



*Changes to the Allegro Terms & Conditions from June 26, 2024.*

*The document below takes into account the changes in the regulations concerning Allegro.pl, Allegro.cz and Allegro.sk.*

# Allegro Terms & Conditions

(...)

## I. GENERAL PROVISIONS

### Section 1. Definitions

The following terms used in this document shall read as follows:

(...)

#### **BUSINESS ALLEGRO.CZ**

the form of using Allegro.cz available to Users that contains functionalities intended exclusively for parties using Allegro.cz in connection with their business activity, available at the [business.allegro.cz](https://business.allegro.cz) domain, and specified in Appendix No. 22a

(...)

## Appendix No. 12

### **Appendix No. 12 Terms & Conditions of the “Allegro Smart!” service for the Sellers**

(...)

#### **Allegro.pl**

### I. Definitions (Allegro.pl)

**“Allegro Delivery”** — a postal service provided by the Company, which may include more than one delivery option without the possibility or with a limited possibility of selecting individual delivery options by the Seller.

(...)

## III. Terms & Conditions of the Service (Allegro.pl)

(...)

3. Detailed terms and conditions which qualify the Seller to use the Services:

a. FOR REGULAR ACCOUNTS — for the Offer, throughout its duration, provided as part of the Service the Seller must provide at least two various delivery methods from two different groups of Goods delivery provided by the Deliverers, the list of which is available at <https://na.allegro.pl/allegro-smart-zasady-rozliczen> and where the delivery costs of a single parcel do not exceed the amount specified in the table available via that link or provide the parcel tracking number (in “My Allegro” or as part of “Allegro API”) for at least 50% of all Transactions completed as part of the Service. The parcel tracking number should be provided to the Buyer within the shipping time declared by the Seller for the specific Offer;

b. FOR BUSINESS ACCOUNTS — the Seller must provide, for the Offer throughout its duration, provided as part of the Service:

- i. At least two delivery options from groups of Goods delivery — Courier delivery, and
- ii. At least three delivery options from the pick-up point or parcel lockers Goods delivery group provided by at least three different Carriers, ~~one of those options must be Allegro One (Punkt, Box) or Allegro One (Punkt, Box, Courier).~~
- iii. [Delivery carried out as part of Allegro Delivery.](#)

[When calculating the number of options in a given Offer pursuant to sub-paragraphs i\) and ii\) above, each option made available as part of Allegro Delivery will be counted separately.](#)

For a list of the Seller’s qualifying delivery options for the Service, see: <https://allegro.pl/zobacz/metody-dostawy-smart>

Where the type of Goods prevents their shipment using the delivery options from the delivery groups of parcel lockers or pick-up points, it is permissible to provide in the Offer only the delivery options from the delivery group of Goods — Courier delivery, the list of which is available at: <https://allegro.pl/zobacz/metody-dostawy-smart>

If the Goods offered by the Seller meet one of the following conditions:

- a) one of the dimensions of the Goods, including packaging, exceeds 120 cm,
- b) the Goods fall under the category of Tires and Rims,
- c) the Goods are dispatched by the dedicated methods of delivery of goods from abroad listed at <https://allegro.pl/dla-sprzedajacych/kategoria/allegro-smart#jakie-metody-dostawy-sa-dostepne-w-ramach-allegro-smart>



The Seller, as part of the respective Offer, can provide only one option of delivery by courier (to the door) from the list of qualifying methods ([link](#)). This does not apply to Offers in which even one of the delivery options from the group of deliveries to pick-up points or parcel lockers is available.

In cases where the Seller sells Goods that, for objective reasons, cannot be delivered to Buyers through the delivery options listed at: <https://allegro.pl/zobacz/metody-allegro-smart> (e.g., jewelry, works of art, antiques, numismatics, FMCG, live plants, oils, paints), the Company may allow the Seller to use the Service at the Seller's request, provided that the Seller presents an agreement individually negotiated with the Carrier, which provides for the possibility of delivery of such Goods purchased from that Seller.

Example 1:

If the Seller, as part of their Offer, in addition to the delivery options from the group of Goods delivery — Courier delivery, also provides the delivery options from the delivery groups — parcel lockers and pick-up points, e.g., ~~Allegro Pick-up at the UPS Point and Allegro One (Point, Box)~~, [Allegro Delivery parcel lockers and pick-up points \(which currently serve deliveries to One and ORLEN pick-up points and parcel lockers\)](#) then the specific conditions referred to in subparagraph (b) above will not be met, because the indicated delivery options are provided by two Carriers. In this case, in order to meet the necessary criteria, the Seller must add one more option from the group of Goods delivery — parcel lockers or pick-up points provided by another Carrier.

Example 2:

If the Seller, as part of their Offer, in addition to of the required delivery options from the group of Goods delivery — Courier delivery, also provided delivery options from the group of Goods delivery — ~~parcel lockers and pick-up at Allegro One (Point, Box), Allegro DPD Pickup Point~~, [Allegro Delivery parcel lockers and pick-up points \(which currently serve deliveries to One and ORLEN pick-up points and parcel lockers\)](#) and Allegro Paczkomaty InPost, then the specific conditions referred to in subparagraph 3(b) above will be met. From the perspective of specific terms qualifying the Seller to use the Service, ~~Allegro One Delivery~~ delivery options are seen ~~as one delivery option~~ [as two delivery options](#) from the group of Goods delivery — parcel lockers ([Allegro One, Box, Punkt and Allegro ORLEN Paczka](#)), ~~Allegro DPD Pickup Point as a different delivery option from the group of Goods delivery — Pick-up Point~~ while Allegro Paczkomaty InPost — as the third delivery option from the group of Goods delivery — Parcel Lockers.

(...)

## Appendix No. 16A

### Appendix No. 16A. General Terms & Conditions of the Delivery Service for Allegro Lokalnie

#### Section 1. Definitions

(...)



**Dispatch Code** — a 9-digit unique number made available to the Seller by the Carrier for dispatching a Parcel;

(...)

## Section 2. Terms & conditions of the Delivery Service

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2. To order the Delivery Service, the Seller should:

- a. select the “Allegro Paczkomaty Inpost” delivery ~~method~~ **option** in the Classifieds form and indicate the price that the Buyer is to pay for the delivery if this method is used, however, not higher than PLN 10.95;
- b. use the shipping form available under My Allegro Lokalnie > My Local Sales > Orders from Buyers;
- c. generate the Shipping Label, print it, and affix it to the Parcel; ~~the Shipping Label is available or generate the Dispatch Code and place it visibly on the parcel; the Label and the Dispatch Code are available~~ in the shipping form ~~under~~ **in** My Allegro Lokalnie > My Sales > Orders from Buyers;
- d. place the Parcel in the InPost Parcel Locker.

The Delivery Service shall be deemed ordered only when all the activities referred to in sub-paragraphs a-d above have been performed.

(...)

## Section 3. The rights and obligations of Sellers using the Delivery Service

(...)

2. The Seller shall:

- a. comply with the Delivery Terms & Conditions, the Allegro Terms & Conditions, the Carrier’s Terms & Conditions, and the Postal Law;
- b. put Goods in Parcels that are compliant with the Carrier’s Terms & Conditions, the applicable provisions of the Postal Law, and the applicable regulations issued by the Universal Postal Union;
- c. print the Shipping Label **or generate the Dispatch Code** and affix it to the Parcel correctly, i.e. in accordance with the Carrier’s Terms & Conditions, the applicable provisions of the Postal Law, and the applicable regulations issued by the Universal Postal Union;
- d. wrap the Parcel correctly, i.e. in line with the Carrier’s Terms & Conditions, so that it may be properly picked up, transported, sorted, and delivered by the Carrier.



(...)

## Appendix No. 22A

### Appendix No. 22A. Allegro.cz

(...)

### Section 1. Terms of participation in Allegro.cz

(...)

4. A sales agreement on Allegro.cz can only be concluded with the Buy Now option, whereby the Seller offers the Goods for sale at a predetermined price. [Purchases on Allegro.cz are made exclusively for private purposes. In the event of an intention to make a purchase for the purposes of business activity, the User should use Business Allegro.cz.](#)

(...)

### Section 4. Business Allegro.cz

1. Selling on Business Allegro.cz is possible only for Allegro.cz Users established in Czechia and operating with a Business Account. Making a purchase on Business Allegro.cz is possible for all Users (including those who do not have an Account on Allegro), subject to paragraph 2 below.

2. The User can make a purchase on Business Allegro.cz:

a) Only after providing the necessary company details and confirming that the Transaction is for the purposes of their business activity, and

b) If the indicated delivery address of the Goods purchased on Business Allegro.cz is located in the territory of Czechia.

3. On Business Allegro.cz, the Company may provide functionalities that are restricted to Users of Business Allegro.cz due to the fact that they use Allegro.cz in connection with their business activity, in particular, the Seller can:

a) Set the Goods price and indicate the VAT rate for the Goods in accordance with applicable laws;

b) Make the Goods price per unit conditional on the quantity purchased in a single Transaction by the Buyer;



c) Enter discounts expressed as a percentage, the amount of which is conditional on the total value of the Goods purchased by the Buyer.

d) Through the provided functionalities, automatically display to the Buyer the net price of the Goods based on the VAT rate indicated by the Seller when determining the terms of the Offer. For the avoidance of doubt, it is noted that the Company does not verify the correctness of the VAT rate indicated by the Seller. The Seller is solely liable to the Buyer for any claims arising from the entering or application of an incorrect VAT rate.

4. The graphics, layout, and other elements of Allegro on Business Allegro.cz may differ from those available to Users who are not Business Allegro.cz Users to the extent related to the different functionalities and purpose of Business Allegro.cz. The offers of Business Allegro.cz Users may be additionally marked with words or graphic elements, or both words and graphic elements.

(...)

## Appendix No. 22B.

### Appendix No. 22B. Allegro.sk

(...)

## Section 1. Terms of participation in Allegro.sk

(...)

2. Only registered Users can enjoy full access to the services provided by the Company on Allegro. On Allegro.sk, it is also possible to make a purchase without registration (as a guest). [Making a purchase on Allegro.sk for the purposes of business activity is possible only via a Business Account.](#)

(...)