up point payment on delivery; Allegro Dispatch from Czechia to Slovakia— Packeta Parcel Lockers payment on delivery; Allegro Pick-up at Packeta Pick-up Point payment on delivery; Allegro Packeta Parcel Lockers payment on delivery, Allegro



DPD Courier payment on delivery, Allegro DPD Pickup payment on delivery, and Allegro DPD Parcel Locker payment on delivery, Allegro UPS Courier Slovakia payment on delivery, Allegro DHL Pickup Slovakia payment on delivery, Allegro DHL Parcel Lockers Slovakia payment on delivery, [Allegro Courier DPD Slovakia payment on delivery](#) are made by the Company within two working from receiving the parcel delivery status from the Carrier via the Payment Operator, to the Seller's settlement tool. The maximum payment on delivery amount shall be, as appropriate: PUDO/APM — 700 EUR courier delivery to the address — 3320 EUR;

(...)

Allegro.hu

Section 1. Definitions (Allegro.hu)

(...)

2. Capitalized terms used herein, whether in plural or singular, shall have the following meaning:

(...)

Carrier — a third party providing to the Company or to the Seller any services, in particular, the services of picking up, moving, sorting, or delivering any Parcel between the Seller and the Recipient, including providing of Services or Additional Services.

Carriers of Services and Additional Services are:

(...)

h) [DPD Hungary Kft. with its registered office in Budapest, Váci út 33. 2. em. Hungary, registered in the Register of Entrepreneurs kept at the District Court in Budapest under registration number 01-09-888141, tax number HU13034283, the party providing Services in the delivery options: Allegro DPD Courier, Allegro DPD Courier payment on delivery, Allegro DPD Pickup, Allegro DPD Pickup payment on delivery, Allegro DPD Parcel Lockers, Allegro DPD Parcel Lockers payment on delivery](#)

~~h)~~ i) the entities whose services the Seller uses under agreements concluded directly between the Carrier and the Seller.

(...)

Carrier's Terms & Conditions — valid documents governing the terms and conditions on which the Carrier provides the Services, i.e.

(...)

[General Terms & Conditions of DPD Hungary Kft.:](#)

<https://www.dpd.com/hu/en/hu-gtc/>

(...)

Service — a service provided by the Carrier for the benefit of the User, consisting of the movement, transport or organization of transport of the Goods between the Seller and the Recipient, under the General Terms & Conditions, the Carrier's Terms & Conditions, and generally applicable regulations. The Services are presented by the Company on the Platform under the following names: Allegro DPD Courier Hungary ; Allegro DPD Courier Hungary payment on delivery; Allegro DHL Courier Hungary;; Allegro DPD Pickup Hungary; Allegro DPD Parcel Lockers Hungary; Allegro Dispatch from Poland to Hungary — Packeta Pick-up point; Allegro Dispatch from Poland to Hungary — Packeta Pick-up point payment on delivery; Allegro Dispatch from Poland to Hungary — Packeta Parcel Lockers; Allegro Dispatch from Poland to Hungary — Packeta Parcel Lockers payment on delivery; Allegro Dispatch from Czechia to Hungary — Zásilkovna Pick-up Point; Allegro Dispatch from Czechia to Hungary — Zásilkovna Pick-up Point payment on delivery; Allegro Dispatch from Czechia to Hungary — Zásilkovna Parcel Lockers; Allegro Dispatch from Czechia to Hungary — Zásilkovna Parcel Lockers payment on delivery; Allegro Dispatch from Slovakia to Hungary — Packeta Pick-up Point, Allegro Dispatch from Slovakia to Hungary — Packeta pick-up point payment on delivery, Allegro Dispatch from Slovakia to Hungary — Packeta Parcel Lockers, Allegro Dispatch from Slovakia to Hungary — Packeta Parcel Lockers payment on delivery, Allegro Courier UPS Hungary; Allegro Courier UPS Hungary payment on delivery; Allegro Courier Express One; Allegro Express One Courier payment on delivery; Allegro Express One Parcel Locker; Allegro Express One Parcel Locker payment on delivery; Allegro Express One Pick-up Point; Allegro Express One Pick-up Point payment on delivery, [Allegro DPD Courier payment on delivery](#), [Allegro DPD Pickup payment on delivery](#), and [Allegro DPD Parcel Lockers payment on delivery](#);

(...)

Section 2. Terms and Conditions of Delivery Service (Allegro.hu)

(...)

5. The Services provided as part of the delivery options;; Allegro DPD Courier Hungary payment on delivery; Allegro Dispatch from Poland to Hungary— Packeta Parcel Lockers payment on delivery; Allegro Dispatch from Poland to Hungary — Packeta Pick-up point payment on delivery; Allegro Dispatch from Czechia to Hungary — Zásilkovna Pick-Up Point payment on delivery; Allegro Dispatch from Czechia to Hungary — Zásilkovna Parcel Lockers payment on delivery, Allegro UPS Courier payment on delivery; Allegro Express One Courier payment on delivery; Allegro Express One Parcel Locker payment on delivery; Allegro Express One Pick-up Point payment on delivery; Allegro Dispatch from Slovakia to Hungary — Packeta Pick-up Point payment on delivery, Allegro Dispatch from Slovakia to Hungary — Packeta Parcel Lockers payment on delivery, Allegro DHL Courier Hungary payment on delivery, [Allegro DPD Courier payment on delivery](#), [Allegro DPD Pickup payment on delivery](#), and [Allegro DPD Parcel Lockers payment on delivery](#) shall be provided in accordance with, inter alia, the General Terms & Conditions and the Carrier's Terms and Conditions, taking into account the characteristics and agreed scope of those Services and delivery options, which means that the use of the Services provided using these delivery options may be limited, inter alia, to the options of collecting funds from the Recipient selected by the Carrier or made available by the Carrier.

(...)

8. Transfers of an amount equal to the funds collected from the Recipient:

In the Services provided based on the Delivery Service with the SwA Functionality in the delivery options: Allegro DPD Courier Hungary payment on delivery, Allegro dispatch from Poland to Hungary - Packeta pick-up point payment on delivery, Allegro dispatch from Poland to Hungary - Packeta parcel lockers payment on delivery, Allegro dispatch from Czechia to Hungary - pick-up point payment on delivery, Allegro dispatch from Czechia to Hungary - Packeta parcel lockers payment on delivery, Allegro Dispatch from Slovakia to Hungary - Packeta Pick-up Point payment on delivery, Allegro Dispatch from Slovakia to Hungary - Packeta Parcel Lockers payment on delivery, Allegro UPS Courier Hungary payment on delivery, Allegro Express One courier payment on delivery, Allegro Express One pick-up point payment on delivery, Allegro Express One parcel locker payment on delivery, Allegro DHL Courier Hungary payment on delivery, [Allegro DPD Courier payment on delivery](#), [Allegro DPD Pickup payment on delivery](#), and [Allegro DPD Parcel Lockers payment on delivery](#) is made by the Company within 2 working days of receiving the delivery status of the Parcel from the Carrier via the Payment Operator, to the settlement tool. The maximum payment on delivery value is, as appropriate: PUDO/APM — HUF 220,000, courier delivery to the address — HUF 300,000.

(...)

Appendix No. 18

Appendix No. 18. Terms & Conditions of International Forwarding Services

(...)

Section 5. Forwarding Orders

(...)

5. The Company declares that it will make every effort to arrange the delivery of Parcels ~~from Poland to Czechia or from Czechia to Poland~~, within two working days, the guaranteed deadline being 14 working days from dispatch of the Parcel/ release of the Parcel to the Carrier, with the day considered as the Parcel dispatch date being the Working Day of handing the Parcel over to the Courier or leaving it at a parcel locker or the Customer Service Point, provided that the Parcel is released to the Carrier or left at the parcel locker by the cut-off time indicated on the Company's website at: for Parcels dispatched from Poland to Czechia: <https://help.allegro.com/sell/pl/a/allegro-international-czechy-informacje-dla-sprzedajacych-3AdEKV0RruE?marketplaceId=allegro-pl#jakie-sa-godziny-graniczne-nadawania-przesylek>

(...)

