



Changes to the Allegro Terms & Conditions from July 1, 2024.

The document below takes into account the changes in the regulations concerning Allegro.pl, Allegro.cz and Allegro.sk.

Allegro Terms & Conditions

(...)

Section 8. Role of Allegro

(...)

8.9.

The Company may qualify a Seller's Account for Payout Withholding in the following cases:

a. in Transactions with the estimated delivery time exceeding 10 working days, except Offers in the following categories: Furniture, Kid's Room subcategory: Furniture in Kids and Offers listed as Pre-Orders or

b. in the case of the Sellers who conduct activity as part of a Business Account as an entity whose registered office, registered business, or actual place of business are outside the European Economic Area or the United Kingdom of Great Britain and Northern Ireland.

c. in the case of Sellers who post Offers in categories referred to in paragraph 5.9 above.

d. in the case of Sellers who list Offers in the category specified in Appendix No. 23 to the Allegro Terms & Conditions;

~~e.~~ e. in other cases specified in the Terms & Conditions of separate services.

Appendix No. 7A

Appendix No. 7A. Terms & Conditions of PayU Service

(...)

SECTION 5. TERMS OF PAYOUTS

(...)

Payout Withholding cases

(...)

5.7. In connection with the agreement concluded by and between the Seller and the Company on the basis of the Allegro Terms & Conditions, the Company is authorized to order the Payment Operator to temporarily withhold the payout of the funds from respective Transactions in the settlement tool maintained for Sellers operating under a Business Account and Regular Account (hereinafter: "Payout Withholding") who meet the following criteria:

(...)

f) they have received a refund request (in relation to a complaint about the purchased Goods) from the Buyer in the cases listed in 5.12.c of the Allegro Terms & Conditions, as long as the Buyer made the payment through PayU Service;

g) list Offers in the category specified in Appendix No. 23 to the Allegro Terms & Conditions.

(...)

Description of the Payout Withholding qualification procedure

5.9. Payout Withholding for funds booked in the Seller's settlement tool may be applied:

(...)

c. in the case of the Sellers:

i) referred to in paragraph 5.7(c) above, i.e., posting Offers in categories specified in paragraph 5.9 of the Allegro Terms & Conditions — maximally for the period which is the sum of the delivery time resulting from Offers of such Sellers and additional 7 calendar days – in the case of Business Account – or 14 calendar days – in the case of Regular Account, where this period may not exceed 45 calendar days in total counted from the date of registering the funds in the Seller's settlement tool. The delivery time indicated in Offers shall mean the time counted in working days specified in the Seller's Offer in the "Delivery and payment" tab. If a Transaction covers more than one Offer of the Seller, the period indicated in the preceding sentence shall be counted according to the longest delivery time.

ii) referred to in paragraph 5.7(g) above, i.e., listing Offers in the category specified in Appendix No. 23 to the Allegro Terms & Conditions — for a maximum period being the sum of the delivery time resulting from Offers of such Sellers and an additional 7 calendar days; however, this period may not exceed 45 days in total, counted from the date of recording the funds in the Seller's settlement tool. The delivery time indicated in Offers means the time counted in working days specified in the Seller's Offer in Delivery and Payment. If a Transaction covers more than one Offer of the Seller, the period indicated in the preceding sentence will be calculated according to the longest delivery time.

(...)



5.10 c. Upon receiving the necessary information from the Company, the Payment Operator will refund the funds obtained from a Transaction related to a Seller subject to Payout Withholding referred to in paragraph 5.7(g). The refund will be made if the Buyer cancels the Transaction in whole or in part using the tools available on Allegro, or if the Goods are not picked up within 45 calendar days, counted from the date of recording the funds in the Seller's settlement tool, up to the amount canceled.

(...)

Appendix No. 7B

Appendix No. 7B. Terms & Conditions of the Przelewy24 Service within Allegro.pl

(...)

SECTION 5. TERMS OF PAYOUTS

(...)

Payout Withholding cases

5.9. PayPro, in cases specified in paragraph 5.10 below or paragraph 8.9. of the Allegro Terms & Conditions and also in cases provided for in the Fulfillment Service Terms & Conditions, may temporarily withhold the payout of the funds registered in the settlement tool maintained for the Sellers operating in the form of a Business Account and Regular Account on Allegro ("Payout Withholding") who meet the following criteria:

(...)

g) list Offers in the category specified in Appendix No. 23 to the Allegro Terms & Conditions.

(...)

Payout Withholding period

5.10. Payout Withholding may be applied for the following period:

(...)

c. in the case of the Sellers:

i) referred to in paragraph 8.9(c) of the Allegro Terms & Conditions, i.e., Sellers posting Offers in categories specified in paragraph 5.9 of the Allegro Terms & Conditions — maximally for the period which is the sum of the delivery time resulting from Offers of such Sellers and additional 7 calendar days for Business Account and 14 calendar days for Regular Account, where this period may not exceed 45



days in total counted from the date of registering the funds in the Seller's settlement tool. The delivery time indicated in Offers shall mean the time counted in working days specified in the Seller's Offer in the "Delivery and payment" tab. If a Transaction covers more than one Offer of the Seller, the period indicated in the preceding sentence shall be counted according to the longest delivery time,

ii) referred to in paragraph 5.9(g) above, i.e., listing Offers in the category specified in Appendix No. 23 to the Allegro Terms & Conditions — for a maximum period being the sum of the delivery time resulting from Offers of such Sellers and an additional 7 calendar days; however, this period may not exceed 45 days in total, counted from the date of recording the funds in the Seller's settlement tool. The delivery time indicated in Offers means the time counted in working days specified in the Seller's Offer in Delivery and Payment. If a Transaction covers more than one Offer of the Seller, the period indicated in the preceding sentence will be calculated according to the longest delivery time.

(...)

5.11d. The Seller subject to the Payout Withholding referred to in paragraph 5.9(d) authorizes the Payment Operator to refund funds from the Transaction subject to Payout Withholding if all or part of the Transaction has been canceled using the tools available on Allegro, or if the Goods are not picked up within 45 calendar days, counted from the date of recording the funds in the Seller's settlement tool, up to the canceled amount.