



Changes to the Allegro Terms & Conditions from September 17, 2025.

This document contains changes in the regulations concerning Allegro.pl, Allegro.cz, Allegro.sk and Allegro.hu. You want to know what we are going to change? For earlier versions of the Allegro Terms & Conditions and descriptions of changes made and planned, see [repository](#).

Allegro Terms & Conditions

(...)

Section 1. Definitions

The following terms used in this document shall read as follows:

(...)

~~ALLEGRO BUSINESS~~

~~A mode of use of Allegro, available to Business Account holders, containing features dedicated only to entities using Allegro in connection with the business activity they pursue~~

BUSINESS ALLEGRO.PL

the form of using Allegro.pl available to Users that contains functionalities in connection with the business activity pursued by Users

(...)

~~BUSINESS ACCOUNT~~

~~An account for Users who use Allegro in connection with the business activity they pursue, registered and maintained under the rules provided for in the Terms & Conditions~~

BUSINESS ACCOUNT

an Account registered in connection with the User's business activity, created and maintained in line with the Allegro Terms & Conditions

(...)

~~ALLEGRO BUSINESS USER~~

~~A User who is a Business Account holder~~



BUSINESS ALLEGRO.PL USER

A User making a purchase in a separate Business Allegro.pl formula, in connection with conducted business activity

(...)

Section 2. Terms & Conditions of participation in Allegro

(...)

2.11.

The Accounts shall be non-transferable save that, with the consent of or after verification of the Company:

(...)

c. a Regular Account User may change the Account type to a Business Account, [in particular, in order to use the functionalities made available to Business Accounts](#) ~~for the sole purpose of making purchases under Allegro Business~~ after completing the relevant form available at <https://allegro.pl/biznes/konwersja-konta>. The condition for the Account change referred to in the preceding sentence is that the User has not sold Goods on Allegro in the two years preceding the date of completing the form.

(...)

Section 2a. ~~Allegro-Business~~ Allegro.pl

2a.1.

~~The use of Allegro through Allegro-Business shall be possible only for Users signed in to their Business Account.~~ [The User may make a purchase on Business Allegro.pl only after providing the necessary data of the conducted business activity and confirming that the Transaction is for the purposes of the business activity.](#)

2a.2.

[The Company may make such features available as part of Allegro Business Allegro.pl](#) that are dedicated only to ~~Allegro-Business~~ [Allegro.pl](#) Users due to the fact that they use Allegro in connection with the business activity they pursue. Company may restrict, as part of ~~Allegro-Business~~ [Allegro.pl](#), access of ~~Allegro-Business~~ [Allegro.pl](#) Users to such features that are dedicated only to Users who do not pursue a business activity or who use Allegro without a connection with the business activity they pursue.

(...)

2a.5.

~~Based on the VAT rate indicated by the Seller when setting the Offer terms,~~ As part of Business Allegro.pl, the Company shall automatically display the net price of the Goods to the Buyer (excluding VAT) based on the VAT rate indicated as appropriate by the Seller when determining the terms of the Offer. The Company shall not verify whether the VAT rate indicated by the Seller is correct. Only the Seller shall be liable to the Buyer for any and all claims arising from the entering or application of a wrong VAT rate.

By using publicly available registers, including but not limited to registers of EU VAT taxpayers, the Company may automatically present to the Seller data concerning the Buyer, for example, the status of the Buyer's verification as an EU VAT taxpayer. The Company will not be liable for the consequences of irregularities in the operation of the aforementioned registers, in particular for technical errors or outdated data contained in the registers at the time of verification. The ultimate responsibility for verifying the data provided by the Company, including determining the tax status of the Buyer for the purposes of proper settlement of transactions, rests with the Seller.

(...)

Appendix No. 4

Appendix No. 4 Fees and sales commissions

(...)

Allegro.pl

(...)

SECTION 13. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.PL)

(...)

6. Allegro – Delivery Services — International shipments — fees for Services and Additional Services

a. The Delivery Service referred to in Appendix No. 16 of the Terms & Conditions, performed by DHL Parcel Polska Sp. z o.o., which provides Services that include the following delivery options:

- **Allegro DHL Courier Austria**
- **Allegro DHL Courier Belgium**
- **Allegro DHL Courier Bulgaria**



- Allegro DHL Courier Croatia
- Allegro DHL Courier Czechia
- Allegro DHL Courier Denmark
- Allegro DHL Courier Estonia
- Allegro DHL Courier Finland
- Allegro DHL Courier Greece
- Allegro DHL Courier Spain
- Allegro DHL Courier Netherlands
- Allegro DHL Courier Ireland
- Allegro DHL Courier Lithuania
- Allegro DHL Courier Latvia
- Allegro DHL Courier Luxembourg
- Allegro DHL Courier Germany
- Allegro DHL Courier Portugal
- Allegro DHL Courier Romania
- Allegro DHL Courier Slovakia
- Allegro DHL Parcel Lockers Slovakia
- Allegro DHL Pickup Slovakia
- Allegro DHL Courier Slovenia
- Allegro DHL Courier Sweden
- Allegro DHL Courier Hungary
- Allegro DHL Parcel Lockers Hungary
- Allegro DHL Pickup Hungary
- Allegro DHL Courier Italy

b. Fees for Sellers for the Services performed on the basis of the Delivery Service:

Service	CODE	Gross fee
Allegro DHL Courier Austria	DHL_EKSPORT_P1_KURIER_AUSTRIA	PLN 34.99
Allegro DHL Courier Belgium	DHL_EKSPORT_P1_KURIER_BELGIA	PLN 50.99
Allegro DHL Courier Bulgaria	DHL_EKSPORT_P1_KURIER_BULGARIA	PLN 50.99
Allegro DHL Courier Croatia	DHL_EKSPORT_P1_KURIER_CHORWACJA	PLN 56.99
Allegro DHL Courier Czechia	DHL_EKSPORT_P1_KURIER_CZECHY	PLN 18.99
Allegro DHL Courier Denmark	DHL_EKSPORT_P1_KURIER_DANIA	PLN 52.99
Allegro DHL Courier Estonia	DHL_EKSPORT_P1_KURIER_ESTONIA	PLN 45.99
Allegro DHL Courier Finland	DHL_EKSPORT_P1_KURIER_FINLANDIA	PLN 52.99
Allegro DHL Courier Greece	DHL_EKSPORT_P1_KURIER_GRECJA	PLN 69.99
Allegro DHL Courier Spain	DHL_EKSPORT_P1_KURIER_HISPANIA	PLN 70.99
Allegro DHL Courier Netherlands	DHL_EKSPORT_P1_KURIER_HOLANDIA	PLN 29.99
Allegro DHL Courier Ireland	DHL_EKSPORT_P1_KURIER_IRLANDIA	PLN 69.99
Allegro DHL Courier Lithuania	DHL_EKSPORT_P1_KURIER_LITWA	PLN 35.99
Allegro DHL Courier Latvia	DHL_EKSPORT_P1_KURIER_LOTWA	PLN 38.99
Allegro DHL Courier Luxembourg	DHL_EKSPORT_P1_KURIER_LUKSEMBURG	PLN 55.99
Allegro DHL Courier Germany	DHL_EKSPORT_P1_KURIER_NIEMCY	PLN 32.99
Allegro DHL Courier Portugal	DHL_EKSPORT_P1_KURIER_PORTUGALIA	PLN 80.99
Allegro DHL Courier Romania	DHL_EKSPORT_P1_KURIER_RUMUNIA	PLN 46.99
Allegro DHL Courier Slovakia	DHL_EKSPORT_P1_KURIER_SLOWACJA	PLN 18.99
Allegro DHL Parcel Lockers Slovakia	DHL_EKSPORT_P2_PUNKTY_SLOWACJA	PLN 21.99
Allegro DHL Pickup Slovakia	DHL_EKSPORT_P2_PUNKTY_SLOWACJA	PLN 21.99
Allegro DHL Courier Slovenia	DHL_EKSPORT_P1_KURIER_SLOWENIA	PLN 59.99
Allegro DHL Courier Sweden	DHL_EKSPORT_P1_KURIER_SZWECJA	PLN 53.99
Allegro DHL Courier Hungary	DHL_EKSPORT_P1_KURIER_WEGRY	PLN 37.99
Allegro DHL Parcel Lockers Hungary	DHL_EKSPORT_P2_PUNKTY_WĘGRY	PLN 32.99
Allegro DHL Pickup Hungary	DHL_EKSPORT_P2_PUNKTY_WĘGRY	PLN 32.99
Allegro DHL Courier Italy	DHL_EKSPORT_P1_KURIER_WLOCHY	PLN 52.99

Parcels handled as part of the international **Allegro DHL Courier** service should have the following standard parameters:

Parcel weight and dimensions (including packaging):

- single-element parcels with a maximum weight of 31.5 kg not placed on a pallet
- maximum dimensions of a standard parcel 120 x 60 x 60 cm — if any of the sides exceeds the dimensions listed, an additional fee is charged for a non-standard element
- minimum parcel dimensions 15 x 11 x 1 cm
- maximum length of the parcel 200 cm — does not apply to Italy, where the maximum length of the parcel is 120 cm
- the maximum circumference of the parcel cannot exceed 360 cm

The circumference of the parcel is calculated as 1 x length + 2 x width + 2 x height



Parcels handled as part of the Allegro DHL Pickup Hungary international service should have the following standard parameters:

Parcel weight and dimensions (including packaging):

- single-piece parcels with a maximum weight of 31.5 kg, not placed on a pallet
- maximum dimensions of a standard parcel: 120 [length] x 60 [width] x 60 [height] cm — if any of the sides exceeds these dimensions, an additional fee is charged for the non-standard element
- minimum parcel dimensions: 15 x 11 x 1 cm
- maximum parcel length: 120 cm
- maximum parcel circumference cannot exceed 360 cm

The parcel circumference is calculated as follows: $1 \times \text{length} + 2 \times \text{width} + 2 \times \text{height}$

Parcels handled as part of the Allegro DHL Parcel Lockers Hungary international service should have the following standard parameters:

Parcel weight and dimensions (including packaging):

- single-piece parcels with a maximum weight of 20.0 kg, not placed on a pallet
- maximum dimensions of a standard parcel: 50 [length] x 35 [width] x 31 [height] cm — if any of the sides exceeds these dimensions, an additional fee is charged for the non-standard element
- minimum parcel dimensions: 15 x 11 x 1 cm
- maximum parcel length: 50 cm
- maximum parcel circumference cannot exceed 360 cm

The parcel circumference is calculated as follows: $1 \times \text{length} + 2 \times \text{width} + 2 \times \text{height}$

(...)

c. All Additional Services strictly relating to the Service referred to in sub-paragraph (b) above are paid by the Seller as per the table below:

Delivery Option	Code	Additional gross fee for parcels weighing more than 10kg to 20kg
Allegro DHL Courier Austria	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_AUSTRIA	PLN 7.99
Allegro DHL Courier Belgium	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_BELGIA	PLN 18.99



Allegro DHL Courier Bulgaria	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_BUŁGARIA	PLN 9.99
Allegro DHL Courier Croatia	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_CHORWACJA	PLN 10.99
Allegro DHL Courier Czechia	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_CZECHY	PLN 19.99
Allegro DHL Courier Denmark	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_DANIA	PLN 10.99
Allegro DHL Courier Estonia	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_ESTONIA	PLN 10.99
Allegro DHL Courier Finland	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_FINLANDIA	PLN 11.99
Allegro DHL Courier Greece	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_GRECJA	PLN 11.99
Allegro DHL Courier Spain	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_HISZPANIA	PLN 43.99
Allegro DHL Courier Netherlands	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_HOLANDIA	PLN 24.99
Allegro DHL Courier Ireland	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_IRLANDIA	PLN 49.99
Allegro DHL Courier Lithuania	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_LITWA	PLN 17.99
Allegro DHL Courier Latvia	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_ŁOTWA	PLN 7.99
Allegro DHL Courier Luxembourg	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_LUKSEMBURG	PLN 21.99
Allegro DHL Courier Germany	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_NIEMCY	PLN 16.99
Allegro DHL Courier Portugal	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_PORTUGALIA	PLN 37.99
Allegro DHL Courier Romania	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_RUMUNIA	PLN 8.99
Allegro DHL Courier Slovakia	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_SŁOWACJA	PLN 19.99
Allegro DHL Pickup Slovakia	DHL_EKSPORT_N1_PUNKTY_NADWAGA_10_20_SLOWACJA	PLN 5.99
Allegro DHL Parcel Lockers Slovakia	DHL_EKSPORT_N1_PUNKTY_NADWAGA_10_20_SLOWACJA	PLN 5.99
Allegro DHL Courier Slovenia	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_SŁOWENIA	PLN 11.99
Allegro DHL Courier Sweden	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_SZWECJA	PLN 10.99
Allegro DHL Courier Hungary	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_WĘGRY	PLN 9.99
Allegro DHL Parcel Lockers Hungary	DHL_EKSPORT_N1_PUNKTY_NADWAGA_10_20_WĘGRY	PLN 5.99
Allegro DHL Pickup Hungary	DHL_EKSPORT_N1_PUNKTY_NADWAGA_10_20_WĘGRY	PLN 5.99
Allegro DHL Courier Italy	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_WŁOCHY	PLN 10.99

Delivery Option	Code	Additional gross fee for parcels weighing more than 20kg to 31.5kg
Allegro DHL Courier Austria	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_AUSTRIA	PLN 9.99
Allegro DHL Courier Belgium	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_BELGIA	PLN 48.99
Allegro DHL Courier Bulgaria	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_BUŁGARIA	PLN 11.99
Allegro DHL Courier Croatia	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_CHORWACJA	PLN 14.99
Allegro DHL Courier Czechia	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_CZECHY	PLN 27.99
Allegro DHL Courier Denmark	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_DANIA	PLN 12.99
Allegro DHL Courier Estonia	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_ESTONIA	PLN 13.99
Allegro DHL Courier Finland	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_FINLANDIA	PLN 15.99
Allegro DHL Courier Greece	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_GRECJA	PLN 13.99
Allegro DHL Courier Spain	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_HISZPANIA	PLN 97.99

Allegro DHL Courier Netherlands	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_HOLANDIA	PLN 47.99
Allegro DHL Courier Ireland	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_IRLANDIA	PLN 119.99
Allegro DHL Courier Lithuania	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_LITWA	PLN 22.99
Allegro DHL Courier Latvia	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_ŁOTWA	PLN 17.99
Allegro DHL Courier Luxembourg	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_LUKSEMBURG	PLN 46.99
Allegro DHL Courier Germany	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_NIEMCY	PLN 18.99
Allegro DHL Courier Portugal	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_PORTUGALIA	PLN 93.99
Allegro DHL Courier Romania	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_RUMUNIA	PLN 11.99
Allegro DHL Courier Slovakia	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_SŁOWACJA	PLN 30.99
Allegro DHL Pickup Slovakia	DHL_EKSPORT_N2_PUNKTY_NADWAGA_20_31_5_SLOWACJA	PLN 19.99
Allegro DHL Parcel Lockers Slovakia	DHL_EKSPORT_N2_PUNKTY_NADWAGA_20_31_5_SLOWACJA	PLN 19.99
Allegro DHL Courier Slovenia	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_SŁOWENIA	PLN 14.99
Allegro DHL Courier Sweden	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_SZWECJA	PLN 14.99
Allegro DHL Courier Hungary	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_WĘGRY	PLN 14.99
Allegro DHL Pickup Hungary	DHL_EKSPORT_N2_PUNKTY_NADWAGA_20_31_5_WĘGRY	PLN 19.99
Allegro DHL Parcel Lockers Hungary	DHL_EKSPORT_N2_PUNKTY_NADWAGA_20_31_5_WĘGRY	PLN 19.99
Allegro DHL Courier Italy	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_WŁOCHY	PLN 12.99

(...)

Allegro.hu

(...)

SECTION 17. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.HU)

(...)

2. Allegro — Delivery Service — International delivery — fees for Services and Additional Services

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, DHL Parcel Polska Sp. z o.o., which implements the Services in the following delivery options:

- **Allegro DHL Courier Hungary**
- **Allegro DHL Courier Hungary payment on delivery**
- **Allegro DHL Pickup Hungary**
- **Allegro DHL Parcel Lockers Hungary**



b. Seller fees for Services provided based on the Delivery Service are as follows and the Services provided with Allegro Smart! are as follows:

Service	CODE	Gross fee
Allegro Courier DHL Hungary up to 10kg	DHL_EKSPORT_P1_KURIER_WĘGRY	HUF 1390

Service name	Service code
Allegro DHL Courier Hungary	DHL_EKSPORT_P1_KURIER_WĘGRY
Order value in the range	Gross fee — Allegro Smart!
HUF 2,800–4,199 gross	HUF 180 — for each parcel
HUF 4,200–5,999 gross	HUF 370 — for each parcel
HUF 6,000–9,199 gross	HUF 440 — for each parcel
HUF 9,200–13,899 gross	HUF 840 — for each parcel
from HUF 13,900 gross	HUF 1,060 — for the first parcel, HUF 840 for each additional parcel
Order value in the range	Gross fee — the Delivery Service
Regardless of the order value	HUF 1,390

Service name	Service code
Allegro DHL Pickup Slovakia	DHL_EKSPORT_P2_PUNKTY_WĘGRY
Order value in the range	Gross fee — Allegro Smart!
HUF 2,800–4,199 gross	HUF 150 — for each parcel
HUF 4,200–5,999 gross	HUF 290 — for each parcel
HUF 6,000–9,199 gross	HUF 460 — for each parcel
HUF 9,200–13,899 gross	HUF 700 — for each parcel
from HUF 13,900 gross	HUF 920 — for the first parcel, HUF 700 for each additional parcel
Order value in the range	Gross fee — the Delivery Service
Regardless of the order value	HUF 690

Service name	Service code
Allegro DHL Parcel Lockers Hungary	DHL_EKSPORT_P2_PUNKTY_WĘGRY
Order value in the range	Gross fee — Allegro Smart!
HUF 2,800–4,199 gross	HUF 150 — for each parcel
HUF 4,200–5,999 gross	HUF 290 — for each parcel
HUF 6,000–9,199 gross	HUF 460 — for each parcel
HUF 9,200–13,899 gross	HUF 700 — for each parcel
from HUF 13,900 gross	HUF 920 — for the first parcel, HUF 700 for each additional parcel
Order value in the range	Gross fee — Delivery Service
Regardless of the order value	HUF 690

Parcels handled as part of the international Allegro DHL Courier service should have the following standard parameters:

Parcel weight and dimensions (including packaging):

- single-piece parcels with a maximum weight of 31.5 kg, not placed on a pallet
- maximum dimensions of a standard parcel: 120 x 60 x 60 cm — if any of the sides exceeds these dimensions, an additional fee shall be charged for the non-standard element
- minimum parcel dimensions: 15 x 11 x 1 cm
- maximum parcel length: 200 cm — not applicable to Italy, where the maximum parcel length is 120 cm
- maximum parcel circumference cannot exceed 360 cm

The parcel circumference is calculated as follows: $1 \times \text{length} + 2 \times \text{width} + 2 \times \text{height}$

Parcel dispatch and delivery

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services.

Parcels handled as part of the Allegro DHL Pickup Hungary international service should have the following standard parameters:

Parcel weight and dimensions (including packaging):

- single-piece parcels with a maximum weight of 31.5 kg, not placed on a pallet
- maximum dimensions of a standard parcel: 120 [length] x 60 [width] x 60 [height] cm — if any of the sides exceeds these dimensions, an additional fee is charged for the non-standard element
- minimum parcel dimensions: 15 x 11 x 1 cm
- maximum parcel length: 120 cm
- maximum parcel circumference cannot exceed 360 cm

The parcel circumference is calculated as follows: $1 \times \text{length} + 2 \times \text{width} + 2 \times \text{height}$

Parcels handled as part of the Allegro DHL Parcel Lockers Hungary international service should have the following standard parameters:

Parcel weight and dimensions (including packaging):

- single-piece parcels with a maximum weight of 20.0 kg, not placed on a pallet

- maximum dimensions of a standard parcel: 50 [length] x 35 [width] x 31 [height] cm — if any of the sides exceeds these dimensions, an additional fee is charged for the non-standard element
- minimum parcel dimensions: 15 x 11 x 1 cm
- maximum parcel length: 50 cm
- maximum parcel circumference cannot exceed 360 cm

The parcel circumference is calculated as follows: 1 x length + 2 x width + 2 x height

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Additional service	Billing code	Gross fee
Surcharge for Allegro Courier DHL Hungary service for a parcel weighing over 10 to 20 kg (real or dimensional weight)	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_WĘGRY	HUF 2,500 HUF
Surcharge for Allegro Courier DHL Hungary service for a parcel weighing over 20 to 31.5 kg (real or dimensional weight)	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_WĘGRY	HUF 2,800 HUF
Gross surcharge for parcels over 10kg up to 20kg (actual or dimensional weight) for the Allegro DHL Pickup Hungary service	DHL_EKSPORT_N1_PUNKTY_NADWAGA_10_20_WĘGRY	HUF 490
Gross surcharge for parcels over 10kg up to 20kg (actual or dimensional weight) for the Allegro DHL Parcel Lockers Hungary service	DHL_EKSPORT_N1_PUNKTY_NADWAGA_10_20_WĘGRY	HUF 490
Gross surcharge for parcels over 20kg up to 31.5 kg (actual or dimensional weight) for the Allegro DHL Pickup Hungary service	DHL_EKSPORT_N2_PUNKTY_NADWAGA_20_31_5_WĘGRY	HUF 2,800
Gross surcharge for parcels over 20kg up to 31.5 kg (actual or dimensional weight) for the Allegro DHL Parcel Lockers Hungary service	DHL_EKSPORT_N2_PUNKTY_NADWAGA_20_31_5_WĘGRY	HUF 2,800
Surcharge for Allegro Courier DHL Hungary service for a parcel weighing over 31.5 kg up to 50kg (dimensional weight)	DHL_EKSPORT_N6_PRZEKROCZONA_WAGA_WOLUMETRY CZNA_31_5	HUF 400 HUF
Payment on delivery (maximum payment on delivery amount: HUF 300,000) only	DHL_EKSPORT_N11_POBRANIE_WĘGRY	HUF 490
Surcharge for Allegro Courier DHL Hungary service for a parcel weighing over 50 kg up to 110kg (dimensional weight)	DHL_EKSPORT_N7_PRZEKROCZONA_WAGA_WOLUMETRY CZNA_50	HUF 2,000 HUF

Surcharge for Allegro Courier DHL Hungary service for a parcel weighing over 110kg (dimensional weight)	DHL_EKSPORT_N8_PRZEKROCZONA_WAGA_WOLUMETRY CZNA_110	HUF 6,000 HUF
Non-standard parcel	DHL_EKSPORT_N5_PACZKA_NIESTANDARDOWA	HUF 14,000 HUF
Return to sender	DHL_EKSPORT_N5_ZWROT_DO_NADAWCY	HUF 1,400 HUF
Collection order (applies to ordering 5 or fewer parcels from one place on the same day)	DHL_EKSPORT_N3_ZLECENIE_ODBIORU	included in the service price
Fee for an empty vehicle, charged when the courier arrived in accordance with the order, and the parcels were not released to the courier, or the Sender was unreachable	DHL_EKSPORT_N4_PUSTY_PODJAZD	included in the service price
Possibility to provide additional financial protection against loss or damage of the parcel. Includes parcels worth up to PLN 10,000	DHL_EKSPORT_U5_DODATKOWA_OCHRONA_DO_10000	HUF 1,600 HUF
Possibility to provide additional financial protection against loss or damage of the parcel. Includes parcels worth over PLN 10,000 to PLN 20,000	DHL_EKSPORT_U6_DODATKOWA_OCHRONA_DO_20000	HUF 4,800 HUF
Possibility to provide additional financial protection against loss or damage of the parcel. Includes parcels worth over PLN 20,000 to PLN 50,000	DHL_EKSPORT_U6_DODATKOWA_OCHRONA_DO_50000	HUF 12,000 HUF

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Appendix No. 16

Appendix No. 16 General Terms & Conditions of Delivery Service

(...)

Allegro.pl

Section 1. Definitions (Allegro.pl)

(...)

2. Capitalized terms used herein, whether in plural or singular, shall have the following meaning:

(...)



Carrier — a third party providing to the Company, Seller or to the Buyer any Delivery Services in particular, the services of picking up, moving, sorting, or delivering any Parcel between the Seller or the Buyer and the Recipient, including providing of Services or Additional Services or Returns Services.

(...)

Carriers providing Services and Additional Services are:

(...)

e) DHL Parcel Polska Sp. z o.o. with its registered office in Warsaw, ul. Osmańska 2, 02-823, entered into the Register of Entrepreneurs maintained by the District Court for Warsaw 13th Commercial Division of the National Court Register under KRS pod nr 631916, NIP: 9512417713, REGON:365170883 with the share capital of: PLN 21.479.000, the entity providing the Services using the following delivery options: Allegro DHL Courier Austria, Allegro DHL Courier Belgium, Allegro DHL Courier Bulgaria, Allegro DHL Courier Croatia, Allegro DHL Courier Czechia, Allegro DHL Courier Denmark, Allegro DHL Courier Estonia, Allegro DHL Courier Finland, Allegro DHL Courier Greece, Allegro DHL Courier Spain, Allegro DHL Courier Netherlands, Allegro DHL Courier Ireland, Allegro DHL Courier Lithuania, Allegro DHL Courier Latvia, Allegro DHL Courier Luxembourg, Allegro DHL Courier Germany, Allegro DHL Courier Portugal, Allegro DHL Courier Romania, Allegro DHL Courier Slovakia, Allegro DHL Pickup Slovakia, Allegro DHL Parcel Lockers Slovakia, Allegro DHL Courier Slovenia, Allegro DHL Courier Sweden, Allegro DHL Courier Hungary, [Allegro DHL Pickup Hungary](#), [Allegro DHL Parcel Lockers Hungary](#), Allegro DHL Courier Italy;

(...)

Service — a service provided by the Carrier for the Company, whereby Goods are moved between the Seller and the Recipient, in accordance with the General Terms & Conditions, the Carrier's Terms & Conditions, and the provisions of the Postal Law or Transport Law (depending on whether a given Service is a mail (courier) service or a transport service in accordance with the applicable law). The Services are presented by the Company as part of the Service Platform under the following names: Allegro DPD Courier Service; Allegro DPD Courier Service Cash on Delivery; Allegro DPD Pick-up Point, Allegro Pocztex courier, Allegro Pocztex courier cash on delivery, Allegro Pocztex pick-up point, Allegro Pocztex pick-up point cash on delivery, Allegro Pocztex self-service parcel machine, Allegro registered mail, Allegro UPS Courier Service, Allegro UPS Courier Service cash on delivery, Allegro Pick-up Point UPS, Allegro UPS Courier Slovakia, Allegro UPS Courier Hungary, Allegro Paczkomaty InPost, DPD Courier (return pickup service), Allegro DPD Austria Courier Service, Allegro DPD Belgium Courier Service, Allegro DPD Bulgaria Courier Service, Allegro DPD Croatia Courier Service, Allegro DPD Czechia Courier Service, Allegro DPD Pickup Czechia; Allegro DPD Parcel Lockers Czechia, Allegro DPD Denmark Courier Service, Allegro DPD Estonia Courier Service, Allegro DPD Finland Courier Service, Allegro DPD Greece Courier Service, Allegro DPD Spain Courier Service, Allegro DPD Netherlands Courier Service, Allegro DPD Ireland Courier Service, Allegro DPD Lithuania Courier Service, Allegro DPD Latvia Courier Service, Allegro DPD Luxembourg Courier Service, Allegro DPD Germany Courier Service, Allegro DPD Portugal Courier Service, Allegro DPD Romania Courier Service, Allegro DPD Slovakia Courier Service, Allegro DPD Slovenia Courier Service, Allegro DPD Sweden Courier Service, Allegro DPD Hungary Courier Service, Allegro DPD Pickup Hungary, Allegro DPD Parcel Lockers Hungary, Allegro DPD Italy Courier Service, Allegro DHL Courier Austria, Allegro DHL Courier Belgium, Allegro DHL Courier Bulgaria, Allegro DHL



Courier Croatia, Allegro DHL Courier Czechia, Allegro DHL Courier Denmark, Allegro DHL Courier Estonia, Allegro DHL Courier Finland, Allegro DHL Courier Greece, Allegro DHL Courier Spain, Allegro DHL Courier Netherlands, Allegro DHL Courier Ireland, Allegro DHL Courier Lithuania, Allegro DHL Courier Latvia, Allegro DHL Courier Luxembourg, Allegro DHL Courier Germany, Allegro DHL Courier Portugal, Allegro DHL Courier Romania, Allegro DHL Courier Slovakia, Allegro DPD Pickup Slovakia, Allegro DPD Parcel Lockers Slovakia, Allegro DPD Parcel Lockers Slovakia, Allegro DHL Courier Slovenia, Allegro DHL Courier Sweden, Allegro DHL Courier Hungary, Allegro DHL Courier Italy, Allegro Dispatch from Poland to Czechia – Packeta Pick-up Point; Allegro Dispatch from Poland to Czechia – Packeta Parcel Locker, Allegro Dispatch from Poland to Slovakia – Pick-up Point Packeta; Allegro Dispatch from Poland to Slovakia – Packeta Parcel Locker; Allegro Dispatch from Poland to Hungary – Pick-up Point Packeta; Allegro Dispatch from Poland to Hungary – Packeta Parcel Locker; Allegro DPD Courier Poland; Allegro DPD Courier Poland payment on delivery; Allegro DPD Pickup Poland, Allegro DHL Parcel Lockers Slovakia, Allegro DHL Pickup Slovakia, [Allegro DHL Pickup Hungary](#), [Allegro DHL Parcel Lockers Hungary](#);

(...)

Section 2. Terms and Conditions of Delivery Service (Allegro.pl)

(...)

~~9. The use by the Seller of the Services provided using the following delivery methods: Allegro Pocztex courier cash on delivery, Allegro Pocztex pick-up point cash on delivery, shall not be possible for the Delivery Service provided using the 'SwA' Functionality.~~

~~10.~~ 9. The Services, Returns Services and Additional Services are provided pursuant to the agreement between the Company and a given Carrier, where under the Company — depending on the type of Parcel — is the consignor (the sender) within the meaning of the Postal Law or the principal within the meaning of Article 734 of the Civil Code (Journal of Laws of 2019, item 1145, as amended), once the Carrier has received a confirmation from the Company that a given Service is provided as part of the Delivery Service, in keeping with the provisions of the General Terms & Conditions, Allegro Terms & Conditions, and the Carrier's Terms & Conditions.

~~11.~~ 10. The Services provided as part of the delivery options: Allegro UPS Courier service Cash on Delivery and Allegro DPD Courier Service Cash on Delivery and Allegro DPD Pickup Payment on Delivery, [Allegro Pocztex Courier payment on delivery](#), [Allegro Pocztex Pick-up Point payment on delivery](#) shall be provided in accordance with, inter alia, the Terms & Conditions and the Carrier's Terms and Conditions, taking into account the characteristics and agreed scope of those Services and delivery options, which means that the use of the Services provided using these delivery options may be limited, inter alia, to the options of collecting funds from the Recipient selected by the Carrier or made available by the Carrier.

~~12.~~ 11. Parcels shall be picked up, moved, sorted, and delivered in accordance with the General Terms & Conditions, on terms and conditions set out in the Carrier's Terms & Conditions or in agreements concluded directly between the Carrier and the Seller.

~~13.~~ **12.** Collections of funds from Recipients for the Services provided as part of the delivery options: Allegro UPS Courier service Cash on Delivery and Allegro DPD Courier Service Cash on Delivery and Allegro DPD Pickup Payment on Delivery, Allegro DPD Courier Poland Payment on Delivery, [Allegro Pocztex Courier payment on delivery](#), [Allegro Pocztex Pick-up Point payment on delivery](#) shall be made by the Carrier providing a particular Service and shall be made as per the Carrier's Terms and Conditions.

~~14.~~ **13.** Transfers of an amount equal to the funds collected from the Recipient:

a. for the Services provided based on the Delivery Service without the use of the 'SwA' Functionality as part of the delivery options: Allegro DPD Courier Cash on Delivery, ~~Allegro Pocztex courier cash on delivery~~, ~~Allegro Pocztex pick-up point cash on delivery~~ shall be made by the Carrier to the Seller's bank account indicated by the Seller to the Carrier and shall be made in accordance with the Carrier's Terms & Conditions;

b. for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options: Allegro UPS Courier Cash on Delivery and Allegro DPD Courier Cash on Delivery and Allegro DPD Pickup Payment on Delivery, [Allegro Pocztex Courier payment on delivery](#), and [Allegro Pocztex Pick-up Point payment on delivery](#) shall be made by the Company via as the Payment Operator, to payment account accessible to the Seller and indicated by the Seller on the Account, within 2 business days from Allegro receiving the status confirming delivery of the Parcel, and shall be made in accordance with the Carrier's Terms & Conditions;

(...)

~~15.~~ **14.** Transfers of funds collected from the Recipient for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options: Allegro UPS Courier Cash on Delivery, Allegro DPD Courier Cash on Delivery and Allegro DPD Pickup Point Cash on Delivery, Allegro DPD Courier Poland Payment on Delivery, [Allegro Pocztex Courier payment on delivery](#), and [Allegro Pocztex Pick-up Point payment on delivery](#) shall be made exclusively in the Polish currency, to the settlement tool maintained by the Payment Operator.

~~15a.~~ **14a.** If, as part of a single Parcel, the Seller sends several boxes/letters with separate labels on each of them, but all such boxes/letters are related to each other in such a way that their contents together constitute the Goods covered by one Transaction, transfers of funds collected from the Recipient for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options: Allegro UPS Courier Cash on Delivery, Allegro DPD Courier Cash on Delivery, Allegro DPD Pickup Point Cash on Delivery, [Allegro Pocztex Courier payment on delivery](#), and [Allegro Pocztex Pick-up Point payment on delivery](#) shall be made after all boxes/letters forming the Parcel under a particular Transaction have been delivered.

~~16.~~ **15.** The Company is not a carrier within the meaning of the Transport Law (Journal of Laws of 2020, item 8, as amended) and the Civil Code Act (Journal of Laws of 2019, item 1145, as amended).

~~17.~~ **16.** Where the use of the Delivery Service proves impossible or difficult for reasons on the part of the Company or of the Carrier, the Seller or the Buyer using the Returns Service shall receive a notice



from the Company on the refund of the fees incurred, as referred to in Appendix No. 4 to Allegro Terms & Conditions.

(...)

Allegro.hu

(...)

Section 2. Terms and Conditions of Delivery Service (Allegro.hu)

(...)

5. The Services provided as part of the delivery options:; Allegro DPD Courier Hungary payment on delivery; Allegro Dispatch from Poland to Hungary— Packeta Parcel Lockers payment on delivery; Allegro Dispatch from Poland to Hungary — Packeta Pick-up point payment on delivery; Allegro Dispatch from Czechia to Hungary — Zásilkovna Pick-Up Point payment on delivery; Allegro Dispatch from Czechia to Hungary — Zásilkovna Parcel Lockers payment on delivery, Allegro UPS Courier payment on delivery; Allegro Express One Courier payment on delivery; Allegro Express One Parcel Locker payment on delivery; Allegro Express One Pick-up Point payment on delivery; Allegro Dispatch from Slovakia to Hungary — Packeta Pick-up Point payment on delivery, Allegro Dispatch from Slovakia to Hungary — Packeta Parcel Lockers payment on delivery, [Allegro DHL Courier Hungary payment on delivery](#) shall be provided in accordance with, inter alia, the General Terms & Conditions and the Carrier's Terms and Conditions, taking into account the characteristics and agreed scope of those Services and delivery options, which means that the use of the Services provided using these delivery options may be limited, inter alia, to the options of collecting funds from the Recipient selected by the Carrier or made available by the Carrier.

(...)

8. Transfers of an amount equal to the funds collected from the Recipient:

In the Services provided based on the Delivery Service with the SwA Functionality in the delivery options: Allegro DPD Courier Hungary payment on delivery, Allegro dispatch from Poland to Hungary - Packeta pick-up point payment on delivery, Allegro dispatch from Poland to Hungary - Packeta parcel lockers payment on delivery, Allegro dispatch from Czechia to Hungary - pick-up point payment on delivery, Allegro dispatch from Czechia to Hungary - Packeta parcel lockers payment on delivery, Allegro Dispatch from Slovakia to Hungary - Packeta Pick-up Point payment on delivery, Allegro Dispatch from Slovakia to Hungary - Packeta Parcel Lockers payment on delivery, Allegro UPS Courier Hungary payment on delivery, Allegro Express One courier payment on delivery, Allegro Express One pick-up point payment on delivery, Allegro Express One parcel locker payment on delivery, [Allegro DHL Courier Hungary payment on delivery](#) is made by the Company within 2 working days of receiving the delivery status of the Parcel from the Carrier via the Payment Operator, to the settlement tool. The maximum payment on delivery value is, as appropriate: PUDO/APM — HUF 220,000, courier delivery to the address — HUF 300,000.



(...)

Appendix No. 22A

Appendix No. 22A. Allegro.cz

The terms of use of Allegro.cz are set out in the Terms & Conditions, subject to the differences indicated in this Appendix.

(...)

Section 4. Business Allegro.cz

(...)

2. The User can make a purchase on Business Allegro.cz: ~~only~~ **Only** after providing the necessary company details **of the conducted business activity** and confirming that the Transaction is for the purposes of their business activity.

(...)