



Changes to the Allegro Terms & Conditions from April 15, 2024.

The document below takes into account the changes in the regulations concerning Allegro.pl, Allegro.cz and Allegro.sk.

Allegro Terms & Conditions

(...)

Section 5. Commencing a Transaction

(...)

5.9.

To list Offers in categories: Collections > Investment Products and Collections > Numismatics > Collectible Gold Coins (excluding the "Scrap gold and silver" subcategory), the Seller shall meet all of the following conditions:

- a. satisfy the requirements set out in ~~paragraph 2.12~~ [Section I \(33\)](#) of Appendix No. 1 to the Allegro Terms & Conditions;
- b. after signing in to the Account which will be used to publish an Offer in the aforementioned categories submit a notification through the contact form available at <https://allegro.pl/pomoc/kontakt> and obtain the Company approval in the form of an email sent to the User's email address assigned to their Account.

(...)

Section 11. Rating system

11.15.

Users can rate product reviews as helpful or unhelpful by selecting the appropriate option for the ~~relevant review~~. The functionality referred to in the preceding sentence is available only to Buyers who have completed at least one Transaction within the last 12 months. The Company may remove a given product review rating as helpful or unhelpful in the event that it is posted fraudulently, in particular, to artificially inflate or lower [manipulate](#) the overall rating of a given product review.

(...)

Section 18. Appendixes

18.1.

The Terms & Conditions contains the following appendixes which constitute its integral part:

(...)

~~Appendix No. 18. General Terms & Conditions of the Cooperation Related to the Sales of Vouchers Exchangeable for Medical Services;~~ [Terms & Conditions of International Forwarding Services;](#)

(...)

~~Appendix No. 23. Terms & Conditions of International Forwarding Services.~~

Appendix No. 1

Appendix No. 1. Forbidden and restricted Goods

Section 1.

(...)

32. Electronic publications that are not an integral part of the publishing package (e.g., books, poems, guides, the so-called "e-books") and mp3 audiobooks transmitted digitally:

Allegro.pl	allowed only in "E-books" and "mp3 Audiobooks" categories, however, the Seller must meet all of the following conditions: a. Integrate with the API resource https://allegro.pl/moje-allegro/zakupy/moja-polka, i.e., allow the download of e-books and audiobooks offered on Allegro within the functionality of the user's My Shelf account; b. Maintain at least 1,000 Offers (monthly average) on Allegro in the Seller's Account in "mp3 Audiobooks," or 10,000 Offers in the Seller's Account in "E-books;" this condition does not apply to Sellers who offer on Allegro solely publications of their own authorship or publications for which they are publishers;
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	c. In the Offer description, include clear information on the rules applicable to using the offered Goods after their purchase, including the possibility to download the e-book or audiobook from the My Shelf tab (https://allegro.pl/moje-allegro/zakupy/moja-polka), as well as make available and maintain in that Offer a valid link shared with the Buyer via the My Shelf service; Configure the Offer to indicate no option to withdraw from the agreement without stating the reason in accordance with the Returns Policy on Allegro as regards digital content;
Allegro.cz Allegro.sk	forbidden

33. Gold in the form of gold bars and their copies and imitations, coins minted after 1800, and silver in the form of bars and their copies and imitations:

Allegro.pl Allegro.cz	forbidden, with the proviso that the Goods from the "Investment Products" (excluding the "Scrap gold and silver" subcategory) and the "Collectible Gold Coins" categories may be offered only by entities operating under separate agreements concluded with the Company, however, under the "Investment Products" category, only Goods in which ores represent at least 50% of their value may be offered. In addition, apart from the conditions specified in the preceding sentence, the Seller must also meet the above conditions jointly: a. In the case of a Business Account, the Account must have a "Recommended" rating of at least 98% in their Account; b. In the case of a Regular Account, the Account must have a "Recommended" rating ratio of at least 99% in their Account. The dispatch timeframe specified by the Seller in the offer listing form may not be longer than 24 hours. At least 3 months have passed since full Account activation. Following positive verification, i.e., when all requirements described above are met, the Seller shall have the right to set up a new
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	account dedicated solely to selling in the aforementioned categories. In the "Scrap of gold and silver" subcategory, without meeting the requirements described above, it is allowed to sell Goods in the form of gold and silver scrap (for example, fragments of jewelry, broken cutlery, sheet metal, granules, powder, filings, elements of electrical systems, etc.), whose only value is the value of bullion, wherein the Goods may not be in other forms, such as coins and bars.
Allegro.cz Allegro.sk	forbidden

(...)

64. Substances or preparations offered as food, [cosmetics](#), [pharmaceutical](#) products, or products intended for research purposes but used for [the aforementioned](#) food purposes, ~~that do not comply with the provisions of food law~~, [that are not compliant with the requirements specified in, among others, pharmaceutical or food-related laws](#), or that contain substances prohibited in food that may have potentially harmful effects on health and life, such as yohimbine, ostarine, ligandrol, DMAA, modafinil, ipamorelin, aniracetam:

Allegro.pl Allegro.cz Allegro.sk	forbidden
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(...)

Section 2.

(...)

2. List of brands:

& other stories, [111Skin](#), [18.21 Man Made](#), 3M, 4 Fizjo, 4F, 4Fizjo, 5.10.15, Abercrombie & Fitch, BGymnic, Abus, [Acqua Di Parma](#), Activision, Activision Blizzard, [Adams Group](#), Adidas, Adidas Originals, Adidas Performance, Adriatica, [Aedes De Venustas](#), [Aēsop](#), Air Jordan, Air Wick, [Ajkmeble](#), [Akcila](#), [Akord](#), [Alaïa Paris](#), [Albiva](#), Aldo, Alexander, Alexander Mcqueen, Alfaparf, [Alkmie](#), Allsaints, Alpha Industries, [Alpi Meble](#), Alpinus, [Altom Design](#), Ambi Pur, American Tourister, [Amouage](#), Anastasia Beverly Hills, Ania Kruk, Annabelle Minerals, [Annayake](#), [Anne Semonin](#), Antonio Banderas, Apart, Apple, Aquabeads, [Aquafresh](#), Arctica, Ardell, Arena, Ariel, Armani, Armani Collezioni, Armani Exchange, Artdeco, Artego,

Asics, [Atelier Cologne](#), Atlantic, Atmosphaera, Atomic, Audio-Technica, [Augustinus Bader](#), [Aveda](#), [Avène](#), [Azzardo](#), Azzaro, B.box, B.toys, [Babor](#), Baby Annabell, Baby Born, Baby Jogger, Babylist, Babyono, Balenciaga, [Balmain Hair](#), Bandai, Bandai Namco, Barbie, Barbour, Bard, [Bareminerals](#), [Barlinek](#), Bburago, Beauty Blender, [Beckers](#), [Beliani](#), [Belini](#), [Bemko](#), Benefit Cosmetics, [Beon](#), Bergson, Bering, [Bialetti](#), Big, Billabong, Bioderma, Biotherm, [Biotherm Homme](#), [Biovital](#), [Bird Meble](#), Birkenstock, Bissell, [Black Red White](#), [Blackhawk](#), [Blanx](#), Blaupunkt, [Blue Dolphin](#), [Bms Group](#), Bobbi Brown, [Bogna Skin](#), [Bolsius](#), Bosch, Bose, Boss, Bottega Veneta, Bourjois, Branq, Braun, Breitling, Bright Starts, Brijju, Brio, Brita, Britax-Romer, [Bromarkt](#), Brubeck, Bruder, Bruno Banani, Bryza, Btwin, Bugaboo, Bulova, Burberry, Burton, Bvlgari, [By Terry](#), [Byredo](#), Cacharel, [Cailyn](#), [Calgon](#), Calvin Klein, Calzedonia, Campingaz, Canario Café, Canon, Carhartt, [Carita](#), Carolina Herrera, Carrera, [Cartier](#), [Carven](#), Casio, Caterpillar, Celine, [Cellfast](#), Cerave, [Ceresit](#), [Cerruti](#), [Cersanit](#), Certina, Cesar, Cetaphil, Champion, Chanel, Chappi, Charlotte Tilbury, [Chemex](#), Chicco, Chloé, [Chopard](#), Christian Louboutin, Cillit Bang, Citizen, Clarins, Clavier, Clementoni, Clinique, [Clive Christian](#), [Clochee](#), Cluse, Coach, Cobi, Coccinelle, Collecta, Collistar, Columbia, Command, [Comme Des Garçons](#), [Compo](#), [Contigo](#), Converse, [Corega](#), Crocs, [Crosso](#), Curver, Cybex, Czuczu, [D'Alchémy](#), Dafi, Daniel Wellington, Dante, [Darymex](#), [Das Company](#), David Beckham, Davidoff, Davines, [Deante](#), Decleor, [Dekoral](#), De'longhi, Delsey, Denley, Dermacol, Desigual, [Dezal](#), Diadora, Dickie Toys, [Diego Dalla Palma](#), Diesel, Dior, [Dior Backstage](#), [Diptyque](#), Disney, Dji, Dkny, Dodo, Dolce & Gabbana, [Dominator](#), Domyos, Dorothy Perkins, [Dr Irena Eris](#), [Dr. Barbara Sturm](#), [Dr. Jart+](#), Dr. Martens, [Drabest](#), Dreame, Dreamies, Dsquared2, [Dulux](#), Dumel, Dumel Discovery, Durex, Dyson, Ea, Ea Sports, Ea7, Eastpak, [Eau Jeune](#), Ecco, Ecotoys, [Eflor](#), [Eglo](#), [Eisenberg](#), [Electrolux](#), Electronic Arts, [Elektrokabel](#), [Elemis](#), [Elie Saab](#), Elisabetta Franchi, Elizabeth Arden, Ellesse, [Emanuel Ungaro](#), Emporio Armani, Emu, Enchantimals, [Entelo](#), Epee, Epson, Ermenegildo Zegna, Esperanza, Esprit, Essie, Estée Lauder, Everlast, Fairy, Fallkniven, Fanola, [Faro](#), Fat Brain Toys, [Fdm](#), Fendi, Fenty Beauty, [Fenty Skin](#), Festina, Fila, [Filorga](#), Filtrete, Finish, [Fischer](#), Fisher-Price, Fitbit, Fjallraven / Fjällräven, Fjord Nansen, Foreo, Forcast, Fossil, Fox Knives, [Fragrance Du Bois](#), [Framire](#), Fred Perry, [Fridge](#), Fujifilm, Funko, Furla, Furminator, Futuro, [Gala](#), Galakta, Ganni, Gant, Gap, Garrett, Garmin, Garnier, Geomag, Geox, Gerber, [Gerda](#), Gerlach, Giant, Gillette, Giorgio Armani, [Gisou](#), Givenchy, Gliss Kur, [Globo](#), [Goetze](#), Goki, [Golddoor](#), Golden Rose, Goldwell, Goliath, Goo Jit Zu, Good Loot, Gopro, [Gorilla Sports](#), Gorteks, Gotie, [Goutal](#), Graco, Gravitrax, [Grohe](#), [Grown Alchemist](#), G-star, [Gtv](#), Gucci, Guerlain, Guess, [Guy Laroche](#), H&M, Haba, [Hair Rituel By Sisley](#), Hakuro, [Halmar](#), [Hansgrohe](#), Hasbro, Health Labs Care, [Helena Rubinstein](#), Helly Hansen, Henderson, Hermès, Herschel, [Hi Tec Nutrition](#), [Higher](#), [Histoires De Parfums](#), [Hitec](#), Hi-tec, Hoka, Hoka One One, Holika Holika, Hollister, [Homla](#), [Honeywell](#), [Hoover](#), Hot Wheels, [Hourglass](#), Hp, Huda Beauty, Hugo, Hugo Boss, Ice Watch, Iceberg, Imc Toys, [Immergas](#), Inebrya, Inglot, Insight, Insta360, [Instal Projekt](#), [Interbeds](#), Intimissimi, [Iossi](#), Isadora, Issey Miyake, [It Cosmetics](#), [Italux](#), Jabra, Jack Wolfskin, Janod, [Janpol](#), Jansport, Jbl, Jean Paul Gaultier, [Jeffree Star](#), Jesus Del Pozo, Jimmy Choo, [Jo Malone London](#), John Frieda, [John Galiano](#), Joico, Joie, Joop!, Jordan, Juicy Couture, [Jura](#), Just Cavalli, Just Play, [Juvena](#), [Kanlux](#), Kappa, Kappahl, Kärcher, Karl Lagerfeld, [Karl Lagerfeld Home Fragrance](#), Keen, Kemon, [Kenwood](#), Kenzo, Kérastase, Kevin Murphy, [Kfd](#), [Kiehl`S](#), Kiko Milano, [Kilian](#), Kinderkraft, [Kire Skin](#), [Kitchenaid](#), Klein, [Klupś](#), [Kobi](#), [Koło](#), Konighoffer, [Kontakt Simon](#), Korres, [Krono-Plast](#), [Krosno](#), [Kross](#), [Krups](#), Kryolan, Kylie Cosmetics, [Kylie Skin](#), L.o.l. Surprise, La Mer, [La Prairie](#), La Roche-Posay, Lacoste, Lalique, Lancaster, Lancôme, [Laneige](#), Lanvin, [Laura Mercier](#), Lavazza, [Le Couvent Maison De Parfum](#), Learning Resources, Leatherman, [Ledlux](#), [Ledvance](#), Lee, Lee Cooper, Lego, [Lelo](#), Lenor, Levi's, Lg, Lierac, [Light Prestige](#), Lilliputiens, Lilou, [Lime Crime](#), [Linarem Siatkisieci](#), Lionelo, Little Dutch, Little Tikes, Liu jo, Llorens, [Loewe](#), [Lolita Lempicka](#), L'oréal Paris, L'oréal Professionnel, Louis Vuitton, Love Moschino, Lovela, [Lumiled](#), [Łucznik](#), M&M Gastro, Mac, Magformers, Magic Box, [Magnat](#),

Maison Margiela, Majestic Sport, Majorette, Makeup By Mario, Mammut, Mango, Mapei, Marc Cain, Marc Jacobs, Marc O'polo, Mares, Marilyn, Marioinex, Marks & Spencer, Markslöjd, Marshall, Massimo Dutti, Matchbox, Matchstick Monkey, Materace Z Gór, Matis Paris, Matrix, Mattel, Max Factor, Maxmara, Maybelline, Mckinley, Medela, Medispirant, Mega, Mega Bloks, Mega Construx, Mega Creative, Melissa, Melissa & Doug, Mepal, Meteor, Mexen, Mexx, Michael Kors, Milani, Milk Makeup, Mil-tec, Missha, Miu Miu, Mixa, Mobene, Modermo, Molton Brown, Moncler, Monster, Mont Blanc, Montibello, Moraj, Morphe, Morphe 2, Morphy Richards, Moschino, Motus, Mountain Goat, Murad, Mustela, My Clarins, Nabla, Napapijri, Narciso Rodriguez, NARS, Nasomatto, Natasha Denona, Native, Natura Bissé, Nerf, New Balance, New Era, Nexcare, Nike, Nina Ricci, Nine West, Nintendo, Nishane, Nivona, No-Pest, Nordlux, Nouba, Nowodvorski, Nude By Nature, Nutricia / Nutridrink, Nutridrink, Nutrikid, Nuxe, Nyx Professional Makeup, Oakley, Obag, Oio Lab, Olaplex, Olimp, Omega, Omorovicza, On, On Running, Onitsuka Tiger, Only, Onyx, Oral-b, Orlane, Orno, Orsay, Oscar De La Renta, Osram, Ostrovit, Ouai, Ouai Haircare, Overmax, Oysho, Paco Rabanne, Palladium, Paloma Picasso, Pan Drwal, Panasonic, Pandora, Parfums De Marly, Pat Mcgrath, Pat Mcgrath Labs, Patagonia, Patek Philippe, Patrizia Pepe, Payot, Peak Performance, Pedigree, Pepe Jeans, Percy Nobleman, Perfect Fit, Perricone Md, Petzl, Phenomé, Philips, Philips Avent, Philips Sonicare, Pierre Cardin, Pilot, Pimkie, Pinko, Pit Bull, Pit Bull, Play-Doh, Playmobil, Poc, Pocketbook, Polar, Polaroid, Police, Polly Pocket, Polo Ralph Lauren, Post-It, Prada, Pretty Vulgar, Profichief, Proraso, Pull&bear, Pulsar, Puma, Qiriness, Quechua, Quercetti, Quiksilver, Quinny, Rabalux, Rainbow High, Ralph Lauren, Ravensburger, Ray-Ban, Rebel, Recaro, Red Bull, Redken, Reebok, Regatta, Remington, Reminiscence, Rena, René Furterer, Replay, Reuzel, RicoKids, Rip Curl, Rituals, River island, Roamer, Roberto Cavalli, Rodial, Roja Parfums, Rolex, Romet, Room99, Rossignol, Rouge Bunny Rouge, Rowenta, Roxy, Rubik, Rudy Project, Russell Hobbs, S.Oliver, Saeco, Sage, Salvatore Ferragamo, Salewa, Salomon, Salvatore Ferragamo, Samsonite, Samsung, Sarah Chapman, Saucony, Schleich, Schneider Electric, Scholl, Schwarzkopf, Scotch, Scotchblue, Scotch-Brite, Scotchgard, Scott, Seiko, Select, Sensai, Sensodyne, Serge Lutens, Sfd, Sheba, Shiseido, Shu Uemura, Siemens, Simba, Sinsay, Sisley, Sister'S Aroma, Skechers, Skinceuticals, Skip Hop, Skoff, Sloggi, Small Foot, Smart Games, Smashbox, Smeg, Smoby, Snugpak, Sodastream, Softimi, Sol De Janeiro, Solgar, Sollux Lightning, Somfy, Sony, Sony Interactive Entertainment, Sophie La Girafe, Specialized, Speedo, Spin Master, Spokey, Springos, Spyder, St.Tropez, Starbucks, Stella McCartney, Stéphane Humbert Lucas 777, Stila, Stokke, Super Zings, Superdry, Superthings, Suunto, Swarovski, Swatch, Swiffer, Sylvanian Families, Szumisie, Śnieżka, Śpijzdrowo, Tadar, Tag Heuer, Takami, Tamaris, Tangle Teezer, Tarte, Tata Harper, Tchibo, Ted Baker, Tefal, Terma, Termet, Tesa, Thalgo, The Balm, The Body Shop, The Different Company, The North Face, The Nue Co, The Ordinary, The Pokemon Company International, Thierry Mugler, Thomson, Tiffany & Co., Timberland, Timex, Tiny Love, Tissot, Tiziana Terenzi, Tk Lighting, Tm Toys, Tom Ford, Tom Tailor, Tommy Hilfiger, Tommy Jeans, Tomy, Too Faced, Topeshop, Tous, Toya, Trefl, Trek, Triumph, Trussardi, Trussardi Jeans, Tsunami, Tuban, Twinset, Ty, U.S. Polo Assn., Ubisoft, Ugg, Ukviat, Umbro, Under Armour, Urban Decay, Uvex, V Canto, V33, Valentino, Valmont, Van Cleef & Arpels, Vanderbilt, Vanish, Vans, Veja, Venezia, Versace, Versus Versace, Vertus, Vichy, Victoria's Secret, Victorinox, Viktor & Rolf, Vileda, Viscoplast, Vizir, Vogue, Volcano, Vostok Europe, Votary, Vtech, W. Kruk, W. Legutko, Wader, Wagner, Wahl, Wenko, Wessper, Whamisa, Whiskas, Wilkinson, Winning Moves, Wishful, Wmf, Woolite, Wrangler, Xbox Games Studios, Xerjoff, Yato, Yes, Yonelle, Yookidoo, Youth To The People, Yuesai, Yves Saint Laurent, Zadig&Voltaire, Zapf Creation, Zara, Zelmer, Zew For Men, Zipro, Zoeva, Zuma Line, Zwieger, Zwilling, Zwoltex.

Appendix No. 2

Appendix No. 2. Rules on creating Offer description

Section 1. Offer description

(...)

1.5.

Images included in an Offer must relate only to the offered Goods. Goods may be presented in the context of their use or arrangement. An image may present certificates, technologies, and graphic elements (e.g., arrows). Captions are forbidden, except for brand/manufacturer logos, colors and patterns, and the number and unit. [These rules do not apply to situations where separate agreements with parties cooperating with the Company specify different conditions for including images in Offers.](#)

(...)

Appendix No. 4

Appendix No. 4 Fees and sales commissions

(...)

Allegro.pl

SECTION 6. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.PL)

(...)

2. Allegro — Delivery Service — DPD — Fees for Services and Additional Services

a. The Delivery Service, as referred to in Appendix No. 16 of the Allegro Terms & Conditions provided by the Service Provider, DPD Polska Sp. z o.o, who provides the Services as part of the following delivery options:

- **Allegro DPD Courier service**
- **Allegro DPD Courier Service payment on delivery**



- **Allegro DPD Pickup**
- **Allegro DPD Pickup payment on delivery**

b. Seller fees for Services provided based on Delivery Service, and Services provided based on Allegro Smart! are as follows:

Name of service	Service code
Allegro DPD Courier service (parcel weighing up to 10kg of real or dimensional weight; the longest side max. 150cm; sum of width, length, and height max. 300cm) [1] [2]	DPD_P1_KURIER
Order value in range	Gross fee under Allegro Smart!
PLN 40 – 49.99 gross	PLN 3.49 – for each parcel
PLN 50 – 59.99 gross	PLN 3.49 – for each parcel
PLN 60 – 79.99 gross	PLN 3.49 – for each parcel
PLN 80 – 119.99 gross	PLN 5.09 – for each parcel
PLN 120 – 199.99 gross	PLN 8.69 – for the first parcel, for each additional parcel PLN 5.09 gross
from PLN 200 gross	PLN 11.49 – for the first parcel, for each additional parcel PLN 5.09 gross
Order value in range	Gross fee under the Delivery Service
Regardless of the order value	PLN 14.99 for each parcel

Name of service	Service code
Allegro DPD Pickup (parcel weighing up to 20 kg, real or dimensional weight, the longest side max. 150 cm, the sum of height and circumference (i.e., 2x height + 2x width) max 300 cm)*	DPD_P1_PUNKTY

Order value in range	Gross fee under Allegro Smart!
PLN 40 – 49.99 gross	PLN 1.59 – for each parcel
PLN 50 – 59.99 gross	PLN 2.09 – for each parcel
PLN 60 – 79.99 gross	PLN 2.89 – for each parcel
PLN 80 – 119.99 gross	PLN 3.99 – for each parcel
PLN 120 – 199.99 gross	PLN 6.69 – for the first parcel, for each additional parcel PLN 3.99 gross
from PLN 200 gross	PLN 8.69 – for the first parcel, for each additional parcel PLN 3.99 gross
Order value in range	Gross fee under the Delivery Service
Regardless of the order value	PLN 11.99 for each parcel

[1] All parcels with an actual weight exceeding 31.5 kg up to 50 kg, apart from relevant additional fees for overweight parcels above 31.5kg, are subject to an additional fee for the non-standard parcel. Surcharge amounts applicable are specified in the Additional Services price list in sub-paragraph (c) below.

[2] All packages with an actual weight exceeding 50 kg should be placed on a pallet. The fee for the Service, including the pallet, is based on the actual weight not lower than 288 kg. If the real or dimensional weight is higher than 288 kg, the fee for the Service is based on the higher weight (real or dimensional). Surcharge amounts applicable to dimensional weight are specified in the Additional Services price list in sub-paragraph (c) below.

~~* for parcels dispatched and picked up in the "Żabka" network, the maximum parameters of parcels are: actual weight up to 10 kg; height – 60 cm; width – 40 cm; depth – 40 cm.~~

Non-standard parcels — parcels meeting at least one of the following parameters:

National service:

- unsorted parcels which, due to their shape, cannot be sorted automatically on the sorter or that may damage other parcels in the sorting process (e.g., loose stretch wrap, loosely wrapped in plastic film)
- with a cylindrical, round, oval shape (e.g., tubes, bales of fabric)

- with irregular shapes, including parcels that are not packaged in a box/pack with a regular shape
- parcels with elements protruding outside their regular packaging contour
- parcels packaged in a material that prevents free movement on the sorter (e.g., rubber) or wrapped with such materials (protruding binding strips, etc.)
- plastic film envelopes with weight exceeding 5.00 kg
- plastic film envelopes with contents that prevent automatic sorting
- tires not packed in accordance with DPD guidelines
- parcels with length exceeding 150 cm
- parcels with an actual weight from 31.5 kg to 50 kg
- parcels with summed dimensions (length + width + height) exceeding 300 cm
- parcels consisting of two or more separate parts combined into one irregular whole

Non-standard pallets — pallets that meet at least one of the following parameters:

- containing goods of irregular shape (not forming a cuboid)
- goods where the load is not attached to the carrier (e.g., by means of plastic film, straps, or binding tape)
- containing large-size home appliances (a refrigerator, washing machine, etc.)

Detailed Terms of Service are available at <https://www.dpd.com/pl/pl/moje-dpd/dokumenty-dpd-polska/>.

3. Allegro — Delivery Service — Poczta Polska postal services — Fees for Services and Additional Services

a. The Delivery Service, as referred to in Appendix no. 16 of the Allegro Terms & Conditions, is provided by the Service Provider: Poczta Polska SA, which provides the Services as part of the following delivery options:

- ~~Allegro registered mail~~
- **Allegro Pocztex courier**
- **Allegro Pocztex courier payment on delivery**

- Allegro Pocztex Pick-up Point
- Allegro Pocztex Pick-up Point payment on delivery
- Allegro Pocztex Parcel Locker
- Allegro registered mail
- Allegro MiniParcel

b. The Seller fees for the Services provided based on the Delivery Service and Services provided based on Allegro Smart! are as follows:

Name of service	Service code
(i) Allegro registered mail (maximum parcel parameters: max. weight 1 kg; max. total of all dimensions: width+height+length up to 70 cm; the longest side max. 50 cm; the shortest side max. 6 cm)	PP_P5_PRZESYLKA_POLECONA
Order value in range	Gross fee under Allegro Smart!
PLN 30 – 39.99 gross	PLN 0.59 – for each parcel
PLN 40 – 49.99 gross	PLN 0.79 – for each parcel
PLN 50 – 59.99 gross	PLN 0.99 – for each parcel
PLN 60 – 79.99 gross	PLN 1.99 – for each parcel
PLN 80 – 119.99 gross	PLN 3.49 – for each parcel
PLN 120 – 199.99 gross	PLN 3.49 – for each parcel
from PLN 200 gross	PLN 3.49 – for each parcel
Order value in range	Gross fee under the Delivery Service
Regardless of the order value	PLN 6.99 for each parcel

Name of service	Service code
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(ii) (i) Allegro Pocztex courier (maximum parcel parameters: max. weight 30kg, max. sum of width, length, and height up to 250cm; longest side max. 120cm)	POCZTA_POLSKA_P1_KURIER (for the first parcel in the parcel) POCZTA_POLSKA_P1_KURIER_POD (for further parcels in the parcel)
Order value in range	Gross fee under Allegro Smart!
PLN 40 – 49.99 gross	PLN 2.89 – for each parcel
PLN 50 – 59.99 gross	PLN 2.89 – for each parcel
PLN 60 – 79.99 gross	PLN 2.89 – for each parcel
PLN 80 – 119.99 gross	PLN 4.09 – for each parcel
PLN 120 – 199.99 gross	PLN 7.49 – for the first parcel, for each additional parcel PLN 4.09 gross
from PLN 200 gross	PLN 9.99 – for the first parcel, for each additional parcel PLN 4.09 gross
Order value in range	Gross fee under the Delivery Service
Regardless of the order value	PLN 11.99 for each parcel

Name of service	Service code
(iii) (ii) Allegro Pocztex Pick-up Point (maximum parcel parameters: max. weight 20kg; max. dimensions 70 x 60 x 60cm)	POCZTA_POLSKA_P2_PUNKTY (for the first parcel in the parcel) POCZTA_POLSKA_P2_PUNKTY_POD (for further parcels in the parcel)
Order value in range	Gross fee under Allegro Smart!
PLN 40 – 49.99 gross	PLN 1.59 – for each parcel
PLN 50 – 59.99 gross	PLN 2.09 – for each parcel
PLN 60 – 79.99 gross	PLN 2.89 – for each parcel
PLN 80 – 119.99 gross	PLN 3.99 – for each parcel

PLN 120 – 199.99 gross	PLN 6.69 – for the first parcel, for each additional parcel PLN 3.99 gross
from PLN 200 gross	PLN 8.69 – for the first parcel, for each additional parcel PLN 3.99 gross
Order value in range	Gross fee under the Delivery Service
Regardless of the order value	PLN 9.99 for each parcel

Name of service	Service code
(iv) (iii) Allegro Pocztex Parcel Locker (maximum parcel parameters: max. weight 20kg; max. dimensions 42 x 40 x 65cm)	POCZTA_POLSKA_P3_AUTOMAT (for the first parcel in the parcel) POCZTA_POLSKA_P3_AUTOMAT_POD (for further parcels in the parcel)
Order value in range	Gross fee under Allegro Smart!
PLN 40 – 49.99 gross	PLN 1.29 – for each parcel
PLN 50 – 59.99 gross	PLN 1.69 – for each parcel
PLN 60 – 79.99 gross	PLN 2.29 – for each parcel
PLN 80 – 119.99 gross	PLN 3.29 – for each parcel
PLN 120 – 199.99 gross	PLN 5.99 – for the first parcel, for each additional parcel PLN 3.29 gross
from PLN 200 gross	PLN 6.49 – for the first parcel, for each additional parcel PLN 3.29 gross
Order value in range	Gross fee under the Delivery Service
Regardless of the order value	PLN 9.99 for each parcel

Name of service	Service code
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(iv) Allegro registered mail (maximum parcel parameters: max. weight 1 kg; max. total of all dimensions: width+height+length up to 70 cm; the longest side max. 50 cm; the shortest side max. 6 cm)	PP_P5_PRZESYLKA_POLECONA
Order value in range	Gross fee under Allegro Smart!
PLN 30 – 39.99 gross	PLN 0.59 – for each parcel
PLN 40 – 49.99 gross	PLN 0.79 – for each parcel
PLN 50 – 59.99 gross	PLN 0.99 – for each parcel
PLN 60 – 79.99 gross	PLN 1.99 – for each parcel
PLN 80 – 119.99 gross	PLN 3.49 – for each parcel
PLN 120 – 199.99 gross	PLN 3.49 – for each parcel
from PLN 200 gross	PLN 3.49 – for each parcel
Order value in range	Gross fee under the Delivery Service
Regardless of the order value	PLN 6.99 for each parcel

Name of service	Service code
(v) Allegro MiniParcel (maximum parcel parameters: max. weight: 0.5 kg; max. dimensions: 32.5cm x 23cm x 2cm)	PP_P4_MINI PRZESYLKA_PP_P6_MINI _PRZESYLKA
Order value in range	Gross fee under Allegro Smart!
PLN 30 – 39.99 gross	PLN 0.59 – for each parcel
PLN 40 – 49.99 gross	PLN 0.79 – for each parcel
PLN 50 – 59.99 gross	PLN 0.99 – for each parcel
PLN 60 – 79.99 gross	PLN 1.99 – for each parcel

PLN 80 – 119.99 gross	PLN 3.49 – for each parcel
PLN 120 – 199.99 gross	PLN 3.49 – for each parcel
from PLN 200 gross	PLN 3.49 – for each parcel
Order value in range	Gross fee under the Delivery Service
Regardless of the order value	PLN 3.99 for each parcel

(...)

d. Additional Services related to Allegro registered mail as referred to clause b(+) (iv) above are payable by the Seller as per the following table:

Additional Service	CODE	Gross fee
Collection confirmation	PP_N6_POTWIERDZENIE	PLN 2.60
Registered mail return (due to the inability to deliver it)	PP_N7_ZWROTPOLECONA	PLN 6.99

(...)

5. Allegro — Delivery Service — Orlen Paczka — Fees for Services and Additional Services

(...)

c. Any Additional Services strictly related to the Service referred to above shall be payable by the Seller, in accordance with the table below:

Service	CODE	Gross fee as part of Allegro Smart!
----------------	-------------	--

The possibility of providing additional financial protection against loss or destruction of a parcel. This covers parcels valued above PLN 1,000 to 5,000.	ORL_U1_DODATKOWA_OCHRONA	PLN 2.99
Collection of up to 4 parcels, zone 1*	ORL_N1_PODJAZD_STR_1	PLN 6.99
Collection of up to 4 parcels, zone 2*	ORL_N2_PODJAZD_STR_2	PLN 25.99
Operational return of a parcel with actual weight of up to 25 kg and maximum dimensions of 41x38x60cm; return to the place of dispatch	ORL_N3_ZWROT	PLN 9.99
Overweight/oversize (exceeding the maximum permissible specifications of the parcel: actual weight of 25 kg and maximum dimensions of 41x38x60cm)	ORL_N4_PONAD_WYMIAR	PLN 259

(...)

Allegro.cz

SECTION 1. GENERAL COMMENTS (ALLEGRO.CZ)

1. The Company charges the following fees and sales commissions for Transaction organization services provided within a given Marketplace:

- a. basic fees for listing Offers,
- i. sales commissions,



ii. the unit transaction fee referred to in Section 3.6,

~~iii. a fee for transactions paid with Allegro Pay (a service described in the Allegro Pay Terms & Conditions);~~

b. additional fees

(...)

SECTION 5. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.CZ)

(...)

8. Allegro – Delivery Service – DPD – fees for Services and Additional Services.

a. The Delivery Service referred to in Appendix No. 16 of the Allegro Terms & Conditions provided by a Service Provider Direct Parcel Distribution CZ s.r.o., which provides the Services as part of the following delivery option:

- **Allegro DPD Courier**
- **Allegro DPD Courier Payment on Delivery**
- **Allegro DPD Pickup**
- **Allegro DPD Pickup Payment on Delivery**
- **Allegro DPD Parcel Lockers**
- **Allegro DPD Parcel Lockers Payment on Delivery**

(...)

Allegro.sk

SECTION 1. GENERAL COMMENTS (ALLEGRO.SK)

1. The Company charges the following fees and sales commissions for Transaction organization services provided within a given Marketplace:

a. basic fees for listing Offers,



- i. sales commissions,
- ii. the unit transaction fee referred to in Section 3.6,
- iii. ~~a fee for transactions paid with Allegro Pay (a service described in the Allegro Pay Terms & Conditions),~~

b. additional fees

(...)

SECTION 5. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.SK)

6. Allegro — Delivery Service — DPD — Fees for Services and Additional Services

a. The Delivery Service referred to in Appendix No. 16 to the Allegro Terms & Conditions provided by a Service Provider Direct Parcel Distribution SK s.r.o., which provides the Services as part of the following delivery options:

- **Allegro DPD Courier**
- **Allegro DPD Courier Payment on Delivery**
- **Allegro DPD Pickup**
- **Allegro DPD Pickup Payment on Delivery**
- **Allegro DPD Parcel Locker**
- **Allegro DPD Parcel Locker Payment on Delivery**

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Name of service	Service code
Allegro DPD Courier (gross fee for parcels up to 31.5 kg)	DPD_P1_COURIER
Order value in the range	Gross fee — Allegro Smart!
EUR 8.90-12.89 gross	EUR 0.79 for each parcel

EUR 12.90-15.89 gross	EUR 0.79 for each parcel
EUR 15.90-21.89 gross	EUR 0.79 for each parcel
EUR 21.90-29.89 gross	EUR 1.19 for each parcel
EUR 29.90-49.89 gross	EUR 1.99 for each parcel EUR 1.19 gross for each additional parcel
from EUR 49.90 gross	EUR 2.59 for each parcel EUR 1.19 gross for each additional parcel
Order value in the range	Gross fee for the parcel
Regardless of the order value	EUR 3.49 for each parcel

Name of service	Service code
Allegro DPD Pickup	DPD_P2_PUP
Order value in the range	Gross fee — Allegro Smart!
EUR 8.90-12.89 gross	EUR 0.39 for each parcel
EUR 12.90-15.89 gross	EUR 0.49 for each parcel
EUR 15.90-21.89 gross	EUR 0.69 for each parcel
EUR 21.90-29.89 gross	EUR 0.89 for each parcel
EUR 29.90-49.89 gross	EUR 1.49 for each parcel EUR 0.89 gross for each additional parcel
from EUR 49.90 gross	EUR 1.99 for each parcel EUR 0.89 gross for each additional parcel
Order value in the range	Gross fee for the parcel
Regardless of the order value	EUR 2.39 for each parcel

Name of service	Service code
Allegro DPD Parcel Lockers	DPD_P3_APM
Order value in the range	Gross fee — Allegro Smart!
EUR 8.90-12.89 gross	EUR 0.39 for each parcel
EUR 12.90-15.89 gross	EUR 0.49 for each parcel
EUR 15.90-21.89 gross	EUR 0.69 for each parcel
EUR 21.90-29.89 gross	EUR 0.89 for each parcel
EUR 29.90-49.89 gross	EUR 1.49 for each parcel EUR 0.89 gross for each additional parcel
from EUR 49.90 gross	EUR 1.99 for each parcel EUR 0.89 gross for each additional parcel
Order value in the range	Gross fee for the parcel
Regardless of the order value	EUR 2.39 for each parcel

Parcels handled as part of the **Allegro DPD Courier** service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5kg
- longest side: 175 cm (maximum height)
- maximum dimensions (2 x width + 2 x length + height) <= 300 cm

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services.

Parcels handled as part of the Allegro DPD Pickup service should have the following standard parameters:



- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg
- longest side: 100 cm
- maximum dimensions: $2 \times \text{length} + 2 \times \text{width} + \text{height} \leq 250 \text{ cm}$

Parcels handled as part of the Allegro DPD Parcel Lockers service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg
- maximum dimensions: 69 x 58 x 54 cm

c. All Additional Services strictly relating to the Service referred to in sub-paragraph (b) above are paid by the Seller as per the table below:

Additional fees and services	Code	Gross surcharge
Non-standard parcel fee	DPD_N3_OVERSIZE	4.99 EUR
POD	DPD_N4_COD_COURIER	0.99 EUR

Non-standard parcels — parcels with at least one of the following parameters:

- parcels exceeding the maximum weight indicated for individual services (Allegro DPD Courier; Allegro DPD Pickup; Allegro DPD Parcel Locker)
- parcels whose dimensions exceed the permissible values specified in the descriptions of the above services (Allegro DPD Courier; Allegro DPD Pickup; Allegro DPD Parcel Locker)
- parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- parcels packed in black film or other black packaging
- parcels that do not have a compact shape of a block, cube or polygonal tube or envelope

Goods excluded from transport are listed in the Partner Regulations: <https://www.dpd.com/sk/sk/vop/>



d. The Fees for Services and Additional Services will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

(...)

Appendix No. 5

Appendix No. 5. Privacy Protection Policy

(...)

SECTION III. PURPOSES OF, GROUNDS FOR AND PERIOD OF PERSONAL DATA PROCESSING BY THE COMPANY

(...)

Account registration and management, handling of User's Transactions

To use some functionalities available on the Marketplaces (including via the Mobile Application), you are required to Register in accordance with the Terms & Conditions, unless the Terms & Conditions explicitly provide for the possibility of using it without Registration or logging in (e.g., making a Transaction). We offer the Regular Account and the Business Account. Setting up and using a User Account entails processing of your Personal Data by us.

In addition, the Company processes your Personal Data to handle your Transactions. Using the Marketplaces (including the Mobile Application), you can in particular:

- purchase as a natural person or entrepreneur using a Regular Account;
- sell or post classifieds as a natural person using a Regular Account;
- sell or post classifieds as an entrepreneur (as part of your business activity) using a Business Account;
- make purchases without prior Registration or logging into the Account in the cases provided in the Terms & Conditions.

The information you post in Offers and "Messages to the Buyer" does not originate from the Company and is not initiated by the Company. For this reason, to the maximum extent permissible by applicable law, the Company will not be liable for information posted in Offers and for the "Messages to the Buyer".



As far as possible, you should refrain from providing any Personal Data in the Offers and the “Messages to the Buyer” [in places other than dedicated for this purpose](#). Remember that if you share your Personal Data in Offers or the “Messages to the Buyer”, you are doing this based on your own informed and conscious decision. Therefore, you should carefully consider the risk associated with sharing such information. For more information about purchasing and executing Transactions using the Regular Account or Business Account, please see the Terms & Conditions.

We process your Personal Data in accordance with the rules described in the table below to manage your User Account and handle your Transactions. Additionally, your Personal Data can be processed for other purposes, including analytical and marketing purposes, and to guarantee the security of our services, as you will learn from further sections of this section of the Policy.

In relation to some of your Transactions, detailed in Appendix No. 20 to the Terms & Conditions (Transactions covered by the archiving obligation or VAT settlements made by the Company), we are obliged by applicable legal regulations to process (incl. to archive) personal data related to such Transactions.

[In connection with the operation of your Account, we are required to process your Personal Data in order to comply with statutory obligations under REGULATION \(EU\) 2022/2065 of THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of October 19, 2022, on a Single Market For Digital Services and amending Directive 2000/31/EC \(Digital Services Act\) \(hereinafter: DSA\). The Company is required to collect and disclose information on Allegro about sellers who have the status of an entrepreneur and collect and disclose information about entities that paid for advertising and on whose behalf such advertisements are presented.](#)

Purpose of processing Personal Data	Legal grounds for processing Personal Data	Period of storage of Personal Data for the specific purpose (retention period)
Taking steps to handle a User's Registration and provision of electronic services relating to the management of Allegro User Accounts, including the communication of the option to collect the parcel using a collection code via the Mobile Application or the Platform	Article 6(1)(b) of the GDPR (necessary for entering into and performance of a contract) — Personal Data required to set up and manage Accounts	Until the termination of the service
Enabling remote parcel pick-up with Mobile App	Article 6(1)(b) of the GDPR (necessary for entering into and performing a contract) – The Personal Data necessary	For a maximum period of 60 days from the date of using the remote parcel pick-up option

	for picking up the parcel remotely	
Customization of Account settings (adding a profile picture and other optional Personal Data to the account) or sharing Personal Data when logging in to Marketplaces via a third-party service	Article 6(1)(a) of the GDPR (User consent) — only for optional Personal Data which are not necessary to use the Account	Until the removal of optional Personal Data from the Account (withdrawal of consent) or termination of the service
Handling complaints, including resolution of technical issues	Article 6(1)(f) of the GDPR (legitimate interest of the Company in the protection of the Company's and User's rights)	Until the complaint or issue is resolved
Exercising and defending claims arising from a contract or related to the provision of services, including debt collection and participation in court, arbitration, and mediation proceedings	Article 6(1)(f) of the GDPR (legitimate interest of the Company in the protection of the Company's rights)	Until the last day of the calendar year following the expiration of a period of 3 years after the termination of the service or a Transaction made without prior Registration or logging into the Account
Compliance with statutory obligations arising from tax and accounting provisions concerning the settlement of sales commissions charged on Transactions	Article 6(1)(c) of the GDPR in conjunction with Article 70 § 1 of the Tax Ordinance Act (processing is necessary for compliance with a legal obligation)	5 years starting from the end of the calendar year in which the tax was due for payment
Compliance with statutory obligations arising from tax and accounting provisions concerning the settlement of sales commissions charged on Transactions	Article 6(1)(c) of the GDPR in conjunction with Article 74 of the Accounting Act (processing is necessary for compliance with a legal obligation)	5 years starting from the year following the fiscal year in which the Transaction was made
Supporting Sellers in the implementation of duties arising from the sale of explosives precursors under	Article 6(1)(c) of the GDPR (legal obligation)	Until the termination of the services

Regulation (EU) No 2019/1148 of the European Parliament and of the Council of 20 June 2019 on the marketing and use of explosives precursors, amending Regulation (EC) No 1907/2006 and repealing Regulation (EU) No 98/2013		
Performance of processing-related obligations, incl. archiving of transactional data arising from the E-commerce VAT Package, as defined in Appendix No. 20 to the Terms & Conditions	Article 6(1)(c) GDPR (compliance with a legal obligation) in conjunction with Articles 109b and 130d of the Act on the goods and services tax	10 years from the end of the year in which the Transaction, also without prior Registration or logging into the Account, was made.
Compliance with statutory obligations under REGULATION (EU) 2022/2065 of THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of October 19, 2022, on a Single Market For Digital Services and amending Directive 2000/31/EC (Digital Services Act)	Article 6(1)(c) of the GDPR (legal obligation) in conjunction with Article 30 of the DSA	6 months from discontinuation of services

(...)

Marketing activities

The Company may also use your Personal Data to carry out marketing activities, also in situations where you provide your Personal Data or give your consent to its processing. In return the Company makes content or services available to you. Such activities may include:

- displaying marketing content not customized to your preferences on the Marketplaces or in the Mobile Application (contextual advertising). If Personal Data is used to display contextual advertising, they are processed in pursuance of the legitimate interest of the controller or a third-party in promoting Company's own activities or third-party activities;
- displaying marketing content customized to your preferences, including customization of listing categories or individual offers in Platform settings or settings of third-party services based on

your activity on the Marketplaces (behavioral advertising). Your Personal Data, including Personal Data collected by means of cookies and other similar technologies, are then processed by the Company and third parties for marketing purposes. Such activities are only undertaken based on your consent, which you can withdraw at any time. For more information, see section 4 of the Policy;

- displaying marketing content (contextual and behavioral) in the advertising space of third-party platform operators (e.g., Meta Platforms Ireland Limited, Google Ireland Limited) based on your activity on the Platform and your email address ~~and~~ or telephone number or mobile device identification number linked with your Account, allowing the third-party operator to identify you as its user (excluding Junior Accounts). The transfer of personal data takes place in a hashed form, which means that if you are not registered on the respective platform of a third-party operator or if you are registered with other identification data, the third-party platform operator cannot read the data provided to it. Such actions are taken on the basis of the legitimate interest of the Company, and you may object against them at any time;
- carrying out other activities related to the direct marketing of goods and services (sending commercial information by electronic means or other marketing activities) through various electronic communication channels, including email, text/MMS and push messages. We may also contact you by telephone. Such activities are undertaken based on the legitimate interests of the Company or the legitimate interests of the entities cooperating with the Company, in particular, as part of Additional Services and on your consent to receive said messages or information. You may withdraw your consent at any time;
- sending satisfaction surveys in connection with the Company's participation in the "Customer Verified" program provided by the Heureka platform operator or other similar programs provided by another entity or entities. Once you have given your consent, you will receive an email with a satisfaction survey in connection with each Transaction you have concluded as a Buyer. The Heureka platform operator or other similar entity cooperating with the Company, acting as the Company's processors, will receive your email address from the Company, along with the information on the Goods purchased. Personal Data will not be processed for any purpose other than sending the satisfaction survey. Such actions are taken based on the legitimate interest of the Company, which involves assessing your satisfaction level in connection with the Transaction concluded and the Goods purchased and based on your consent for receiving these surveys. You can withdraw your consent at any time. In addition, you can opt out of receiving satisfaction surveys by clicking on the link in the survey — in this case, you will not receive another satisfaction survey.
- We process your Personal Data in accordance with the rules described in the table below in connection with our marketing activities. Your Personal Data can also be processed for other purposes, including analytical purposes, and to guarantee the security of our services, as you will learn from further sections of this section of the Policy.

Purpose of processing Personal Data	Legal grounds for processing Personal Data	Period of storage of Personal Data for the specific purpose (retention period)
Displaying contextual advertising (direct marketing of the Company's own or third-party goods or services)	Article 6(1)(f) of the GDPR (legitimate interest of the Company in the promotion of the Company's or third-party goods or services)	Until the discontinuation of the use of the Marketplaces or the Mobile Application
Displaying behavioral advertising based on viewing history, customization of listing categories or individual offers in Platform settings or settings of third-party services based on activity on the Marketplaces	Article 6(1)(f) of the GDPR in conjunction with Article 173 of the Telecommunications Law (legitimate interest of the Company in the promotion of the Company's or third-party goods or services in connection with expressed consent)	Until the withdrawal of consent (based on the provisions of the Telecommunications Law) or expressing an effective objection to Personal Data processing
Displaying ads in the advertising space of third-party platform operators based on your phone number and or email address or mobile device identification number linked with your Account.	Article 6(1)(f) GDPR (legitimate interest of the Company in the promotion of the Company's or third-party goods or services)	Until the use of the Company's services is discontinued or until an effective objection to Personal Data processing is expressed
Contacting Users for purposes of permitted marketing activities, via available electronic communication channels, in particular, emails, text/MMS and push messages. Contact by telephone	Article 6(1)(f) of the GDPR in conjunction with Article 10 of the Act on Electronically Supplied Services or Article 172 of the Telecommunications Law (legitimate interest of the Company in the promotion of the Company's or third-party goods or services in connection with expressed consent for a communication channel)	Until the withdrawal of consent to receive messages or information (based on the provisions of the Act on Electronically Supplied Services or the Telecommunications Law) or expressing an effective objection to Personal Data processing

(...)

Appendix No. 10

Appendix No. 10: Adding and using Products

Section 1. Adding Products

(...)

5. In order to create a Product proposal, the User shall provide all the data and add elements defined by the Company, and, in particular, the User shall:

- a. select the category of the proposed Product that corresponds to the main function performed by the product, where it is possible to correctly complete all parameters corresponding to the relevant product, as determined by the Company,
- b. specify the name of the proposed Product corresponding to the name of the category determined as per paragraph 5(a) above, or to Goods offered in the category determined in this way,
- c. complete all the mandatory parameters present in the relevant category, including the parameters identifying the proposed Product,
- d. add images of the proposed Products,
- e. add a proposed Products' description.

All the data must be provided and all elements indicated by the Company must be added in order for the Product to be created.

The proposed Product description referred to in sub-paragraph (d) above may refer only to the features, properties, and functionalities of the target Product. The said description must not contain any other content, including content relating to any transaction concerning the proposed Product.

It is prohibited to create a Product in the "Other" category if the Product should be created in a corresponding or dedicated category.

(...)

Section 2. Use of the Products

1. The Seller undertakes to:

- a. [link Offers to appropriate Products, including in particular](#) verify whether the Product with which the Offer is connected fully corresponds to the Goods [and the specific category on Allegro](#);

b. connect the Offer with the Product in such a way that the Goods offered in it fully correspond only to this Product;

c. create Product proposals only if there is no appropriate Product in the Product Catalog;

d. create Product proposals by providing data and other content consistent with reality;

e. not to create Products and not to connect Offers with Products in a way that could mislead other Users or serve to circumvent the provisions of the Allegro Terms & Conditions or legal regulations.

(...)

Appendix No. 12

Appendix No. 12 Terms & Conditions of the “Allegro Smart!” service for the Sellers

(...)

Allegro.pl

(...)

III. Terms & Conditions of the Service (Allegro.pl)

(...)

3. Detailed terms and conditions which qualify the Seller to use the Services:

(...)

b. FOR BUSINESS ACCOUNTS — the Seller must provide, for the Offer throughout its duration, provided as part of the Service:

(...)

If the Goods offered by the Seller meet one of the following conditions:

(...)

k. ~~in the case that the Buyer chooses Goods delivery options involving delivery from Poland, Germany, or Czechia, France, the Netherlands guaranteeing the free return of the Goods, which shall be returned at the sole expense of the Seller,~~ **guarantee free Goods return. The Seller dispatching Goods from Poland should indicate the Goods return address in Poland. If the Goods are to be returned from Poland to Czechia, France, the Netherlands, or Germany, the return will be made at the sole expense of the Seller, who is obligated to provide, free of charge, a return label to the Buyer.**

(...)

Appendix No. 16

Appendix No. 16 General Terms & Conditions of Delivery Service

(...)

Allegro.cz

(...)

Section 2. Terms and Conditions of Delivery Service (Allegro.cz)

(...)

5. The Services provided as part of the delivery options: Allegro DPD Courier Czechia payment on delivery; Allegro DHL Courier Czechia payment on delivery; Allegro DPD Courier payment on delivery; Allegro Dispatch from [Poland to Czechia](#) - Packeta Pick-up Point payment on delivery; Allegro Dispatch from [Poland to Czechia](#) - Packeta Parcel Lockers payment on delivery; Allegro WE|DO Courier payment on delivery; Allegro Pick-up at WE|DO Pick-up Point payment on delivery; Allegro WE|DO Parcel Lockers payment on delivery; Allegro Pick-up at Zásilkovna Pick-up Point payment on delivery; Allegro Zásilkovna Parcel Lockers payment on delivery, Allegro DPD Pickup Payment on Delivery; Allegro DPD Parcel Lockers Payment on Delivery, shall be provided in accordance with, inter alia, the General Terms & Conditions and the Carrier's Terms and Conditions, taking into account the characteristics and agreed scope of those Services and delivery options, which means that the use of the Services provided using these delivery options may be limited, inter alia, to the options of collecting funds from the Recipient selected by the Carrier or made available by the Carrier.

(...)

Allegro.sk

Section 1. Definitions (Allegro.sk)

(...)

2. Capitalized terms used herein, whether in plural or singular, shall have the following meaning:

(...)



Carrier — a third party providing to the Company or to the Seller any services, in particular, the services of picking up, moving, sorting, or delivering any Parcel between the Seller and the Recipient, including providing of Services or Additional Services.

(...)

e) Direct Parcel Distribution SK s.r.o., with its registered office at the following address: Pri letisku 19020/5, 82104 Bratislava ID No. 35834498, VAT Number: SK2021648739; the party providing Services under the following delivery options: Allegro DPD Courier, Allegro DPD Courier payment on delivery, Allegro DPD Pickup, Allegro DPD Pickup payment on delivery, Allegro DPD Parcel Lockers, Allegro DPD Parcel Lockers payment on delivery

f) e) the entities whose services the Seller uses under agreements concluded directly between the Carrier and the Seller.

(...)

Carrier's Terms & Conditions — valid documents governing the terms and conditions on which the Carrier provides the Services, i.e.

(...)

General terms of service of Direct Parcel Distribution SK s.r.o.:

<https://www.dpd.com/sk/sk/vop/>

Service — a service provided by the Carrier for the benefit of the User, consisting of the movement, transport or organization of transport of the Goods between the Seller and the Recipient, under the General Terms & Conditions, the Carrier's Terms & Conditions, and generally applicable regulations. The Services are presented by the Company on the Platform under the following names: Allegro DPD Courier Slovakia; Allegro DPD Courier Slovakia payment on delivery; Allegro DHL Courier Slovakia; Allegro DHL Courier Slovakia payment on delivery; Allegro Dispatch from Poland to Slovakia — Packeta Pick-up point; Allegro Dispatch from Poland to Slovakia — Packeta Pick-up point payment on delivery; Allegro Dispatch from Poland to Slovakia — Packeta Parcel Lockers; Allegro Dispatch from Poland to Slovakia — Packeta Parcel Lockers payment on delivery; Allegro Dispatch from Czechia to Slovakia— Packeta Pick-up Point; Allegro Dispatch from Czechia to Slovakia— Packeta Pick-up Point payment on delivery; Allegro Dispatch from Czechia to Slovakia— Packeta Parcel Lockers; Allegro Dispatch from Czechia to Slovakia— Packeta Parcel Lockers payment on delivery; Allegro Packeta Pick-up Point; Allegro Packeta Pick-up Point payment on delivery; Allegro Packeta Parcel Lockers; Allegro Packeta Parcel Lockers payment on delivery; Allegro DPD Courier Slovakia; Allegro DPD Courier Slovakia payment on delivery; Allegro DPD Pickup Slovakia; Allegro DPD Parcel Lockers Slovakia; [Allegro DPD Courier](#), [Allegro DPD Courier payment on delivery](#), [Allegro DPD Pickup](#), [Allegro DPD Pickup payment on delivery](#), [Allegro DPD Parcel Locker](#), [Allegro DPD Parcel Locker payment on delivery](#)

(...)

Section 2. Terms and Conditions of Delivery Service (Allegro.sk)

(...)

5. The Services provided as part of the delivery options: Allegro DHL Courier Slovakia payment on delivery; Allegro DPD Courier Slovakia payment on delivery; Allegro Dispatch from Poland to Slovakia — Packeta Pick-up point payment on delivery; [Allegro Dispatch from Czechia to Slovakia — Zásilkovna Pick-Up Point payment on delivery](#); [Allegro Dispatch from Czechia to Slovakia — Zásilkovna Parcel Lockers payment on delivery](#); [Allegro DPD Courier payment on delivery](#), [Allegro DPD Pickup payment on delivery](#), Allegro Dispatch from Poland to Slovakia— Packeta Parcel Lockers payment on delivery, shall be provided in accordance with, inter alia, the General Terms & Conditions and the Carrier's Terms and Conditions, taking into account the characteristics and agreed scope of those Services and delivery options, which means that the use of the Services provided using these delivery options may be limited, inter alia, to the options of collecting funds from the Recipient selected by the Carrier or made available by the Carrier.

(...)

8. Transfers of an amount equal to the funds collected from the Recipient:

a. for the Services provided based on the Delivery Service as part of the delivery options: Allegro Allegro DPD Courier Slovakia payment; Allegro Dispatch from Poland to Slovakia— Packeta Pick-up point payment on delivery; Allegro Dispatch from Poland to Slovakia — Packeta Parcel Lockers payment on delivery; Allegro Dispatch from Czechia to Slovakia— Packeta Pick-up point payment on delivery; Allegro Dispatch from Czechia to Slovakia— Packeta Parcel Lockers payment on delivery; Allegro Pick-up at Packeta Pick-up Point payment on delivery; Allegro Packeta Parcel Lockers payment on delivery, [Allegro DPD Courier payment on delivery](#), [Allegro DPD Pickup payment on delivery](#), and [Allegro DPD Parcel Locker payment on delivery](#) are made by the Company within two working from receiving the parcel delivery status from the Carrier via the payment operator (PayU), to the Seller's settlement tool maintained by PayU in accordance with the rules set out in Appendix 7A. The maximum payment on delivery amount shall be, as appropriate: PUDO/APM — 700 EUR courier delivery to the address — 3320 EUR;

(...)

~~Appendix No. 18~~

~~Appendix No. 18. General Terms & Conditions of the Cooperation Related to the Sales of Vouchers Exchangeable for Medical Services~~

~~I. GENERAL PROVISIONS~~

~~Section 1. Definitions~~



Terms used in this document shall have the following meaning:

Code of Medical Ethics — the Code of Medical Ethics of 2 January 2004;

Medical Activities Act — the Medical Activities Act of 15 April 2011 (consolidated text: Journal of Laws of 2020 item 295 as amended);

Healthcare Service Provider — an entity involved in, inter alia, the distribution of prepaid products (Vouchers) of the Service Providers cooperating with it, and the Service Provider in the case of the direct distribution of the aforementioned products under an individual agreement entered into with Company;

Service Provider — an entity performing healthcare activities, providing healthcare, medical or paramedical services (in particular a doctor), which is an entity performing medical activities within the meaning of the provisions of law, including the Medical Activities Act, and entered in the register of entities performing medical activities and, in the case of doctors, also licensed to provide their services as a doctor on the territory of the Republic of Poland, bound by the Medical Code of Ethics;

Agreement — an agreement providing for the rules for the sales of Vouchers for Medical Services on Allegro entered into by Company and a Healthcare Service Provider;

Voucher — a paid instrument (POSA Cards, PIN Codes), which is associated with the obligation to accept it as remuneration or part of the remuneration for the provision of specific Medical Services by a specific Service Provider, which is not an electronic payment instrument or an electronic money instrument or a payment card, distributed under the relevant Agreement;

Medical Service — a medical service provided after the purchase of a Voucher distributed on Allegro by a Healthcare Service Provider consisting of performing the healthcare Service remotely, without the simultaneous presence of the Service Provider and the Buyer, using a chat or teleconsultation;

Customer — the buyer of the Voucher for a Medical Service to be provided by the Service Provider;

General Terms & Conditions — General Terms & Conditions of the Cooperation Related to the Sales of Vouchers Exchangeable for Medical Services, constituting this document.

Buyer — a natural person to whom a Medical Service is to be provided by the Service Provider, including the Customer.

Section 2. Subject of cooperation

2.1.

Company shall provide the Healthcare Service Provider with IT tools to be used to sell Vouchers for Medical Services, including the special "Telehealth" category related to this type of service, in which Offers related to Vouchers for Medical Services shall be posted, on the terms provided for in these General Terms & Conditions and, within the scope referred to in the paragraph below, also in the Allegro Terms & Conditions.

~~2.2.~~

~~Company shall make it possible for the Customer to purchase a Voucher for a Medical Service for a specified price, which shall be provided by the Service Provider.~~

~~2.3.~~

~~By purchasing a Voucher for a Medical Service, the Customer shall enter into a contractual relationship with the Healthcare Service Provider concerning the sales of the Voucher. By using the Voucher to pay for the Medical Service of a particular Service Provider, the Buyer shall enter into a contractual relationship with it concerning the provision of the Medical Service purchased. Allegro is not a party to the Voucher sales agreement or the Medical Service provision agreement.~~

~~2.4.~~

~~The Voucher sales agreement entered into with the Healthcare Service Provider shall be performed in accordance with the Allegro Terms & Conditions, including the General Terms & Conditions, and the content of the Offer concerning the Voucher. The agreement with the Service Provider shall be performed under the terms described in the Offer.~~

~~2.5.~~

~~The Agreement and the General Terms & Conditions shall be the basic source of mutual rights and obligations of Company and the Healthcare Service Provider. The Allegro Terms & Conditions shall apply to the mutual rights and obligations of Company and the Healthcare Service Provider only to the matters not governed by the Agreement and the General Terms & Conditions. In the event of a conflict between the General Terms & Conditions and the Allegro Terms & Conditions, the General Terms & Conditions shall prevail in the relations between Company and the Healthcare Service Provider. With respect to the relation between Company and the Healthcare Service Provider, the Parties shall completely exclude the application of the following clauses of and appendices of the Allegro Terms & Conditions:~~

- ~~● Appendix No. 6~~
- ~~● Appendix No. 12~~

~~2.6.~~

~~Pertaining to Vouchers, the General Terms & Conditions and the content of the Offers concerning Vouchers shall be the basic source of mutual rights and obligations of the Healthcare Service Provider and the Customer. The Allegro Terms & Conditions shall apply to the mutual rights and obligations of the Healthcare Service Provider and the Customer only in matters not governed by the General Terms & Conditions and the Offer concerning the Voucher. In the event of a conflict between the General Terms & Conditions and the Offer concerning the Voucher, the General Terms & Conditions shall prevail in the relations between the Healthcare Service Provider and the Customer.~~

~~2.7.~~

~~Pertaining to Vouchers, the General Terms & Conditions shall be the basic source of mutual rights and obligations of Allegro and the Customer. The Allegro Terms & Conditions shall apply to the mutual rights and obligations of Allegro and the Customer only in matters not governed by the General Terms & Conditions. In the event of a conflict between the General Terms & Conditions and the Allegro Terms & Conditions, the General Terms & Conditions shall prevail in the relations between Allegro and the Customer.~~

~~2.8.~~

~~The Healthcare Service Provider shall sell Vouchers on the Account dedicated to selling Goods from such a category, according to the principles stipulated in the General Terms & Conditions and the Agreement.~~

~~2.9.~~

~~The Healthcare Service Provider acknowledges that the functionality of its Account used to sell Vouchers for Medical Services should be limited to order placing, order processing, and payment processing features. With respect to the relation between Company and the Seller, the Parties shall completely exclude the application of the following paragraphs of and appendices of the Allegro Terms & Conditions:~~

- ~~a. promoting and advertising the Healthcare Service Provider or Service Providers;~~
- ~~b. Allegro Smart! and Allegro Smart! Student;~~
- ~~c. the possibility of listing the Healthcare Service Provider's Offers as an Auction;~~
- ~~d. the possibility of listing Charity Offers.~~

~~2.10.~~

~~Company shall prevent Users of Junior Accounts from concluding Transactions concerning Vouchers for Medical Services listed as the Healthcare Service Provider's Offers.~~

~~2.11.~~

~~On the Account used to sell Vouchers for Medical Services by the Healthcare Service Provider, Company shall not provide any services other than the services expressly listed in the General Terms & Conditions, the Agreement, and the Allegro Terms & Conditions, in particular, it shall not provide financing, security or advertising services to the Healthcare Service Provider or the Service Providers, or any intermediation services related to the conclusion of third-party service agreements.~~

Section 3. Account registration

~~3.1.~~

~~The Healthcare Service Provider shall Register an Account to be used to sell Vouchers using the respective registration form for Business Accounts. The form shall be completed by the Healthcare~~



~~Service Provider in accordance with facts, the legal status, and on the basis of submitted copies of documents confirming their business details.~~

~~3.2.~~

~~Once Company has verified the completed registration form, a message shall be sent to the email address provided, which, in the case of a positive outcome of the verification, shall contain the Agreement. Upon the Healthcare Service Provider's acceptance of the Agreement's content (acceptance is given by replying to the message referred to in the preceding sentence), the information on the conclusion of the Agreement and other information as required by law shall be sent to the Healthcare Service Provider's email address.~~

~~3.3.~~

~~Upon the conclusion of the Agreement, the Healthcare Service Provider shall be able to sell Vouchers on Allegro on the principles stipulated in the General Terms & Conditions and the Agreement.~~

~~3.4.~~

~~During the Registration of the Account to be used to sell Vouchers and during the later use of Allegro, the Healthcare Service Provider shall provide the required and true data and information and also make true statements. The Healthcare Service Provider should update on an ongoing basis the data in the settings after logging in to the Account used to sell Vouchers. The Healthcare Service Provider may not delete the data provided in the settings of the Account used to sell Vouchers after its Registration.~~

~~3.5.~~

~~In the case of registering multiple Accounts to sell Vouchers by the same Healthcare Service Provider, an individual Agreement must be concluded.~~

~~3.6.~~

~~The Registration by the same Healthcare Service Provider of an Account other than the Account to be used to sell Vouchers shall be possible on the general principles provided for in the Allegro Terms & Conditions. In this case, however, the sale of Vouchers shall be permitted only on the Account used to sell such Vouchers and the Healthcare Service Provider must ensure that Users are not redirected from Offers in the other Account to the Account used to sell Vouchers and the content of such Offers may not otherwise refer to business activities carried out on this Account.~~

~~3.7.~~

~~The Healthcare Service Provider may not use the Account used to sell Vouchers to carry out activities that violate the Agreement, the General Terms & Conditions, or the Allegro Terms & Conditions.~~

~~3.8.~~



~~The Healthcare Service Provider may not make the Account used to sell Vouchers available to other persons, except for making it available to persons authorized by them to act on their behalf.~~

~~Section 4. The course of the Transaction~~

~~4.1.~~

~~Upon the acceptance of the terms of an Offer concerning a Voucher for a Medical Service, the Buyer shall fill in the Order Form on the page of said Offer and confirm their choice. Upon the confirmation of the choice, the completed Order Form shall be displayed to the Buyer and sent to the email address assigned to their Account.~~

~~4.2.~~

~~The confirmation of entering into an agreement between the Buyer and the Healthcare Service Provider in the form of the Order Form shall be sent automatically by email (or by other means of electronic communications) and shall be for information purposes only. In the email referred to in the previous sentence, the parties to the agreement shall receive the following details (as they currently appear in their Account settings):~~

- ~~a. the Healthcare Service Provider's name, address, and contact number;~~
- ~~b. the Buyer's details: their full name or business name and address, email address, and contact number;~~
- ~~c. the buyer's details: their full name or business name and address, and the contact number — if not the same as for the Buyer;~~
- ~~d. the information concerning the Voucher for a Medical Service ordered, i.e. the value of the Voucher and the type of the Medical Service.~~

~~Section 5. Fees~~

~~5.1.~~

~~Amounts of fees for listing Offers concerning Vouchers for Medical Services, the terms of collecting them, the method of their calculation, and the terms of issuing and sending invoices shall be provided for in Appendix No. 4 of the Allegro Terms & Conditions (Fees and sales commissions).~~

~~5.2.~~

~~The price of the Voucher shall be the entire amount due for the Medical Service and the Customer shall not be obliged to pay any other additional fees in order to use the Medical Service.~~

~~II. FINAL PROVISIONS~~



~~1. Headings (titles of particular articles) herein have been added for convenience only and shall not affect the interpretation of the Allegro Terms & Conditions.~~

~~2. If any provision hereof is held invalid by a final and absolute judgment of the common court, the remaining provisions shall remain in full force and effect.~~

~~3. Relevant provisions of the Allegro Terms & Conditions shall apply to the matters not governed by these Terms & Conditions.~~

(...)

Appendix No. ~~23~~18

Appendix No. ~~23~~18. Terms & Conditions of International Forwarding Services